

Housing Options with other landlords



This Leaflet provides information on

Housing Associations

*and other organisations providing accommodation,
housing assistance and tenancy support
within the Darlington area together with
details of how to contact them.*

<i>Contents</i>	<i>Page(s) No</i>
<i>Housing Association</i>	
<i>Abbeyfields</i>	<i>3</i>
<i>Accent North East</i>	<i>3</i>
<i>Anchor Trust HA</i>	<i>4</i>
<i>Broadacres HA Ltd</i>	<i>5</i>
<i>Carr Gomm Society</i>	<i>5</i>
<i>Darlington HA</i>	<i>6-7</i>
<i>Darlington Mind</i>	<i>7</i>
<i>Endavour Housing</i>	<i>8</i>
<i>Hanover HA</i>	<i>8</i>
<i>Home Group</i>	<i>9</i>
<i>Housing 21</i>	<i>9</i>
<i>Nomad Housing Group Limited</i>	<i>10</i>
<i>Places for People</i>	<i>10</i>
<i>Railway HA and Benefit Fund</i>	<i>11</i>
<i>Salvation Army HA</i>	<i>12</i>
<i>Tees Valley Housing</i>	<i>12</i>
<i>Three Rivers Housing Group</i>	<i>13</i>
<i>Two Castles HA</i>	<i>14</i>
<i>YMCA</i>	<i>14</i>
<i>Organisations offering support services</i>	<i>15</i>
<i>Floating Support and Supported Housing</i>	<i>15</i>
<i>Other useful Organisations</i>	<i>20</i>
<i>Helplines - Useful Telephone Numbers</i>	<i>21</i>
<i>Darlington Borough Council Support Services</i>	<i>22</i>

Abbeyfields

332 Coniscliffe Road, Darlington DL3 8AG

Tel: 01325 465967

All properties are adapted for persons 60+ only and all have flat flower showers and/or stair lifts. With an on-site Supervisor and cooked meals are available at lunchtimes. There is also a communal lounge.

Pets at discretion of the Housing Association.

Allocations are made in date order of application and after a medical visit. Applicants at the top of the list will be invited to spend 4 or 5 days at the complex to see if they like it before being made a permanent offer of accommodation.

<i>Nora Fenby House, 48 The Green, Cockerton Tel: 01325 462808</i>	<i>1 x 2 Bedroom apartment 7 x 1 Bedroom room</i>	<i>For 55 years and over</i>
---	--	-------------------------------------

<i>Sir Charles Starmer House, (Danby Lodge), Ashcroft Road, Tel: 01325 462524</i>	<i>9 x 1 Bedroom rooms</i>	<i>For 55 years and over</i>
--	-----------------------------------	-------------------------------------

<i>JF Latimer House, Ashcroft Road Tel: 01325 380237</i>	<i>1 x 2 Bedroom apartment 7 x 1 Bedroom rooms</i>	<i>For 55 years and over</i>
---	---	-------------------------------------

<i>Earl Keelan House, Ashcroft Road Tel: 01325 369673</i>	<i>1 x 2 Bedroom apartment 7 x 1 Bedroom rooms</i>	<i>For 55 years and over</i>
--	---	-------------------------------------

Accent North East

2nd Floor, 202-206 Linthorpe Road, Middlesbrough

Tel: 01642- 231414 Fax: 01642-243105

www.accentgroup.org.co.uk

Providing homes and services across our local community in the North East Region for 30 years.

Waiting list is open to all applicants.

Allocation of properties is on a points system.

Pets can be kept at the discretion of the Housing Association

<i>Keats Court, Milton Street</i>	<i>8 x 2 Bedroomed Houses 2 x 3 Bedroomed Houses</i>	<i>General needs for families General needs for families</i>
--	---	---

Anchor Trust Housing Association

Milestone Place, 100 Bolton Road, Bradford, W Yorks BD1 4DH

Tel: 01274 381600 Fax: 01274 381740

enquiries- Tel Colin Bushell 08456 031139 - Email: housing@anchor.org.uk

www.anchor.org.uk

Getting older means different things for different people, Anchor Trust is a not-for-profit organisation dedicated to helping older people live safely, securely and independently-with a choice of services to suit all needs.

All Flats are for the over 55's and are wheelchair accessible.

Pets considered

**Elderwood,
Westmoreland Street** 40 Flatlets Housing with Care for the Frail Elderly with on-site Warden and communal lounge

Set in a quiet location in its own attractive grounds this purpose built home is close to local shops, pubs and post office. Most rooms have views of the well-kept gardens.

**Greenbank Court,
Greenbank Road** 10 x 2 Bedroomed Bungalows
10 x 2 Bedroomed Flats
20 x 1 Bedroomed Flats Extra Care Scheme with carers and Warden on-site for Frail Elderly and People with Physical Disabilities. All residents are contacted daily.

**Greencroft Court,
Greencroft Close** 22 x 1 Bedroomed Flats,
18 Studio Flats With on-site warden

**Pembroke Court,
Neasham Road** 26 Studio Flats
4 x 1 Bedroomed Flats With on-site Warden

**Phoenix Court, Heron
Drive** 19 Studio Flats
7 x 1 Bedroomed Flats
2 x 2 Bedroomed Bungalows
2 x 1 Bedroomed Bungalows With on-site Warden



Elderwood Court



**Phoenix
Court**



Broadacres Housing Association Ltd

Broadacres House, Mountview, standard Way, Northalleton, DL6 2YD.

Tel: 01609-767900 Fax: 01609-777017 e-mail info@broadacres.org.uk

www.broadacres.org.uk

Our mission is to provide, manage and maintain affordable homes to a high standard in response to the needs of our customers.

Rockcliffe Court,	18 Residential Units for People	For 18+ years
Hurworth, Nr	with Disabilities	
Darlington		

The Carr Gomm Society

East Raby Street,

Darlington DL3 7PW

Tel: 01325 285171 - Fax 01325 382570

www.carr-gomm.org.uk

Carr-Gomm provides services for people who need support. We accept referrals from social services, local authorities, care institutions, housing agencies, individuals themselves and community services.

Ashfield Court	15 x 1 bed self contained fully furnished flats	For 18+ years
-----------------------	---	---------------

Station Road	6 en-suite rooms in shared house	For people who have experienced mental & emotional distress
	1 Disabled Unit on ground floor	

Darlington Housing Association

72a St Paul's Place, North Road, Darlington DL1 2JG

Tel: 01325-461352 Fax: 01325-465387

Allocations made in date order of applying and interviews are conducted for the top three applicants for any one property. Families considered for 2 bed flats. Pets considered.

Carmel Court	17 x 1 Bedroomed Flats	For the over 55's. Some flats with Warden link and disabled access
Dublin Street, Ruby Street, China Street, Peabody Street	4 x 1 Bedroomed Houses 8 x 2 Bedroomed Houses	General needs for families
Hargreave Terrace	3 x 2 Bedroomed Houses	General needs for families
Hogarth Court, Coniscliffe Road	5 x 1 Bedroomed Flats 2 x 2 Bedroomed Flats	For over 18 years
Melland Street	1 x 4 Bed House 3 x 2 Bed House 2 x 3 Bed House	For people with disabilities General needs for families General needs for families
Outram Street	1 x 2 Bedroomed Flat 18 x 1 Bedroom Flats 4 x 2 Bedroomed Flats	For people with disabilities For over 18 years For over 18 years
North Eastern Terrace	3 x 1 Bedroomed Flats	For over 18 years
Pensbury Street	1 Maisonette 1 x 1 Bedroomed Flats 12 x 3 Bedroomed Houses	For over 18 years General needs for families
Ribble Court, Skerne Park	4 x 2 Bedroome Flats 14 x 1 Bedroomed Flats	55+ Warden Linked 55+ Warden linked
St Augustine's Court, Larchfield Street	7x1 Bedroomed Flats 2x2 Bedroomed Fats	For 55+ 1 for the people with disabilities
St Paul's Place	24 x 1 Bedroomed Flats	For 18 years and over

	13 x 2 Bedroomed Houses	General needs for families
	4 x 3 Bedroomed Houses	General needs for families
Sun Street	2 x 2 Bedroomed Flats	For 18 years and Over
	8 x 1 Bedroomed Flats	
Wales Street	4 x 1 Bedroomed Flats	For 55 years and over
	2 x 2 Bedroomed Flats	For 55 years and over
Westmoreland Street	4 Bedroomed House	People with disabilities
	3 x 3 Bedroomed Houses	General needs for families
	3 x 2 Bedroomed Houses	
Worsley Park, Nunnery Lane	29 x 1 Bedroomed Flats	For 55 years and over
	4 x 2 Bedroomed Flats	2 flats for people with disabilities
		No pets allowed
		Applications need to be made directly to Susan Gray Tel 01325 354122
Wycombe Street	8 x 1 Bedroomed Flats	For 55 Years and over and Warden linked
	14 x 1 Bedroomed Flats	For 18 years and over
		Email: ann.Bolton@homegroup.org.uk

Darlington Mind,

St Hilda's House, 11 Borough Road, Darlington DL1 1SQ

Tel: 01325 283169 Fax 01325 285332

www.darlingtonmind.org.uk

Darlington MI ND's Housing Project offers supported accommodation to people aged 18-65 years, who have experienced mental and emotional distress.

St Hilda's House

9 Bedroomed Hostel

For 18 years and over

6 Permanent 1 Bedroomed flats

Endeavour Housing

Endeavour House, St Mark's Court, Thornaby, TS17 6QN

Tel: 01642 796200

Fax 01642 678241

www.endeavourha.co.uk

Home visits are carried out to the top people on the list for any one property

Swale Grove, Ribble Drive Skerne Park	7 x 2 bedroomed bungalows	For 55 years and over and people with disabilities
Welbeck Avenue	3 x 3 bedroomed houses 1 x 4 bedroomed house	General needs families Adapted for people with disabilities

Hanover Housing Association

Thomas Duggan House, Manor Lane,

Shipley, West Yorkshire BD18 3RB

Tel: 01274-599686 Fax: 01274-717448

www.hanover.org.uk

Extra Care

Extra Care housing is only open to people 50 years and over. And is operated in partnership with Darlington Borough Council All flats are wheelchair accessible

Bungalows are part of a shared ownership scheme

Properties allocated in partnership with Adult Social Services.

For more information please contact Hanover direct or Darlington Borough Council

Mayflower Court, Yarm Road	40 x 1 Bedroomed flats 2 x 2 bedroomed flats	50+ with Extra Care Needs
Rosemary Court, Blackton Grove, off Fenby Avenue	8 x 2 bedroomed bungalows 11 x 1 bed flats 1 x 2 bed flat	50+ with Extra Care Needs
Fernlea, Neasham Road	12 x 1 and 2 Bedroomed Bungalows with visiting Estate Manager	For 55 years and over
Hanover Close, Edinburgh Drive	20 x 1 Bedroomed 1 Person Flats 6 x 1 Bedroomed 2 person bungalow 4 x 1 Bedroomed 2 person flats	For 55 years and over
Mellor Court, Eldon Street	22 x 1 Bedroomed Flats 3 x 2 Bedroomed Flats With Estate Manager Service	For 55 years and over

Home Housing Association

Ground Floor, Halifax House, Unit 14, Falcon Court,

Preston Farm Industrial Estate, Stockton on Tees

Tel: 0845 6063030

www.homehousing.co.uk

Augusta Close	8 x 3 Bedroomed Houses	General needs for families
Brunel Way	22 x 1 Bedroomed Flats	For 55 years and over warden linked with communal gardens
	5 x 3 Bedroomed Houses	General needs for families
	4 x 2 Bedroomed Houses	General needs for families
Cavendish Drive/Close Wadham Grove	20 x 3 Bedroomed Houses	General needs for families
	4 x 1 Bedroomed Flats	For 25 years and over
	4 x 2 Bedroomed Flats	For 25 years and over
	23 x 3 Bedroomed Houses	General needs for families
Cloverdale, Whinfield	22 x 1 Bedroomed	For 55 years and over
	24 x 2 Bedroomed	For 55 years and over
	3 x 2 Bedroomed Houses	General needs for families
	5 x 3 Bedroomed Houses	General needs for families
Deorna Court/Scira Court	10 x 2 Bedroomed Houses	General needs for families
	30 x 3 Bedroomed Houses	General needs for families
Westminster Road	7 x 2 Bedroomed Bungalows	For 55 years and over one adapted for people with disabilities
	16 x 3 Bedroomed Houses	General needs for families
	1 x 4 Bedroomed House	General needs for families
Fenby Avenue/ Melsonby Crescent	4 x 3 Bedroomed Houses	General needs for families
	3 x 4 Bedroomed Houses	General needs for families
	6 x 2 Bedroomed Houses	General needs for families

Housing 21

Marigold Court, Old Fold, Gateshead, NE10 0DZ

Tel: 0870 1924400 Fax: 0191 4788079

www.housing21.co.uk

On-site manager 9 am to 5 pm Monday to Friday. For 60 years and over. Pets considered
Some flats are fully adapted for the disabled. With communal lounge and gardens.

Festing Court, Coombe Dr 28 x 1 Bedroomed Flats

Nomad Housing Group Ltd

*5 Gosforth Park Avenue, Gosforth Business Park
Newcastle Upon Tyne NE12 8EG
Tel: (Claire McCaughey) 0191 2297200 Fax: 0191 2922600
www.nomad-housing.co.uk*

Points system for applying for Housing following by interviews. Pets considered

Victoria Road - Willow Place	6 x 2 Bedroomed Flats	For 18 years and over
	3 x 2 Bedroomed Houses	General needs for families
	3 x 3 Bedroomed Houses	General needs for families
	1 x 4 Bedroomed Houses	General needs for families

Places for People

*Durham & Cleveland, Enterprise House, Valley Street,
Darlington, DL1 1GY
Tel: 0800 4320002 or 01325- 365877 Fax: 01325-365812
www.nbh.co.uk*

Under 18 years considered for some flats if appropriate support is in place for more information contact Places for People direct. Pets considered

Appleton Close Westmoreland Street	28 x 1 Bedroomed Flats	For 55 years and over, Warden Linked
Garsdale/Buckton Court, Larchfield Street	22 x 2 Bedroomed Flats	For 55+ years and over Warden linked
Miscellaneous Town Houses	42 - 2, 3 & 4 Bedroomed Houses	General needs for families
Oakfield Lodge, Brinkburn Road	6x 2 Bed Bungalows	For 55 years and over warden linked (Leasehold Scheme)
Richard Pease House Trinity Road	8 x 1 Bedroomed Flats, 14 Studio Flats 2 x 2 Bedroomed Flats	For 16 years and over For 16 years and over For 16 years and over
Sanderson/Melland Street	30 x 1 Bedroomed Flats	For 16 years and over
Whinfield	63 x 3 Bedroomed Houses 2 x 4 Bedroomed Houses 21 x 1 Bedroomed Flats 64 x 2 Bedroomed Flats	General needs for families General needs for families For 16 years and over For 16 years and over

Railway Housing Association & Benefit Fund
Bank Top House, Garbutt Square, Neasham Road,
Darlington DL1 4DR
Tel: 01325-482125 Fax: 01325-384641
www.tssa.org.uk/company/rhba

Auckland Avenue	5 x 2 Bedroomed Bungalows 8 x 1 Bedroomed Flats 80 x 3 Bedroomed Houses	For 55 years and over For 18 years and over General needs for families
Auckland Oval	8 x 1 Bedroomed Flats 36 x 3 Bedroomed Houses 8 x 4 Bedroomed Houses	For 18 years and over General needs for families General needs for families
Bank Top Mews, Leonard Street	36 x 1 Bedroomed Flats 18 x 1 Bedroomed Bungalows	For 55 years and over 2 for people with disabilities,
Brinkburn Road	12 x 3 Bedroomed Houses	General needs for families,
Geneva Drive	2 x 1 Bedroomed Bungalows 6 x 2 Bedroomed Bungalows	For 55 years and over For 55 years and over
Harris Street	8 x 2 Bedroomed Bungalows 2 x 3 Bedroomed Bungalows	For 55 years and over For 55 years and over
Hundens Lane	2 x 2 Bedroomed Bungalows 12 x 2 Bedroomed Bungalows	People with disabilities For 55 years and over
Meadowfield Road	14 x 2 Bedroomed Bungalows	For 55 years and over
Middleham Road	4 x 2 Bedroomed Bungalows	For 55 years and over
Neasham Road	2 x 2 Bedroomed Bungalows 4 x 1 Bedroomed Bungalows	For 55 years and over For 55 years and over
Pendleton Road	1 x 3 Bedroomed Bungalow 1 x 2 Bed Bungalow 6 x 2 Bed Bungalow	People with disabilities People with disabilities 55 years and over
Tempest Anderson House, Brinkburn Road Sheltered Housing Scheme	2 x 1 Bedroomed Bungalows 2 x Studio Flats 31 x 1 Bedroomed Flats	For 55 years and over For 55 years and over 3 adapted for people with disabilities others for the over 55
West Auckland Road	52 x 3 Bedroomed Houses 2 x 2 Bedroomed Bungalows	General needs for families For 55 years and over

Salvation Army Housing Association

**Customer Service Centre, 33/35 Chorley New Road, Bolton,
Lancashire BL1 4QR**

Tel: 0845 300 0008 Fax: 01204 375768

Email: service.centre@saha.org.uk

www.saha.org.uk

Hostel -

28 x 1 Bedroomed Flats

2 x Bedroomed Rehabilitation Flat

Salvation Army Social
Services Emergency
Accommodation
must be over 18

Tees Valley Housing

Rivers House, 63 North Ormsby Road, Middlesbrough TS4 2AF

Tel: 01642-261100 Fax: 01642-261119

www.teesvalley.org

**Chaytor Court, Whesoe
Road**

4 x3 Bedroomed Houses

General needs for families

**Danby Court/ Martindale
Road**

16 x 1 bedroomed flats
14 x 2 bedroomed flats
3 x 2 Bedroomed
Bungalows

For 55 years and over
For 55 years and over
For 55 years and over
Warden Linked

**Grace Court, Gladstone
Street**

5 x 3 Bedroomed Houses
2 x 2 Bedroomed Houses
2 x 4 Bedroomed Houses

General needs for families
General needs for families
General needs for families

Kingsbury Mews

3 x 2 bedroomed houses

General needs for families

Parkside

15 x 3 Bedroomed Houses

General needs for families

**Thames Way
Pilmoor Green**

43 x 2 - 3 Bedroomed
Houses
11 x 2 bedroomed
bungalows

General needs for families
For 55 years and over
and people with disabilities

Three Rivers Housing Group
Three Rivers House, Pity Me, Durham, DH1 5TG
Tel: 0191-3841122 Fax: 0191-3863974
www.threerivershousing.co.uk

Properties for the elderly are for 55+. Pets will be considered. Allocations are made via application date and need. Interviews may be carried out for any one vacancy. 2 Bed bungalows can be allocated to families with a disabled person. Three Rivers also operate a leasehold scheme for some of their properties. Warden links available for properties allocated to 55+. Applications for flats be made from those 16+ if they have a guarantor.

Dean Park Court, Corporation Road	12 x 1 Bedroomed Flats	For people 55 years and over and people with disabilities
Newton Lane	3 x 2 Bedroomed Bungalows	For people 55 years and over some adapted for people with disabilities
Smithfield Road	20 x 2 Bedroomed Bungalows	For people 55 years and over some adapted for people with disabilities
Parkside / Faverdale	20 x 2 bedroomed flats 11 x 2 Bedroomed Bungalows 5x 3 Bedroomed Houses 3 x 4 Bedroomed Houses 1 x 3 Bedroomed Bungalows	For 16 years and over For 55 years and over General needs for families General needs for families Adapted for people with disabilities
Firthmoor/ Moorfields	10 x 2 Bedroomed Bungalows 10 x 3 Bedroomed Houses for Shared Ownership	For people 55 years and over with disabilities General needs for families
Edgemoor Road Firthmoor	10 x 2 bedroomed bungalows	For people 55 years and over with disabilities
Railway View Pudsey Walk	10 x 3 bedroomed houses 16 x 2 bedroomed bungalows	General needs for families For 55 years and over some adapted for people with disabilities
Misc Property	3 x 3 houses 1 x 2 house	General needs for families General needs for families

Two Castles Housing Association

154 New Bridge Street, Newcastle Upon Tyne NE1 2TE

Tel: 0191-2614774 Fax: 0191-2619692

www.twocastles.org.uk

Court Arcade, Skinnergate	4 x 1 Bedroomed Flats	For people 55 years and over
Arcadia Court	6 x 2 Bedroomed Flats	Linked to Warden

Shared Ownership

Brinkburn Road	8 x 2 Bedroomed Bungalows	For people 55 years and over
Selaby House, Gainford	1 x 3 Bedroomed House 1 x 2 Bedroomed Bungalow	General housing needs For 18 years and over
Hartington Way, Oakfield Lodge	8 x 2 Bedroomed Bungalows	For 55 years and over
Skeldale Grove, Oakfield Lodge	8 x 2 Bedroomed bungalows	For 55 years and over
Wederly Grove, Oakfield Lodge	8 x 2 bedroomed Bungalows	For 55 years and over
Darrowby Drive, Oakfield Lodge	4 x 2 Bedroomed Bungalows	For 55 years and over

Y.M.C.A. Foyer

Middleton Court, Middleton Street, Darlington DL1 1SL

Tel: 01325-462452 Fax: 01325-462452

admin@darlington.ymca.org.uk

www.ymca.org.uk

30 x 1 Bedroomed Flats	Single Persons 16-25 (Priority Group) Over 25's considered on application
1 Unit for Disabled	Accommodation, Training and Support 24 hour support provided

FLOATING SUPPORT

Once you have found a tenancy, or if you already have one, and you feel you need an extra bit of support, Supporting People fund a number of schemes, which may be able to provide that bit of support. These schemes are called FLOATING SUPPORT.

“Floating Support” can be provided when you need extra help to manage your tenancy. A support worker will help you to take up a tenancy or to continue in your existing one. . She/he will help you to live independently over a period of time that will depend on your needs. When you have achieved your goals and no longer need it, your support will end. Support is usually given for up to two years.

The schemes differ in the way they operate, all have an eligibility criteria and a certain number of spaces. If you would like more information please contact Supporting People on 01325 388108 or Housing Services on 01325 388542.

Organisations Offering Support Services

Tenancy Support

Community Services

Darlington Borough Council,

Town Hall, Darlington DL1 5QT

Tel: 01325 388548/9 Fax: 01325 388504

Housing@darlington.gov.uk

www.darlington.gov.uk

We provide housing related support for tenants of Housing Associations, Darlington Borough Council, private lets and in some cases, for people looking to gain a tenancy. There are 36 places for single people, couples or families who are at risk of homelessness without such support.

We can support you to develop your independence so that you can stay in your own home. This could involve help with budgeting and other financial issues, building social networks, coping with everyday problems, accessing other services, maintaining good relations with neighbours and other housing related needs.

*Darlington Borough Council - Home Support Scheme
Social Services, Darlington Borough Council,
Central House, Gladstone Street, Darlington DL3 6JX
Tel: 01325 346200
www.darlington.gov.uk*

Darlington Social Services can take self-referrals by 'phone or by calling in person at Central House. Each person is assessed to establish their individual needs. A support plan will then be devised and services are offered to meet those needs. For more information please visit the Darlington Borough Council website at www.darlington.gov.uk

*700 Club
Caretakers House, Grange Road Baptist Church
Grange Road, Darlington DL1 5NH*

*Hope House Hotel - 01325 350051 Fax: 01325 404346
Email: hope.house@700club.org.uk*

This is an 18 room hostel in Grange Road, Darlington providing for over 16's who are homeless or find themselves in unsatisfactory and temporary accommodation. They aim to:-

- Offer quality temporary accommodation for up to one year
- Private 24-hour housing related support
- Work with residents in finding permanent move-on accommodation.

Referrals can be made directly or via other local agencies.

Darlington Stop2Night

Overnight accommodation with a host family for people aged between 16 and 25. It is possible to stay for up to three nights whilst more permanent accommodation is found. Referrals must come from another agency.

Emma Project

Tel: 01325 489604 Fax: 01325 288413

Email: emma.project@700club.org.uk

Emma Project Emergency Rooms

3 rooms for those over 16 who find themselves homeless available from 7.30 pm to 9.00 am the next morning. Laundry and washing facilities are provided. Allocated on a first come first served basis, referrals must come from another agency.

Managed Houses

The Emma Project provide bedsits and shared houses for single people, and some accommodation for families, in housing need. 24 hour emergency call-out is provided for these properties.

Floating Support

Tenancy related support provided to assist people to develop their independent living skills either in their own homes. Support is given in-house with, for example, cooking and budgeting skills and to access other services such as health and education.

Referrals for both services can be made in person or via other agencies.

St George's Hall

Tel: 01325 464385 Fax: 01325 464348

Email: stgeorges.hall@700club.org.uk

This is a Hostel located on Elmfield Terrace, off Corporation Road. There are 10 single rooms and one for a couple all with en-suite facilities and kitchen meters. There is staff cover 24/7 and all residents must engage with support from their allocated keyworker. This hostel caters for those with a lower level of support than Hope House. Most residents would be expected to move on within six months but can remain for up to two years.

Carr Gomm

Ashfield Court, East Raby Street, Darlington DL3 7PW

Tel: 01325 285171 - Fax: 01325 382570

Carr Gomm operate 2 schemes, 1 providing support to people with high level mental health needs and another providing support to people with low level mental health needs.

Carr Gomm also run a Domestic Abuse Service offering an outreach service for men or women who have experienced abuse. Carr Gomm works with the Domestic Abuse Helpline who now provide general advice to callers.

DISC

Central Avenue, Newton Aycliffe, DL5 5QH

Tel: 01325 313888

This scheme has been developed to give support and advise to clients with mental health issues who are in their own tenancy.

First Stop Darlington

The Old Museum, Tubwell Row, Darlington DL1 5PD

Tel: 01325-254463

First stop is an open access 'pop in' centre. We will be the first port of call for many people, looking for information on agencies providing assistance with housing, social or other problems. We aim to serve all members of the local community without discrimination in a safe, neutral and supportive environment.

At First Stop we provide:

- a sign posting service to organisations which can assist with particular concerns;
- a 'home and dry' service;
- a sessional primary health care;
- sessional advice on various subjects according to need

***Open Monday, Tuesday, Thursday,
Friday and Saturday 10.00 am - 5.00 pm
Wednesday 10.00 am - 2.00 pm***

Keyring

*34 Lupton Street, LEEDS LS10 2QW
Tel: 0191 257 6262*

Keyring provide community supported living for people with an identified learning disability. The support is based in a 'network' and is provided by a Community Living Worker who lives as part of the network. This style of support allows its members to exercise great control over their lives.

Mind

Darlington Mind, St Hilda's House
11 Borough Road, Darlington DL1 1SQ
Tel: 01325 283169 Fax: 01325 285323
Email: gemerson.mind@hotmail.co.uk
www.darlingtonmind.org.uk

Communal Living Service

Offered to vulnerable single people over 18 who wish to conquer mental ill health and emotional distress. Full support plans are devised to increase residents' skills to enable a successful move on to Independent Living.

Self Contained Flats

For people who need longer term support. Permanent tenancies are available for Mind's own self contained flats with regular domestic support and full support packages in place. Mind in Darlington also offer various other services such as a Drop-in, advice (including careers advice) counselling and therapeutic courses, and counselling. Can apply direct or via another agency.

Norcare

*42 Grange Road, Darlington
Tel: 01325 283281*

Norcare provide this service to single men and women and couples aged 18 or over who are ex-offenders or who are at risk of offending.

Places for People

*Enterprise House, Valley Street, Darlington DL1 1GY
Tel: 01325 744112*

Tenants' of Places for People with individual support needs. Places for People are committed to providing the support for individuals to live independently in the community. Providing housing and services for older people, supported homes for people with learning disabilities. They also offer preventative and practical access to services for those at risk of domestic violence and homeless people.

Salvation Army

Tom Raine Court, Darlington

Tel: 01325 489242

Email: Darlington.corps@salvationarmy.org.uk

The Salvation Army operates a 30room hostel and an adjacent house for 3 people who would otherwise be homeless. Accommodation is offered on a part board basis with breakfast and evening meal provided. All residents get a keyworker to plan and provide the support needed. There are also four training flats who residents receive outreach support to develop skills needed to enable a move to living independently. Residents can stay for up to two years.

Stonham

73 Woodlands Road, Bishop Auckland, DL14 7LY

Tel: 01388 450333 Fax: 01388 450333

Stonham is a nationwide organisation and a member of the Home group. They offer support to vulnerable young people under the age of 25 who have support needs.

Tees Valley

Rivers House, 63 North Ormesby Road, Middlesbrough

Tel: 01642 230240

Tees Valley provides a service to young parents aged between 16 and 25 who are in need of support. They can be in either local authority or housing association properties. Referrals are taken from other agencies or the parents themselves.

YMCA

Middleton Court, Middleton Street, Darlington DL1 1SL

Telephone/Fax: 01325 462452

Email: admin@darlington.ymca.org.uk

www.ymca.org.uk

Hostel accommodation with private facilities for people aged 16-25 who are living away from home for the first time. Residents are allocated a keyworker to provide support based on their individual needs. Support is given to develop independent living skills and to access specialist support groups as needed. Residents can stay for up to two years.

Other Useful Organisations

Advocacy Together

Tel 01325 468741/465337

Fax: 01325 467962

Email: darlington@together.org.uk

www.together.org.uk

Provides an advocacy service for people who have learning disabilities and find it difficult to express their opinions to other organisations.

CAB

Citizen's Advice Bureau

Bennet House, Horsemarket

Darlington DL1 5FT

www.citizensadvice.org.uk

Services offered include a telephone advice line, an outreach service and individual casework for all residents of Darlington and surrounding areas. Please or call in person for an appointment.

Gay Advice Darlington

9 Duke Street, Darlington

Tel: 01325 252522/253555

GAD provide advocacy support, various drop in sessions and help to access other services. There is also help for those who experience hate crimes or domestic abuse. The centre is staffed from Monday to Friday 10.00 am to 5.00 pm and 7.00 pm to 10.00 pm.

F.R.A.D.E.

Unit 11 Borough Road Industrial Estate, Darlington

Tel: 01325 357379

Low cost furniture for people who are unemployed or on low incomes.

Open Monday to Friday 9.30 am to 3.30 p.m.

Kings Church

Kings Church Centre, Whessoe Road, Darlington

Tel: 01325 469884

Low cost furniture for people in receipt of state benefits

Open Monday to Friday 10.00 am to 3.00 p.m.

Grange Road Pots, Pans and Linen Store

Grange Road Foodstore

Grange Road Baptist Church, Darlington, DL1 5NH

Tel 01325 467167

Essential household items for people in receipt of state benefits who live in rented accommodation. Tins and other long-life food for anyone with an emergency food need.



Helplines

Darlington Private Landlord's Association

Helpline 01325-722246

Recorded message with details of properties currently available for letting

DISC Independent Living - 0191 3783718

Community Legal Services/Independent Housing Advice - Landlord Problems?

Domestic Abuse Helpline 01325-388542

www.ddvf.org

Offers general advice and information. Outreach support is now offered by Carr Gomm.

MindinfoLine

0845 7660163

Open Monday to Friday 9.15 am to 5.15 pm for advice and information about mental health issues.

The Council's Housing Services 01325 388542

This list is not exhaustive. Other support organisations and helplines may be available.



BRAILLE
.....



Braille, and other language versions of this information are available
Housing Division at the Town Hall

رغبتم الحصول على هذه النشرة بلغة أخرى غير اللغة الإنجليزية نرجو

صال بنا على رقم الهاتف التالي : 01325 مع ذكر رقم الإشارة.
388542

যদি আপনার ইংরেজী ছাড়া অন্য কোন ভাষায় এই প্রকাশনাটির দরকার থাকে, তাহলে 01325
নম্বরে কোন কক্ষন এবং সূত্র নম্বর উল্লেখ করুন। 388542

ਜੇ ਇਹ ਪਰਚਾ ਤੁਹਾਨੂੰ ਅੰਗਰੇਜ਼ੀ ਤੋਂ ਬਿਨਾਂ ਕਿਸੇ ਹੋਰ ਭਾਸ਼ਾ ਵਿਚ ਚਾਹੀਦਾ ਹੈ, ਤ
ਸਾਨੂੰ ਨੰਬਰ 01325 ਤੇ ਫੋਨ ਕਰੋ ਅਤੇ ਰੈਫਰੈਂਸ (ਹਵਾਲਾ) ਨੰਬਰ ਦੱਸੋ।
388542

如果你需要其它语言的版本, 请與以下電話聯係並報出參考號碼: 01325 388542

Darlington Borough Council Supporting People Service

Supporting People

Department of Community Services, Darlington Borough Council

The Arts Centre, Vane Terrace, Darlington DL3 7AX

Tel: 01325 388108 Fax: 01325 388106

www.darlington.gov.uk



What is Supporting People

Supporting People helps people stay in their own homes for longer. It can pay for housing related support services. A lot of the organisations in this leaflet provide such services.

What are housing related support services?

These are services, which help you manage better in your home. They ensure that someone is available to support you if you need help with various aspects of living in your home such as managing your money, or getting access to other services.

One way in which this type of service is provided through sheltered housing wardens. Local authorities have provided sheltered housing for many years. But there are many organisations in the private sector who also offer this support.

How can I get help?

If you require information on the individual charges for the accommodation listed please contact the relevant Housing Association/landlord. You should ask for details of the rent charged and what other services charges are included/not included.

For advise about Housing Benefits please contact Housing Benefits directly on 388514 or call at the contact centre at the Town Hall or email housing@darlington.gov.uk explain to them that you are considering a move and wish to know what Housing Benefit/Supporting People Benefit you will be entitled to.

If you are not entitled to Housing Benefit and there are supporting People charges to pay you can apply to Adult Social Services for a fairer charging assessment and if you are successful Supporting People will pay for your support services.

There are some schemes where Supporting People will automatically pay your support charge, please check with your landlord.

To ensure you will be eligible, please talk to your landlord prior to taking the tenancy.

If you want to find out more about Supporting People, please contact the Supporting People Team on 01325 388108 or email supportingpeopleteam@darlington.gov.uk

Department of Community Services
Town Hall, Darlington

