

DARLINGTON COMMUNITY SURVEY : JULY/AUGUST 2003

TOP LINE FINDINGS : 1019 COMPLETED INTERVIEWS

(All percentages based on 1019, unless otherwise stated)

Introduction Good morning/afternoon/evening. I am from NWA Social & Market Research. We are doing a survey for Darlington Borough Council about life in the local area. (SHOW ID CARD & LETTER FROM COUNCIL) Could you answer some questions please. The interview will take about 20 minutes.

QA Can I just check, are you a senior officer or an elected member of Darlington Borough Council ?
(IF UNSURE ASK – ‘Are you precluded from taking part in any political activity by reason of your job?’)

Yes CLOSE. THANK RESPONDENT.
No..... CONTINUE

QB And how long have you been a resident in the Darlington Borough Council area ?
(REFER TO MAP IF NECESSARY)

Less than 3 months..... CLOSE. THANK RESPONDENT.
3 months to (less than) 1 year 2.6%
1 - 5 years..... 10.6%
6 - 10 years..... 6.0%
More than 10 years..... 80.8%

CLASSIFICATION - CHECK QUOTA REQUIREMENTS

In order to ensure that we are interviewing a representative sample of people living in this area, may I ask you -

C1 (SHOWCARD 1) Which of these age groups do you fall into ?

18 - 29 years..... 16.5% ACTUAL AGE
30 - 44 years..... 28.9%
45 - 59 25.2%
60 - 74 18.8%
75 & over 10.5%

C2 (SHOWCARD 2) And which of these best describes your employment status ?

In full time paid employment (30 + hours)34.4%
In part time paid employment 14.9%
Self-employed 3.6%
Government supported training 0.1%
Unemployed and available for work 4.0%
Wholly retired from work 26.9%
Full time education at school, college, university 1.5%
Looking after family/home 9.0%
Permanently sick/disabled..... 5.1%
Doing something else (PLEASE STATE) 0.4%

C.3 Interviewer code

Gender Male 48.1%
Female..... 51.9%

SATISFACTION WITH WAY COUNCIL RUNNING BOROUGH

Q.1 (SHOWCARD) Thinking about Darlington Borough Council. Overall, how satisfied or dissatisfied are you with the way the Council is running the Borough ? (REFER TO MAP OF BOROUGH IF NECESSARY)

		(Oct 2002)
Very satisfied	9.1%	9.7%
Fairly satisfied.....	57.2%	57.3%
Neither satisfied nor dissatisfied	14.1%	14.0%
Fairly dissatisfied	11.5%	12.3%
Very dissatisfied.....	5.7%	5.0%
(don't know)	2.4%	1.7%

Q.2 And over the past year or so, do you think Darlington Council has got better or worse at running the Borough, or has it stayed about the same ?

		(Oct 2002)
Better.....	14.4%	11.0%
Worse	14.1%	21.3%
Stayed about the same.....	66.5%	61.9%
(don't know)	4.9%	5.8%

Q.3 (IF BETTER/WORSE AT Q2) In what ways do you think it has got better (worse) ? (DO NOT PROMPT) (PROBE FULLY)

MAIN RESPONSES :

Better (147 respondents)

Cleanliness/ appearance.....	34.0%
Recycling/ refuse collection	19.0%
Security/ less crime/ c.c.t.v.	10.9%
General improvement/ more services	10.9%
Flowers/ parks.....	10.2%

Worse (144 respondents)

Cleanliness	20.8%
Roads/ pavements/ traffic.....	19.4%
Refuse collection.....	15.3%
Consultation/ communication	14.6%
Crime/ vandalism/ policing	10.4%

LOCAL NEIGHBOURHOOD

Q4 (SHOWCARD) Thinking now about this local neighbourhood. How satisfied or dissatisfied are you with your neighbourhood as a place to live?

		(Oct 2002)
Very satisfied	40.6%	39.2%
Fairly satisfied.....	38.7%	41.8%
Neither satisfied nor dissatisfied	3.7%	3.4%
Fairly dissatisfied	10.7%	10.4%
Very dissatisfied.....	6.0%	4.9%
(don't know)	0.3%	0.3%

Q.5A On the whole, do you think that over the past two years, your neighbourhood has got better or worse?

		(Oct 2002)
Better.....	7.7%	8.0%
Worse	29.7%	31.8%
Hasn't changed much	50.9%	51.9%
(Don't know).....	11.7%	8.4%

Q.5B (IF BETTER/WORSE AT Q5A) In what ways do you think it has got better (worse) ?

(DO NOT PROMPT) (PROBE FULLY)

MAIN RESPONSES :

Better (78 respondents)

Neighbours/ other residents	24.4%
Upkeep/ appearance.....	20.5%
Fewer nuisance children	16.7%
Security/ crime/ vandalism	12.8%
Quieter	11.5%
New buildings.....	10.3%

Worse (144 respondents)

Neighbours / other residents...	29.0%
Upkeep/ appearance	24.1%
Nuisance children.....	21.8%
Crime/ vandalism/ safety.....	15.8%
Drugs/ alcohol abuse.....	13.2%
Noise	10.2%

Q.6 How safe or unsafe do you feel when outside in the Borough of Darlington after dark? (SHOWCARD)

Q.7 And how safe or unsafe do you feel when outside in the Borough of Darlington during the day? (SHOWCARD)

	Q.6	Q.7
	Dark	Day
Very safe	10.0%	46.5%
Fairly safe.....	41.8%	48.0%
Neither safe nor unsafe	7.8%	2.8%
Fairly unsafe.....	16.1%	1.8%
Very unsafe	17.7%	0.4%
Don't know	6.7%	0.5%

Q8 (SHOWCARD) How satisfied or dissatisfied are you with the following aspects in your neighbourhood ?

	<u>Very satisfied</u>	<u>Fairly satisfied</u>	Neither nor	<u>Fairly dissat</u>	<u>Very dissat</u>	(No opin. d. know)
(READ OUT)						
1. Availability of housing	15.3%	42.6%	12.8%	10.2%	3.0%	16.1%
2. Affordability of housing	8.3%	35.8%	13.7%	18.1%	8.8%	15.2%
3. Employment opportunities.....	5.1%	28.9%	19.0%	18.4%	8.3%	20.2%
4. Quality of the natural environment	18.1%	58.4%	7.5%	11.9%	3.3%	0.9%
5. Quality of the built environment.....	13.8%	62.7%	10.4%	10.1%	2.3%	0.7%
6. Level of social and health services available	18.4%	56.4%	9.1%	10.5%	3.0%	2.5%
7. Level of cultural, recreational and leisure services available	11.9%	42.9%	10.4%	18.7%	10.9%	5.2%
8. Standard of schools.....	17.7%	37.6%	14.2%	6.8%	2.5%	21.3%
9. Level of public transport services available.....	18.1%	43.4%	12.8%	11.1%	5.8%	8.9%
10. Opportunities to participate in local planning and decision-making processes.....	4.3%	29.6%	23.0%	10.1%	13.2%	19.8%

Q9 (SHOWCARD) To what extent do you agree or disagree that this local area (within 15/20 minutes walking distance) is a place where people from different backgrounds get on well together?

Definitely agree.....11.5%
 Tend to agree.....52.6%
 Tend to disagree 7.8%
 Definitely disagree 6.1%
 Don't know14.1%
 Too few people in the local area 0.7%
 All the same backgrounds 7.3%

Q.10 Do you agree or disagree that you can influence decisions affecting your local area? (SHOWCARD)

Definitely agree..... 3.2%
 Tend to agree..... 23.6%
 Neither agree nor disagree 20.2%
 Disagree 34.2%
 Strongly disagree 13.0%
 Don't know 5.8%

**Q.11 And do you agree or disagree with the following statement..... ?
 "By working together people in my neighbourhood can influence decisions that affect the neighbourhood". (SHOWCARD)**

Definitely agree..... 14.7%
 Tend to agree..... 46.3%
 Neither agree nor disagree 12.7%
 Disagree 18.2%
 Strongly disagree 4.4%
 Don't know 3.7%

NOISE

Q.12 (SHOWCARD) How would you rate the following types of noise in your local area ?

	<u>Serious</u> <u>problem</u>	<u>A problem,</u> <u>but not serious</u>	<u>NOT a</u> <u>problem</u>	<u>Does not</u> <u>apply/DK</u>
(READ OUT :)				
1. Road traffic	12.2%	21.8%	65.7%	0.4%
2. Aircraft.....	3.3%	17.6%	78.1%	1.0%
3. Trains	0.9%	4.4%	84.6%	10.1%
4. Industrial or commercial premises	1.0%	3.0%	77.1%	18.8%
5. Road works	1.0%	8.0%	82.5%	8.4%
6. Construction or demolition	0.7%	3.7%	83.0%	12.6%
7. Pubs, clubs and entertainment.....	1.2%	7.8%	83.9%	7.2%
8. Neighbours.....	6.1%	11.3%	82.3%	0.3%
9. Animals, e.g. dogs.....	4.3%	13.3%	82.1%	0.2%

ACCESS TO KEY LOCAL SERVICES

Q.13 From your home, how easy is it for you to get to the following, using your usual form of transport ? (SHOW CARD)

	Very <u>easy</u>	Fairly <u>easy</u>	Neither nor	Fairly <u>difficult</u>	Very <u>difficult</u>	(No opin. d. know)
READ OUT :						
1. Local shop.....	80.7%	14.9%	0.9%	2.1%	1.4%	0.1%
2. Shopping centre or supermarket	65.1%	26.9%	1.8%	4.2%	2.1%	-
3. Post Office	73.0%	18.6%	2.0%	2.8%	3.0%	0.5%
4. GP / Doctors Surgery	53.3%	29.9%	3.4%	9.5%	3.3%	0.5%
5. Chemist/pharmacy	67.0%	24.8%	2.3%	3.7%	1.9%	0.3%
6. Shop selling fresh fruit and vegetables	60.7%	29.5%	2.5%	4.9%	2.1%	0.3%
7. Local hospital.....	43.7%	37.4%	6.4%	10.0%	2.3%	0.3%
8. Publicly accessible green space e.g. park.....	64.7%	23.0%	3.9%	5.2%	2.1%	1.2%
9. Public transport facility e.g. bus stop, train station	70.7%	22.2%	1.4%	2.6%	1.8%	1.5%
10. Library	46.4%	36.1%	6.6%	4.8%	2.0%	4.1%
11. Sports/leisure centre.....	39.5%	40.5%	7.3%	5.3%	2.3%	5.2%
12. Cultural/recreational facility e.g. theatre, cinema	41.6%	42.2%	6.4%	4.6%	1.9%	3.3%
13. Bank/cashpoint.....	52.4%	35.7%	4.5%	4.9%	1.5%	1.0%
14. Council/neighbourhood office	38.8%	34.5%	6.5%	4.7%	2.3%	13.2%

TRANSPORT

Q.14A Could you tell me whether on an average weekday, (Tuesday, Wednesday or Thursday) you make the following journeys?

Q.14B And for each of the journeys made please could you tell me the mode of transport you use? (RING AS MANY AS APPLY)

	Car	Bus	Cycle	Walk	Train	Motorbike	Other	N.A.
1. Work	36.2%	6.0%	2.5%	8.6%	1.0%	0.6%	0.5%	50.2%
2. Shopping	51.3%	15.2%	1.4%	16.5%	-	0.2%	1.4%	27.5%
3. Leisure	35.7%	9.1%	2.2%	13.8%	0.5%	0.4%	0.8%	46.0%
4. Education	9.4%	2.3%	0.2%	5.6%	0.3%	0.1%	0.3%	83.2%
5. Other	10.6%	4.5%	0.6%	3.8%	0.3%	0.3%	0.6%	83.2%

Q.14C And for each of journeys you take what is the approximate number of miles you travel.

SHOW CARD FOR MODE OF TRANSPORT

READ OUT THE JOURNEYS & RING ALL TRANSPORT USED FOR THE JOURNEY. IF THE JOURNEY NOT UNDERTAKEN PLEASE RING 'NA' AT THE END OF THE COLUMN. FOR ALL JOURNEYS UNDERTAKEN PLEASE ASK THE DISTANCE TRAVELLED.

	under 2 mls	2-4mls	5-7mls	8+ mls	Not sure/ varies	(No. of respondents)
1. Work	34.3%	23.5%	8.1%	33.1%	1.0%	507
2. Shopping	61.3%	23.8%	7.6%	4.1%	3.2%	739
3. Leisure	41.6%	26.9%	7.3%	21.1%	3.1%	550
4. Education	52.0%	18.7%	6.4%	19.3%	3.5%	171
5. Other	40.9%	24.6%	7.6%	24.6%	2.3%	171

VISION OF THE COUNCIL

Q15 (VISION SHOWCARD).The Council’s principal role is to make Darlington a place where people want to live, work and can enjoy a high quality of life. The Council has identified eight main issues which it believes are important.

- a) **Which one of these issues do you feel is the most important in making Darlington a place where people want to live, work and can enjoy a high quality of life ? (ONE RESPONSE ONLY)**
- b) **And which do you feel is the second most important ? (ONE RESPONSE ONLY)**
- c) **Are there any which you feel are not important (MULTIPLE RESPONSE POSSIBLE)**

	<u>MOST</u> <u>Important</u>	<u>SECOND MOST</u> <u>Important</u>	<u>NOT</u> <u>Important</u>
1. Improving the local economy	20.7%	11.8%	1.3%
2. Promoting inclusive communities.....	2.9%	2.4%	4.7%
3. Raising educational achievement	13.9%	14.4%	1.4%
4. Stimulating leisure activities	5.4%	7.9%	3.0%
5. Promoting community safety	29.3%	18.8%	0.4%
6. Improving health and well being	10.3%	17.3%	0.8%
7. Enhancing the environment	8.5%	15.1%	1.1%
8. Developing an effective transport system.....	5.0%	6.9%	4.2%
9. None of these	2.6%	4.1%	85.3%
10. Some other issue (PLEASE STATE).....	0.7%	0.7%	
(don't know/ not sure).....	0.6%	0.7%	

Q16 (SHOWCARD) And how successful or unsuccessful would you say the Council is in dealing with these issues?

READ OUT ISSUES :	Very successful	Fairly successful	Neither nor	Fairly unsuccessful	Very unsuccess'l	(No opin. d. know)
1. Improving the local economy	4.2%	53.0%	22.0%	9.0%	2.8%	8.9%
2. Promoting inclusive communities.....	4.0%	41.5%	27.5%	8.8%	2.7%	15.4%
3. Raising educational achievement.....	8.6%	50.3%	18.0%	7.8%	2.5%	12.9%
4. Stimulating leisure activities	9.2%	53.4%	15.5%	11.8%	4.4%	5.7%
5. Promoting community safety	7.8%	51.5%	16.8%	13.4%	4.2%	6.3%
6. Improving health and well being	6.1%	51.9%	22.7%	8.2%	3.0%	8.0%
7. Enhancing the environment	11.1%	56.8%	13.4%	11.2%	4.1%	3.3%
8. Developing an effective transport system.....	8.4%	46.6%	16.8%	14.8%	7.1%	6.3%

SERVICES

Q.17 (SHOWCARD) Thinking now about Council Services. I am going to read out a number of different types of service that are provided in this area. Using this card, I would like you to tell me how satisfied or dissatisfied you are with the way in which each of these services is provided in your local area ? (READ OUT. ROTATE ORDER. TICK START)

	Very <u>satisfied</u>	Fairly <u>satisfied</u>	Neither nor	Fairly <u>dissatisfied</u>	Very <u>dissatisfied</u>	(No opin. d. know)
1 Nursery & Primary Schools	19.6%	36.7%	16.3%	3.3%	1.2%	22.9%
2 Secondary Schools	14.6%	34.2%	18.6%	6.5%	2.4%	23.7%
3 School Meals	7.1%	18.7%	27.5%	5.5%	2.3%	39.0%
4 Adult Education	13.4%	45.3%	17.2%	3.8%	0.8%	19.4%
5 Children's play areas	5.1%	25.9%	16.9%	24.8%	14.9%	12.4%
6 The Dolphin Centre	23.1%	47.5%	12.5%	5.4%	1.5%	10.1%
7 Other Sports facilities incl. golf course, facilities in parks	14.8%	42.3%	16.6%	10.6%	4.6%	11.1%
8 Youth Clubs & other facilities for young people	2.4%	11.3%	28.3%	17.4%	13.9%	26.8%
9 Civic Theatre	36.3%	46.4%	9.7%	1.2%	-	6.4%
10 Arts Centre	23.1%	44.1%	15.2%	1.4%	0.1%	16.2%
11 Libraries	34.2%	43.6%	11.5%	1.2%	0.3%	9.3%
12 Railway Centre and Museum	20.4%	39.2%	18.5%	2.7%	1.2%	18.0%
13 Festivals and Events	25.5%	46.3%	14.7%	3.0%	0.9%	9.5%
14 Council housing	4.1%	21.0%	30.5%	7.6%	5.5%	31.3%
15 Housing & Council Tax Benefits	5.2%	23.4%	28.0%	7.7%	6.5%	29.3%
16 Council Tax Administration & Collection	12.7%	55.6%	17.5%	5.2%	4.0%	5.0%
17 Parks & open spaces	16.1%	47.5%	9.5%	16.2%	8.4%	2.3%
18 Upkeep of appearance - of Town Centre	34.5%	51.8%	5.7%	5.0%	2.6%	0.3%
19 Upkeep of appearance - Residential Areas	12.2%	53.9%	15.2%	12.5%	5.2%	1.1%
20 Pavement Maintenance	3.6%	32.5%	18.2%	26.2%	19.0%	0.5%
21 Road maintenance and repairs	3.2%	30.4%	17.5%	25.7%	22.2%	1.0%
22 Refuse Collection	32.6%	45.9%	6.9%	8.4%	5.8%	0.4%
23 Recycling facilities	14.2%	40.5%	16.0%	17.5%	7.3%	4.5%
24 Street lighting	32.0%	55.3%	7.0%	4.1%	1.3%	0.3%
25 Sign posting for facilities & attractions	25.3%	52.8%	13.1%	5.4%	1.8%	1.7%
26 Car parking - in Town Centre	16.1%	39.7%	13.4%	16.2%	8.9%	5.6%
27 Car parking - in Residential Areas	7.8%	38.4%	17.9%	19.1%	10.9%	6.0%
28 Planning & Control of Development	3.9%	34.0%	32.1%	9.0%	4.9%	16.1%
29 Security measures (incl CCTV) - in Town Centre	38.7%	47.9%	6.3%	2.8%	1.6%	2.7%
30 Security measures (incl CCTV) - in Other Areas	11.5%	35.8%	21.6%	13.5%	7.7%	9.9%
31 Social care for older and vulnerable people	7.1%	29.2%	24.9%	13.7%	9.3%	15.7%

Q18 Are there any other services, not mentioned here, that you are particularly satisfied or dissatisfied with ?

Satisfied : Yes 2% : No 98%

Dissatisfied : Yes 6.3% : No 93.7%.

- Q19 (SHOWCARD) And which two services do you think should be given the greatest priority for improvement?**
a) What would be your FIRST priority for improvement. b) And what would be your SECOND priority?
- Q20 Are there any services listed which you feel that the Council spends too much money on & could be reduced? (MULTIPLE RESPONSE)**
- Q21 (SHOWCARD) Which, if any, of the services on this card do you or members of your family, use or feel you benefit from? Just read out numbers that apply. (SHOWCARD) (PROBE FULLY) (MULTIPLE RESPONSE)**

	Q19a	Q19b	Q.20	Q.21
	FIRST	SECOND	SPEND	USED
	Priority	Priority	TOO MUCH	BENEFIT
	%	%	%	%
1 Nursery & Primary Schools	7.0	3.9	0.4	24.8
2 Secondary Schools	6.6	4.5	0.4	16.7
3 School Meals.....	0.2	0.2	0.1	14.4
4 Adult Education	0.5	0.3	0.1	14.7
5 Children's play areas.....	9.2	5.4	0.1	19.1
6 The Dolphin Centre.....	1.0	0.9	1.2	50.9
7 Other Sports facilities incl. golf course, facilities in parks	1.1	1.6	1.1	25.6
8 Youth Clubs & other facilities for young people.....	8.9	8.4	-	3.3
9 Civic Theatre	0.3	0.2	1.5	53.8
10 Arts Centre.....	-	-	1.8	25.3
11 Libraries	0.1	0.1	0.2	44.7
12 Railway Centre & Museum.....	0.5	0.5	0.9	15.8
13 Festivals & Events	0.2	0.8	2.5	32.0
14 Council Housing	4.0	3.3	2.9	12.4
15 Housing & Council Tax Benefits.....	1.2	1.6	2.4	17.5
16 Council Tax Administration & Collection.....	0.4	0.9	1.4	65.5
17 Parks & open spaces	4.2	7.2	1.0	46.9
18 Upkeep of appearance - Town Centre.....	3.8	2.4	4.8	
19 Upkeep of appearance - Other areas	3.2	3.9	0.8	
20 Pavement Maintenance	8.6	6.6	0.7	
21 Road maintenance and repairs	8.0	8.8	3.3	
22 Refuse Collection.....	4.1	1.7	0.3	
23 Recycling facilities.....	2.6	3.7	0.2	
24 Street lighting.....	0.5	0.6	-	
25 Sign posting for facilities & attractions	0.1	0.4	1.2	
26 Car parking - in Town Centre	2.8	3.0	0.9	57.2
27 Car parking - in other Areas.....	1.2	2.3	0.4	41.2
28 Planning & Control of Development	1.0	1.3	0.7	3.5
<i>(shown as Planning Department on Usage Showcard)</i>				
29 Security measures (incl. CCTV) - in Town Centre.....	1.3	1.0	1.3	
30 Security measures (incl. CCTV) - in Other Areas	5.8	5.5	0.8	
31 Social care for older & vulnerable people	6.6	8.6	0.4	8.4
32 Some Other Service (PLEASE STATE).....	1.5	1.5	4.7	0.1
(don't know)	3.5	9.0		
33 (none mentioned)			71.0%	

Q.22 You mentioned (SERVICE MENTIONED AT Q 19a) as being your first priority for improvement. How would you like this service to be improved ? (DO NOT PROMPT) (PROBE FULLY)

Q23 And do you have any further comments about Darlington Borough Council?

HELP GIVEN AND RECEIVED

Q.24 In the last twelve months have you ...

- a) ...given any (unpaid) help to someone who is not a relative (this might be a friend, neighbour, or someone else)? *(Please tick as many boxes as apply, under Column a. below –)*
- b) ...received (unpaid) help from someone who is not a relative (this might be a friend, neighbour, or someone else)? *(Please tick as many boxes as apply, under Column b. below)*

READ OUT ALL MEANS OF HELP	a) <u>GIVEN HELP</u> <u>TO OTHERS</u> %	b) <u>RECEIVED HELP</u> <u>FROM OTHERS</u> %
1) Keeping in touch with someone who had difficulty getting out and about.....	16.8.....	2.6
2) Doing shopping, collecting pension, or paying bills for someone	12.3.....	2.8
3) Cooking, cleaning, laundry, gardening or other routine household jobs	10.2.....	3.5
4) Decorating, or doing any kind of home or car repairs for someone.....	7.9.....	2.4
5) Babysitting or caring for children	15.8.....	5.0
6) Sitting with or providing personal care (e.g. washing or dressing) for someone who is sick or frail	4.2.....	0.9
7) Looking after a property or pet for someone who is away	31.5.....	14.0
8) Giving advice to someone	18.9.....	3.0
9) Writing letters or filling in forms for someone	14.7.....	1.3
10) Representing someone (for example talking to a council official).....	3.3.....	0.5
11) Transporting or escorting someone (for example to a hospital, or and2.5 outing, or a school run).....	22.1.....	7.3
12) Any other help or support given/ received <i>(please write details below)</i>	2.5.....	0.8
13) (None of the above).....	43.6.....	73.3

CLASSIFICATION

Finally, I would like to ask you a few more questions about yourself. We need this information to make sure our sample is really representative of the people who live in this area :

C4 Household composition : How many people live in this household ? (Including Yourself)

Single person household	20.2%
Two person household	35.8%
Three person household	18.4%
Four person household	17.3%
Five or more people in household.....	8.3%
Children under 5 years.....	yes – 14%
Children 5 - 11 years	yes – 16.9%
Young people 12 - 17 years	yes – 16.1%
Children (under 17yrs) in household	yes – 34.4%
Pensioner only household.....	20.2%..

C4.1 (IF CHILDREN 5 – 17) How do your children normally travel TO school ? Will you tell me the main method for each child please ? (MAIN METHOD ONLY OF TRAVELLING TO SCHOOL – ONE FOR EACH CHILD – NOTE WHETHER CHILD OR CHILDREN ARE ATTENDING PRIMARY OR SECONDARY SCHOOL)

	<u>Primary School</u> (no = 247)	<u>Secondary School</u> (no = 179)
	%	%
1. Walk.....	68.8	58.1
2. Cycle	0.4	-
3. School bus.....	1.2	22.9
4. Other bus.....	2.0	7.8
5. Train.....	-	-
6. Car.....	26.7	10.6
7. Taxi	0.4	0.5
8. Other (WRITE IN).....	0.4	-

C5 Do you or anybody in this household suffer from a limiting long term illness or disability ?

Yes - self.....	22.7%
Yes – other household member	13.2%
No	68.4%

C6 Do you have a car or van in the household ?

Yes - 1.....	47.2%
Yes - more than 1.....	28.3%
No	24.5%

C.7 And is your home - (READ OUT)

Owner occupied – owned outright.....	35.3%
Owner occupied – buying a mortgage	44.8%

Rented from Council/Housing Association	12.5%
Rented from other	7.1%
Other	0.3%

C8 And what is /was the occupation of the chief wage earner in your household?

(PROBE AS NECESSARY FOR CODING - **IF RETIRED** ASK FOR PREVIOUS OCCUPATION)

AB.....	20.8%
C1	25.4%
C2	24.7%
DE.....	28.9%
(refused).....	0.1%

C9 To which of these groups do you consider that you belong? (TICK ONE BOX ONLY ✓)

White

British.....	97.8%
Irish	0.4%
Any other White background (please tick & write in)	0.6%

Mixed

White and Black Caribbean	0.1%
White and Black African	-
White and Asian.....	-
Any other mixed background (please tick & write in).....	-

Asian or Asian British

Indian	0.2
Pakistani	0.1
Bangladeshi.....	0.1
Any other Asian background (please tick & write in)	0.2

Black or Black British

Caribbean	0.2
African	-
Any other Black background (please tick & write in)	-
Chinese	0.1
Other (please tick & write in)	0.2

C10 Finally, would you be prepared to become a member of Darlington Borough Council's Citizens Panel, and help the Council with further research. Panel members are asked to complete self-completion postal questionnaires about two or three times a year. **IF YES ASK RESPONDENT TO SIGN**

Yes.....60.3
 No.....39.7

		Area				Total
		NRS Phase 1	NRS Phase 2	Non NRS Urban	Rural	
Ward	Bank Top		39			39
	Central	39				39
	Cockerton East		52			52
	Cockerton West	43				43
	College			39		39
	Eastbourne	51				51
	Faverdale			16		16
	Harrowgate Hill			60		60
	Haughton East	41				41
	Haughton North			36		36
	Haughton West			57		57
	Heighington & Coniscliffe				33	33
	Hummersknott			38		38
	Hurworth				37	37
	Lascelles		37			37
	Lingfield		36			36
	Middleton St George				40	40
	North Road		63			63
	Northgate		45			45
	Park East	58				58
	Park West			37		37
	Pierremont			58		58
	Sadberge & Whessoe				20	20
	Mowden			44		44
Total		232	272	385	130	1019