

Children's Services Practice Week – 'Neglect'

3 June 2024 to 7 June 2024

What is Practice Week?

Darlington Children's Services Practice Week 2024 takes place between 3 June 2024 & 7 June 2024. The theme for Practice Week is 'Neglect'. We will be working with staff to carry out a series of Practice Conversations and Training & Staff Development sessions as well as linking with children, young people and families to find out their views and opinions regarding the services they access.

Over the week SLT and Team Managers will be carrying out a series of Practice Conversations and Direct Observations of practice with social workers/practitioners across teams. These relational, supportive and engaging sessions are a real chance for teams to show the great work they are doing.

- Please follow this link to view the template for the Practice Conversations <https://forms.office.com/e/Ha03fmVPQv?origin=lpLink>
- Please follow this link to view the template for the Direct Observations of Practice <https://forms.office.com/e/wufpzALXvt?origin=lpLink>

Our teams have been asked to identify families/carers who are willing to talk to us about their experiences. With help from our students/apprentices and Child and Family Time workers we will be contacting families/carers to ask some important questions about their experiences of receiving support/services in Darlington.

- Please follow this link to view the template for the Family/Carer feedback <https://forms.office.com/e/9TspkVabRy?origin=lpLink>

We will also be asking our social workers/practitioners to contact young people with a short survey to find out their views and opinions about the services/support they have received.









- Please follow this link to view the template for the Children and Young People feedback survey <https://eu.surveymonkey.com/r/8HXD3PW>

The Quality and Practice Team will be holding some Virtual Q&A sessions over the coming weeks for team managers. The dates and times are:

- Wednesday 15 May 2024 at 1.00pm & 2.30pm
- Wednesday 22 May 2024 at 1.30pm & 3.30pm
- Thursday 23 May 2024 at 1.00pm & 3.00pm

The below programme outlines when we will be carrying out Practice Conversations, Observations and Family Feedback Sessions, as well as Training and Staff Development available for all staff. The programme includes a mix of face to face and virtual/online training, as well as opportunities to access resources and tools to support practice around 'Neglect'.

The Programme – what are we doing during Practice Week?

Monday 3 rd June 2024	Tuesday 4 th June 2024	Wednesday 5 th June 2024	Thursday 6 th June 2024	Friday 7 th June 2024
<ul style="list-style-type: none"> 9.30-11.30am - Practice Conversations/ Observations 12.00-2.00pm - Practice Conversations/ Observations 2.00-4.00pm - Practice Conversations/ Observations 	<p>Neglect – NSPCC Graded Care Profile 2 Training</p> <p>9.30-3.30pm in the Seminar Room, Dolphin Centre</p> <p>GCP2 Training - WFD link</p>	<p>Attachment Difficulties Awareness Training</p> <p>9.30-11.45am via MS Teams</p> <p>Attachment Difficulties Awareness Training - WFD link</p>	<ul style="list-style-type: none"> 9.30-11.30am - Practice Conversations/ Observations 12.00-2.00pm - Practice Conversations/ Observations 2.00-4.00pm - Practice Conversations/ Observations 	
Family/Carer feedback sessions	<p>Anxiety, Worries, Fears & Phobias Awareness Training</p> <p>1.30-3.45pm via MS Teams</p> <p>Anxiety/Worries/Fears/Phobias Training - WFD link</p>	<p>Introduction to Supervision Training</p> <p>9.30-12.00pm in the Stephenson Suite, Dolphin Centre</p> <p>Introduction to Supervision Training - WFD link</p>	Family/Carer feedback sessions	<p>Neglect 'Lunch and Learn' – facilitated by FGC (Family Group Conference Team)</p> <p>12.30-1.30pm in Collaboration Space Meeting Room - booking via workforce.trainingbookings@darlington.gov.uk</p>
<p>Children's Practice Week - Neglect - Resources Page</p> <p>This section provides you with links, practice guidance, tools, and resources</p>				
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<p>Young Advisor Group Training (closed session)</p> <p>4pm-6.00pm in Crown Street Library (Children's Section)</p>		<p>Neglect 'Lunch and Learn' – facilitated by KFT (Keeping Families Together Team)</p> <p>12.30-1.30pm in Collaboration Space Meeting Room - booking via workforce.trainingbookings@darlington.gov.uk</p>		
	Family/Carer feedback sessions	Family/Carer feedback sessions	