

# UPSKILL FOR EMPLOYMENT

WITH **LEARNING & SKILLS DARLINGTON** IN PARTNERSHIP WITH **ARRIVA**

## CUSTOMER SERVICE FOR BUS DRIVER

Gain the vital customer service knowledge and interview skills needed in order to obtain employment with Arriva in Darlington.

Understanding how to work efficiently in a Customer Service role within Arriva and how to implement key skills at work.

You will have the chance to engage in a bus journey where you will be given the opportunity to give feedback on the journey.

Finally, upon a successful interview you'll be given the chance to obtain your PCV license & CPC.



1 week intensive course



Apply Now

For job seekers aged 19+ in Darlington



Guaranteed fast-track interview

**ENROL FOR THIS  
UNIQUE OPPORTUNITY**

**APPLY ONLINE**

[www.darlington.gov.uk/learningandskills](http://www.darlington.gov.uk/learningandskills)

**COURSES RUN MONTHLY**

### Entry Requirements:

- Must have been driving for 6 months
- No more than 6 points on your licence
- Will need to undergo a drug and alcohol test before your assessment
- Will need to pass an English comprehension test
- Great people skills
- Flexibility as your shifts will start as early as 4am but will always work no later than 1am depending on the time that you start.

Learning & Skills



Employment Academy

**TUVAH** Tees Valley Mayor