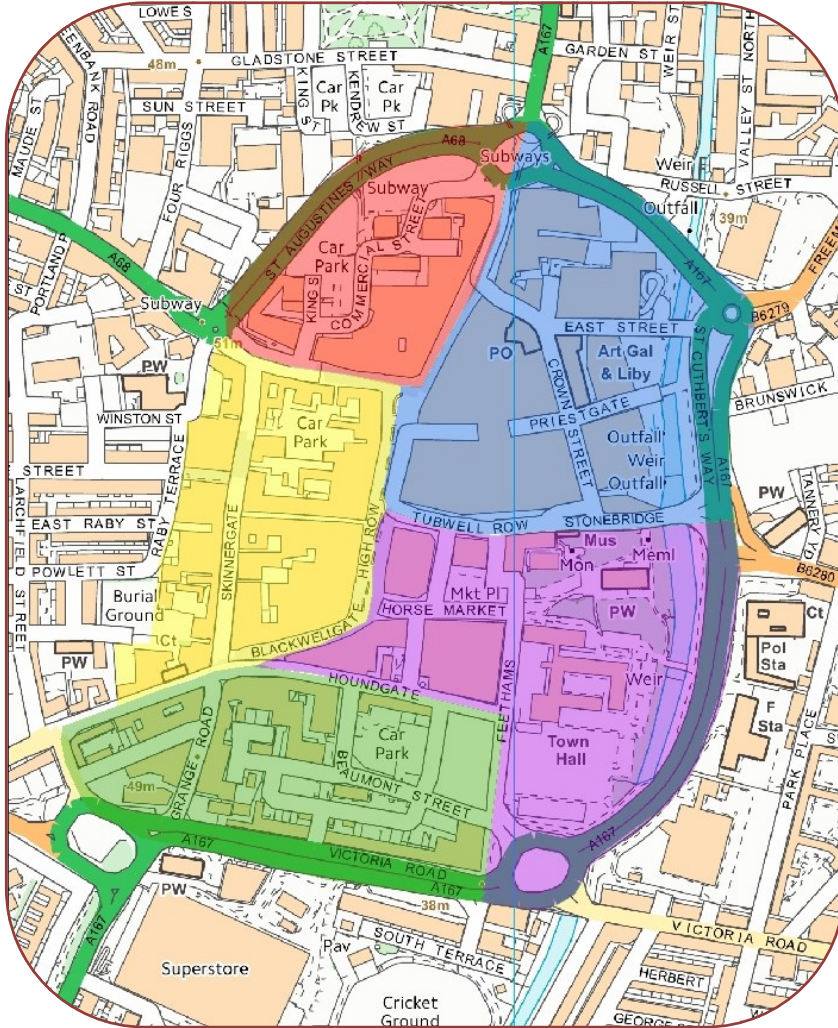


Emergencies in Darlington town centre: What to do

What can we do about the unexpected? Emergencies can happen in any location at any time, fortunately they don't happen here very often. What we can do is make sure we are prepared for if one does happen so we can reduce its impact.






If it is necessary to evacuate your premises, you will be notified—depending on the nature of the emergency by:

- Emergency services
- Fire alarms
- Media sources including social media (see reverse of leaflet)
- Public address systems
- Shop watch / Pubwatch

PLEASE NOTE:

during an emergency unless instructed otherwise, you should:

-  **Go in** – Wait inside until the all-clear is given by the emergency services.
-  **Stay in** – Close and stay away from all windows and doors. Remain calm and wait for further advice.
-  **Tune in**—to your local radio station or internet/social media for further information or instructions.



Responding to an emergency: Things you may need

Emergencies mean we have to respond quick. So preparing a 'grab bag' or small easy-to carry rucksack with essential items would help. Include practical items such as:

- Spare keys
- Important documents, an emergency contact list and insurance documents
- First aid kit
- Coins/cash (small denominations)
- Bottled water
- Mobile phone and charger
- Notebook and pen
- Radio and torch (both wind-up if possible)
- Whistle for attracting attention



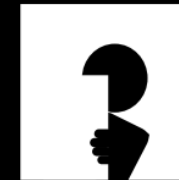
What do I do following evacuation of my zone?

- Follow the advice of the emergency services
- Secure your property if possible
- Evacuate the building via the approved exits



IN THE RARE EVENT OF a firearms or weapons attack

RUN HIDE TELL



RUN to a place of safety. This is a far better option than to surrender or negotiate. If there's nowhere to go, then...

HIDE. It's better to hide than to confront. Remember to turn your phone to silent and turn off vibrate. Barricade yourself in if you can. Then finally and only when it is safe to do so...

TELL the police by calling 999.



