

How do I get a referral form?

You need to contact us at the address below. You can write and we will send you a form or you can call into the office to pick up a form.

If you need information in another language please let us know.

We can also provide information in an audio format, pictorial format or Braille.

For a referral form or more information please contact our Tenancy Support Team at the address below.

**Tenancy Support Team
Housing Department
Community Services Division
Town Hall
Darlington
DL1 5QT**

**Telephone: 01325 388549
01325 388548**



اگر آپ کو یہ کتابچہ انگریزی کے علاوہ کسی دوسری زبان میں
درکار ہو تو براہ مہربانی ٹیلیفون نمبر 01325 388549
پر فون کر کے حوالہ نمبر بتائیں۔

ਜੇ ਇਹ ਪਰਚਾ ਤੁਹਾਨੂੰ ਅੰਗਰੇਜ਼ੀ ਤੋਂ
ਬਿਨਾਂ ਕਿਸੇ ਹੋਰ ਭਾਸ਼ਾ ਵਿਚ ਚਾਹੀਦਾ ਹੈ,
ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਸਾਨੂੰ ਨੰਬਰ 01325 388549 'ਤੇ
ਫੋਨ ਕਰੋ ਅਤੇ ਰੈਫਰੈਂਸ (ਹਵਾਲਾ) ਨੰਬਰ ਦੱਸੋ।

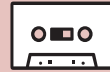
यदि आप यह प्रकाशन अंग्रेज़ी के अलावा अन्य भाषा
में चाहते हैं तो कृपया संदर्भ नम्बर (रेफरन्स नम्बर)
बताकर निम्नलिखित 01325 388549 पर संपर्क करें।

如果你需要其它語言的版本，請與以下
電話係並報出參考號碼： 01325 388549

যদি আপনার ইংরেজী ছাড়া অন্য কোন ভাষায় এই
প্রকাশনাটির দরকার থাকে, তাহলে 01325 388549
নম্বরে ফোন করুন এবং সূত্র নম্বর উল্লেখ করুন।

إذا رغبت الحصول على هذه النشرة
بلغة أخرى غير اللغة الإنجليزية نرجو
الاتصال بنا على رقم الهاتف التالي
: 01325 388549 مع ذكر رقم الإشارة.

BRaille



LargeType

**This document will be made available
on request in Braille or large print.**

Tenancy Support Team
Housing Department
Community Services Division
Town Hall, Darlington. DL1 5QT
Telephone:
01325 388549 & 01325 388548

NEED HELP MANAGING YOUR HOME?



The Tenancy Support Team provides a service that delivers housing related support to individuals and families that live in the Darlington area.

The Scheme aims to develop and sustain independent living skills, enabling individuals to remain in their own homes.

If you are moving to a new home – or you're not coping well on your own, The Tenancy Support Team may be able to offer you help and guidance.

Ways we can help you: -

- Develop your independence
- Cope with everyday problems
- Build a social network
- Access other services
- Maintain good relationships with your neighbours
- Access groups or services for your faith, religious beliefs or cultural needs
- Manage your household finances and budget for bills etc.

What kind of support do we provide?

- We will visit your home usually for an hour or two per week and will help you arrange housing related issues.
- We do not provide care or cleaning services, but can work with other agencies for practical support if this is needed.
- We will give you advice and guidance and a listening ear to share problems and concerns.

We aim to: -

- Enable people to stay in their home
- Following assessment – offer housing related support
- Promote effective customer and agency involvement
- Promote independence
- Enable people to make choices
- Work with local agencies
- Promote equal opportunities for all

Can anyone receive Tenancy Support?

The Tenancy Support Scheme is open to all residents of Darlington depending on support need. It is accessed by way of referral either from a third party or through self-referral.

Once a referral is received your details are placed on our waiting list. Places are allocated according to support needs.

As part of an agreed plan, support will be provided with regular reviews.

If you are in need of support with issues that may adversely affect your tenancy contact your local housing office for help and advice.

