

Information, Advice and Support Service

<http://www.darlington.gov.uk/education-and-learning/special-educational-needs-and-disabilities/information,-advice-and-support-service/>

What is the Information, Advice and Support Service (IASS)?

- It is a service which supports parents/carers of children who have or may have special educational needs.
- It is a service which supports young people who have or may have special educational needs.
- We can provide you with information and support on a one-to-one basis.
- It is a service which recognises the importance of parents, carers, young people and children's views.
- It is a service which helps the Local Authority and parent/carers and schools work together to meet the needs of children and young people.
- This is a free impartial service.

What can the service offer you?

- Someone impartial to talk to in confidence
- Information about support groups and services in your area
- The Local Offer
- Personal Budgets
- A straight forward explanation of educational procedures
- Information on special educational needs and disability, health and social care
- Help to fill in forms
- Someone to help you put forward your views
- Someone to attend meetings with you

The service runs an advice line where you will receive advice relating to special educational needs. Information sheets are available on a wide range of subjects including education, health and care plans. There is also a termly newsletter with lots of information for parents/carers, schools and support organisations.