

To receive an application
please telephone
Customer Services on
01325 388514



Alternatively
please visit our
office within the
Town Hall

Opening
times:
Monday - Thursday
8:45am to 16:45pm
Friday
8:45am to 16:15pm
or visit our website
www.darlington.gov.uk/housing/housing+benefits

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Discretionary Housing **payments**



E-mail: Hbenquiries@darlington.gov.uk

What are Discretionary Housing Payments?

Discretionary Housing Payments (DHP's) are payments that we may be able to award you for help with your rent or council tax, if they are not met in full by Benefit. We are unable to award DHP's to cover costs included in your rent for fuel, water or food charges.



How do we make a decision on DHP's?

- We look at your total income and savings.
- We look at your total expenses.
- We look at whether you or your family have any special circumstances like ill health or disability.

How much DHP could I receive?

The amount and length of DHP's depend on your personal circumstances. We look at all cases individually.

The DHP fund is cash limited, so we may only be able to pay you for short periods. The payments of DHP's are only meant to give you short-term financial assistance to allow you to improve your circumstances, or to move to cheaper accommodation.

Could I qualify for Discretionary Housing Payments?

If you receive Housing or Council Tax Benefit you can claim a DHP to help pay a shortfall in your rent or council tax.

We must be satisfied that you need more help towards these costs, such as paying the shortfall in your rent or Council Tax is causing you financial hardship.

How do I claim?

To claim for DHP's you must complete an application, which you can get from our offices. You may be asked to supply proof of certain expenses.

