

ELECTRIC CHARGING POINTS

A fleet of new electric vehicle charging points have been installed by Tees Valley combined Authority (TVCA) in Darlington as part of a huge rollout to improve facilities for drivers. The £2million scheme will see the delivery of 136 chargers in 36 public car parks the length and breadth of the Tees Valley -

EB Charging Ltd blinkcharging.co.uk have been procured by TVCA to supply, operate, and maintain the points, which will help encourage people to switch from traditional petrol or diesel vehicles, and make it even easier for people who already own an electric car to charge it while out and about.

Users of the chargers will need to pay both the normal parking charge for the location and the electricity used whilst charging. This is a consistent approach across the Tees Valley

LOCATIONS OF DARLINGTON POINTS

	Chargers (1 charger = 2 vehicles)	Disabled parking bays	KWH Cost
Abbotts Yard	1 x 50 Kw		53p per kWh (50kW charger)
Commercial Street West	4 x 11 kW		50p per kWh
Winston Street North	4 x 11 kW	1 x 11 kW	50p per kWh
Kendrew Street West	4 x 11 kW		50p per kWh
Park Place West	3 x 11 kW	1 x 11	50p per kWh
Park Place East		6 x 11 kW	50p per kWh
Feethams Multi Storey	5 x 22KW		50p per kWh
Total	22	7	

FAQ's

Do I have to buy a ticket to park whilst I charge my car

Yes a ticket has to be obtained from the machine and displayed clearly in the front windscreen for all car parks except Feethams Multi Storey which is pay on exit.

How much will I pay per kWh of electric

The current prices are as follows:

11kW charger = 50p per kWh

50kW charger = 53p per kWh

Drivers will also be able to check tariffs on Zap Map and EB apps

How long can I charge for

There is no time limit for charging, you can charge for as long as you require. However the ticket you obtain from the machine must cover the length of stay, refer to car park tariff board for prices.

How do I pay for the electric

Payment currently can only be made via the EB app. Payment by contactless will be installed on all points by 31/03/24

Can I be issued a penalty charge notice (PCN) for parking in an electric charging bay

Yes penalty charge notices can be issued. To avoid a PCN your vehicle must be plugged in with an active charge ongoing and a valid ticket from the machine must be displayed in your windscreen.

Tickets do not have to be displayed in Feethams MSCP as it is pay on exit.

I have been overcharged who can I speak to

The council do not receive any income from these points. To discuss a payment please contact EB Charging Ltd

Email address: support@blinkcharging.co.uk Telephone: 0330 111 0076

How do I report a faulty electric point

The council are not responsible for the maintenance of these points. To report a problem please contact EB Charging Ltd:

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