How do I apply?
- Complete a Compass housing application form and supplemental Extra Care application form and submit them to Housing Services, Darlington Borough Council
- Contact Adult Social Care on 01325 406111, speak to the Intake Team & request a Social Care assessment
- Once your application forms and care assessment have been completed your application will be considered at the next monthly Allocation Forum meeting.
- If you are accepted onto the waiting list we will write to you to confirm this. When a suitable vacancy arises we will contact you, your advocate or your Social Worker to let you know and to arrange for you to view the flat.
- All Extra Care residents are expected to accept their care package from the in-house Home Care team.

Where are the Extra Care Schemes?

**Dalkeith House**
Tees Grange Avenue
Darlington
DL3 8DB
📞 01325 355770

**Rosemary Court**
Blackton Grove
Darlington
DL1 4UB
📞 01325 354228

**Oban Court**
Whinbush Way
Darlington
DL1 3PT
📞 01325 464203

**Mayflower Court**
Yarm Road
Darlington
DL1 4AG
📞 01325 364904

For more information contact Darlington Borough Council Housing Services on 01325 405333

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**Extra Care Housing in Darlington**

**What is Extra Care Housing?**
Extra Care housing schemes provide housing for people who have been identified as having a need for extra support. They may require more specialised facilities and greater support than is usually available in the community. All our schemes have special features including easy access for people who are in a wheelchair or have physical disabilities.

**Features of our Extra Care schemes**
- Modern, self-contained flats
- Freshly cooked 2 course meal provided daily in the communal dining room
- Onsite Home Care team to deliver your support package
- Dedicated onsite Scheme Manager
- Onsite hair salon
- Regular social activities and events
- Scooter store

Issued 03/01/2017
Who is Extra Care housing for?
Anyone over 50 years old with a physical or mental disability, who requires daily support or care but does not require residential or nursing care.

What sort of support can I have?
- Personal care, e.g. help to get in & out of bed, or with bathing or dressing
- Assistance with your medication
- Support with preparing your meals, or helping you to the dining room
- Any domestic and house keeping tasks included in your support plan
- Any other tasks included in your support plan

What will my flat be like?
Each scheme varies but in general your flat will have:
- Modern fitted kitchen with space for your own fridge and oven
- Living room
- Bedroom
- Modern wet room with level access shower
- Lifeline pull chords
- Storage cupboards

Your flat will be self contained with your own front door. And you may decorate it to suit your own taste.

Can I take my pet with me?
We understand that for some people pet ownership is extremely important to them. Darlington Borough Council and Hanover Housing both operate a Pet Policy, pets are welcome in Mayflower Court, Oban Court and Dalkeith House provided they are kept in accordance with our pet policy. Your Social Worker will discuss this with you further.

Can visitors stay overnight?
All our schemes have a guest room which you can book for a small fee if you would like visiting friends or relatives to stay the night.

How much will it cost to live in Extra Care?
The rent for your flat will depend on which scheme you are offered and what charges are included with the rent. It will include a charge for your daily cooked meal and some schemes include a charge towards the heating. More details are available from Housing Services.

There will also be a fee for your care package. You may be entitled to assistance towards your rent and your care package depending on your financial circumstances. Your social worker will arrange for your financial circumstances to be assessed and you will be told how much you will be expected to contribute before you accept a tenancy.