

# *Housing Options with other landlords*



**Railway Housing Association**  
Providers of quality housing since 1919



*This Leaflet provides information on  
**Housing Associations**  
and other organisations providing accommodation, housing  
assistance and tenancy support  
within the Darlington area together with  
details of how to contact them.*

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**Abbeyfields****332 Coniscliffe Road, Darlington DL3 8AG****Tel: 01325 465967**

All properties are adapted for persons 60+ only and all have flat flower showers and/or stair lifts. With an on-site Supervisor and cooked meals are available at lunchtimes. There is also a communal lounge.

Pets at discretion of the Housing Association.

Allocations are made in date order of application and after a medical visit. Applicants at the top of the list will be invited to spend 4 or 5 days at the complex to see if they like it before being made a permanent offer of accommodation.

<b>Nora Fenby House,</b>	1 x 2 Bedroom apartment	For aged 55 years and over
<b>48 The Green,</b>	7 x 1 Bedroom room	For aged 55 years and over

**Cockerton****Tel: 01325 462808**

<b>Sir Charles Starmer</b>	9 x 1 Bedroom rooms	For aged 55 years and over
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**House, (Danby Lodge),****Ashcroft Road, Tel:****01325 462524**

<b>JF Latimer House,</b>	1 x 2 Bedroom apartment	For aged 55 years and over
<b>Ashcroft Road</b>	7 x 1 Bedroom rooms	

**Tel: 01325 380237**

<b>Earl Keelan House,</b>	1 x 2 Bedroom apartment	For aged 55 years and over
<b>Ashcroft Road</b>	7 x 1 Bedroom rooms	

**Tel: 01325 369673****Accent North East****2<sup>nd</sup> Floor, 202-206 Linthorpe Road, Middlesbrough****Tel: 0845 6780574**[www.accentgroup.org.co.uk](http://www.accentgroup.org.co.uk)

Providing homes and services across our local community in the North East Region for 30 years.

Waiting list is open to all applicants.

Allocation of properties is on a points system.

Pets can be kept at the discretion of the Housing Association

<b>Keats Court, Milton</b>	8 x 2 Bedroomed Houses	General needs for families
<b>Street</b>	2 x 3 Bedroomed Houses	General needs for families

**Anchor Trust Housing Association**  
**Milestone Place, 100 Bolton Road, Bradford, W Yorks BD1 4DH**  
**Tel: 01274 381600 Fax: 01274 381740**  
**enquiries- Tel Colin Bushell 08456 031139 - Email: [housing@anchor.org.uk](mailto:housing@anchor.org.uk)**  
**[www.anchor.org.uk](http://www.anchor.org.uk)**

Getting older means different things for different people, Anchor Trust is a not-for-profit organisation dedicated to helping older people live safely, securely and independently-with a choice of services to suit all needs.

All Flats are for the over 55's and are wheelchair accessible.  
 Pets considered

**Elderwood,** 40 Flats Housing with Care for the  
**Westmoreland Street** Frail Elderly with on-site  
 Warden and communal lounge

Set in a quiet location in its own attractive grounds this purpose built home is close to local shops, pubs and post office. Most rooms have views of the well-kept gardens.

**Greenbank Court,** 10 x 2 Bedroomed Bungalows Extra Care Scheme with  
**Greenbank Road** 10 x 2 Bedroomed Flats carers and Warden on-site for  
 20 x 1 Bedroomed Flats Frail Elderly and People with  
 Physical Disabilities. All  
 residents are contacted daily.  
 With on-site warden

**Greencroft Court,** 22 x 1 Bedroomed Flats,  
**Greencroft Close** 18 Studio Flats  
**Pembroke Court,** 26 Studio Flats With on-site Warden  
**Neasham Road** 4 x 1 Bedroomed Flats

**Phoenix Court, Heron** 19 Studio Flats With on-site Warden  
**Drive** 7 x 1 Bedroomed Flats  
 2 x 2 Bedroomed Bungalows  
 2 x 1 Bedroomed Bungalows



**Elderwood Court**



**Phoenix Court**



**Broadacres Housing Association Ltd****Broadacres House, Mountview, standard Way, Northalleton, DL6 2YD.****Tel: 01609-767900 Fax: 01609-777017 e-mail [info@broadacres.org.uk](mailto:info@broadacres.org.uk)****[www.broadacres.org.uk](http://www.broadacres.org.uk)**

Our mission is to provide, manage and maintain affordable homes to a high standard in response to the needs of our customers.

<b>Rockcliffe Court, Hurworth, Nr Darlington</b>	<b>18 Residential Units for People with Disabilities</b>	<b>For aged 18+ years</b>
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**Sanctuary Carr Gomm****East Raby Street,****Darlington DL3 7PW****Tel: 01325 285171 - Fax 01325 382570****[www.carr-gomm.org.uk](http://www.carr-gomm.org.uk)**

Carr-Gomm provides services for people who need support. We accept referrals from social services, local authorities, care institutions, housing agencies, individuals themselves and community services.

<b>Ashfield Court</b>	<b>15 x 1 Bedroomed self contained fully furnished flats</b>	<b>For aged 18+ years</b>
<b>Station Road</b>	<b>6 en-suite rooms in shared house 1 Disabled Unit on ground floor</b>	<b>For people who have experienced mental &amp; emotional distress</b>

**Darlington Housing Association****72a St Paul's Place, North Road, Darlington DL1 2JG****Tel: 01325-461352 Fax: 01325-465387**

**Allocations made in date order of applying and interviews are conducted for the top three applicants for any one property. Families considered for 2 bed flats.**

Pets considered.

<b>Carmel Court</b>	<b>17 x 1 Bedroomed Flats</b>	<b>For the over 60's. Some flats with Warden link</b>
<b>Dublin Street</b>	<b>4 x 1 Bedroomed Houses</b>	<b>Single person</b>
<b>Ruby Street, China Street, Peabody Street</b>	<b>8 x 2 Bedroomed Houses</b>	<b>General needs for families</b>
<b>Hargreave Terrace</b>	<b>3 x 2 Bedroomed Houses</b>	<b>Older Families</b>
<b>Hogarth Court,</b>	<b>5 x 1 Bedroomed Flats</b>	<b>For over 60 years</b>
<b>Coniscliffe Road</b>	<b>2 x 2 Bedroomed Flats</b>	
<b>Melland Street</b>	<b>1 x 4 Bedroomed Houses</b>	<b>For people with disabilities</b>

<b>Outram Street</b>	3 x 2 Bedroomed Houses	General needs for families
	2 x 3 Bedroomed Houses	General needs for families
	1 x 2 Bedroomed Flat	For people with disabilities or require Warden services
	18 x 1 Bedroomed Flats	For over 18 years-Ground floor with medical needs
<b>North Eastern Terrace</b>	4 x 2 Bedroomed Flats	For over 18 years-Ground floor with medical needs
	3 x 1 Bedroomed Flats	For over 18 years
<b>Pensbury Street</b>	1 x 2/3 Bedroomed House	For general needs families
	1 x 1 Bedroomed Flats	For over 18 years
<b>Ribble Court, Skerne Park</b>	12 x 3 Bedroomed Houses	General needs for families
	4 x 2 Bedroomed Flats	For aged 50+ Warden Linked
<b>St Augustine's Court, Larchfield Street</b>	14 x 1 Bedroomed Flats	For aged 50+ Warden linked
	7x1 Bedroomed Flats	For aged 60+
<b>St Paul's Place</b>	2x2 Bedroomed Fats	1 for people with disabilities
	24 x 1 Bedroomed Flats	For 18 years and over
<b>Sun Street</b>	13 x 2 Bedroomed Houses	General needs for families
	4 x 3 Bedroomed Houses	General needs for families
	2 x 2 Bedroomed Flats	For over 18 years-Ground floor with medical needs
<b>Wales Street</b>	8 x 1 Bedroomed Flats	For aged 60 years and over
	4 x 1 Bedroomed Flats	For aged 60 years and over
<b>Westmoreland Street</b>	2 x 2 Bedroomed Flats	People with disabilities
	4 Bedroomed House	General needs for families
	3 x 3 Bedroomed Houses	
<b>Worsley Park, Nunnery Lane</b>	3 x 2 Bedroomed Houses	
	29 x 1 Bedroomed Flats	For aged 55 years and over
	4 x 2 Bedroomed Flats	2 flats for people with disabilities No pets allowed
<b>Wycombe Street</b>	8 x 1 Bedroomed Flats	For over 18 years-Ground floor with medical needs
	14 x 1 Bedroomed Flats	For over 18 years-Ground floor with medical needs

**Darlington Mind,**  
**St Hilda's House, 11 Borough Road, Darlington DL1 1SQ**  
**Tel: 01325 283169 Fax 01325 285332**  
[www.darlingtonmind.org.uk](http://www.darlingtonmind.org.uk)

Darlington MIND's Housing Project offers supported accommodation to people aged 18-65 years, who have experienced mental and emotional distress.

<b>St Hilda's House</b>	9 Bedroomed Hostel 6 Permanent 1 Bedroomed flats	For 18 years and over
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**Endeavour Housing**  
**Endeavour House, St Mark's Court, Thornaby, TS17 6QN**  
**Tel: 01642 796200**  
**Fax 01642 678241**  
[www.endeavourha.co.uk](http://www.endeavourha.co.uk)

**Home visits are carried out to the top people on the list for any one property**

<b>Gobart Court</b>	8 x 2 Bedroomed Flats	For aged 50+ Ground Floor For aged 40+ 1 <sup>st</sup> Floor For aged 30+ 2 <sup>nd</sup> Floor
<b>Swale Grove, Ribble Drive Skerne Park</b> All properties located on The Pastures, Skerne Park	7 x 2 Bedroomed Bungalows	For aged 55 years and over and people with disabilities
<b>Eamont Drive</b>	3 x 4 Bedroomed Houses 4 x 3 Bedroomed Houses	General needs families General needs families
<b>Foss Court</b>	1 x 3 Bedroomed House 4 x 2 Bedroomed Houses	General needs families
<b>Skerne Way</b>	2 x 4 Bedroomed Houses 5 x 3 Bedroomed Houses	General needs families General needs families
<b>Paddock Lane</b>	2 x 4 Bedroomed Houses 2 x 3 Bedroomed Houses	General needs families General needs families
<b>The Lanes</b>	1 x 4 Bedroomed House 1 x 3 Bedroomed House	General needs families General needs families
<b>Welbeck Avenue</b>	3 x 3 Bedroomed Houses 1 x 4 Bedroomed Houses	General needs families Adapted for people with disabilities

**Hanover Housing Association****The Wave, 1 View Croft Road, Shipley, West Yorkshire, BD17 7DU****Tel: 01274-599686 Fax: 01274-717448****[www.hanover.org.uk](http://www.hanover.org.uk)****Extra Care****Extra Care housing is only open to people 50 years and over. And is operated in partnership with Darlington Borough Council All flats are wheelchair accessible****Bungalows are part of a shared ownership scheme****Properties allocated in partnership with Adult Social Services.****For more information please contact Hanover direct or Darlington Borough Council**

<b>Mayflower Court, Yarm Road</b>	40 x 1 Bedroomed flats 2 x 2 bedroomed flats	50+ with Extra Care Needs
<b>Rosemary Court, Blackton Grove, off Fenby Avenue</b>	8 x 2 bedroomed bungalows 11 x 1 bed flats 1 x 2 bed flat	50+ with Extra Care Needs
<b>Fernlea, Neasham Road</b>	5 x 1 bedroomed Bungalows 7 x 2 bedroomed Bungalows with visiting Estate Manager	For 55 years and over
<b>Hanover Close, Edinburgh Drive</b>	20 x 1 Bedroomed 1 Person Flats 6 x 1 Bedroomed 2 person bungalow 4 x 1 Bedroomed 2 person flats With Estate Manager service	For 55 years and over
<b>Mellor Court, Eldon Street</b>	22 x 1 Bedroomed Flats 3 x 2 Bedroomed Flats With Estate Manager Service	For 55 years and over

**Home Housing Association**  
**Ground Floor, Halifax House, Unit 14, Falcon Court,**  
**Preston Farm Industrial Estate, Stockton on Tees**  
**Tel: 0845 6063030**  
[www.homehousing.co.uk](http://www.homehousing.co.uk)

<b>Augusta Close</b>	2 x 2 Bedroomed Houses 8 x 3 Bedroomed Houses	General needs for families
<b>Brunel Way</b>	22 x 1 Bedroomed Flats  20 x 2 Bedroomed Flats  5 x 3 Bedroomed Houses 4 x 2 Bedroomed Houses	For 55 years and over warden linked with communal gardens For 55 years and over warden linked with communal gardens General needs for families General needs for families
<b>Cavendish Drive/Close Wadham Grove</b>	18 x 3 Bedroomed Houses 4 x 1 Bedroomed Flats 4 x 2 Bedroomed Flats 21 x 3 Bedroomed Houses	General needs for families For 25 years and over For 25 years and over General needs for families
<b>Cloverdale, Whinfield</b>	22 x 1 Bedroomed Flat 24 x 2 Bedroomed Flat 6 x 2 Bedroomed Houses 3 x 3 Bedroomed Houses	For 55 years and over For 55 years and over General needs for families General needs for families
<b>Deorna Court, Scira Court</b>	10 x 2 Bedroomed Houses 40 x 3 Bedroomed Houses	General needs for families General needs for families
<b>Westminster Road</b>	7 x 2 Bedroomed Bungalows	For 55 years and over one adapted for people with disabilities
<b>Gilling Crescent, Fenby Avenue, Melsonby Crescent</b>	5 x 3 Bedroomed Houses 7 x 4 Bedroomed Houses 6 x 2 Bedroomed Houses	General needs for families General needs for families General needs for families

**Housing 21**  
**Marigold Court, Old Fold, Gateshead, NE10 0DZ**  
**Tel: 0345 6066363**  
[www.housing21.co.uk](http://www.housing21.co.uk)

On-site manager 9 am to 5 pm Monday to Friday. For 60 years and over. Pets considered  
 Some flats are fully adapted for the disabled. With communal lounge and gardens.

**Festing Court, Coombe Dr** 28 x 1 Bedroomed Flats

**NomadE5****5 Gosforth Park Avenue, Gosforth Business Park****Newcastle Upon Tyne NE12 8EG****Tel: 0191 2684800 Fax: 0191 2297373**[www.nomade5.co.uk](http://www.nomade5.co.uk)[www.nomad-housing.co.uk](http://www.nomad-housing.co.uk)

Points system for applying for Housing following by interviews. Pets considered

<b>Victoria Road - Willow Place</b>	6 x 2 Bedroomed Flats	For 18 years and over
	3 x 2 Bedroomed Houses	General needs for families
	3 x 3 Bedroomed Houses	General needs for families
	1 x 4 Bedroomed Houses	General needs for families

**Places for People****Durham & Cleveland, Enterprise House, Valley Street,****Darlington, DL1 1GY****Tel: 0800 4320002 or 01325- 365877 Fax: 01325-365812**[www.placesforpeople.co.uk](http://www.placesforpeople.co.uk)

Under 18 years considered for some flats if appropriate support is in place for more information contact Places for People direct. Pets considered

<b>Appleton Close Westmoreland Street</b>	28 x 1 Bedroomed Flats	For 40 years and over, Lifeline facility available if needed
<b>Garsdale/Buckton Court, Larchfield Street</b>	22 x 2 Bedroomed Flats	For 40 years and over, Lifeline facility available if needed
<b>Miscellaneous Town Houses</b>	58 x 2, 3 & 4 Bedroomed Houses	General needs for families
<b>Oakfield Lodge, Brinkburn Road</b>	6x 2 Bed Flats	For 55 years and over warden linked (Leasehold Scheme)
<b>Richard Pease House Trinity Road</b>	8 x 1 Bedroomed Flats, 14 Studio Flats 2 x 2 Bedroomed Flats 1 x 3 Bedroomed Flat	For 16 years and over For 16 years and over For 16 years and over For 16 years and over
<b>Sanderson/Melland Street Whinfield</b>	30 x 1 Bedroomed Flats 63 x 3 Bedroomed Houses 2 x 4 Bedroomed Houses 21 x 1 Bedroomed Flats 64 x 2 Bedroomed Flats	For 16 years and over General needs for families General needs for families For 16 years and over For 16 years and over

**Railway Housing Association & Benefit Fund**  
**Bank Top House, Garbutt Square, Neasham Road,**  
**Darlington DL1 4DR**  
**Tel: 01325 482125 Fax: 01325 384641**

[www.railwayha.co.uk](http://www.railwayha.co.uk)

<b>Auckland Avenue</b>	8 x 1 Bedroomed Flats 80 x 3 Bedroomed Houses	For 18 years and over General needs for families
<b>Auckland Oval</b>	8 x 1 Bedroomed Flats 36 x 3 Bedroomed Houses 8 x 4 Bedroomed Houses	For 18 years and over General needs for families General needs for families
<b>Bank Top Mews, Leonard Street</b>	36 x 1 Bedroomed Flats 18 x 1 Bedroomed Bungalows	For 55 years and over 2 for people with disabilities,
<b>Brinkburn Road</b>	12 x 3 Bedroomed Houses	General needs for families,
<b>Geneva Drive</b>	2 x 1 Bedroomed Bungalows 6 x 2 Bedroomed Bungalows	For 55 years and over For 55 years and over
<b>Harris Street</b>	8 x 2 Bedroomed Bungalows 2 x 3 Bedroomed Bungalows	For 55 years and over For 55 years and over
<b>Hundens Lane</b>	2 x 2 Bedroomed Bungalows 12 x 2 Bedroomed Bungalows	People with disabilities For 55 years and over
<b>Meadowfield Road</b>	14 x 2 Bedroomed Bungalows	For 55 years and over
<b>Middleham Road</b>	4 x 2 Bedroomed Bungalows	For 55 years and over
<b>Neasham Road</b>	2 x 2 Bedroomed Bungalows 4 x 1 Bedroomed Bungalows	For 55 years and over For 55 years and over
<b>Pendleton Road</b>	1 x 3 Bedroomed Bungalow 1 x 2 Bed Bungalow 6 x 2 Bed Bungalow	People with disabilities People with disabilities 55 years and over
<b>Tempest Anderson House Brinkburn Road Sheltered Housing Scheme</b>	5 x 2 Bedroomed Bungalows 2 x Studio Flats 31 x 1 Bedroomed Flats	For 55 years and over For 55 years and over 3 adapted for people with disabilities others for the over 55
<b>West Park Hunt Mews</b>	2 x 1 Bedroomed Bungalows	For 55 years and over
<b>West Park Hunt Mews</b>	4 x 3 Bedroomed Houses 1 x 4 Bedroomed House	General needs families General needs families
<b>Steam Plough Place Collingsway</b>	2 x 3 Bedroomed Houses 2 x 3 Bedroomed Houses 4 x 4 Bedroomed Houses	General needs families General needs families General needs families
<b>West Auckland Road</b>	52 x 3 Bedroomed Houses 2 x 2 Bedroomed Bungalows	General needs for families For 55 years and over

**Tees Valley Housing****Rivers House, 63 North Ormsby Road, Middlesbrough TS4 2AF****Tel: 0800 0461600****[www.teesvalley.org](http://www.teesvalley.org)**

<b>Beaumont Hill School Site</b>	6 x 2 Bedroomed Houses 23 x 3 Bedroomed Houses 3 x 4 Bedroomed Houses	General needs for families General needs for families General needs for families
<b>Chaytor Court, Whesoe Road</b>	4 x3 Bedroomed Houses	General needs for families
<b>Danby Court/ Martindale Road</b>	16 x 1 bedroomed flats 14 x 2 bedroomed flats 3 x 2 Bedroomed Bungalows	For 55 years and over For 55 years and over For 55 years and over Warden Linked
<b>Grace Court, Gladstone Street</b>	5 x 3 Bedroomed Houses 2 x 2 Bedroomed Houses 2 x 4 Bedroomed Houses	General needs for families General needs for families General needs for families
<b>Kingsbury Mews</b>	3 x 2 Bedroomed Houses 15 x 3 Bedroomed Houses	General needs for families General needs for families
<b>Thames Way Pilmoor Green</b>	43 x 2 - 3 Bedroomed Houses 11 x 2 bedroomed bungalows	General needs for families For 55 years and over and people with disabilities
<b>Wederly Close</b>	12 x 2 Bedroomed Bungalows	For 55 years and over

**Three Rivers Housing Group**  
**Three Rivers House, Pity Me, Durham, DH1 5TG**  
**Tel: 0191-3841122 Fax: 0191-3863974**  
[www.threerivershousing.co.uk](http://www.threerivershousing.co.uk)

Properties for the elderly are for 55+. Pets will be considered. Allocations are made via application date and need. Interviews may be carried out for any one vacancy. 2 Bed bungalows can be allocated to families with a disabled person. Three Rivers also operate a leasehold scheme for some of their properties. Warden links available for properties allocated to 55+. Applications for flats be made from those 16+ if they have a guarantor.

<b>Dean Park Court, Corporation Road</b>	12 x 1 Bedroomed Flats	For people 50 years and over
<b>Smithfield Road Inc. Ambleside Walk/Ullswater Avenue</b>	18 x 2 Bedroomed Bungalows	For people aged 55 years and over
	2 x 3 Bedroomed Adapted Bungalows	For people aged 55 years and over some adapted for people with disabilities
<b>Skeldale Grove/Major Street/Bright Street/ Lazenby Crescent Edgemoor Road Firthmoor</b>	1 x 2 Bedroomed Houses	General needs for families
	3 x 3 Bedroomed Houses	General needs for families
	10 x 2 bedroomed Bungalows	For people 55 years and over
<b>Railway View</b>	7 x 3 Bedroomed houses	General needs for families
	3 x 4 Bedroomed Houses	General needs for families
	6 x 2 Bedroomed Bungalows	For people aged 55 years and over
<b>Pudsey Walk</b>	8 x 2 bedroomed Bungalows	For people aged 55 years and over
<b>Newton Lane, Cockerton</b>	3 x 2 Bedroomed Bungalows	For people aged 55 years and over

**Two Castles Housing Association**  
**154 New Bridge Street, Newcastle Upon Tyne NE1 2TE**  
**Tel: 0191 2614774**  
[www.twocastles.org.uk](http://www.twocastles.org.uk)

<b>Arcadia Court</b>	4 x 1 Bedroomed Flats	For people 55 years and over
	6 x 2 Bedroomed Flats	Linked to Warden
<b>Selaby Court, Gainford</b>	2 x 3 Bedroomed Houses	General housing needs

**Shared Ownership**

Selaby Court, Gainford	1 x 3 Bedroomed House	General housing needs
	2 x 2 Bedroomed Bungalow	For 18 years and over
Hartington Way, Oakfield Lodge	8 x 2 Bedroomed Bungalows	For 55 years and over
Skeldale Grove, Oakfield Lodge	8 x 2 Bedroomed bungalows	For 55 years and over
Wederly Drive, Oakfield Lodge	8 x 2 bedroomed Bungalows	For 55 years and over
Darrowby Drive, Oakfield Lodge	4 x 2 Bedroomed Bungalows	For 55 years and over

## **FLOATING SUPPORT**

Once you have found a tenancy, or if you already have one, and you feel you need an extra bit of support, Supporting People fund a number of schemes, which may be able to provide that bit of support. These schemes are called FLOATING SUPPORT.

"Floating Support" can be provided when you need extra help to manage your tenancy. A support worker will help you to take up a tenancy or to continue in your existing one. . She/he will help you to live independently over a period of time that will depend on your needs. When you have achieved your goals and no longer need it, your support will end. Support is usually given for up to two years.

The schemes differ in the way they operate, all have an eligibility criteria and a certain number of spaces. If you would like more information please contact Supporting People on 01325 388108 or Housing Services on 01325 388542.

Access to the following schemes are through the Key Point of Access Scheme operated jointly by First Stop Darlington and the Housing Options Team at Darlington Borough Council.

### **Organisations Offering Support Services**

**Tenancy Support Community  
Services Darlington  
Borough Council,  
Town Hall, Darlington DL1 5QT  
Tel: 01325 388548/9 Fax: 01325 388504  
[Housing@darlington.gov.uk](mailto:Housing@darlington.gov.uk)  
[www.darlington.gov.uk](http://www.darlington.gov.uk)**

We provide housing related support for tenants of Darlington Borough Council, There are 40 places for single people, couples or families who are at risk of homelessness without such support.

We can support you to develop your independence so that you can stay in your own home. This could involve help with budgeting and other financial issues, building social networks, coping with everyday problems, accessing other services, maintaining good relations with neighbours and other housing related needs.

### **Stonham**

**73 Woodlands Road, Bishop Auckland, DL14 7LY  
Tel: 01388 450333 Fax: 01388 450333**

Stonham is a nationwide organisation and a member of the Home group. They offer floating support to tenants who have support needs. They have 40 places for tenants in any Tenure.

## **Richmond Fellowship**

**Tel: 01388 748732**

Richmond Fellowship offers floating support to 20 clients with high needs in any tenure.

## **Foundation Housing**

**Tel: 01325 289410**

Foundation Offer mediation services and three crash pads for 16-17 year olds.

## **HOSTEL ACCOMMODATION**

**Access to the following Hostels is through the Key Point of Access**

### **700 Club**

**Caretakers House, Grange Road Baptist Church  
Grange Road, Darlington DL1 5NH**

**700 Club Hostel - 01325 350051 Fax: 01325 404346 and Tel: 01325 464385 Fax:  
01325 464348**

**Email: [stgeorges.hall@700club.org.uk](mailto:stgeorges.hall@700club.org.uk) or Email: [hope.house@700club.org.uk](mailto:hope.house@700club.org.uk)**

**Hostel over two sites for clients over 18 yrs.**

### **Grange Road**

This is an 18 room hostel in Grange Road, Darlington providing for over 18's who are homeless or find themselves in unsatisfactory and temporary accommodation. They aim to:-

- Offer quality temporary accommodation for up to one year ?
- Private 24-hour housing related support
- Work with residents in finding permanent move-on accommodation.

### **Elmfield Terrace**

This is a Hostel located on Elmfield Terrace, off Corporation Road. There are 10 single rooms and one for a couple all with en-suite facilities and kitchen meters. There is staff cover 24/7 and all residents must engage with support from their allocated keyworker. Most residents would be expected to move on within six months but can remain for up to two years.

**Y.M.C.A. Foyer**  
**Middleton Court, Middleton Street, Darlington DL1 1SL**  
**Tel: 01325-462452 Fax: 01325-462452**  
**[admin@darlington.ymca.org.uk](mailto:admin@darlington.ymca.org.uk)**  
**[www.ymca.org.uk](http://www.ymca.org.uk)**

Hostel accommodation with private facilities for people aged 16-25 who are living away from home for the first time. Residents are allocated a keyworker to provide support based on their individual needs. Support is given to develop independent living skills and to access specialist support groups as needed. Residents can stay for up to two years.

30 x 1 Bedroomed Flats

I Unit for Disabled  
Single Persons 16-25 (Priority Group)  
Over 25's considered on application

Accommodation, Training and Support  
24 hour support provided

**Sanctuary Carr Gomm**  
**01325 285171**

8 units in Oxford Street and Station Road with 5 hours or more support

## **OTHER SERVICES AVAILABLE**

**Sanctuary Carr Gomm**  
**Ashfield Court, East Raby Street, Darlington DL3 7PW**  
**Tel: 01325 285171 - Fax: 01325 382570**

Sanctuary Carr Gomm operate 2 schemes, 1 providing support to people with high level mental health needs and another providing support to people with low level mental health needs.

Sanctuary Carr Gomm also run a Domestic Abuse Service offering an outreach service for men or women who have experienced abuse. They work with the Domestic Abuse Helpline who now provide general advice to callers.

**DISC**  
**Central Avenue, Newton Aycliffe, DL5 5QH**  
**Tel: 01325 313888**

This scheme has been developed to give support and advise to clients with mental health issues who are in their own tenancy.

## **First Stop Darlington**

**The Old Museum, Tubwell Row, Darlington DL1 5PD  
Tel: 01325-254463**

First stop is an open access 'pop in' centre. We will be the first port of call for many people, looking for information on agencies providing assistance with housing, social or other problems. We aim to serve all members of the local community without discrimination in a safe, neutral and supportive environment.

At First Stop we provide:

- a sign posting service to organisations which can assist with particular concerns;
- a 'home and dry' service;
- sessional advice on various subjects according to need

**Open Monday, Tuesday, Thursday,  
Friday 9.00 am – 4.30 pm  
Wednesday 9.00 am – 1.30 pm  
Saturday 10.00 am – 1.30 pm**

## **Keyring**

**34 Lupton Street, LEEDS LS10 2QW  
Tel: 0191 257 6262**

Keyring provide community supported living for people with an identified learning disability. The support is based in a 'network' and is provided by a Community Living Worker who lives as part of the network. This style of support allows its members to exercise great control over their lives.

## **Mind**

**Darlington Mind, St Hilda's House  
11 Borough Road, Darlington DL1 1SQ  
Tel: 01325 283169 Fax: 01325 285323  
Email: [gemerson.mind@hotmail.co.uk](mailto:gemerson.mind@hotmail.co.uk)  
[www.darlingtonmind.org.uk](http://www.darlingtonmind.org.uk)**

### Communal Living Service

Offered to vulnerable single people over 18 who wish to conquer mental ill health and emotional distress. Full support plans are devised to increase residents' skills to enable a successful move on to Independent Living.

### Self Contained Flats

For people who need longer term support. Permanent tenancies are available for Mind's own self contained flats with regular domestic support and full support packages in place. Mind in Darlington also offer various other services such as a Drop-in, advice (including careers advice) counselling and therapeutic courses, and counselling. Can apply direct or via another agency.

## **Foundation Housing**

Foundation provide this service to single men and women and couples aged 18 or over who are ex-offenders or who are at risk of offending.

## **Tees Valley**

**Rivers House, 63 North Ormesby Road, Middlesbrough**

**Tel: 01642 230240**

Tees Valley provides a service to young parents aged between 16 and 25 who are in need of support. They can be in either local authority or housing association properties. Referrals are taken from other agencies or the parents themselves.

## Other Useful Organisations

### **Advocacy Together**

**Tel 01325 468741/465337**

**Fax: 01325 467962**

**Email: [darlington@together.org.uk](mailto:darlington@together.org.uk)**

**[www.together.org.uk](http://www.together.org.uk)**

Provides an advocacy service for people who have learning disabilities and find it difficult to express their opinions to other organisations.

### **CAB**

**Citizen's Advice Bureau**

**Bennet House, Horsemarket**

**Darlington DL1 5FT**

**[www.citizensadvice.org.uk](http://www.citizensadvice.org.uk)**

Services offered include a telephone advice line, an outreach service and individual casework for all residents of Darlington and surrounding areas. Please or call in person for an appointment.

### **Gay Advice Darlington**

**9 Duke Street, Darlington**

**Tel: 01325 252522/253555**

GAD provide advocacy support, various drop in sessions and help to access other services. There is also help for those who experience hate crimes or domestic abuse. The centre is staffed from Monday to Friday 10.00 am to 5.00 pm and 7.00 pm to 10.00 pm.

### **F.R.A.D.E.**

**Unit 11 Borough Road Industrial Estate, Darlington**

**Tel: 01325 357379**

Low cost furniture for people who are unemployed or on low incomes.

Open Monday to Friday 9.30 am to 3.30 p.m.

### **Kings Church**

**Kings Church Centre, Whessoe Road, Darlington**

**Tel: 01325 469884**

Low cost furniture for people in receipt of state benefits

Open Monday to Friday 10.00 am to 3.00 p.m.

### **Grange Road Pots, Pans and Linen Store**

**Grange Road Foodstore**

**Grange Road Baptist Church, Darlington, DL1 5NH**

**Tel 01325 467167**

Essential household items for people in receipt of state benefits who live in rented accommodation. Tins and other long-life food for anyone with an emergency food need.



# Helplines

## Darlington Private Landlord's Association

**Helpline 01325-722246**

Recorded message with details of properties currently available for letting

## DISC Independent Living - 0191 3783718

Community Legal Services/Independent Housing Advice - Landlord Problems?

## Domestic Abuse Helpline 01325-388542

[www.ddvf.org](http://www.ddvf.org)

Offers general advice and information. Outreach support is now offered by Sanctuary Carr Gomm.

## MindinfoLine

0845 7660163

Open Monday to Friday 9.15 am to 5.15 pm for advice and information about mental health issues.

## The Council's Housing Services 01325 388542

This list is not exhaustive. Other support organisations and helplines may be available.



**BRAILLE**  
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Braille, and other language versions of this information are available  
Housing Division at the Town Hall

رغبتم الحصول على هذه النشرة بلغة أخرى غير اللغة الإنجليزية نرجو

صال بنا على رقم الهاتف التالي : 01325 مع ذكر رقم الإشارة.  
388542

যদি আপনার ইংরেজী ছাড়া অন্য কোন ভাষায় এই প্রকাশনাটির দরকার থাকে, তাহলে  
নম্বরে কোন কলম এবং সূত্র নম্বর উল্লেখ করুন। **01325**  
**388542**

ਜੇ ਇਹ ਪਰਚਾ ਤੁਹਾਨੂੰ ਅੰਗਰੇਜ਼ੀ ਤੋਂ ਬਿਨਾਂ ਕਿਸੇ ਹੋਰ ਭਾਸ਼ਾ ਵਿਚ ਚਾਹੀਦਾ ਹੈ, ਤੁ  
ਸਾਨੂੰ ਨੰਬਰ 01325 ਤੇ ਫ਼ੋਨ ਕਰੋ ਅਤੇ ਰੈਫ਼ਰੈਂਸ (ਹਵਾਲਾ) ਨੰਬਰ ਦੱਸੋ।  
388542

如果你需要其它语言的版本, 请與以下電話聯絡並報出參考號碼: 01325 388542

# Darlington Borough Council Supporting People Service

**Supporting People**  
**Adult Social Care & Housing Services Department**  
**Darlington Borough Council**  
**Central House**  
**Gladstone Street**  
**Darlington DL3 6JX**  
**Tel: 01325 388284 Fax: 01325 346474**  
[www.darlington.gov.uk](http://www.darlington.gov.uk)



## **What is Supporting People**

Supporting People helps people stay in their own homes for longer. It can pay for housing related support services. A lot of the organisations in this leaflet provide such services.

## **What are housing related support services?**

These are services, which help you manage better in your home. They ensure that someone is available to support you if you need help with various aspects of living in your home such as managing your money, or getting access to other services.

One way in which this type of service is provided through sheltered housing wardens. Local authorities have provided sheltered housing for many years. But there are many organisations in the private sector who also offer this support.

## **How can I get help?**

If you require information on the individual charges for the accommodation listed please contact the relevant Housing Association/landlord. You should ask for details of the rent charged and what other services charges are included/not included.

For advise about Housing Benefits please contact Housing Benefits directly on 388514 or call at the contact centre at the Town Hall or email [housing@darlington.gov.uk](mailto:housing@darlington.gov.uk) explain to them that you are considering a move and wish to know what Housing Benefit/Supporting People Benefit you will be entitled to.

If you are not entitled to Housing Benefit and there are supporting People charges to pay you can apply to Adult Social Services for a fairer charging assessment and if you are successful Supporting People will pay for your support services.

There are some schemes where Supporting People will automatically pay your support charge, please check with your landlord.

To ensure you will be eligible, please talk to your landlord prior to taking the tenancy.

If you want to find out more about Supporting People, please contact the Supporting People Team on 01325 388108 or email [supportingpeopleteam@darlington.gov.uk](mailto:supportingpeopleteam@darlington.gov.uk)

**Adult Social Care & Housing Services Department**  
**Central House, Gladstone**  
**Street, Darlington, DL3 6JX**

