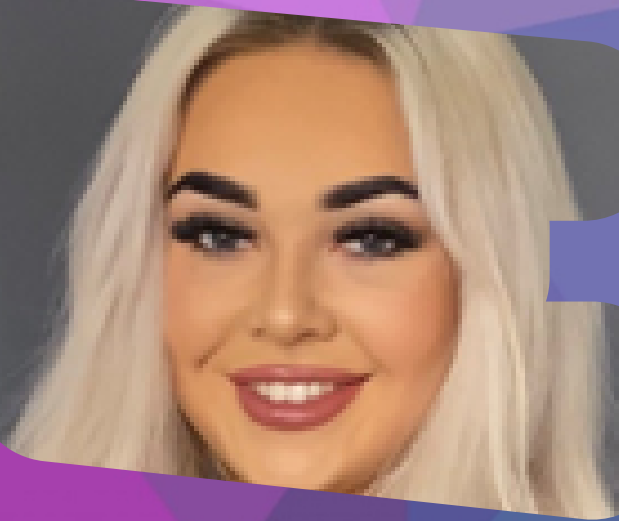


APPRENTICESHIP CASE STUDY



**Abigail
McDade**

Business Administration

After leaving school Abigail went to Darlington College to complete a Hair & Beauty qualification, didn't enjoy this, and left. Abigail wanted to work in Business Administration from an early age, as her father worked in Business Administration, and she could imagine herself working in this area.

Abigail started her Level 2 Business Administration Apprenticeship with the Darlington Borough Council, completed this and was then employed full-time by the Darlington Borough Council. Progressing onto Level 3, Abigail was promoted twice and is now an 'Advisor', which has resulted in a rise in wages. The next career ambition for Abigail is to become an 'Officer'.

Abigail stated she really enjoyed the course, meeting other Apprentices and the training was good. She stated her Business Administration Tutor helped throughout the course, assisting wherever she could.

Abigail stated: *"I have to admit that I am not good with exams and the course work I found hard but with the help I was given helped me through it". Abigail found it difficult during the pandemic, having the training delivered remotely on MS Teams, but still managed to pass the End Point Assessment and remain in full-time employment. Abigail now wishes to progress and has ambitions of working her way up through the Council ranks."*



TEES VALLEY MAYOR

**National
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