



Dolphin Centre Card

Eligibility Criteria Proof Required

- A. Housing benefit: confirmation letter
- B. Council Tax Benefit: confirmation letter
- C. Working Tax Benefit: confirmation letter
- D. Guarantee Credit part of Pension Credit: confirmation letter
- E. Income Support: confirmation letter
- F. Job Seekers: confirmation letter
- G. Carer: confirmation letter / carers card
- H. Senior 60+ years: Proof of age
- I. Disabled Person: confirmation letter
- J. Asylum Seeker: ARC Card
- K. Children in Care: confirmation letter
- L. Full time student 16+ years: Stamped Letter from college / university
- M. Maternity: NHS maternity exemption certificate
- N. Medical / Long-term health condition: Referral from medical professional / on Health Referral Scheme

Terms and conditions

- Dolphin Centre Concessions rates are only open to Darlington Borough Council residents who meet the eligibility criteria (A-N).
- In all cases proof of address must be provided that clearly shows the individuals name and address, e.g. a current household bill or bank statement.
- Anyone qualifying for a card under the senior citizens or disability criteria will not have to reapply; the concessionary rate will automatically be renewed each year.
- All other card holders will be required to reapply annually; cards are valid for 12 months from the date of issue.
- Dolphin Centre Cards must be produced at all times in order to obtain discounted prices. If your card is not presented, then the appropriate price at the time will apply.
- Lost or Damaged cards can be replaced at a charge of £2. The original expiry date will still apply.