





# Lifeline Services Telecare information

Equipment	Description	For people who...
 <p data-bbox="220 577 418 611"><b>Lifeline Unit</b></p>	<p data-bbox="582 309 1045 600">The Lifeline Unit plugs into your telephone line and plug socket. When you press it in an emergency it will dial the Lifeline Service for help. It can work through your phone line or WiFi and your electricity supply.</p>	<ul data-bbox="1125 275 1500 689" style="list-style-type: none"> <li>• Want the peace of mind knowing that help is on hand if it's needed</li> <li>• Are vulnerable</li> <li>• Live alone, or spend time at home alone</li> <li>• Have disabilities</li> </ul>
 <p data-bbox="172 1115 466 1149"><b>Personal Pendant</b></p>	<p data-bbox="582 784 1045 1108">A personal pendant is provided on either a wrist band or neck cord. This is so you can move around your home and garden freely and still be able to call us in an emergency. The range of the pendant signal is checked at install.</p>	<ul data-bbox="1125 734 1500 1037" style="list-style-type: none"> <li>• Have sensory impairment</li> <li>• Are at risk of falling at home</li> <li>• Have been affected by domestic violence</li> </ul>
 <p data-bbox="178 1635 459 1668"><b>Ceiling Pull Cord</b></p>	<p data-bbox="582 1299 1045 1556">Ceiling pullcords are found in sheltered, extra care and good neighbour accommodation. A pendant can be provided too so you can get help from Lifeline wherever you are in your property.</p>	<ul data-bbox="1125 1075 1500 1534" style="list-style-type: none"> <li>• Have limited mobility</li> <li>• Would like reassurance for you or your family</li> <li>• Have dementia</li> <li>• Are at risk of falling or have lost confidence due to a recent fall</li> </ul>
 <p data-bbox="194 2027 443 2060"><b>Falls Detector</b></p>	<p data-bbox="582 1814 1045 2094">A falls detector automatically alerts Lifeline Services when the wearer falls. This means that the wearer does not need to push a pendant so is useful for people with dementia or who are unable to push a button</p>	<ul data-bbox="1125 1579 1141 1601" style="list-style-type: none"> <li>•</li> </ul>



**Pill Dispenser**

**A Pill dispenser will sound an alarm if the person forgets to take their medication. It can also connect to the Lifeline Services and we will prompt the person to take their medication.**

**The equipment can be filled by Clarks pharmacy or by a family member.**



**Bed Sensor**

**A bed sensor is fitted under the users mattress and is programmed to alarm if the person does not go to bed or return to bed after getting up in the night.**



**Property exit alert**

**A property exit alert is useful where there are concerns for a person living alone that could go outside of their home either at night or without the right support to be safe.**



**Epilepsy Sensor**

**Epilepsy is a common neurological disorder and can cause recurring seizures.**

**The Epilepsy sensor monitors the users movements whilst they sleep. It can tell the difference between normal movement and an epileptic seizure.**

**The Epilepsy monitor bed sensor pads are positioned under the users mattress.**



**RNID smoke detector**

**RNID smoke detectors are useful for people with a sensory impairment. We can install a strobe light or vibrating pillow sensor which will alert the user when the smoke alarm has detected the presence of smoke.**



**Smoke detector**

**Smoke detectors can be installed and connected to the Lifeline Service. This is reassurance that the fire service will be contacted on your behalf. Lifeline can also come to the property to help with access and offer support.**



**Lifeline Services also provide Natural gas, carbon monoxide and flood detectors all of which alert to Lifeline Services should a sensor detect any issues. Lifeline Services will ensure that the most appropriate support is arranged and our officers will also visit the user for additional support.**



**Other environmental sensors**

**All Equipment can be changed to adapt to the needs of the client or bespoke equipment can be made.**