

Darlington Borough Council
Community Survey 2013
Children's Centre Locality Graphical Report – South East (D)

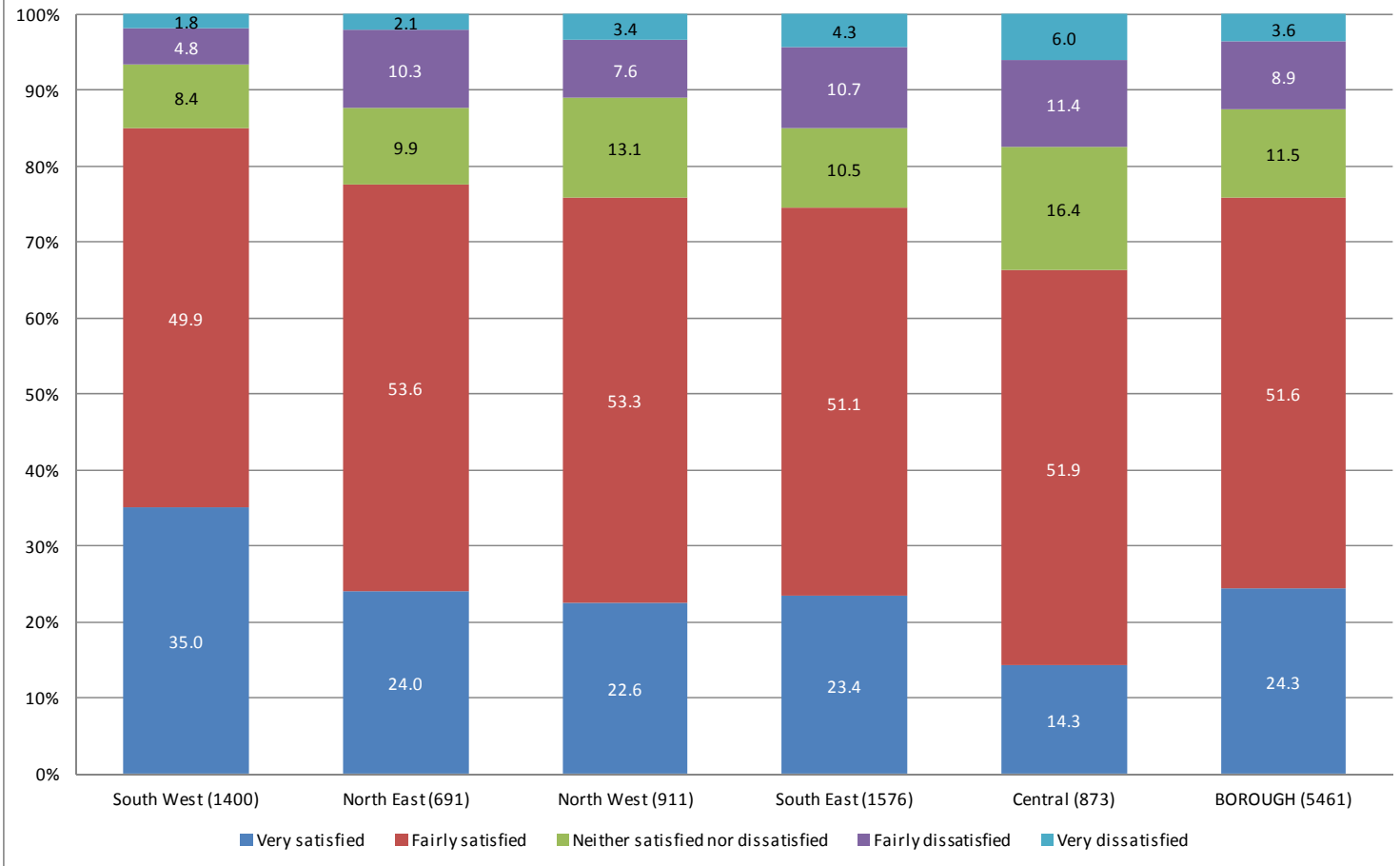
Charts show the weighted response percentages for each question by Children's Centre Locality and for the Darlington Borough Council area overall.

Unweighted Base Numbers are shown in brackets.

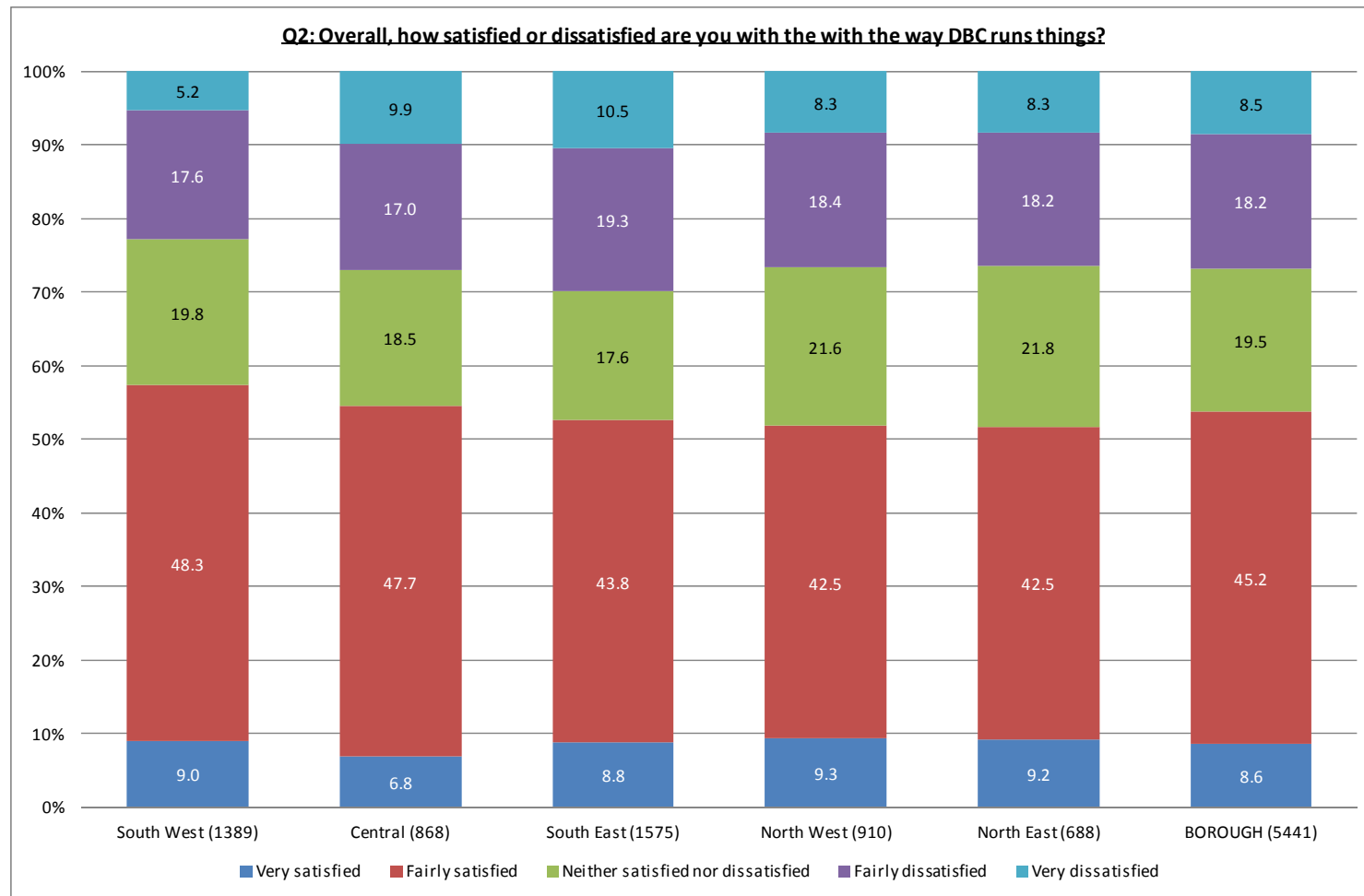
Results are generally ordered by the total percentage of positive responses (e.g. 'very satisfied' + 'fairly satisfied').

Results are similar to the Overall Borough response unless otherwise stated.

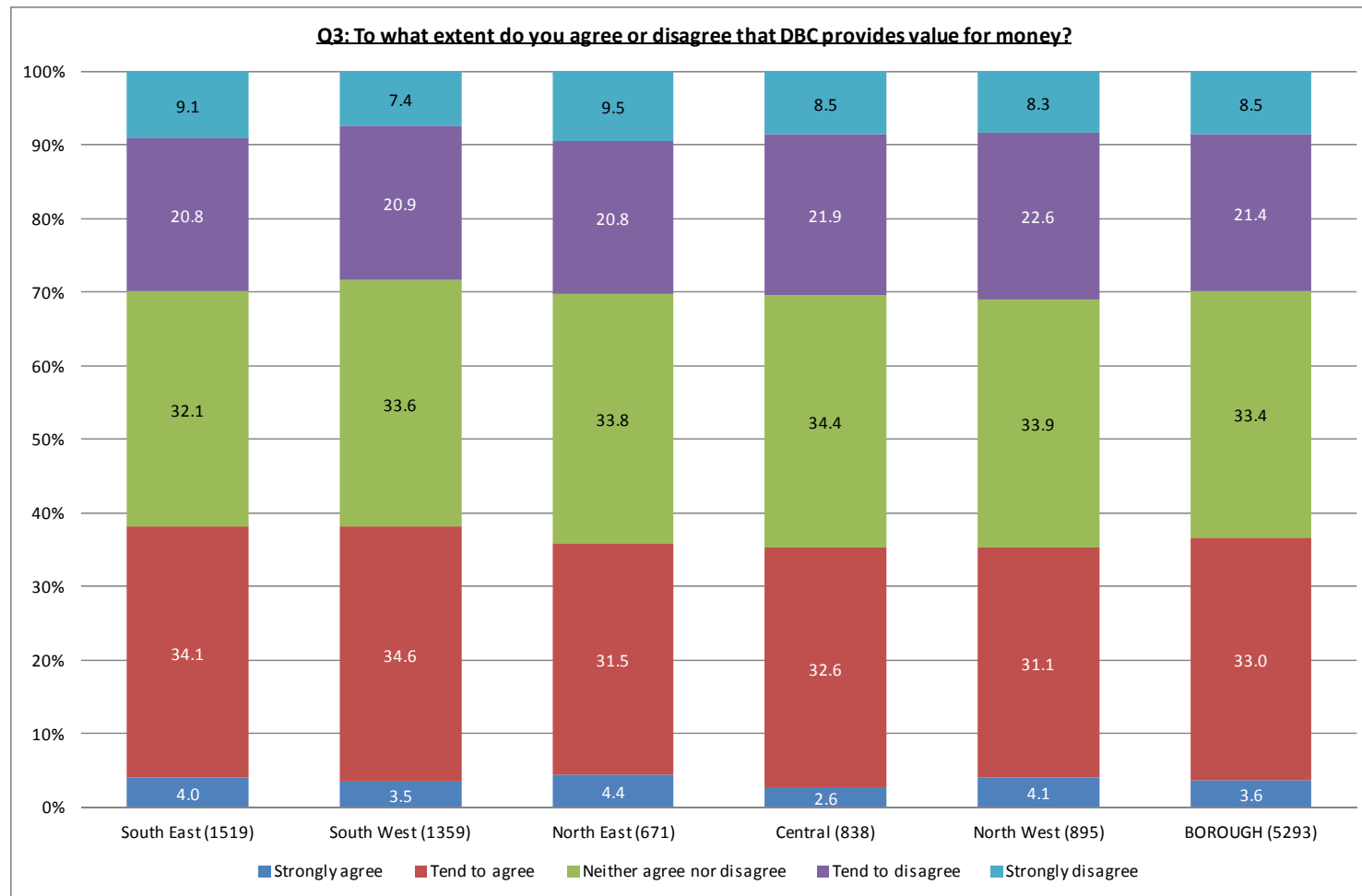
Q1: Overall, how satisfied or dissatisfied are you with your local area as a place to live?



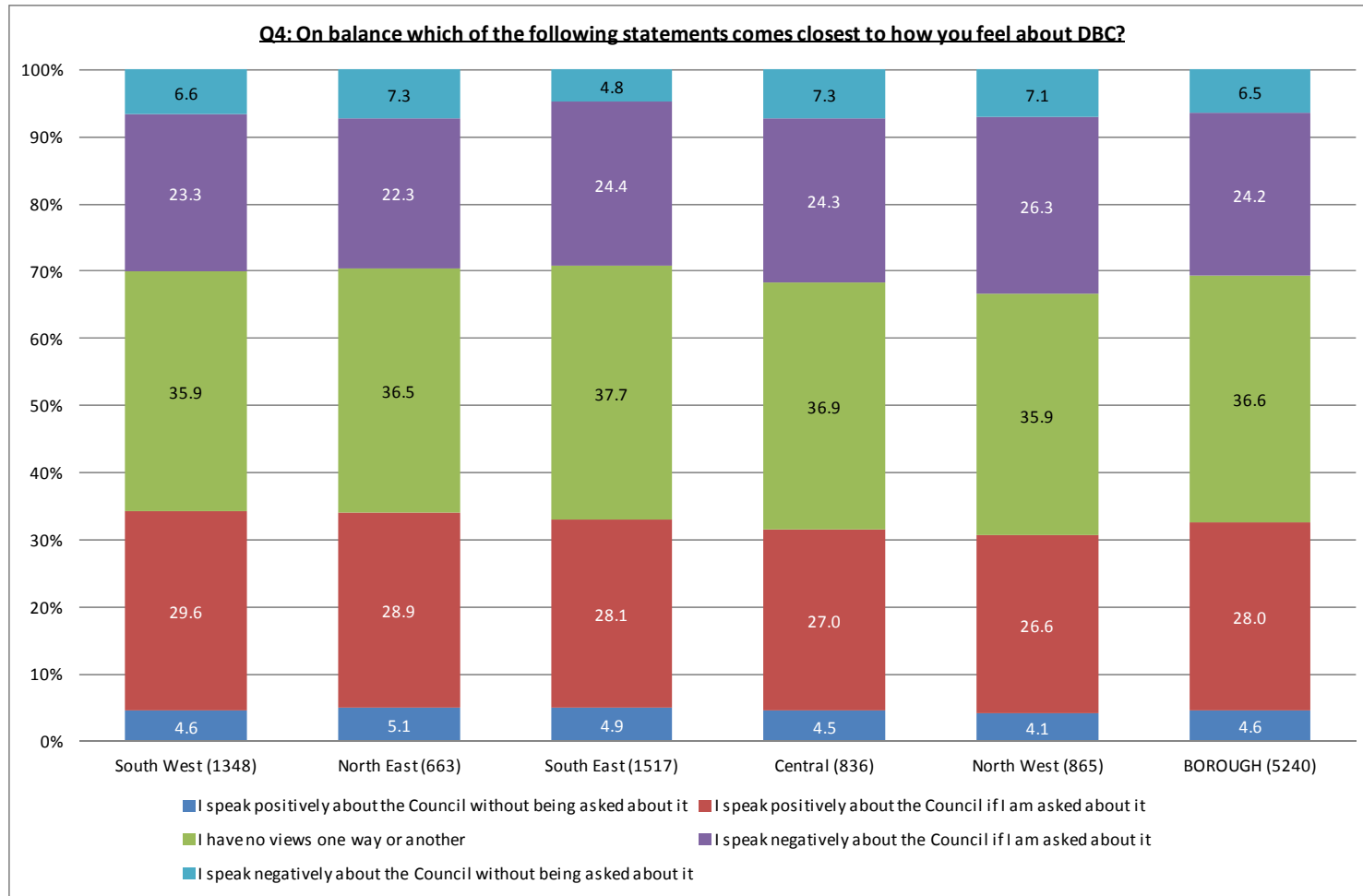
Overall satisfaction with the local area as a place to live was significantly higher in the 'South West' (84.9% 'very/ fairly satisfied' compared to 75.9% in the Borough overall), but reduced to 66.2% 'very/ fairly satisfied' in the 'Central' area. As shown above, the 'South East' satisfaction level of 74.5% represents the second lowest score for the five Children's Centre Locality listed.



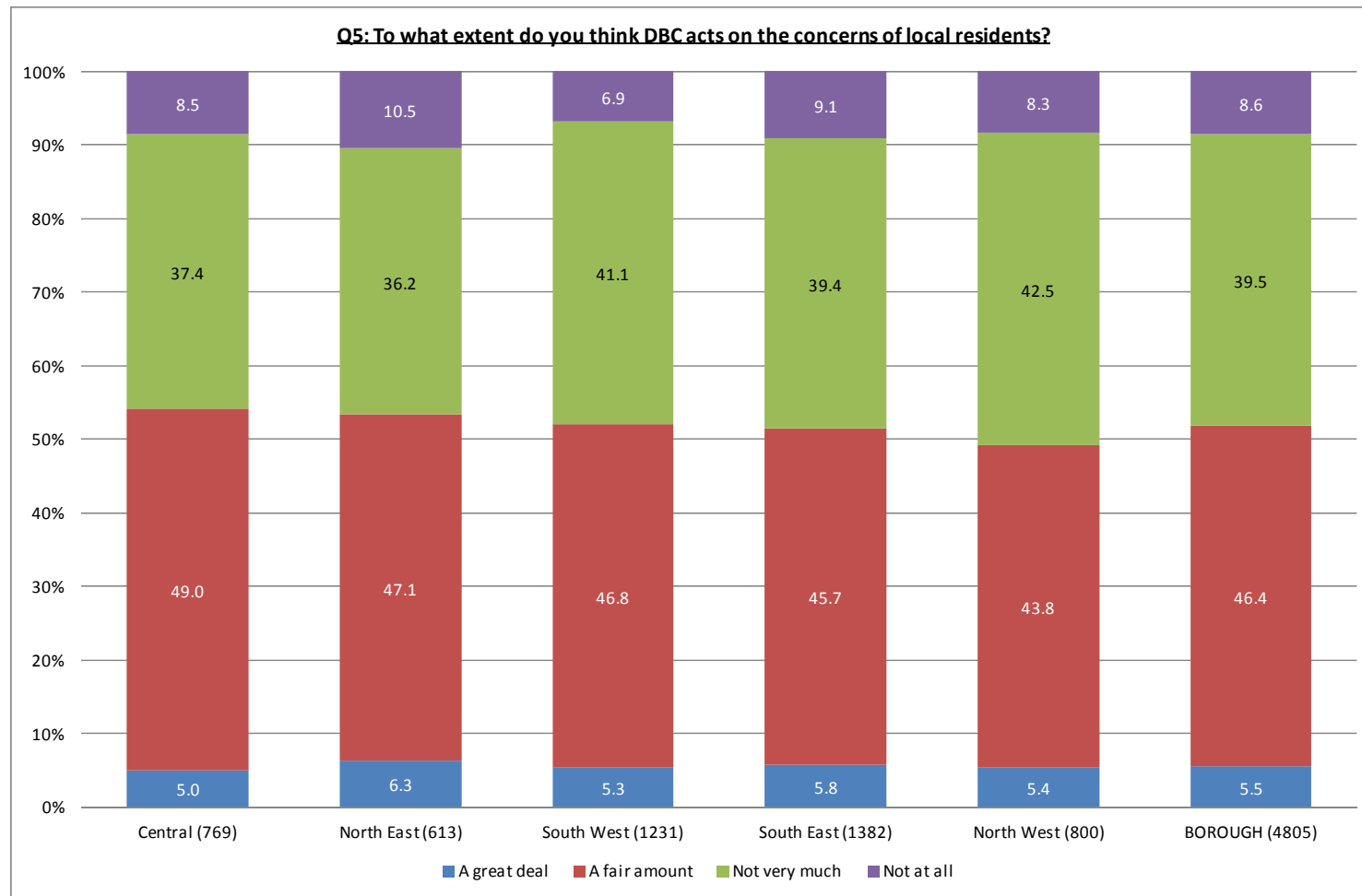
Overall satisfaction with the way Darlington Borough Council runs things increased to 57.3% 'very/ fairly satisfied' in the 'South West' area, compared to 53.8% 'very/ fairly satisfied' in the Borough overall. The South East area saw a satisfaction level of 52.6% in relation to the way Darlington Borough Council runs things.



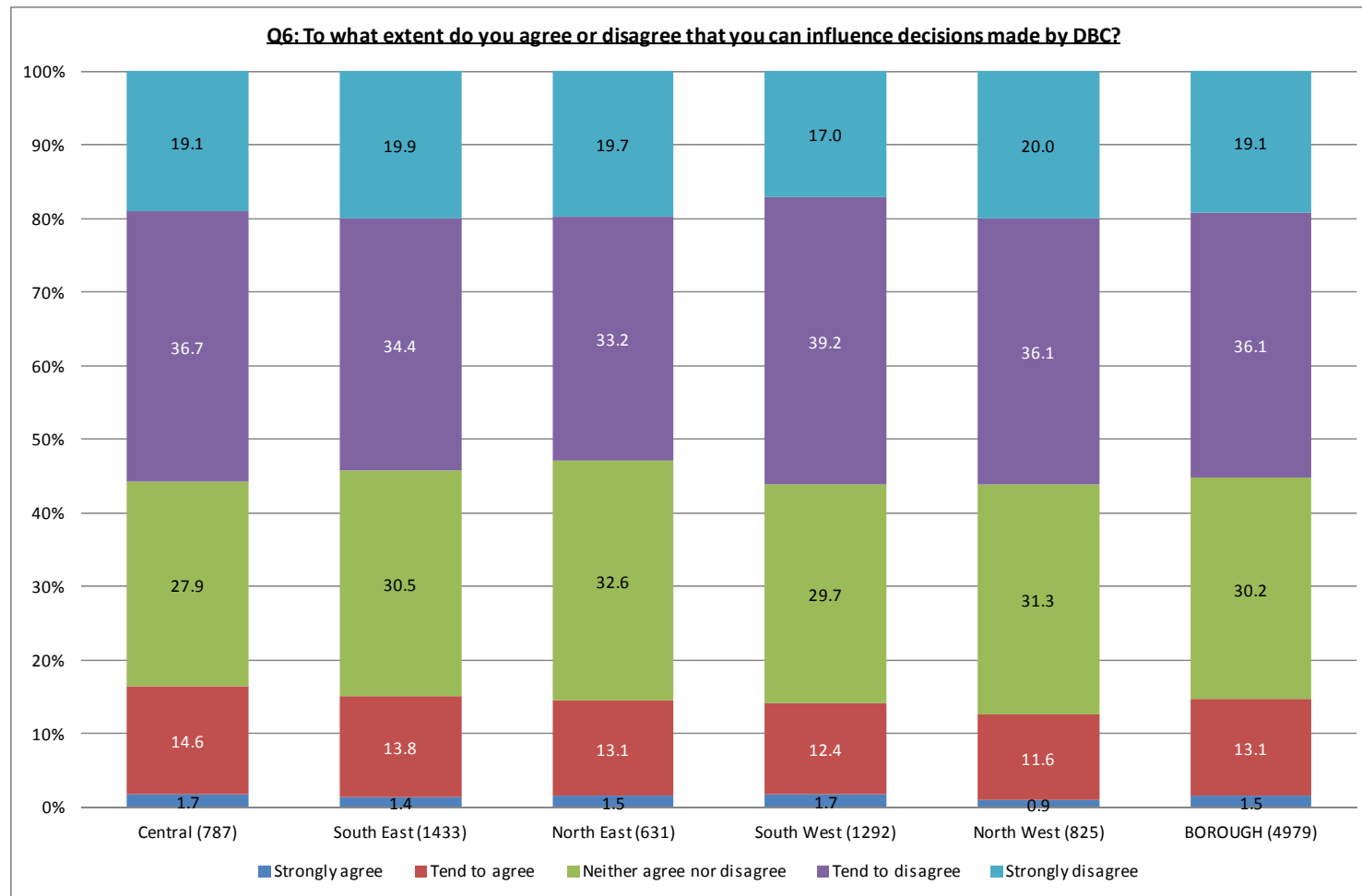
Agreement that Darlington Borough Council provides value for money did not vary significantly from the figure of 36.6% for the Borough overall. The South East region saw agreement of 38.1% - the highest of the five localities listed.



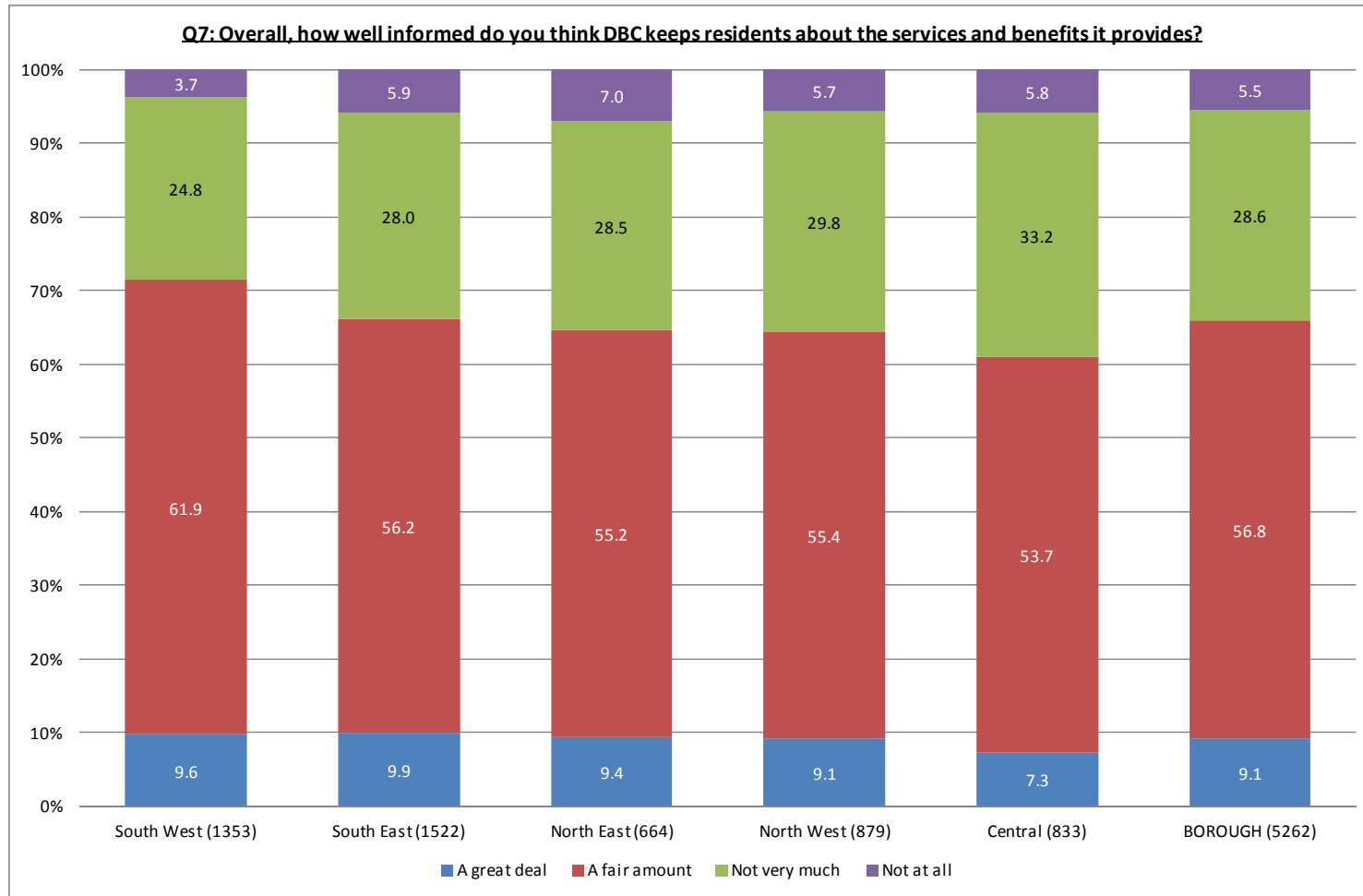
32.6% of the overall sample indicated that they 'speak positively' about the Council, with 30.7% speaking 'negatively' in regards to the Council. Both 'positively' and 'negatively' responses did not vary significantly across Children's Centre localities. 33.0% of respondents in the South East area gave 'speak positively' responses.



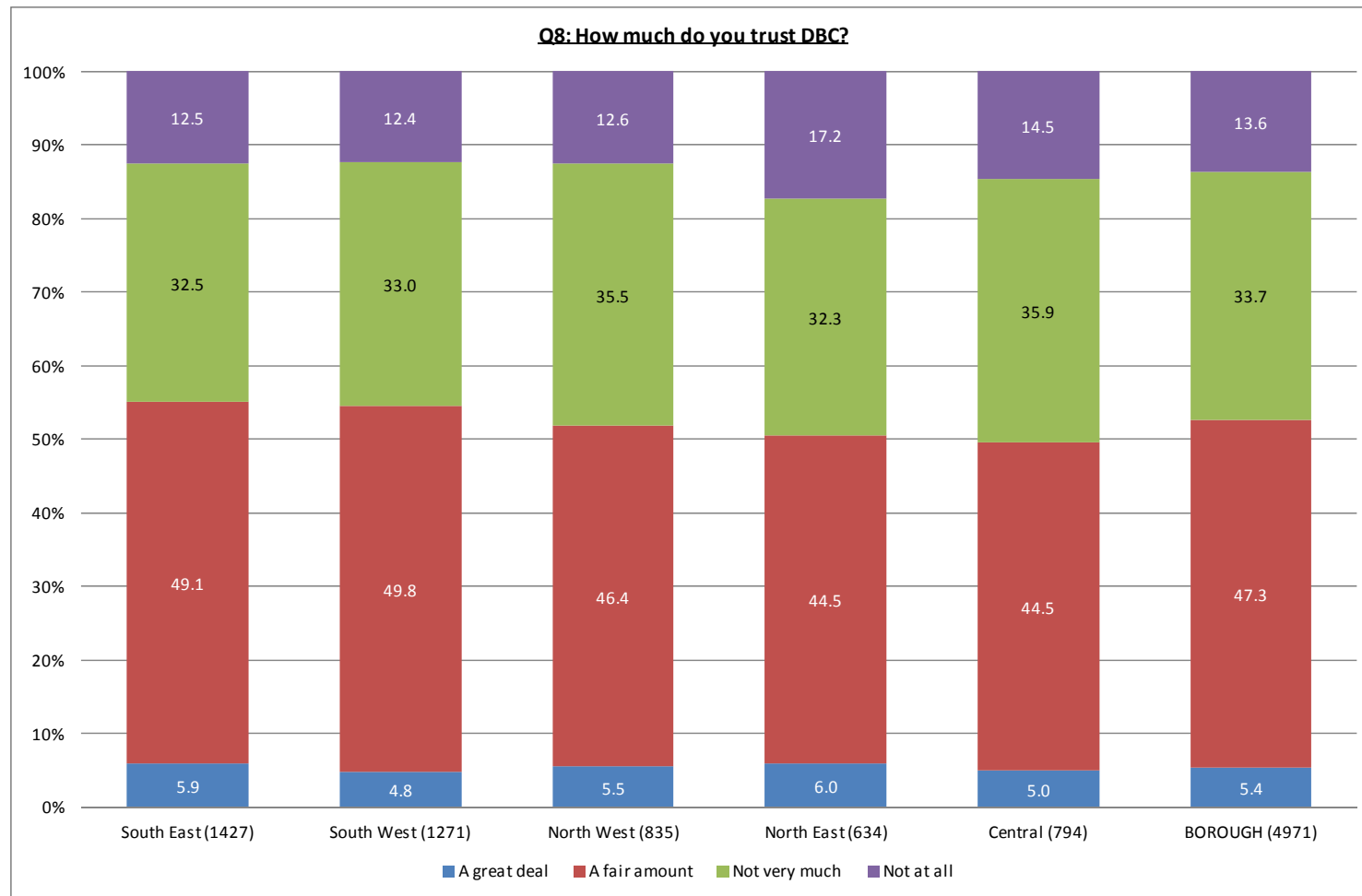
51.9% of respondents in the Darlington Borough Council area overall believed Darlington Borough Council acts on the concerns of local residents either 'a great deal' or 'a fair amount', with positive scores ranging from 54.0% in the Central area and falling to 49.2% of respondents in the North West Children Centre Locality. 51.5% of respondents in the South East believed Darlington Borough Council acts on the concerns of local residents.



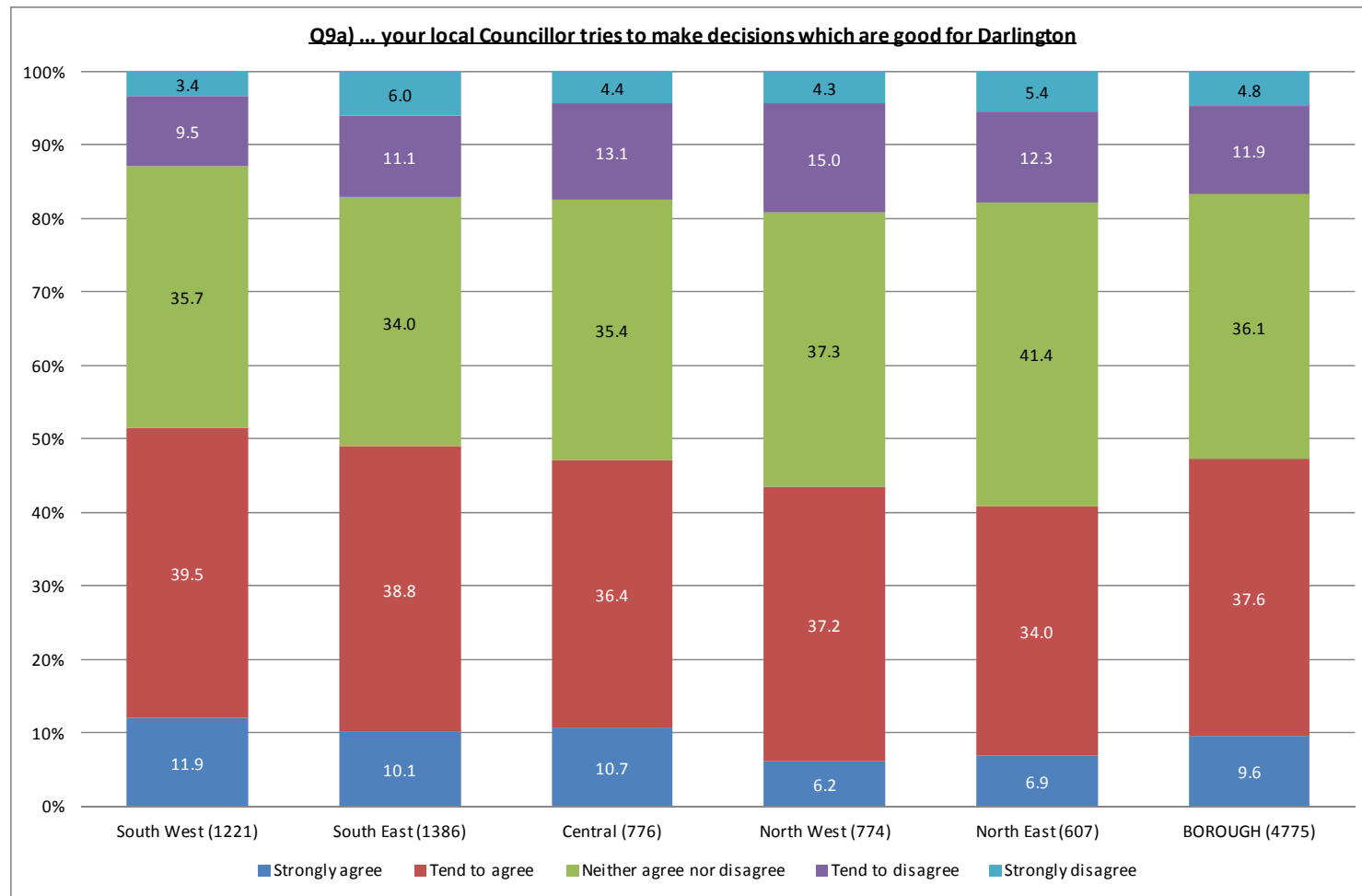
Just 14.6% of respondents in the Borough overall agreed that they can influence decisions made by Darlington Borough Council, with agreement ranging from 16.3% of Central area respondents and reducing to 12.5% of respondents in the North West locality. Agreement in the South East locality stood at 15.2%.



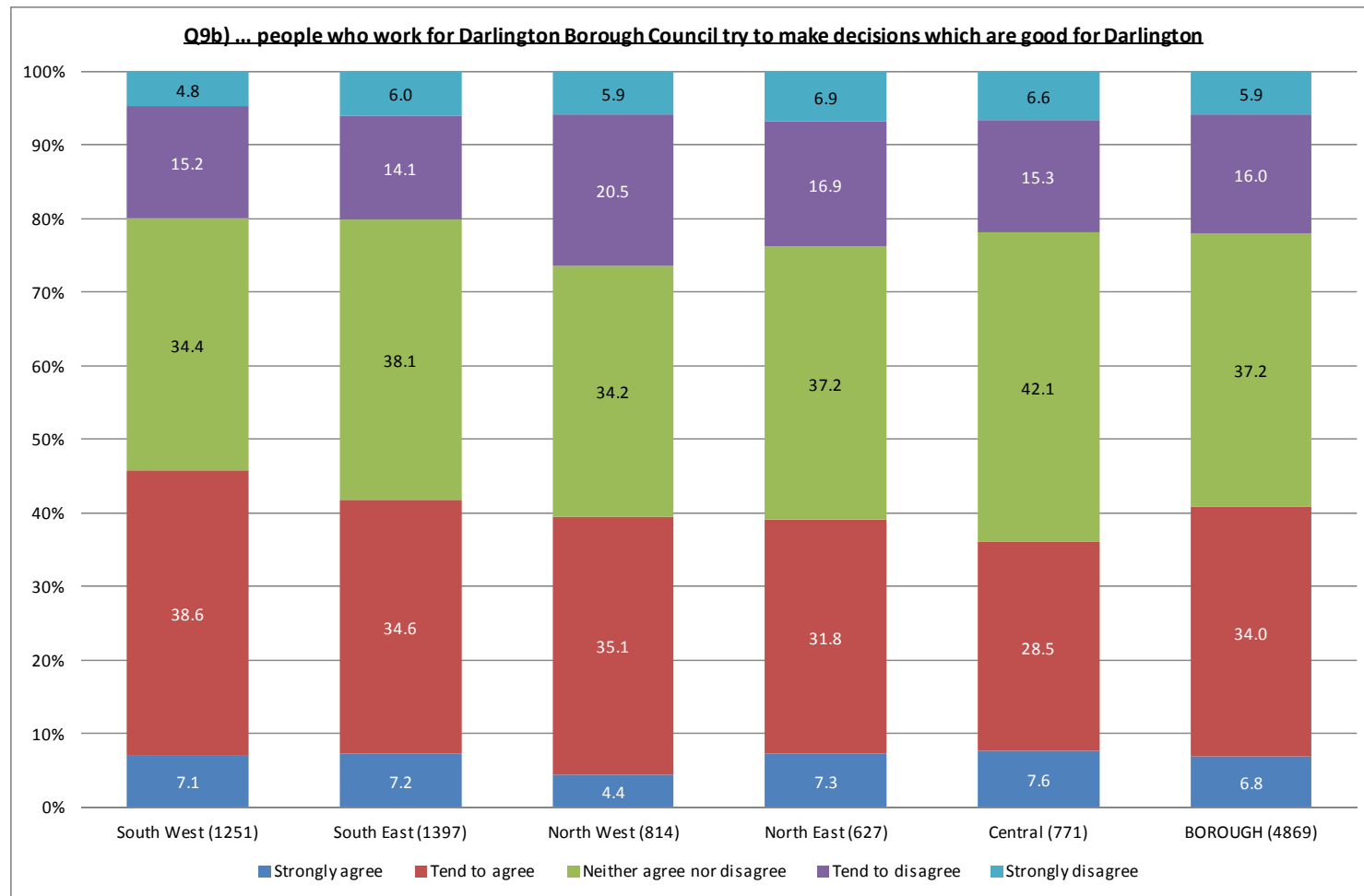
65.9% of respondents in the Borough overall gave either 'a great deal' or 'a fair amount' in relation to how well informed Darlington Borough Council keeps residents about the services and benefits it provides, with positive responses ranging from 71.5% of respondents in the South West and falling to 61.0% of respondents in the Central Children's Centre Locality. The South East area saw positive responses at a level of 66.1%.



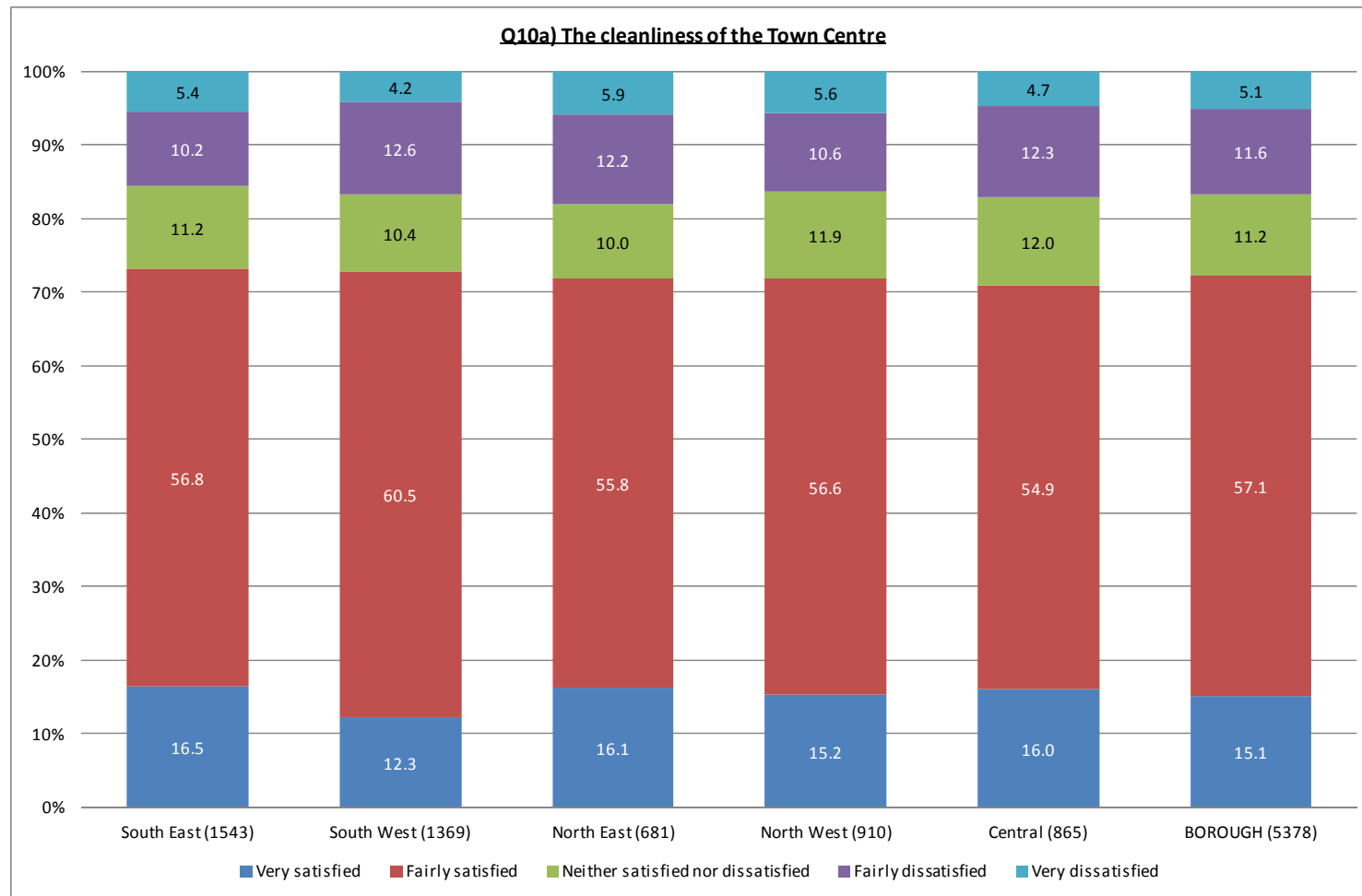
52.7% of respondents in the Borough overall indicated that they trust Darlington Borough Council either 'a great deal' or 'a fair amount', with positive responses being highest in the South East Children's Centre Locality at 55.0%.



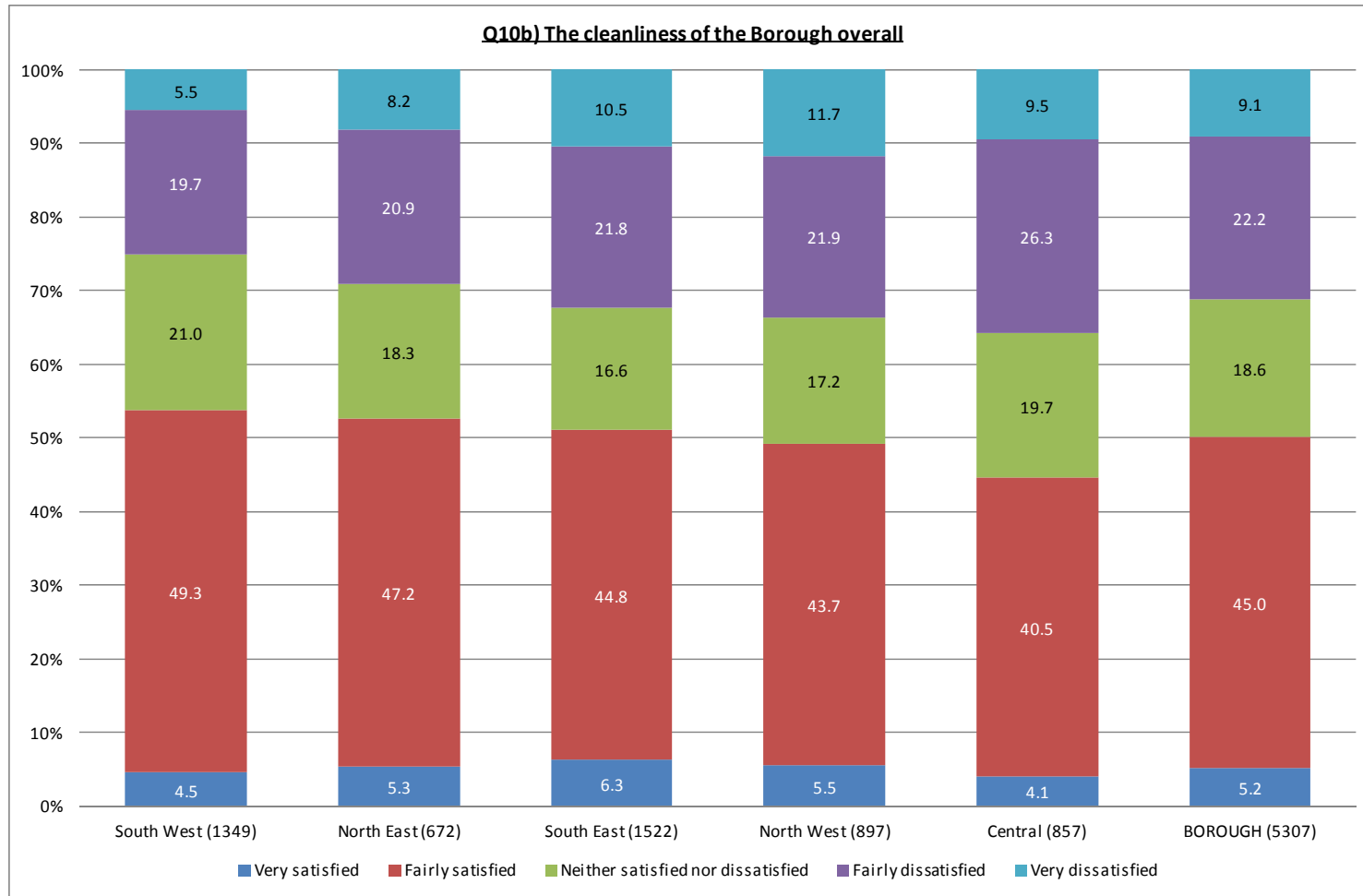
47.2% of respondents in the Borough overall agreed that their local Councillor tries to make decisions which are good for Darlington, with agreement ranging from 51.4% of respondents in the South West Children's Centre Locality and falling to 40.9% of those in the North East. 48.9% of respondents in the South East area gave positive responses.



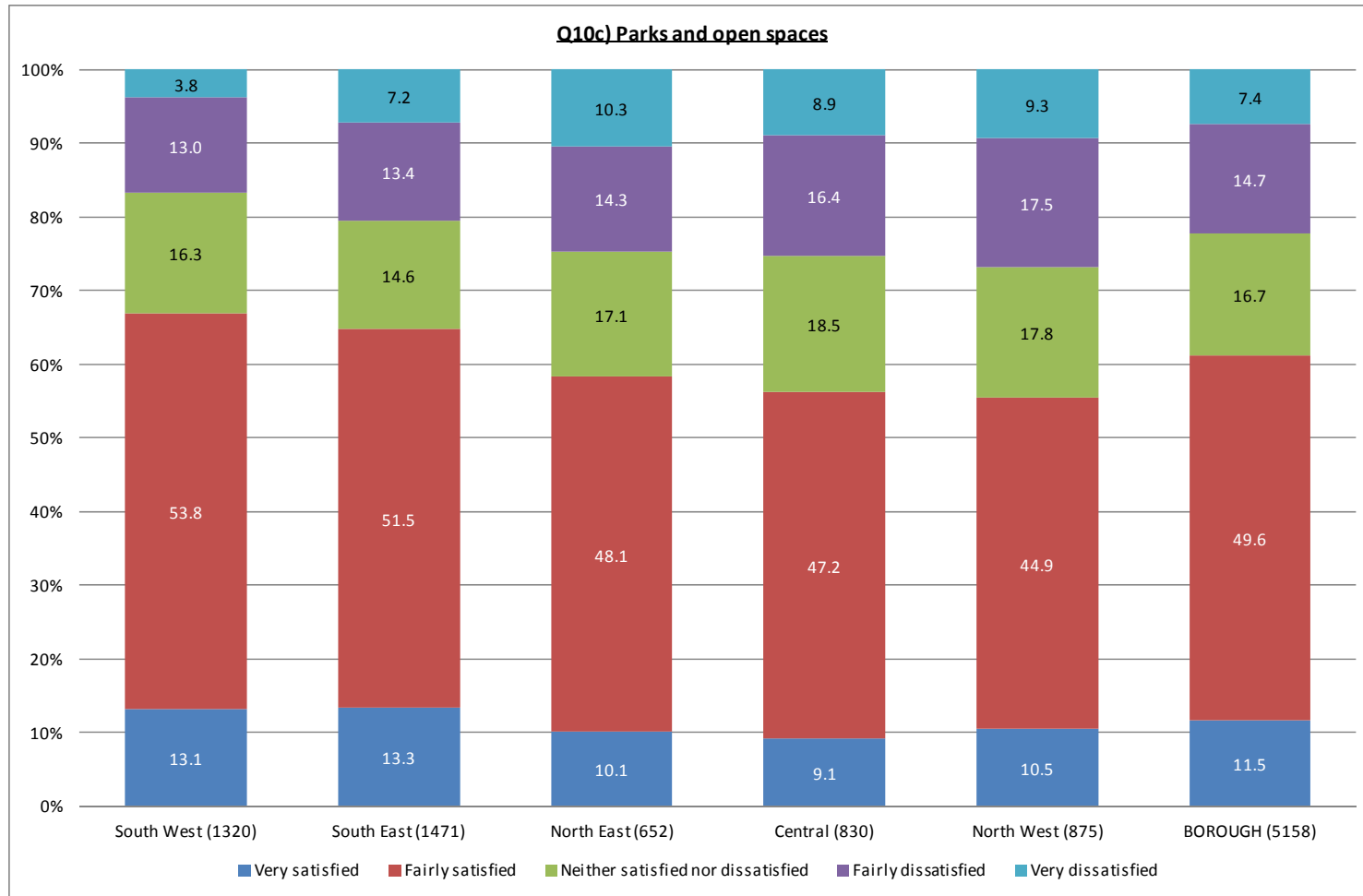
In regards to whether people who work for Darlington Borough Council try to make decisions which are good for Darlington, 40.8% of the overall sample expressed agreement, with agreement ranging from 45.7% of respondents in the South West and falling to 36.1% of respondents in the Central Children's Centre Locality. The South East area saw agreement of 41.8% - the second highest of the five areas listed.



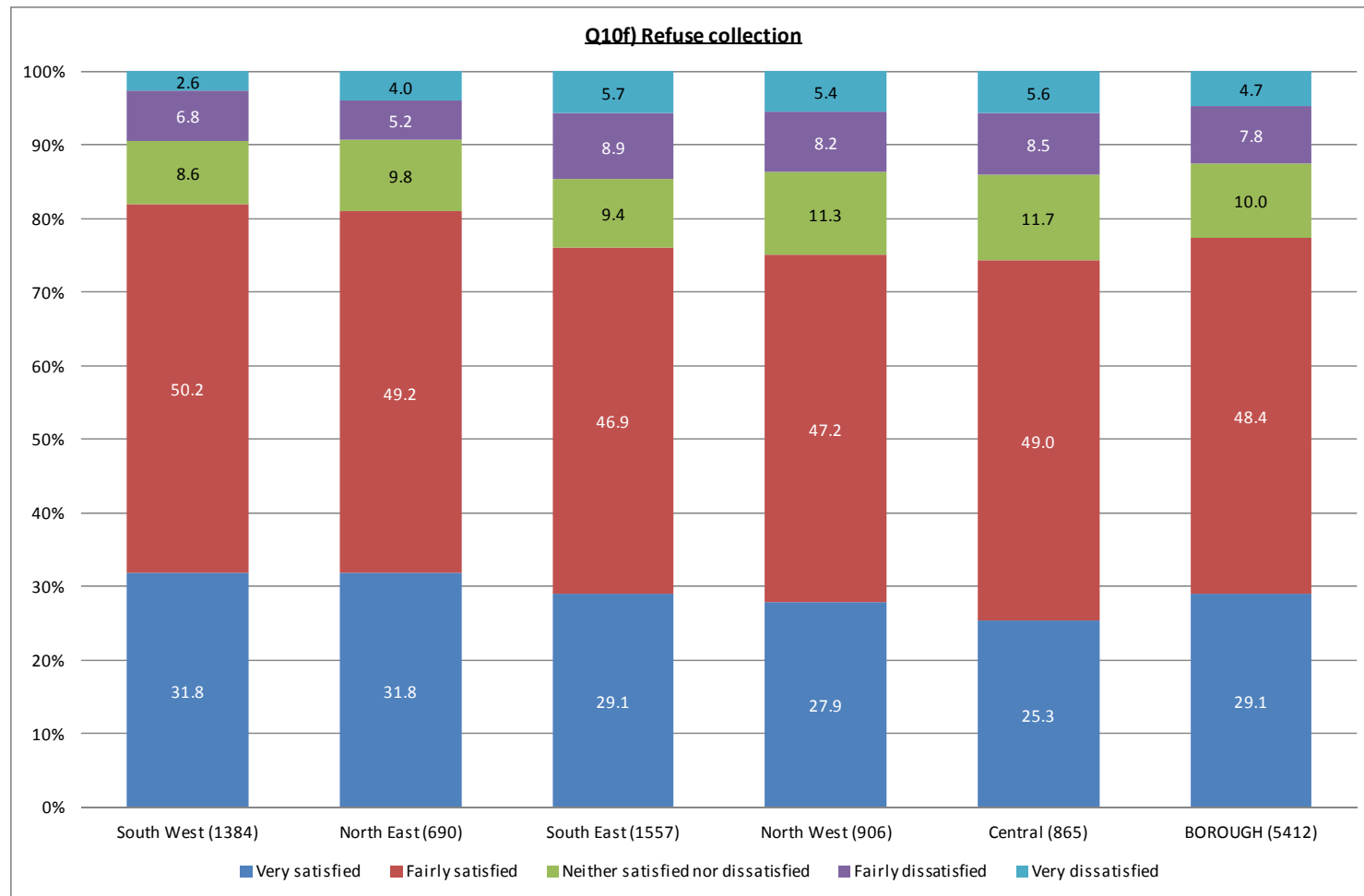
72.2% of respondents in the overall Darlington Borough Council area expressed satisfaction with the cleanliness of the Town Centre, with agreement not varying significantly by locality. The satisfaction score for the South East locality was 73.3% - the highest of the five areas listed.



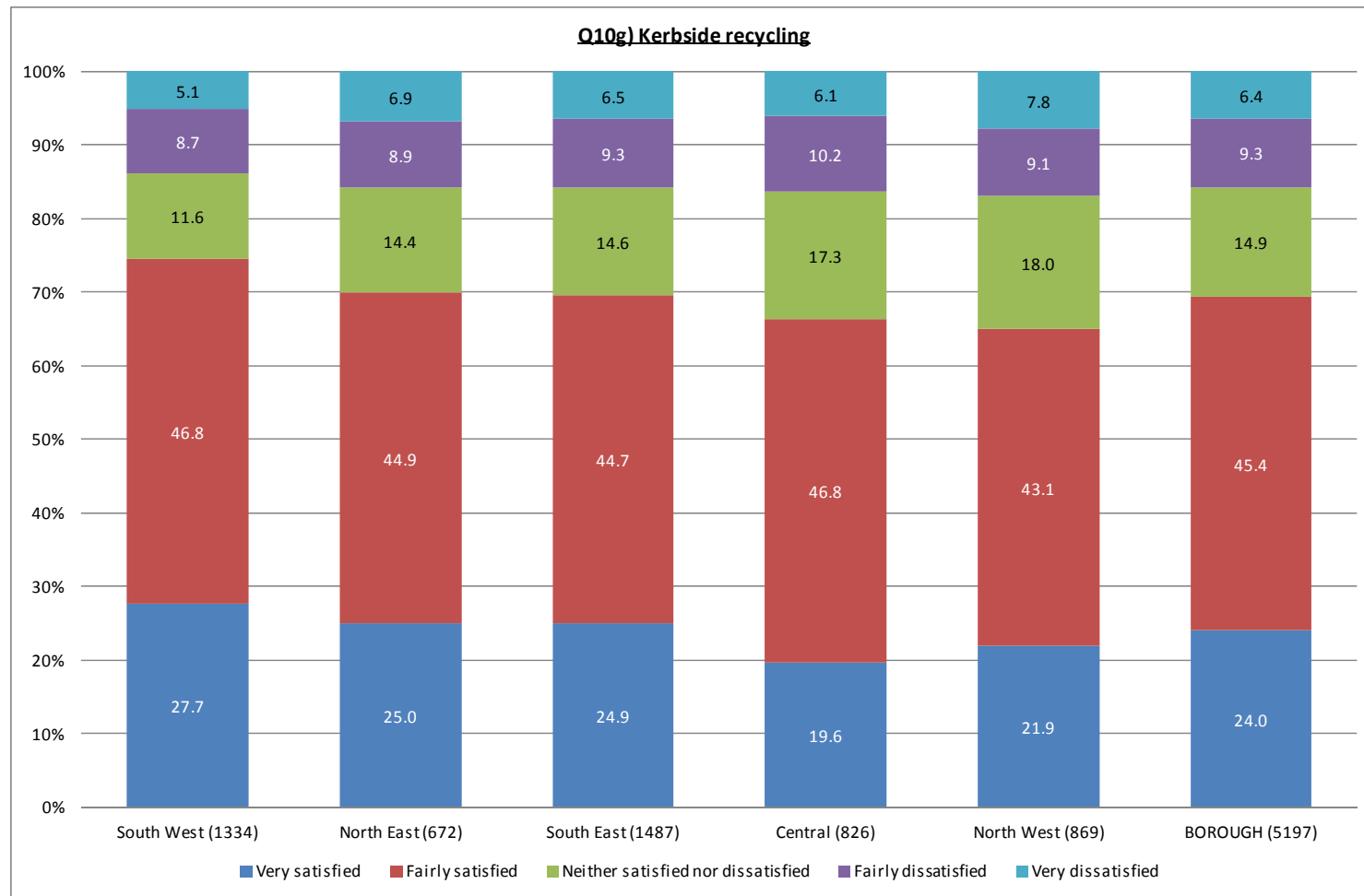
Half of the overall sample (50.2%) expressed satisfaction with the cleanliness of Darlington overall, with satisfaction ranging from 53.8% of respondents in the South West locality and falling to 44.6% of those in the Central Children's Centre Locality. The satisfaction score for the South East Children's Centre Locality stood at 51.1%.



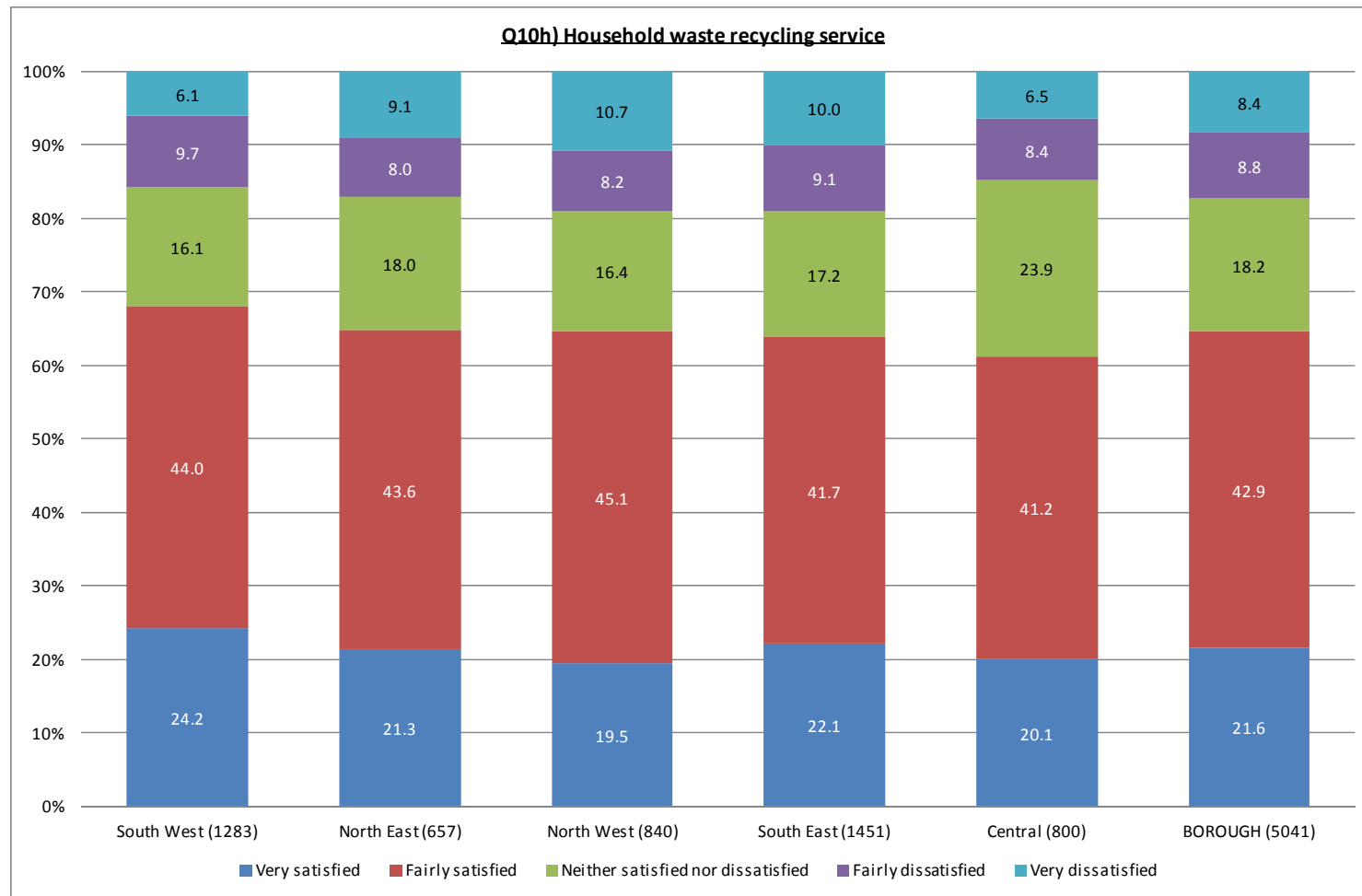
61.1% of respondents in the Borough overall expressed satisfaction with parks and open spaces in Darlington, with satisfaction ranging by 11.5% from 66.9% of those in the South West Children's Centre Locality and falling to 55.4% of those in the North West. The South East locality saw a satisfaction level of 64.8%.



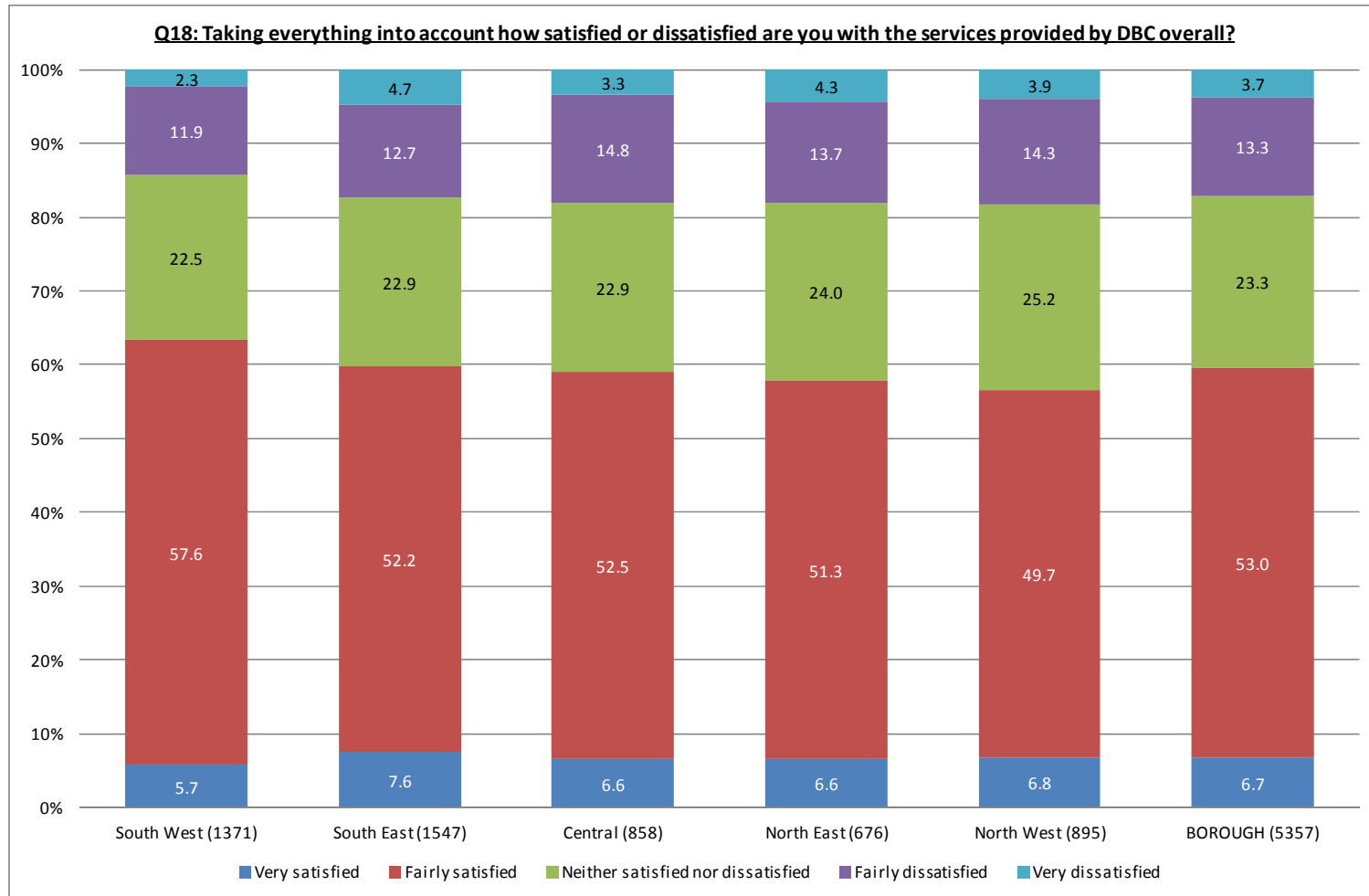
77.5% of the overall sample expressed satisfaction with refuse collection in Darlington. By Children's Centre Locality, satisfaction ranged from 82.0% of respondent in the South West and falling to 74.3% of those in the Central area. 76.0% of respondents in the South East Children's Centre Locality expressed satisfaction with refuse collection.



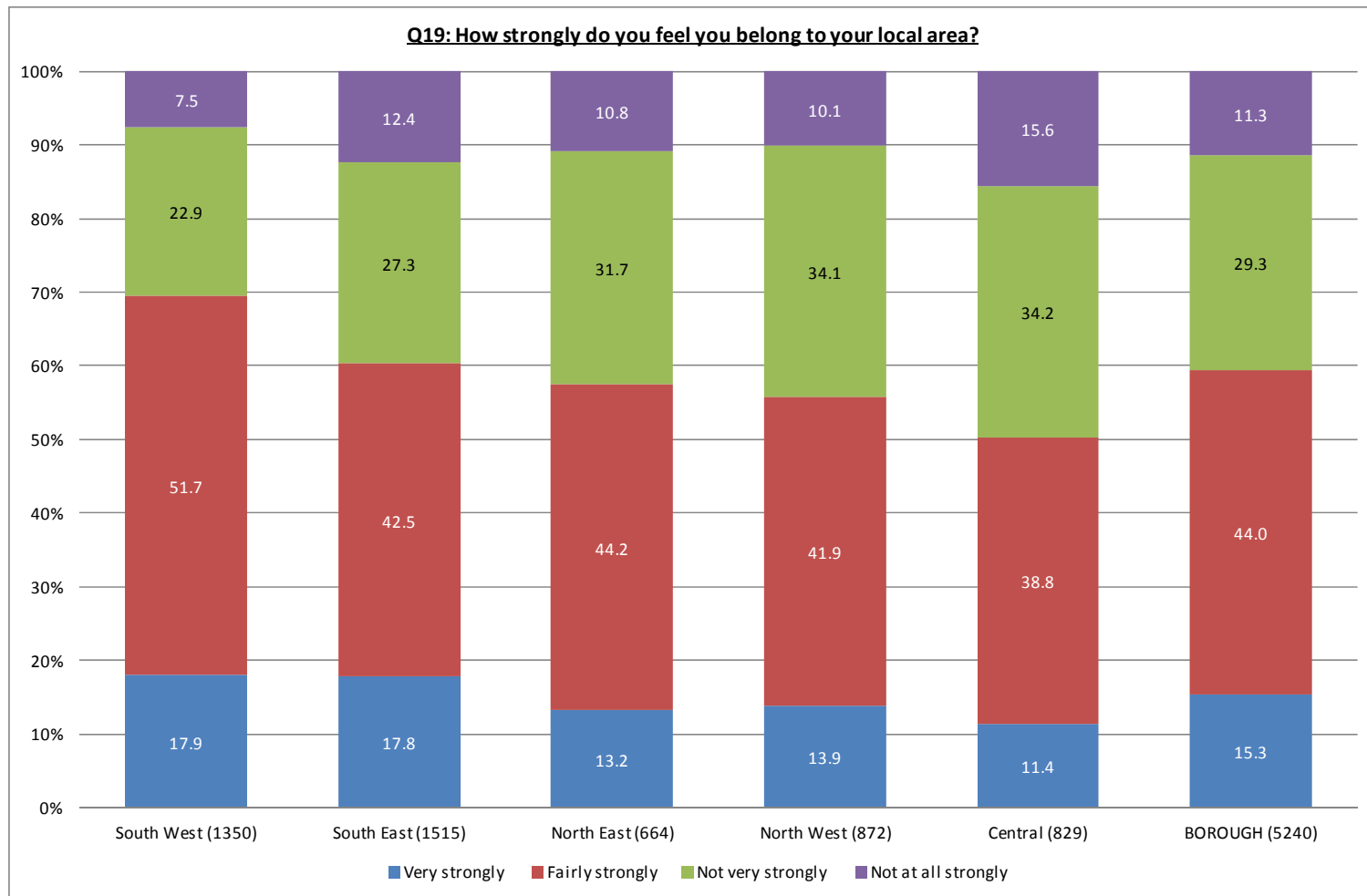
69.4% of respondents from the overall sample expressed satisfaction with kerbside recycling, with satisfaction by Children's Centre Locality ranging from 74.5% of those in the South West and falling to 65.0% of those in the North West area. 69.6% of respondents in the South East locality expressed satisfaction with kerbside recycling.



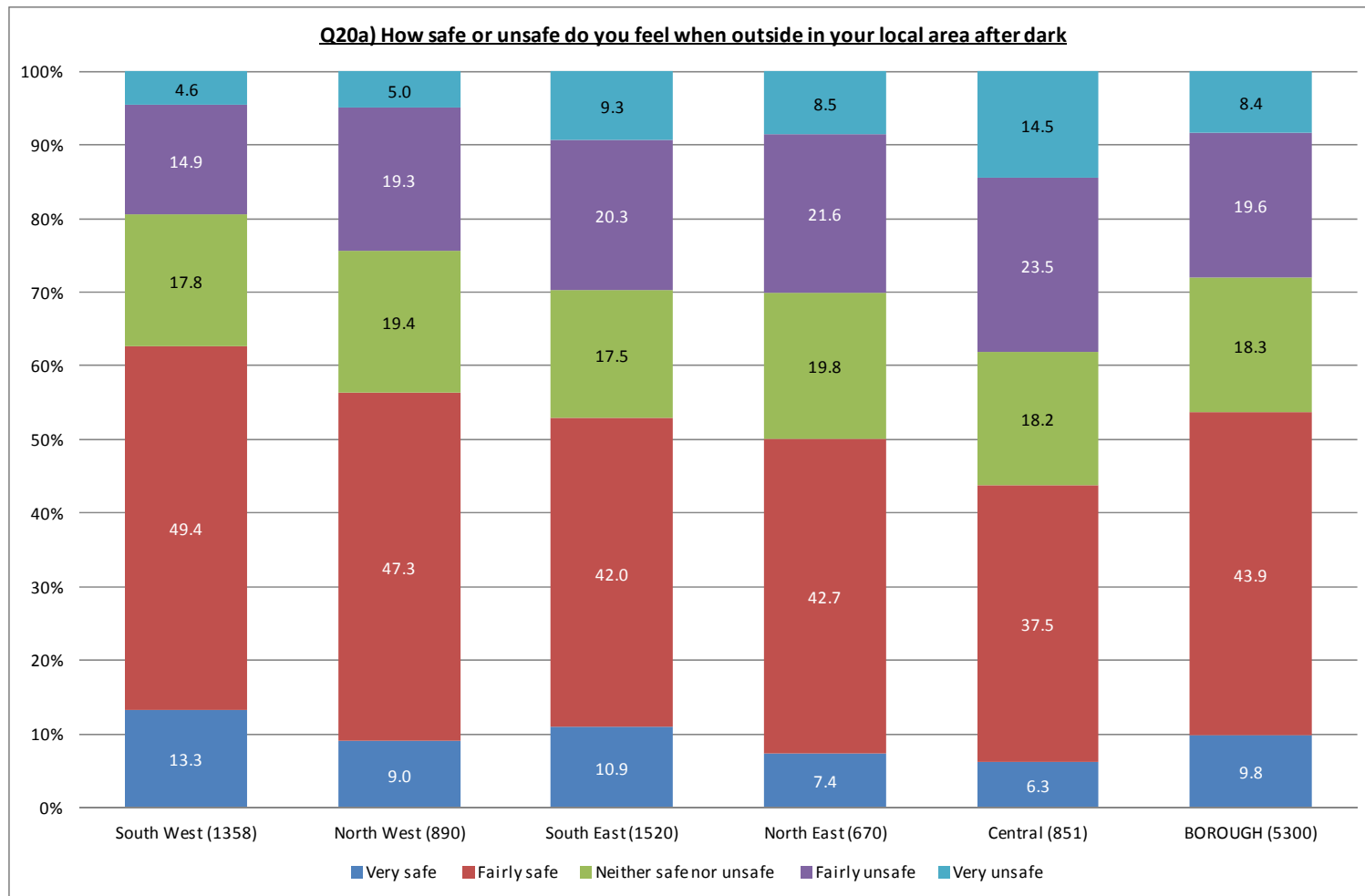
64.5% of respondents in the Borough overall expressed satisfaction with the household waste recycling service, with satisfaction being highest in the South West Children's Centre Locality at 68.2% while being lowest in the Central area at 61.3%. The South East's satisfaction score of 63.8% represents the second lowest score for the five localities listed.



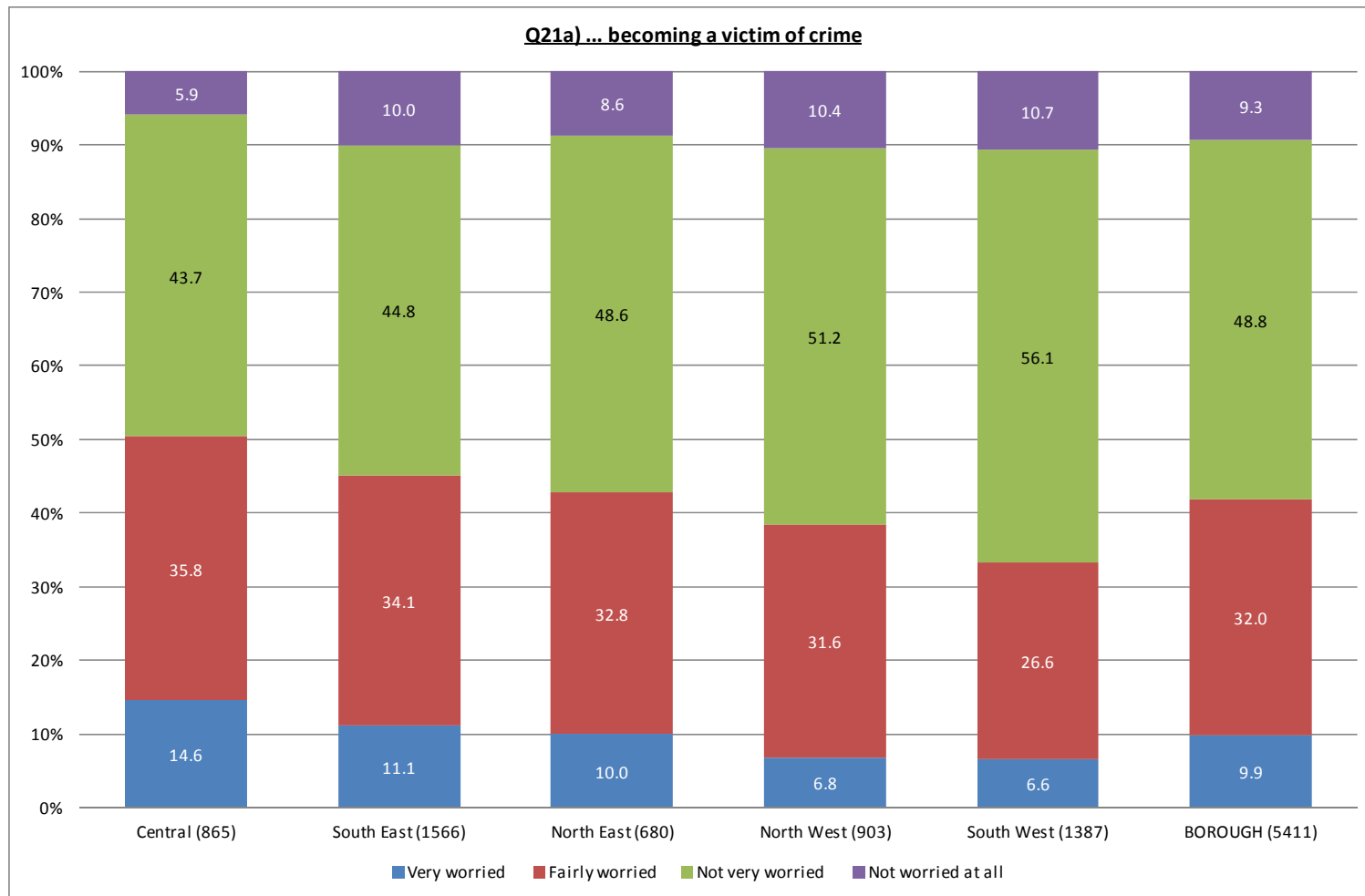
59.7% of the overall sample expressed satisfaction with the services provided by Darlington Borough Council, with satisfaction ranging from 63.3% of those in the South West locality and falling to 56.5% of those in the North West area. 59.8% of respondents in the South East locality expressed satisfaction with the services provided by Darlington Borough Council.



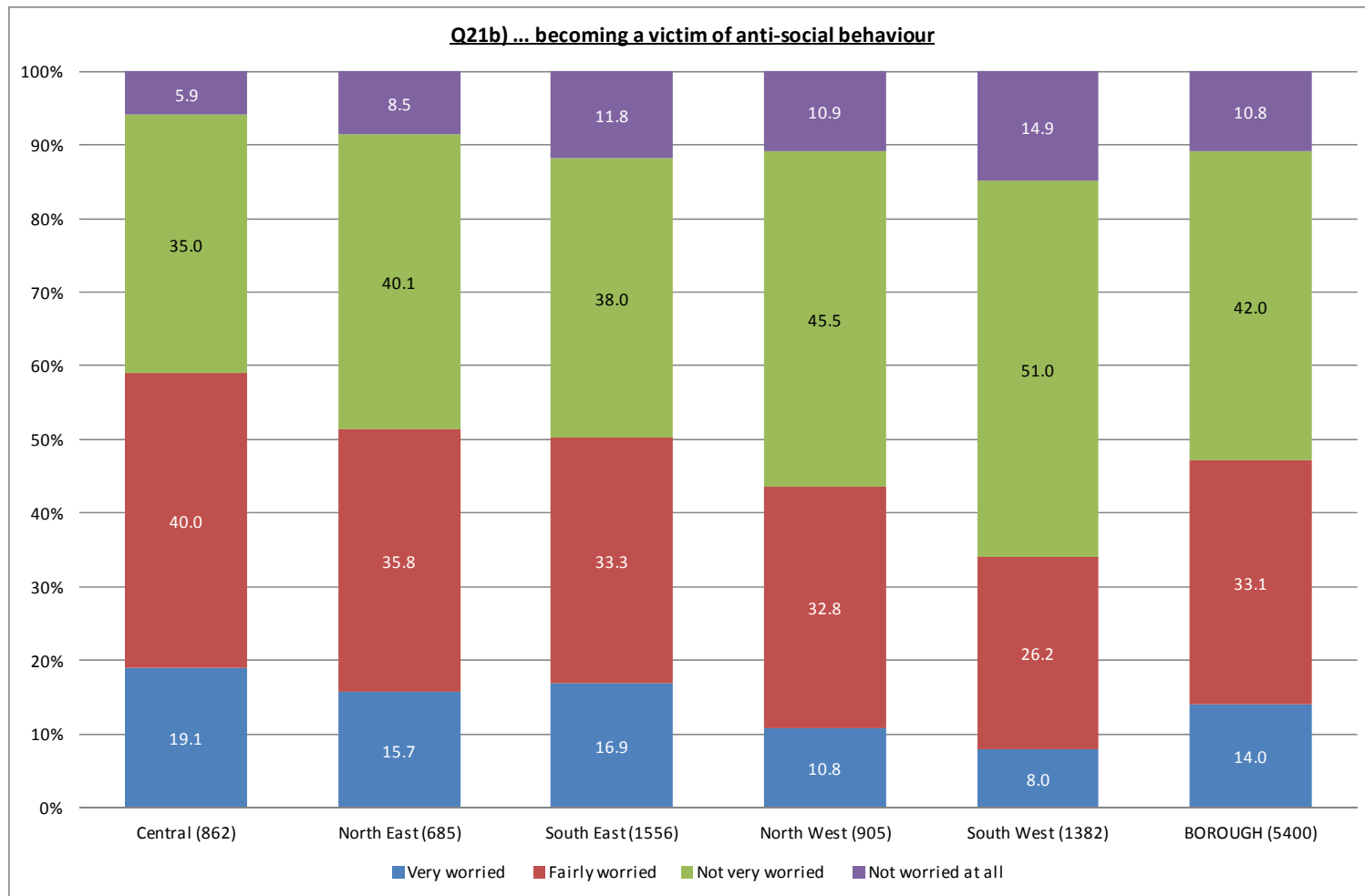
In terms of how strongly respondents feel they belong to their local area, 59.3% of the overall sample gave either 'very' or 'fairly strongly' responses with these responses ranging by 19.4% from 69.6% of respondents in the South West Children's Centre Locality and falling to 50.2% of those in the Central area. 60.3% of respondents in the South East Children's Centre Locality indicated that they have a strong sense of belonging to their local area.



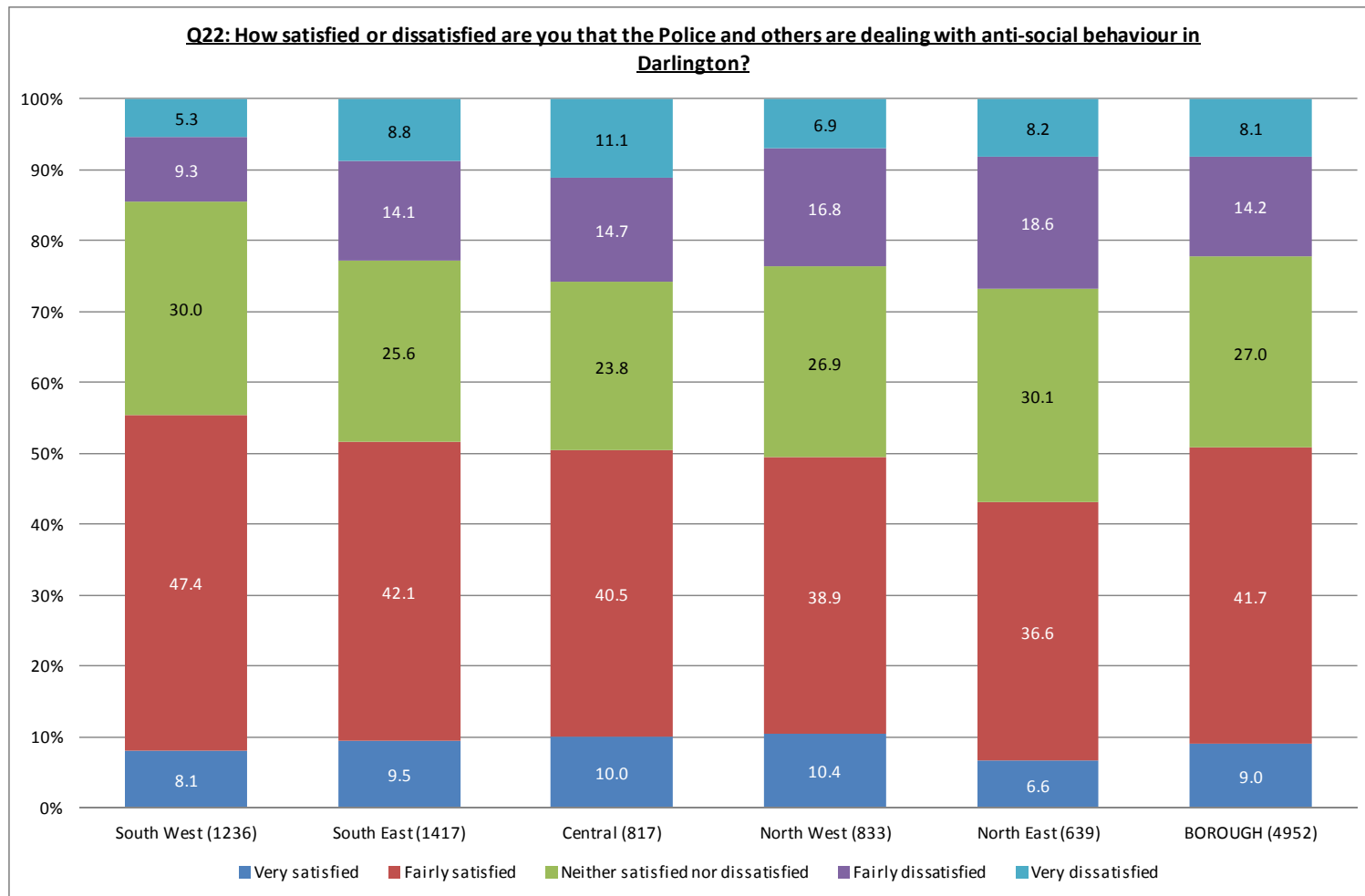
53.7% of the overall sample reported feeling safe when outside in their local area after dark, with 'safe' responses ranging by 18.9% from 62.7% of respondents in the South West Children's Centre Locality of falling to 43.8% of those in the Central area. The South East locality saw the median score of 'safe' responses at 52.9%.



41.9% of respondents in the Borough overall gave either 'very' or 'fairly worried' responses in relation to becoming a victim of crime, with likelihood of giving such a response being highest amongst respondents in the Central Children's Centre Locality (50.4%) and lowest in the South West area (33.2%). 45.2% of respondents in the South East locality gave 'worried' responses, the second highest of the five localities listed.



In terms of being worried about becoming a victim of anti-social behaviour, 47.1% of the overall sample were worried in this regard. Likelihood of being worried in relation to becoming a victim of anti-social behaviour ranged by 24.9% from 59.1% of respondents in the Central Children's Centre Locality falling to 34.2% of those in the South West. The South East locality saw 'worried' responses of 50.2%, the median score of the five localities listed.



Half (50.7%) of all respondents stated that they were satisfied that the Police and other agencies were dealing with anti-social behaviour in Darlington, with satisfaction ranging from 55.5% of respondents in the South West Children's Centre Locality and falling to 43.2% of respondents in the North East area. 51.6% of respondents in the South East Children's Centre Locality were satisfied that the Police and other agencies are dealing with anti-social behaviour in Darlington.

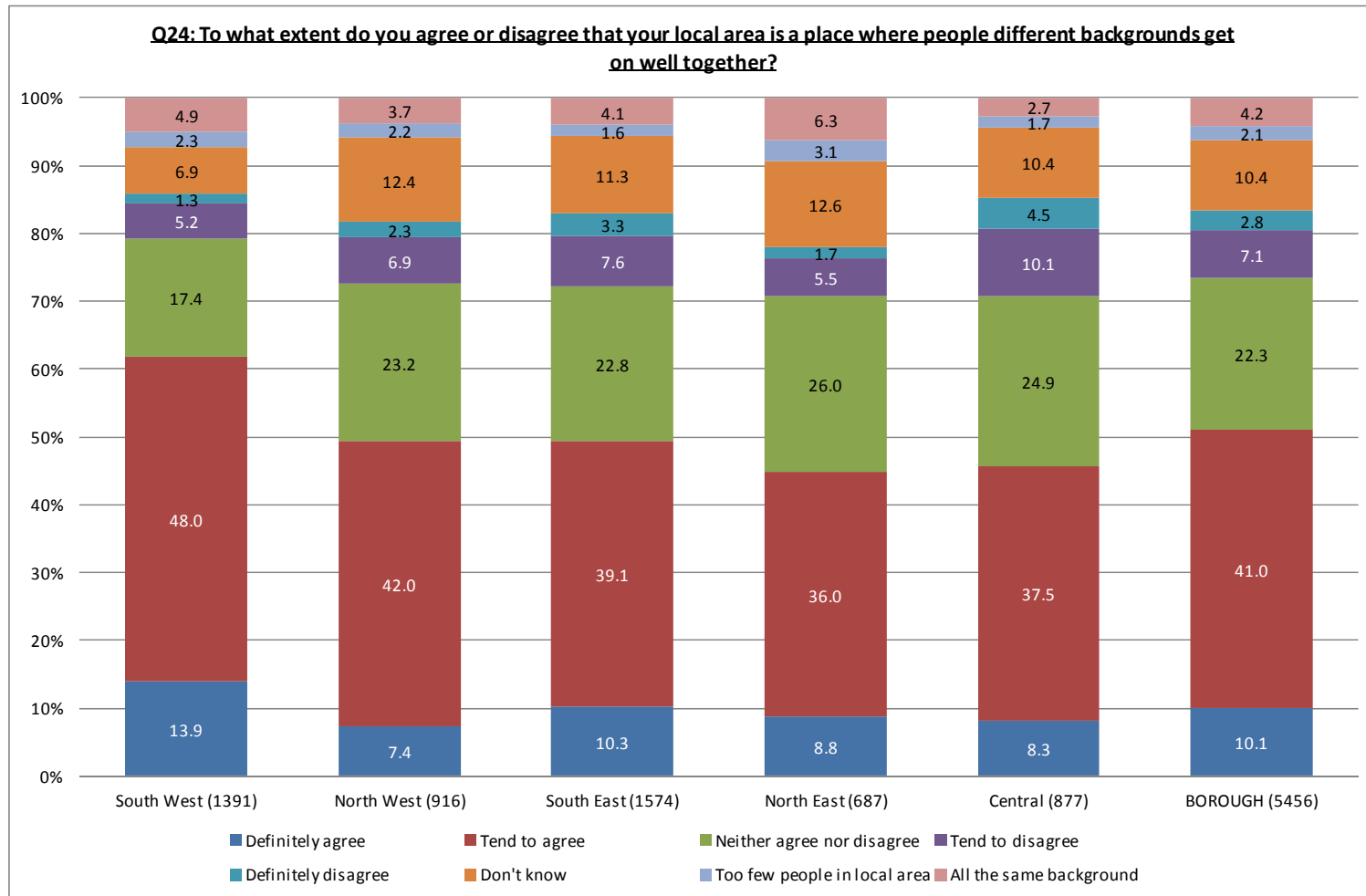
Q23: Anti-social behaviour problems in the local area

The biggest anti-social behaviour problems for the Borough overall were: 'dog fouling' (59.5% 'very/ fairly big problem'), 'speeding vehicles and dangerous driving' (40.1%), 'rubbish or litter lying around' (40.1%), 'burglary, including from sheds, greenhouses, farm buildings etc.' (32.4%), and 'underage drinking and sale of alcohol to youths' (30.0%).

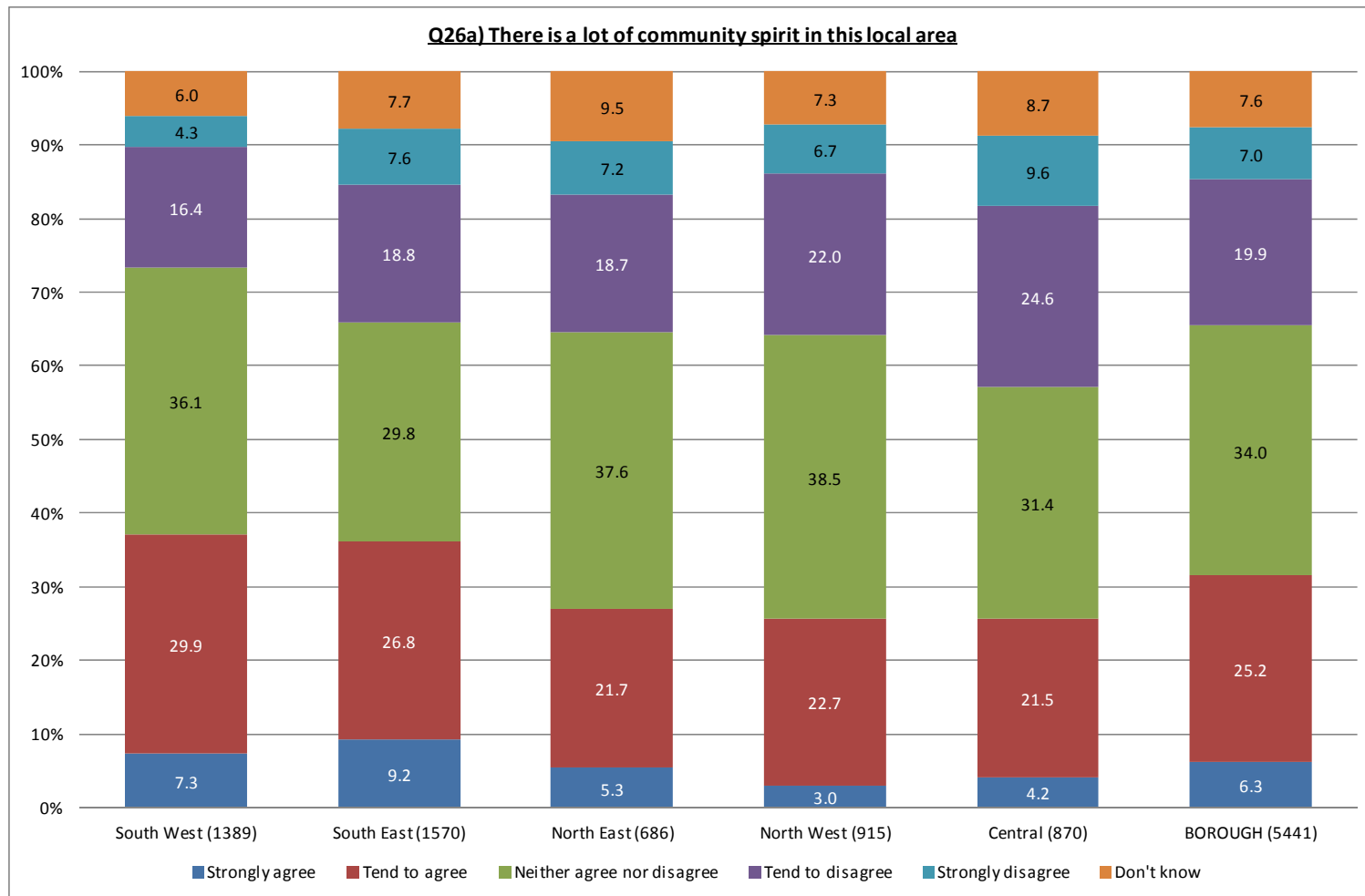
Childrens Centre Locality South East (D)				
	A very big problem	A fairly big problem	Not a very big problem	Not a problem at all
	Row N %	Row N %	Row N %	Row N %
Q23m) Dog fouling	36.0	29.4	25.4	9.1
Q23i) Speeding vehicles and dangerous driving	19.3	29.5	33.1	18.1
Q23b) Rubbish or litter lying around	14.8	27.5	39.3	18.5
Q23g) Groups hanging around the streets	11.4	23.7	35.4	29.5
Q23j) Burglary, including from sheds, greenhouses, farm buildings etc.	9.4	24.9	46.1	19.5
Q23k) Underage drinking and sale of alcohol to youths	11.5	20.0	38.2	30.3
Q23h) Groups of people (including youths drinking) which cause nuisance, intimidation or racial abuse	10.2	20.5	32.6	36.7
Q23d) People using or dealing drugs	8.7	18.1	31.3	41.9
Q23c) Vandalism, graffiti and other deliberate damage to property or vehicles	7.3	17.2	42.3	33.2
Q23e) People being drunk or rowdy in public places	6.2	16.3	37.7	39.8
Q23n) People moving in and out of the area	5.7	9.6	40.8	43.9
Q23l) Violence, including domestic violence	4.3	10.3	35.2	50.2

Q23a) Noisy neighbours or loud parties	2.6	8.1	35.3	54.0
Q23f) Abandoned or burnt out cars	1.4	1.6	20.5	76.5

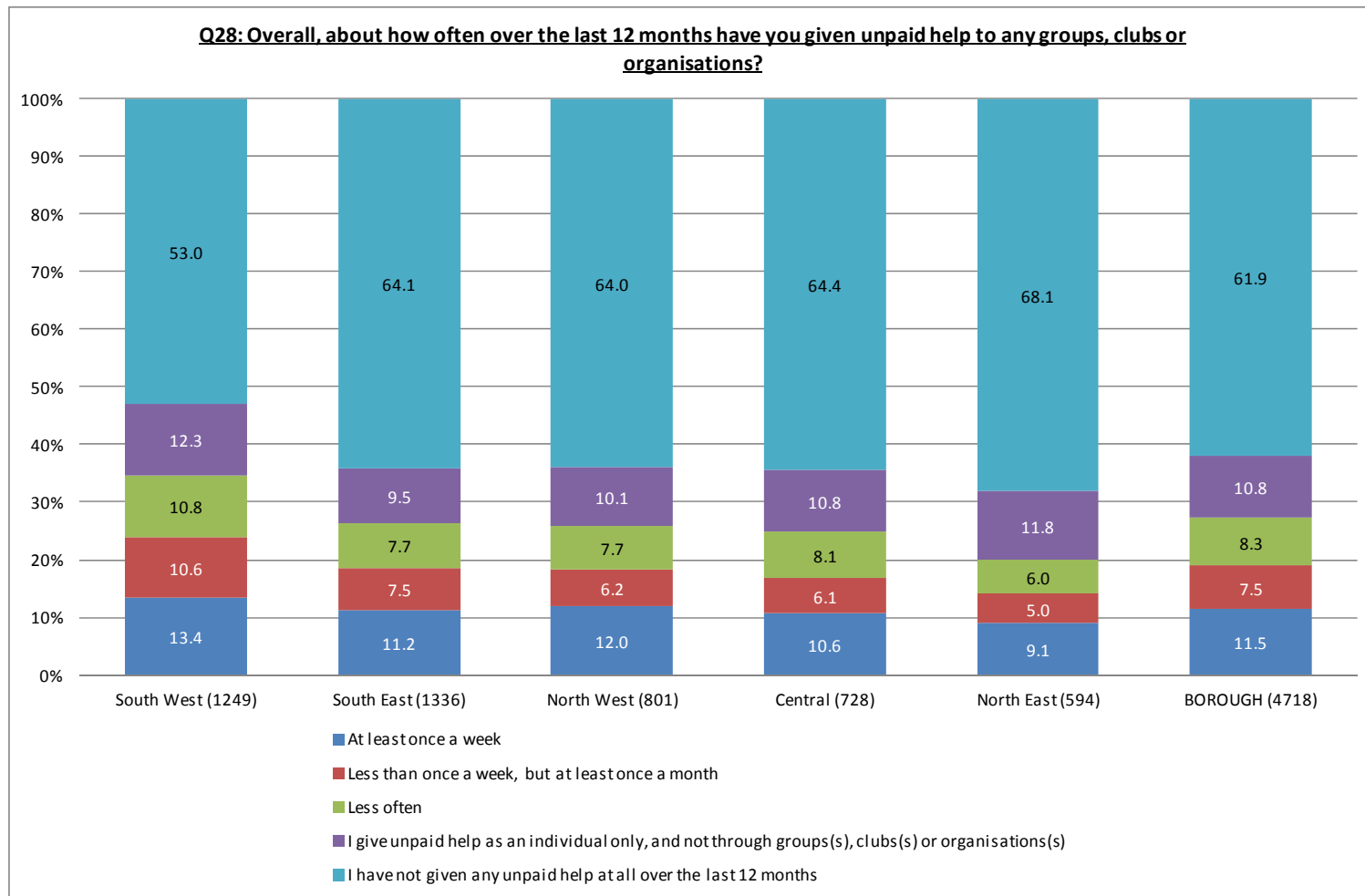
The biggest anti-social behaviour problems in the 'South East' locality were 'dog fouling' (65.4% 'very/ fairly big problem'), 'speeding vehicles and dangerous driving' (48.8%), 'rubbish or litter lying around' (42.3%), and 'groups hanging around the streets' (35.1%).



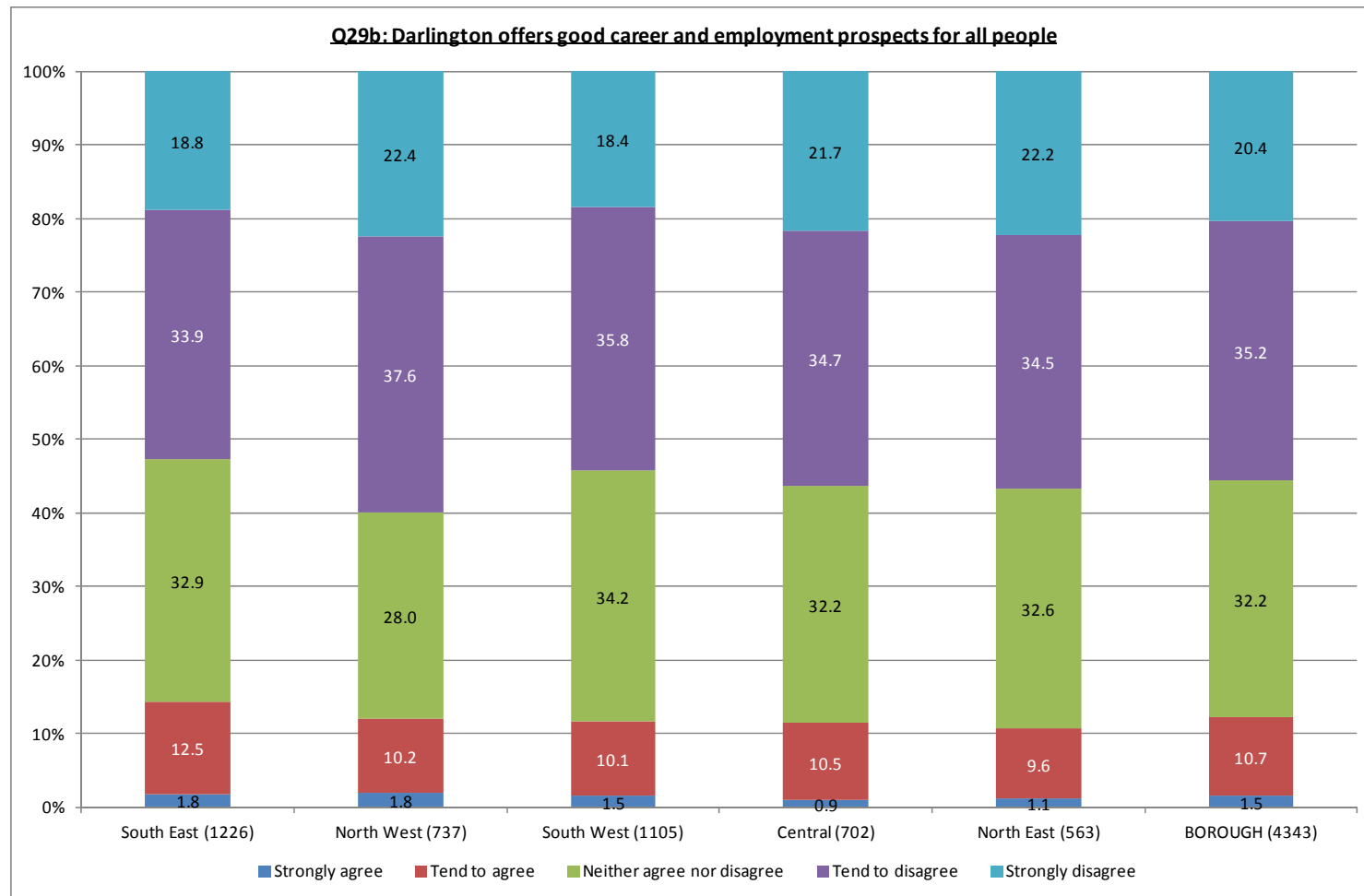
51.1% of respondents in the Borough overall agreed that their local area is a place where people from different backgrounds get on well together, with agreement being highest amongst respondents in the South West Children's Centre Locality (61.9%) while falling to 45.8% of respondents in the Central area. Agreement amongst respondents in the South East Children's Centre Locality stood at 49.4%.



31.5% of the overall sample agreed that there is a lot of community spirit in their local area, rising to 37.2% of respondents in the South West Children's Centre Locality while falling to 25.7% of those in both the North West and Central areas. Agreement amongst respondents in the South East locality stood at 36.0%, representing the second highest level of the five areas listed.



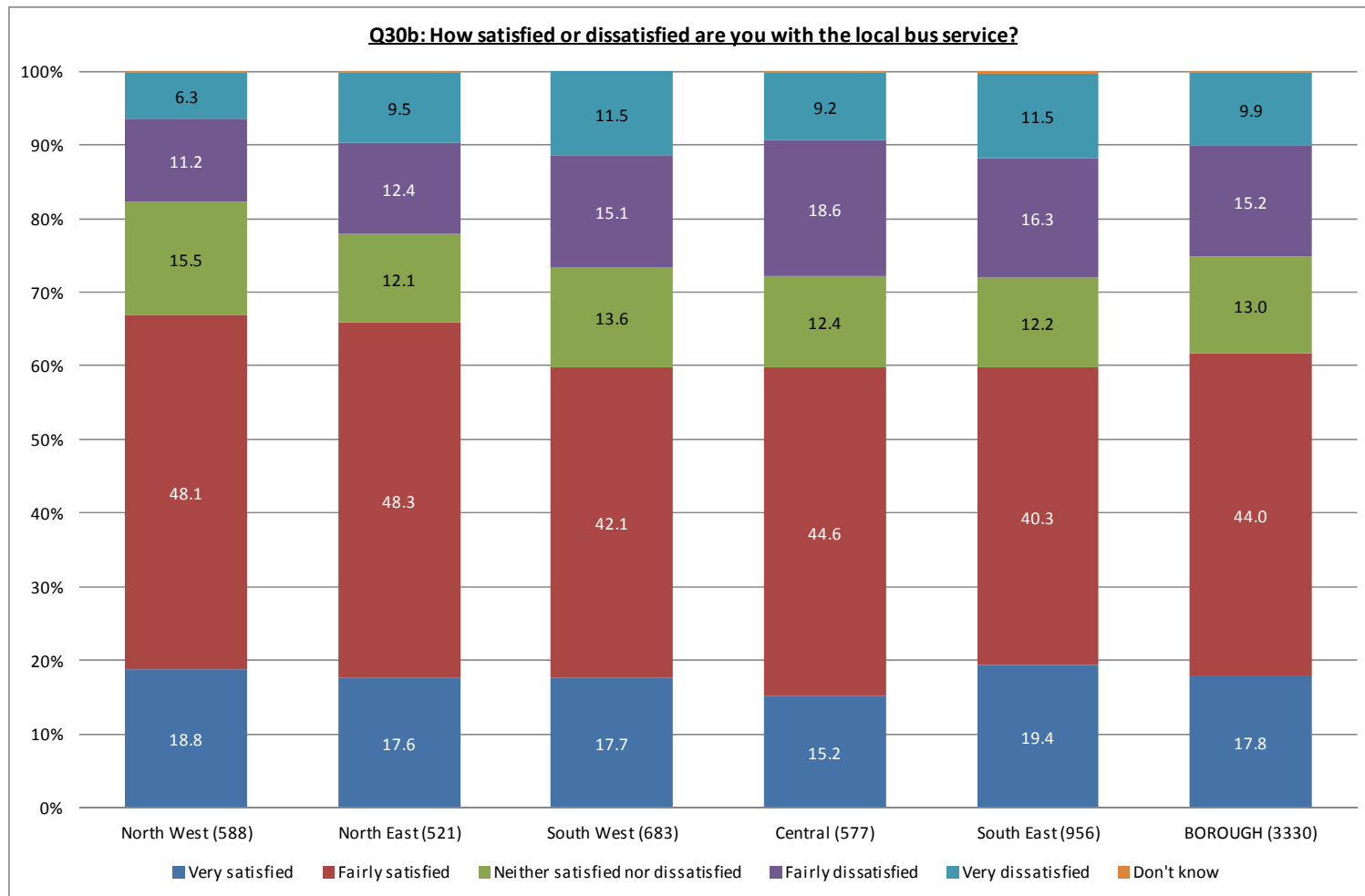
27.3% of respondents had given unpaid help to groups, clubs or organisations in the previous 12 months, with likelihood of having done so being highest in the South West Children's Centre Locality (34.8%) and lowest in the North East area (20.1%). 26.4% of respondents in the South East Children's Centre Locality had given unpaid help to groups, clubs or organisation in the previous 12 months representing.



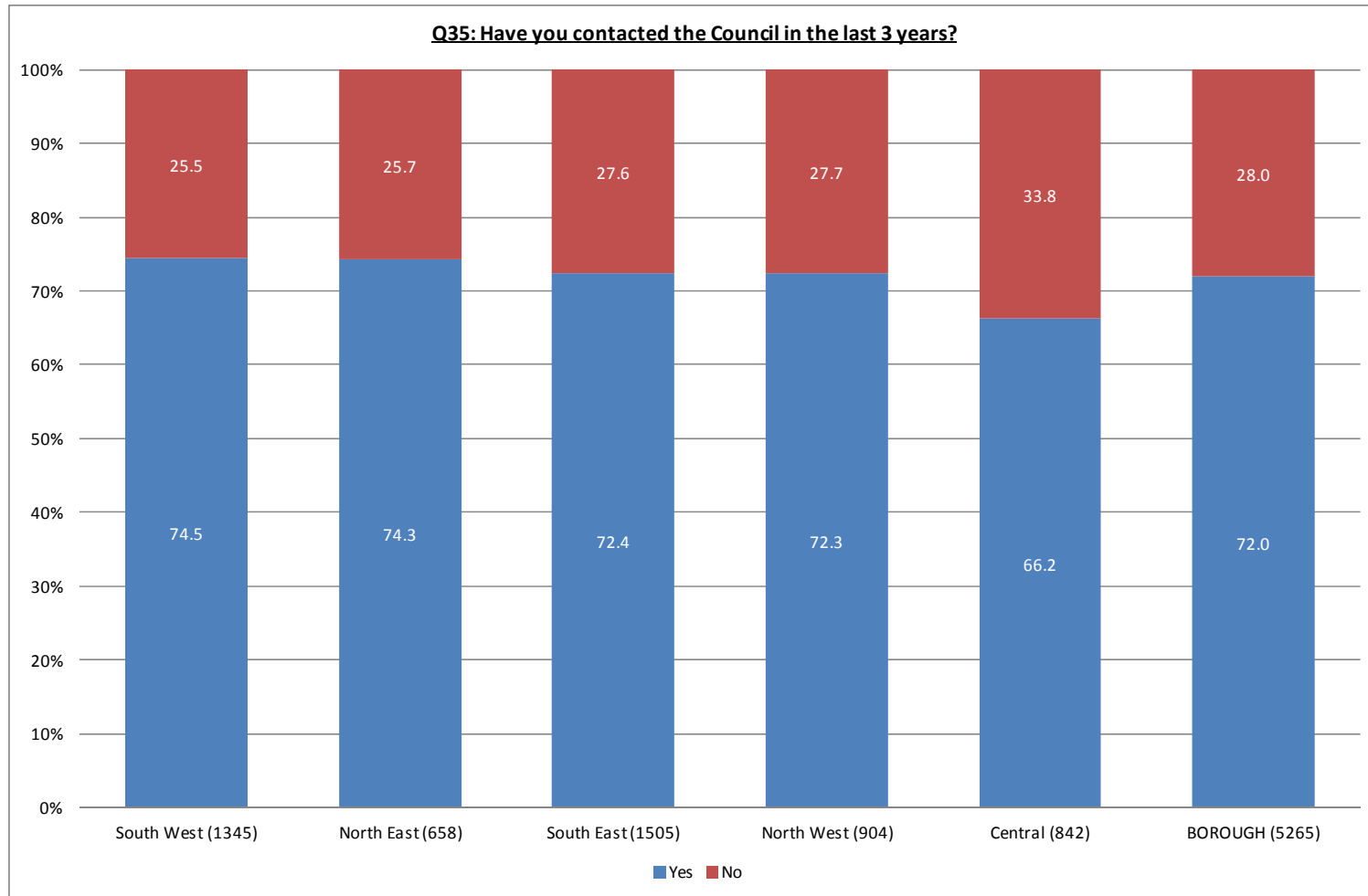
Just 12.2% of respondents believed Darlington offers good career and employment prospects for all people, with likelihood of believing so being highest in the South East Children's Centre Locality (14.3%) and lowest in the North East (10.7%).



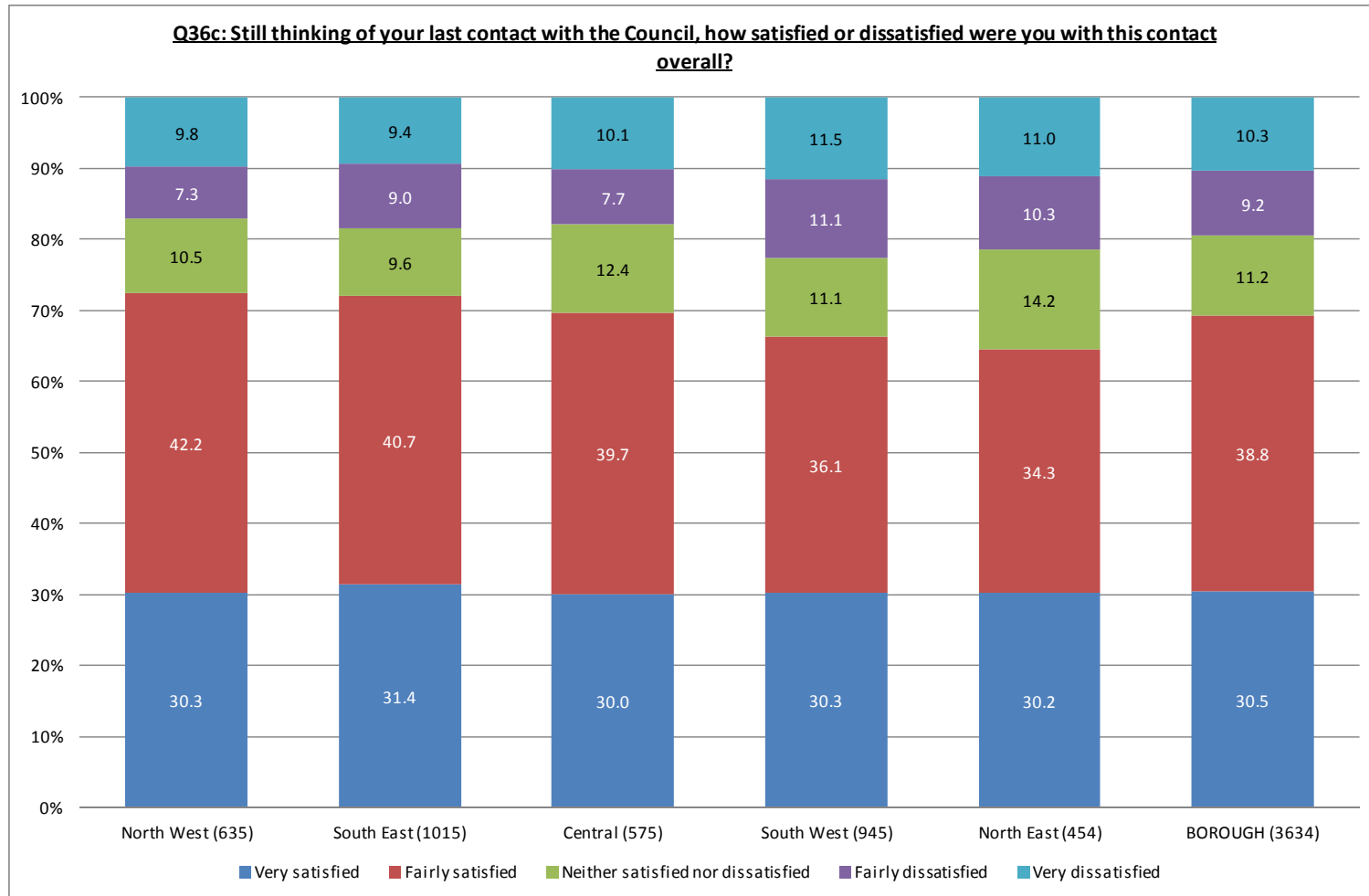
58.5% of respondents in the Borough overall had used the local bus service in the previous 12 months, with likelihood of having done so ranging from 70.0% of respondents in the North East Children's Centre Locality and falling to 46.2% of respondents in the South West. 59.8% of respondents in the South East Children's Centre Locality had used the local bus service in the previous 12 months.



Of respondents who had used the local bus service, 61.8% of respondents from the overall sample were satisfied with the local bus service. By locality, agreement ranged from 66.9% of respondents in the North West Children's Centre Locality and falling to 59.7% of those in the South East.



72.0% of respondents overall had contacted Darlington Borough Council in the previous 3 years. Likelihood of having contacted the Council in the previous 3 years ranged from 74.5% of those in the South West Children's Centre Locality and falling to 66.2% of those in the Central area. 72.4% of respondents in the South East Children's Centre Locality had contacted Darlington Borough Council in the previous 3 years.



69.3% of the overall sample who had made contact with the Council were satisfied with the way their contact had been handled, with satisfaction ranging from 72.5% of respondents in the North West Children's Centre Locality while falling to 64.5% of those in the North East area. 72.1% of respondents in the South East area who had made contact with the Council were satisfied with the way their contact had been handled.