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Lifeline Services
Darlington Borough Council
Town Hall
Darlington
DL1 5QT



Who uses our equipment?

Older people, People who live alone, those with dementia, families, people who live with disability, young people, carers and residents who live in a supported housing scheme.

How much does the Lifeline and Telecare services cost?

Darlington Lifeline is a not for profit service provided by Darlington Borough Council. The weekly charge for both Lifeline and Telecare equipment is minimal. It includes install, calls handling and response visit costs which offers excellent value for money.

What do I do next?

To find out more about Lifeline Services, call us on **01325 406888**. We can arrange a no obligation, free demonstration in your home, you can also ask about our other services.

You can also visit www.darlington.gov.uk/lifeline where you can learn more about the Lifeline Service and Darlington CCTV.



Peace of mind 24 hours a day

Providing support and reassurance
for all since 1989



DARLINGTON
Borough Council

Who are Lifeline Services?

Lifeline is a Darlington Service that offers you the reassurance to live independently. Our dedicated local response team are available 24 hours a day, every day of the year with a simple touch of a button. Giving you the peace of mind that help is there when you need it.

How does the Lifeline work?

A pendant is worn on the wrist or around the neck and once the pendant is pressed a call activates to our Darlington Control Centre. This is via your telephone line or through a wireless connection. The trained operators answer these calls 24/7 where they can offer support and advice. If you are unwell, anxious or have fallen and need some direct support someone will come to your home if you need it.

What is Telecare?

In addition to the standard Lifeline box and pendant we can also install a range of equipment known as Telecare, some of the Telecare range can be seen in the house below. This can automatically activate to our control centre operators, your family or carer.

This technology offers extra independence and peace of mind. It allows the user to live safely in their own home or supported accommodation. There is no need to worry about being unable to get the help and support required when needed.

To see our full range of equipment visit
www.darlington.gov.uk/lifelineservices



Lifeline Service

Please contact us to arrange a free, no obligation demonstration of the Lifeline System.

Personal details:

Mr/Mrs/Miss/Ms.....

Forename

Surname

Address

.....

Post Code

Telephone

Mobile

or Email lifelinetasks@darlington.gov.uk

Darlington Lifeline Services

Room G22 Town Hall

Darlington, DL1 5QT

Tel: **01325 406888**

Visit us at

www.darlington.gov.uk/lifelineservices

