

Darlington Borough Council
Community Survey 2013
Children's Centre Locality Graphical Report – North West (A)

Charts show the weighted response percentages for each question by Children's Centre Locality and for the Darlington Borough Council area overall.

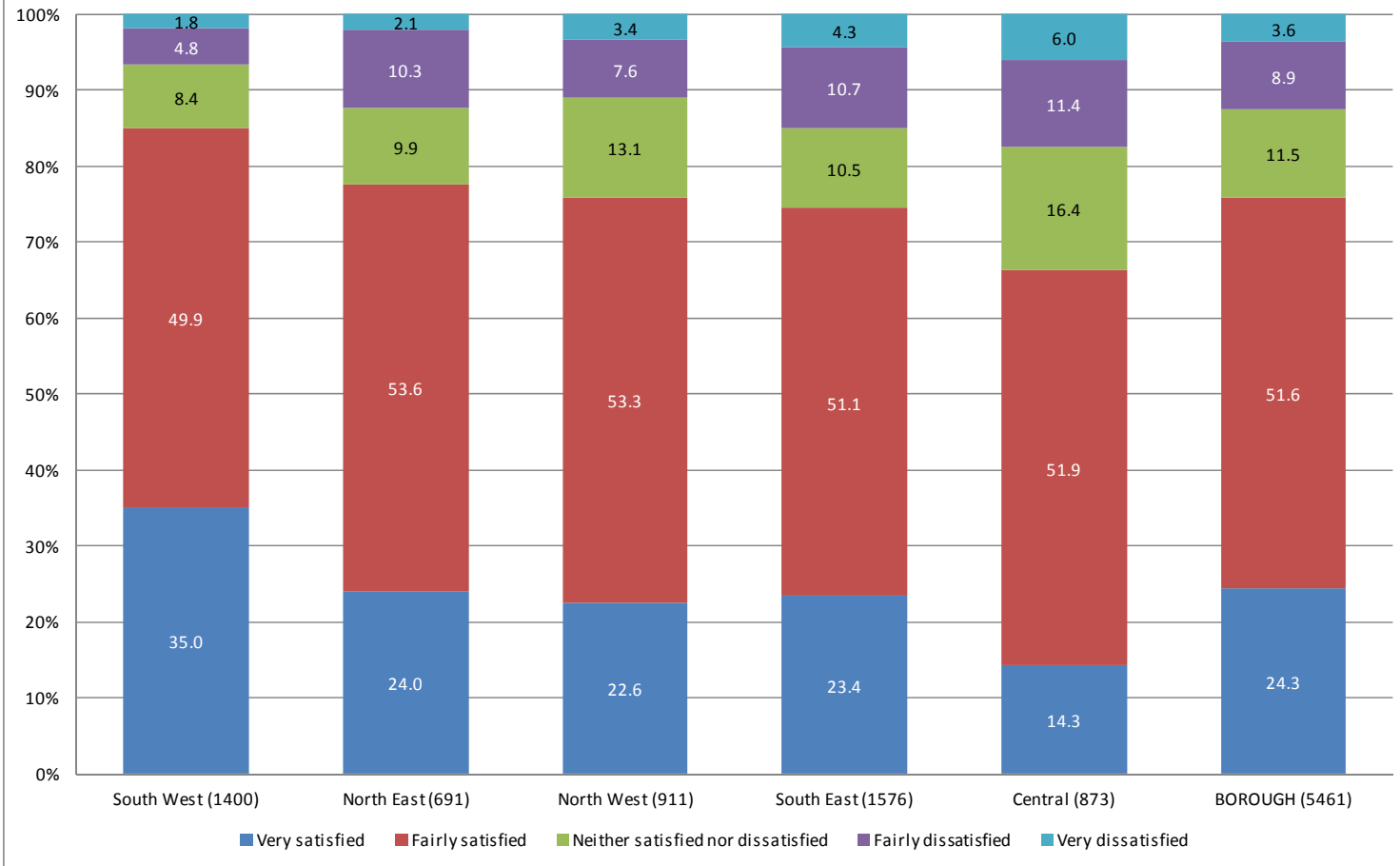
Unweighted Base Numbers are shown in brackets.

Results are generally ordered by the total percentage of positive responses (e.g. 'very satisfied' + 'fairly satisfied').

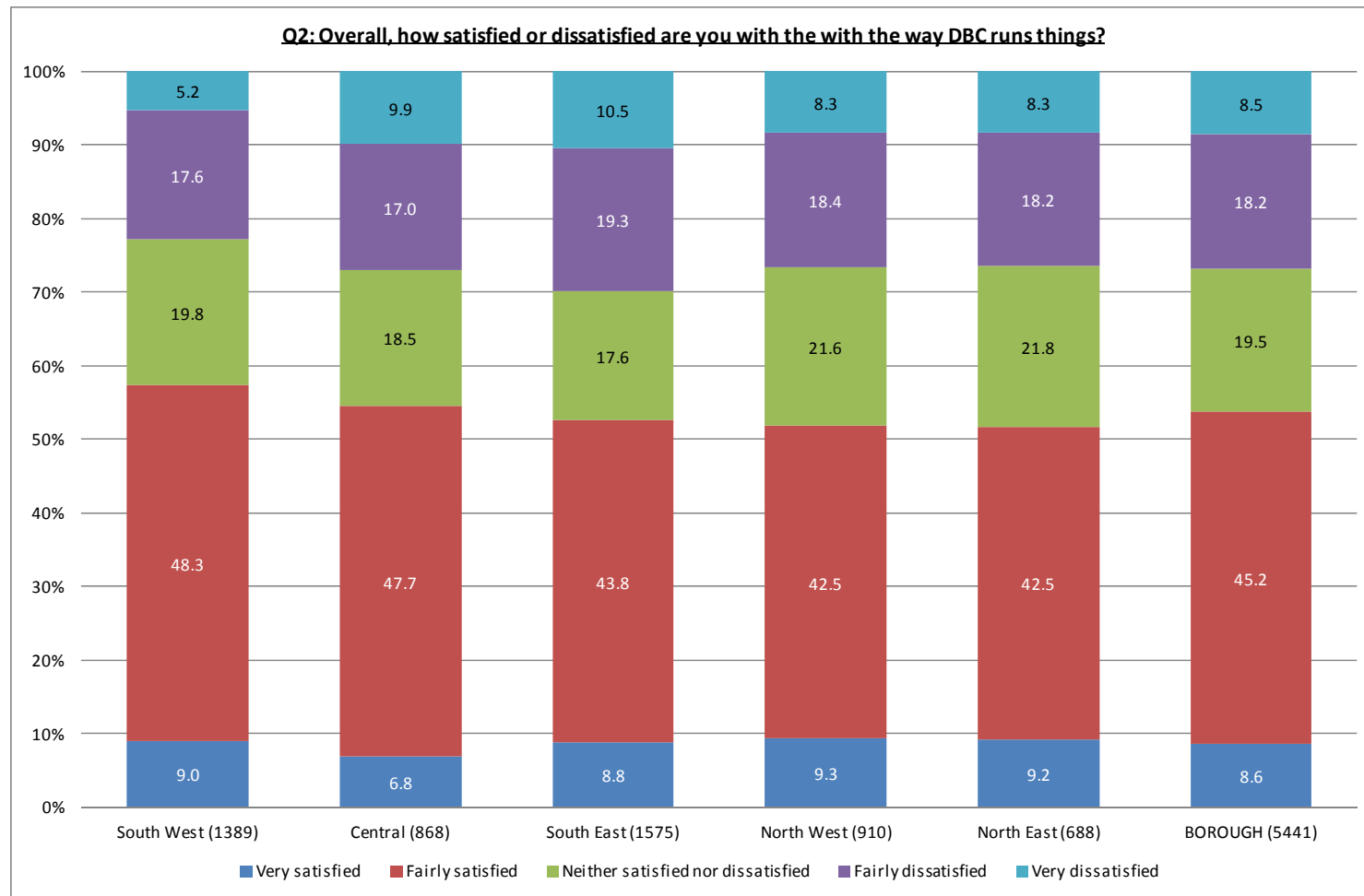
Results are similar to the Overall Borough response unless otherwise stated.

Draft 24.05.2013

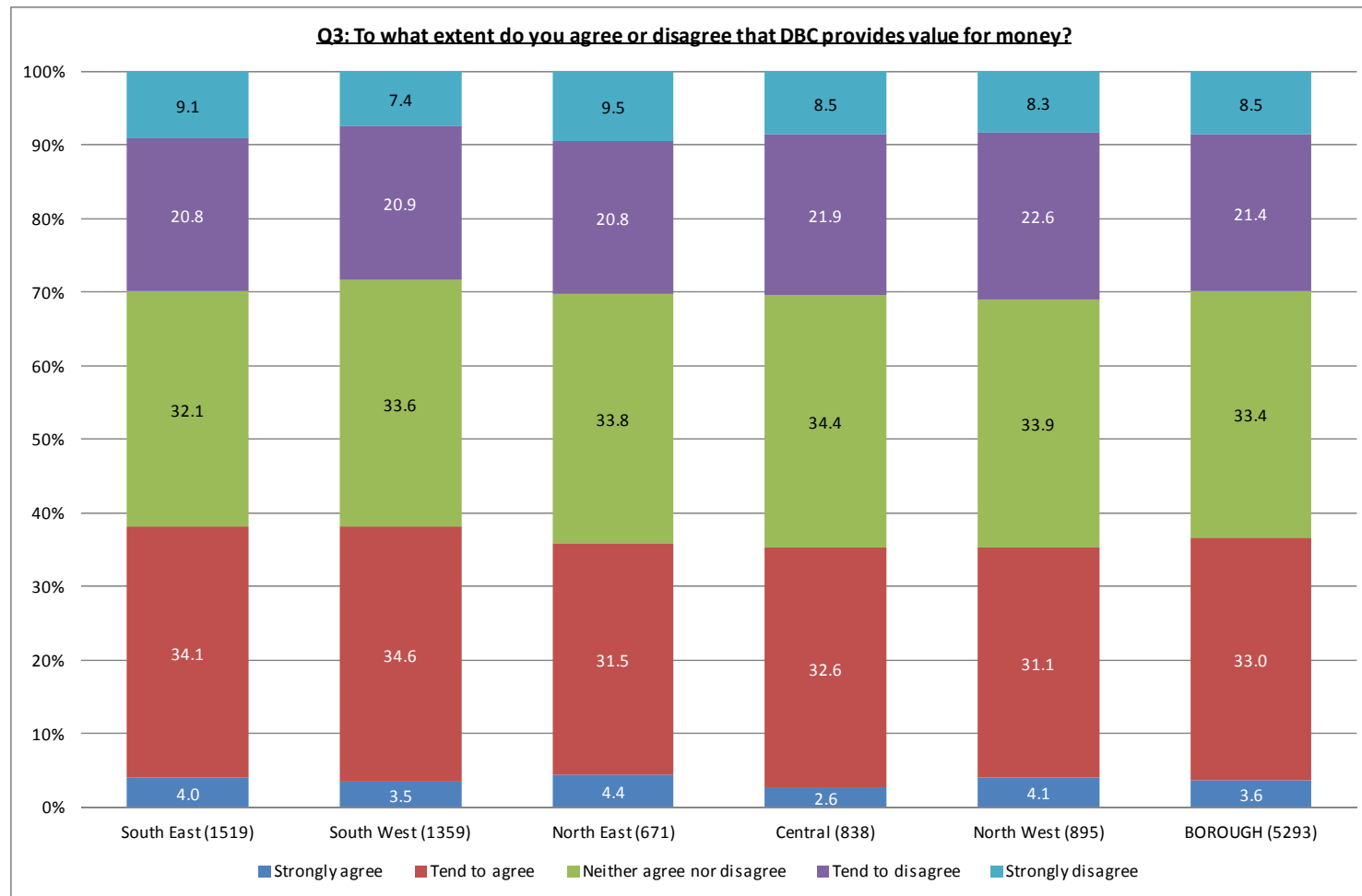
Q1: Overall, how satisfied or dissatisfied are you with your local area as a place to live?



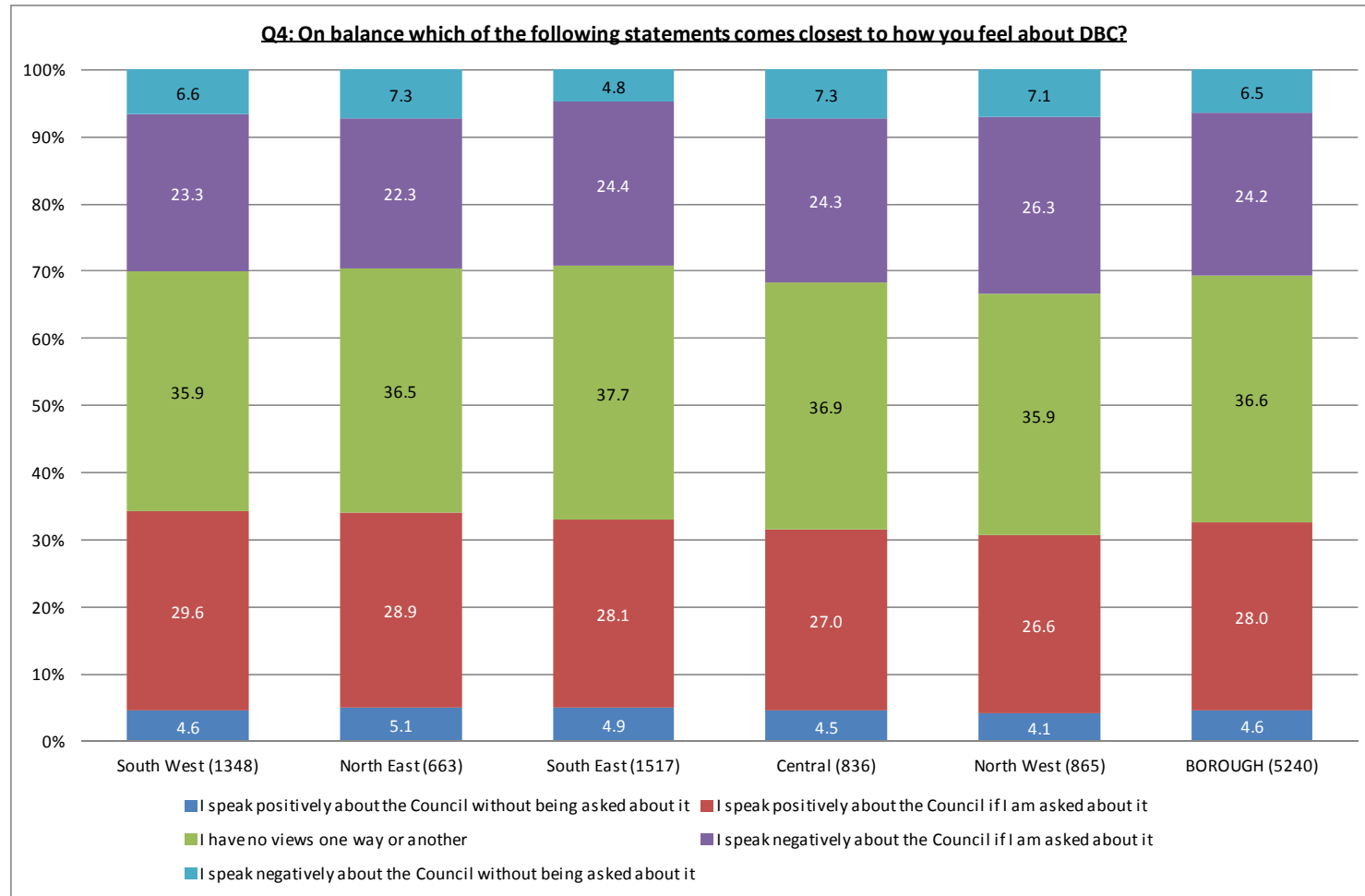
Overall satisfaction with the local area as a place to live was significantly higher in the 'South West' (84.9% 'very/ fairly satisfied' compared to 75.9% in the Borough overall), but reduced to 66.2% 'very/ fairly satisfied' in the 'Central' area. As shown above, the 'North West' satisfaction level of 75.9% represents the median score for the five Children's Centre Locality listed.



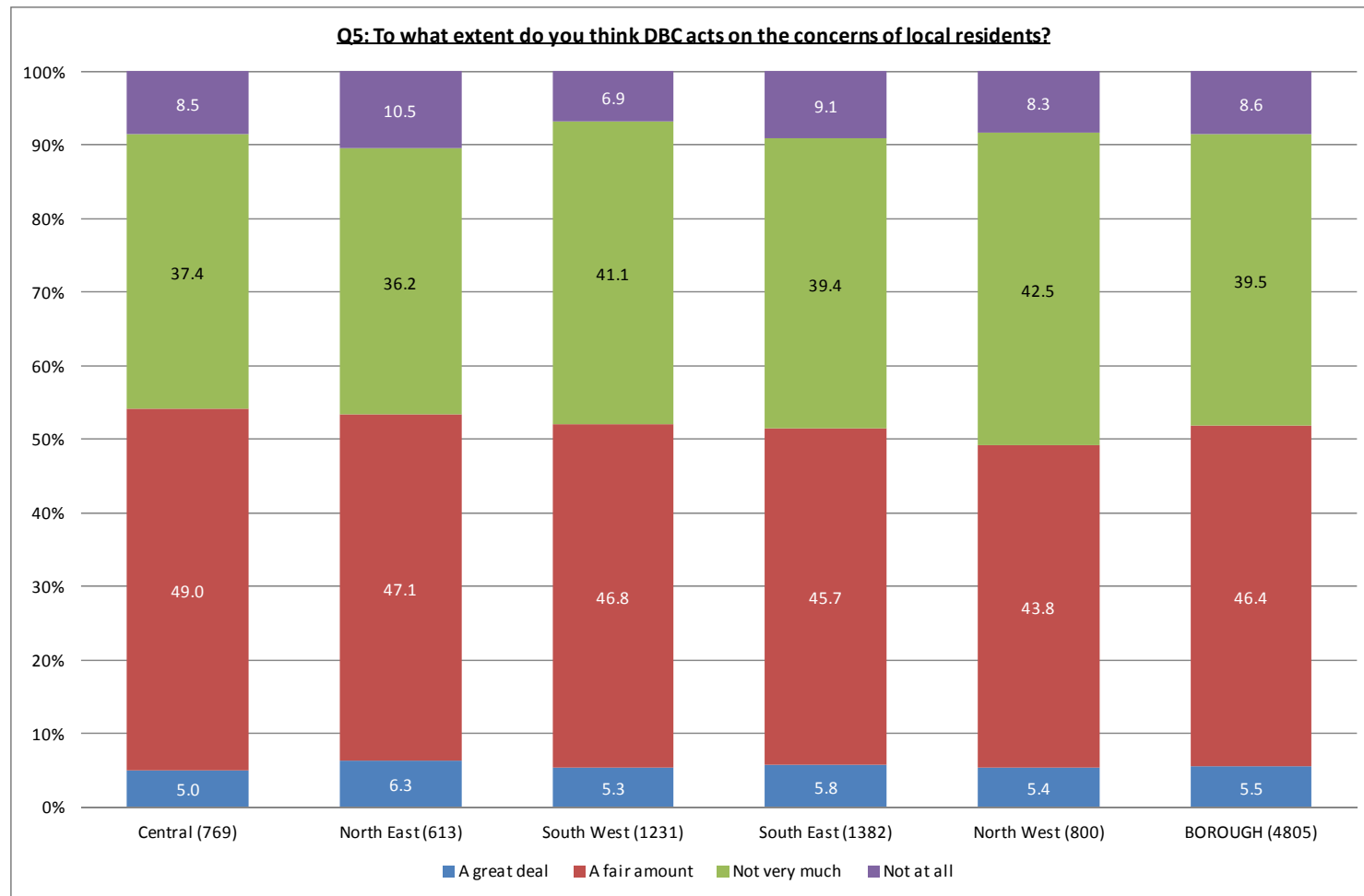
Overall satisfaction with the way Darlington Borough Council runs things increased to 57.3% 'very/ fairly satisfied' in the 'South West' area, compared to 53.8% 'very/ fairly satisfied' in the Borough overall. The North West area saw a satisfaction level of 51.8% in relation to the way Darlington Borough Council runs things.



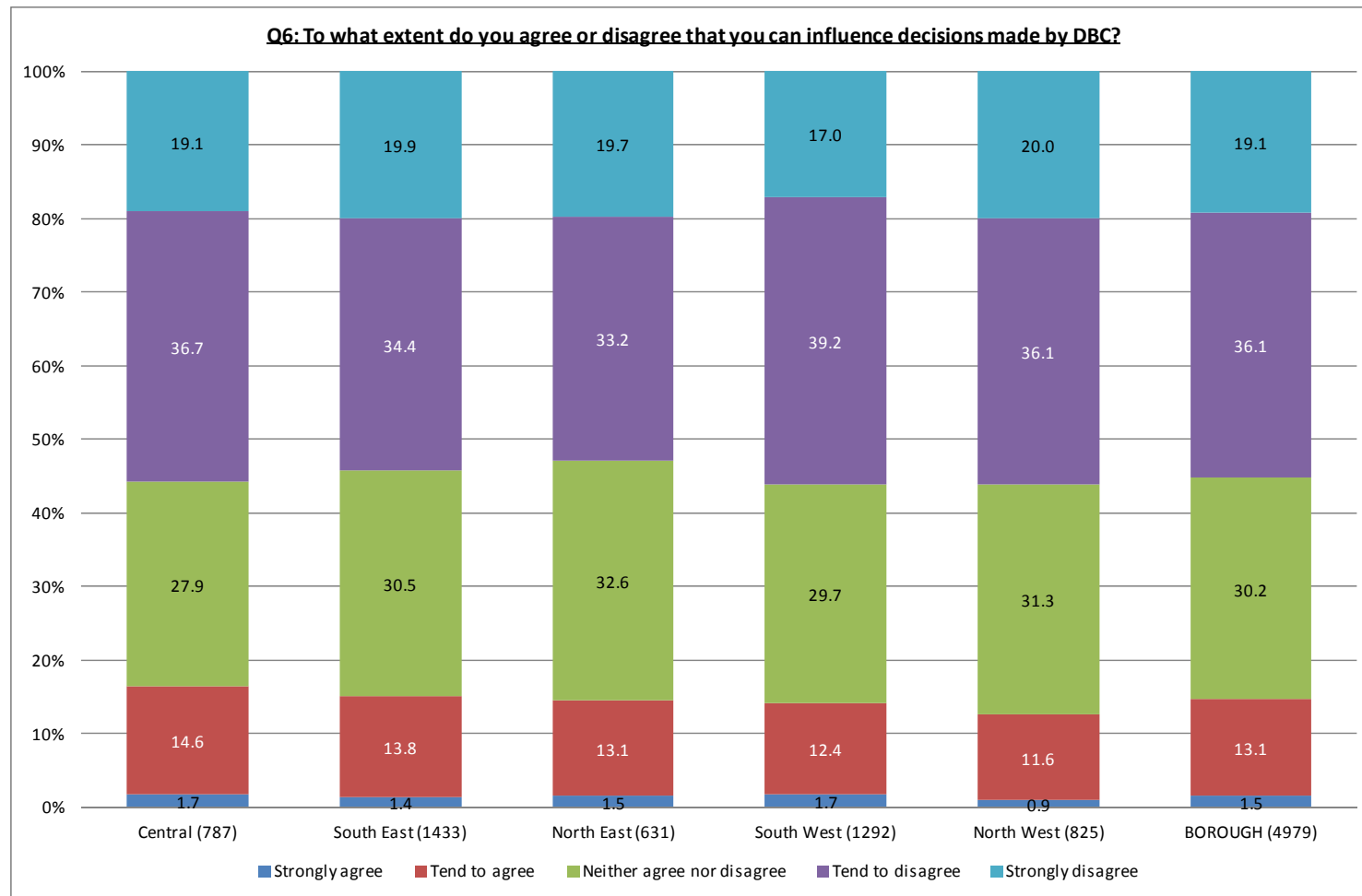
Agreement that Darlington Borough Council provides value for money did not vary significantly from the figure of 36.6% for the Borough overall. The North West region saw agreement of 35.2%.



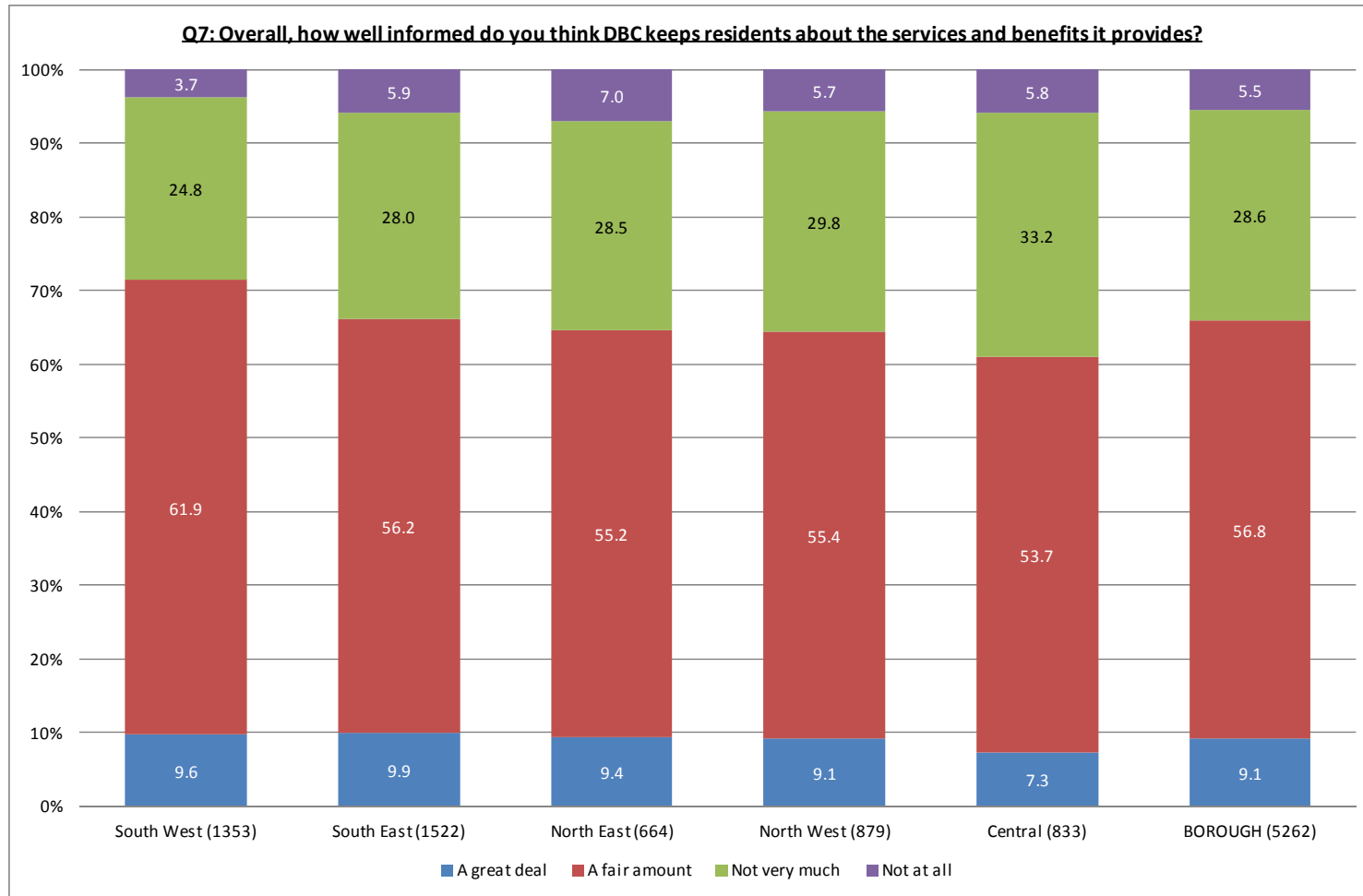
32.6% of the overall sample indicated that they 'speak positively' about the Council, with 30.7% speaking 'negatively' in regards to the Council. Both 'positively' and 'negatively' responses did not vary significantly across Children's Centre localities. 30.7% of respondents in the North West area gave 'speak positively' responses.



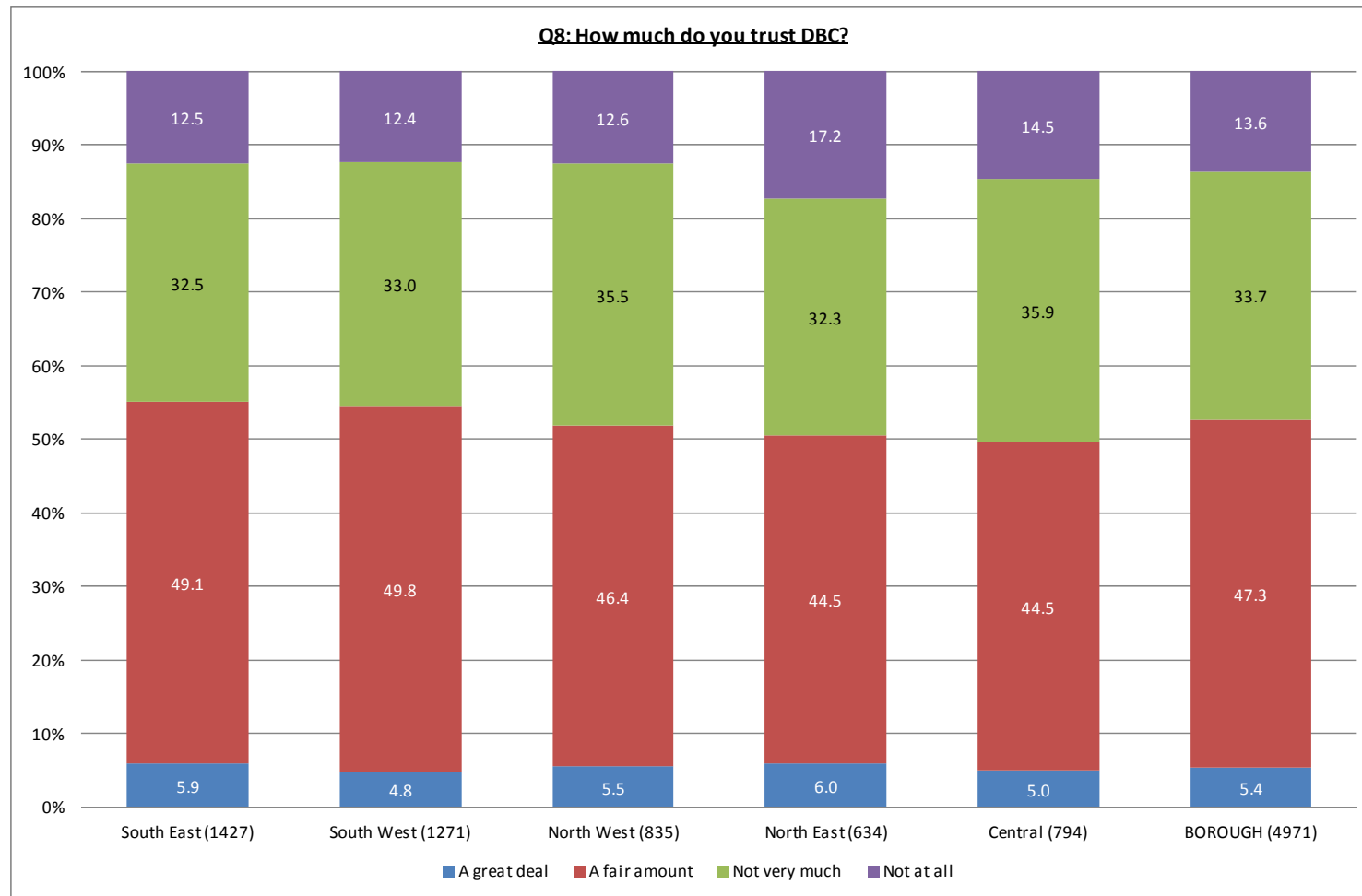
51.9% of respondents in the Darlington Borough Council area overall believed Darlington Borough Council acts on the concerns of local residents either 'a great deal' or 'a fair amount', with positive scores ranging from 54.0% in the Central area and falling to 49.2% of respondents in the North West Children Centre Locality.



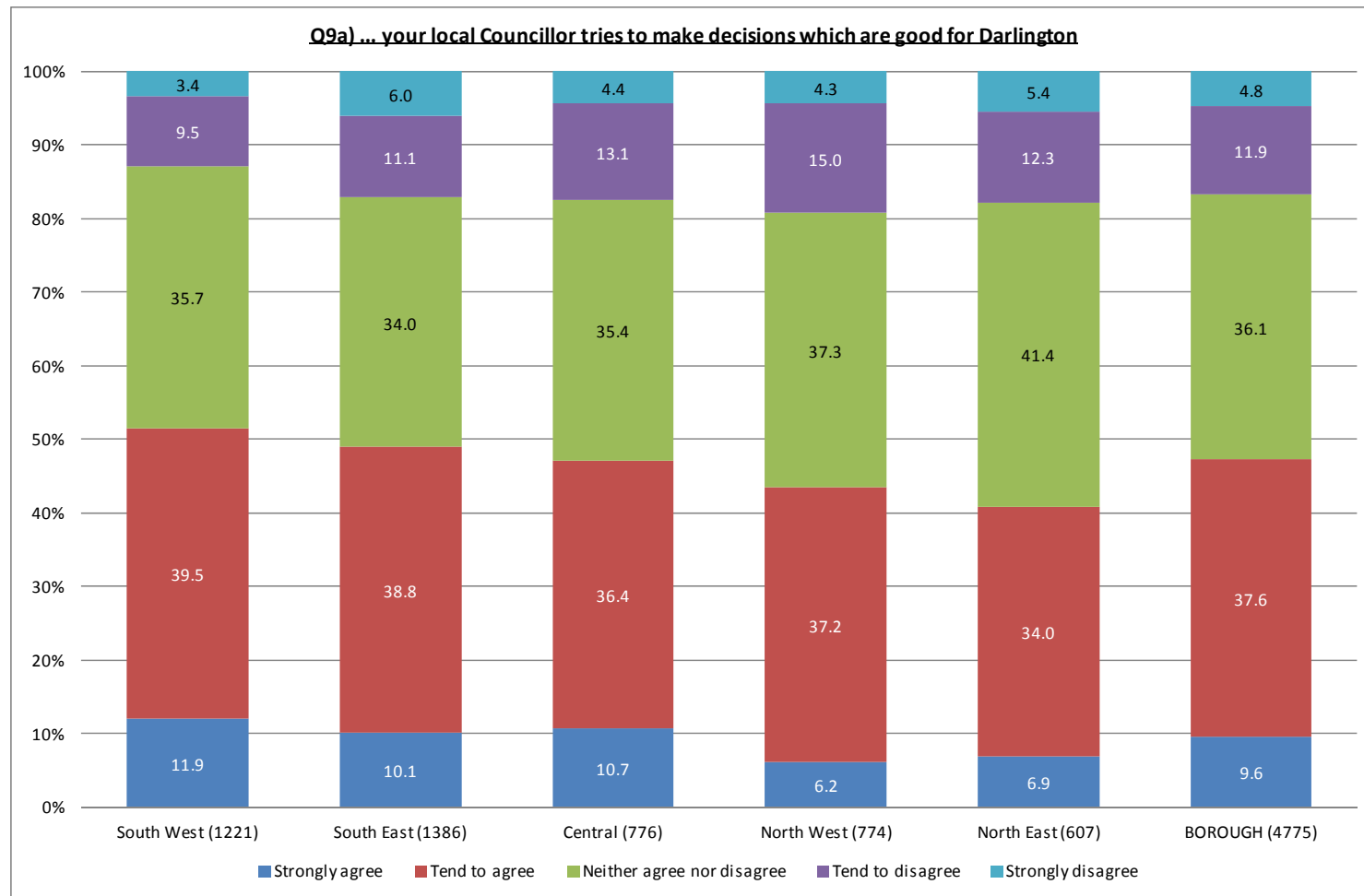
Just 14.6% of respondents in the Borough overall agreed that they can influence decisions made by Darlington Borough Council, with agreement ranging from 16.3% of Central area respondents and reducing to 12.5% of respondents in the North West locality.



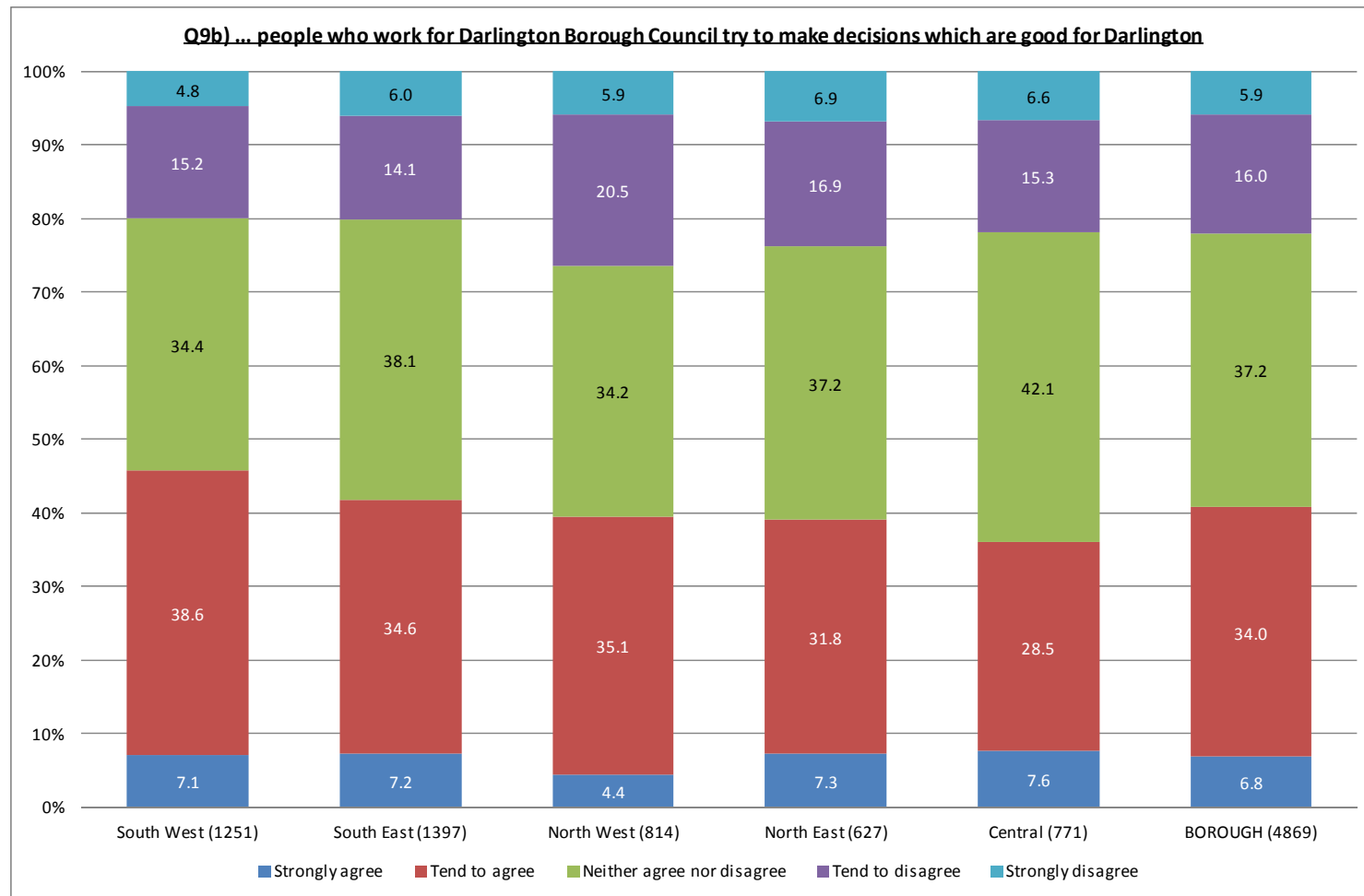
65.9% of respondents in the Borough overall gave either 'a great deal' or 'a fair amount' in relation to how well informed Darlington Borough Council keeps residents about the services and benefits it provides, with positive responses ranging from 71.5% of respondents in the South West and falling to 61.0% of respondents in the Central Children's Centre Locality. The North West area saw positive responses at a level of 64.5%.



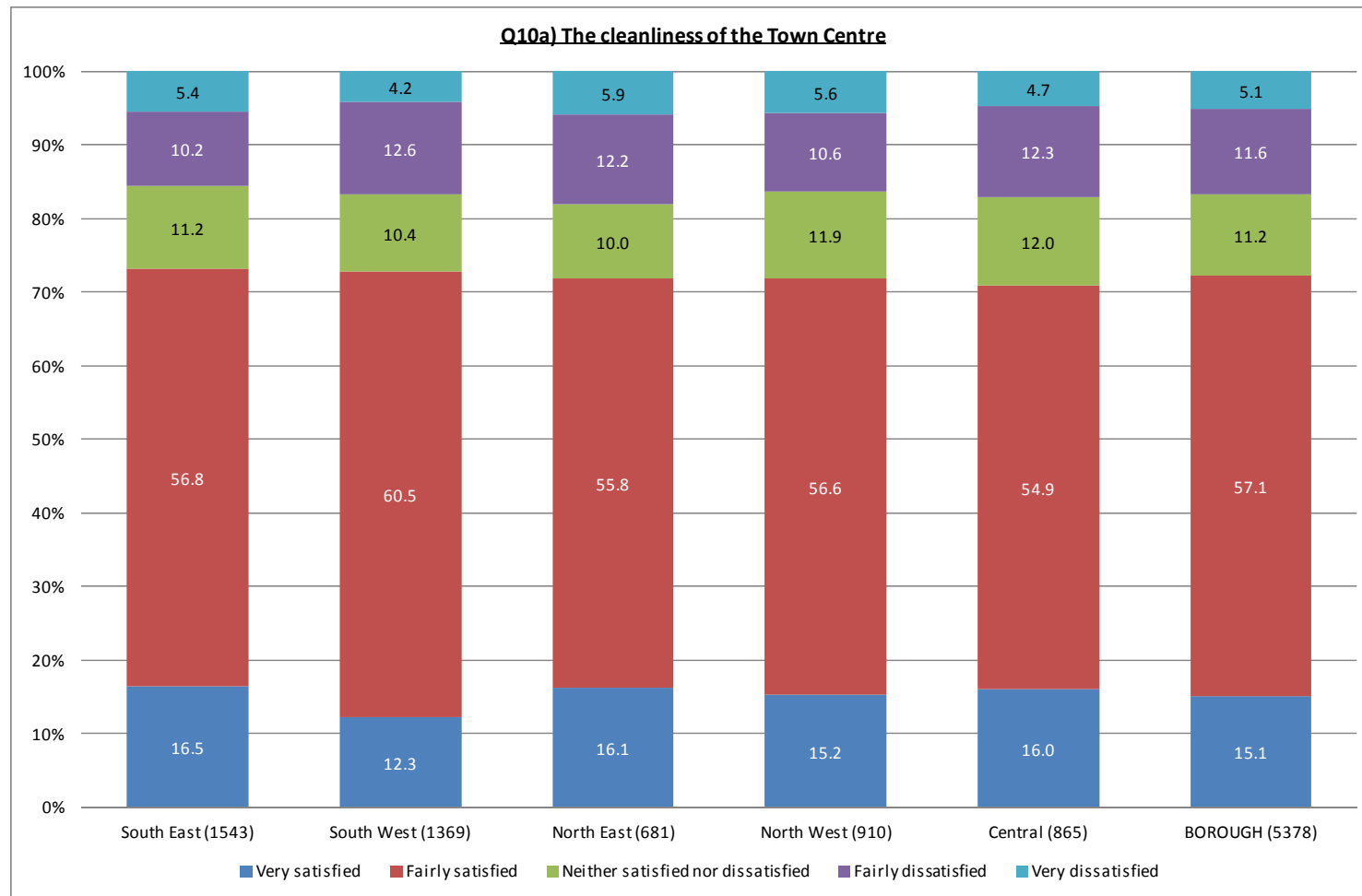
52.7% of respondents in the Borough overall indicated that they trust Darlington Borough Council either 'a great deal' or 'a fair amount', with positive responses being highest in the South East Children's Centre Locality at 55.0%. As illustrated above, the North West Children's Centre Locality represents the median score of the five localities listed at 51.9%.



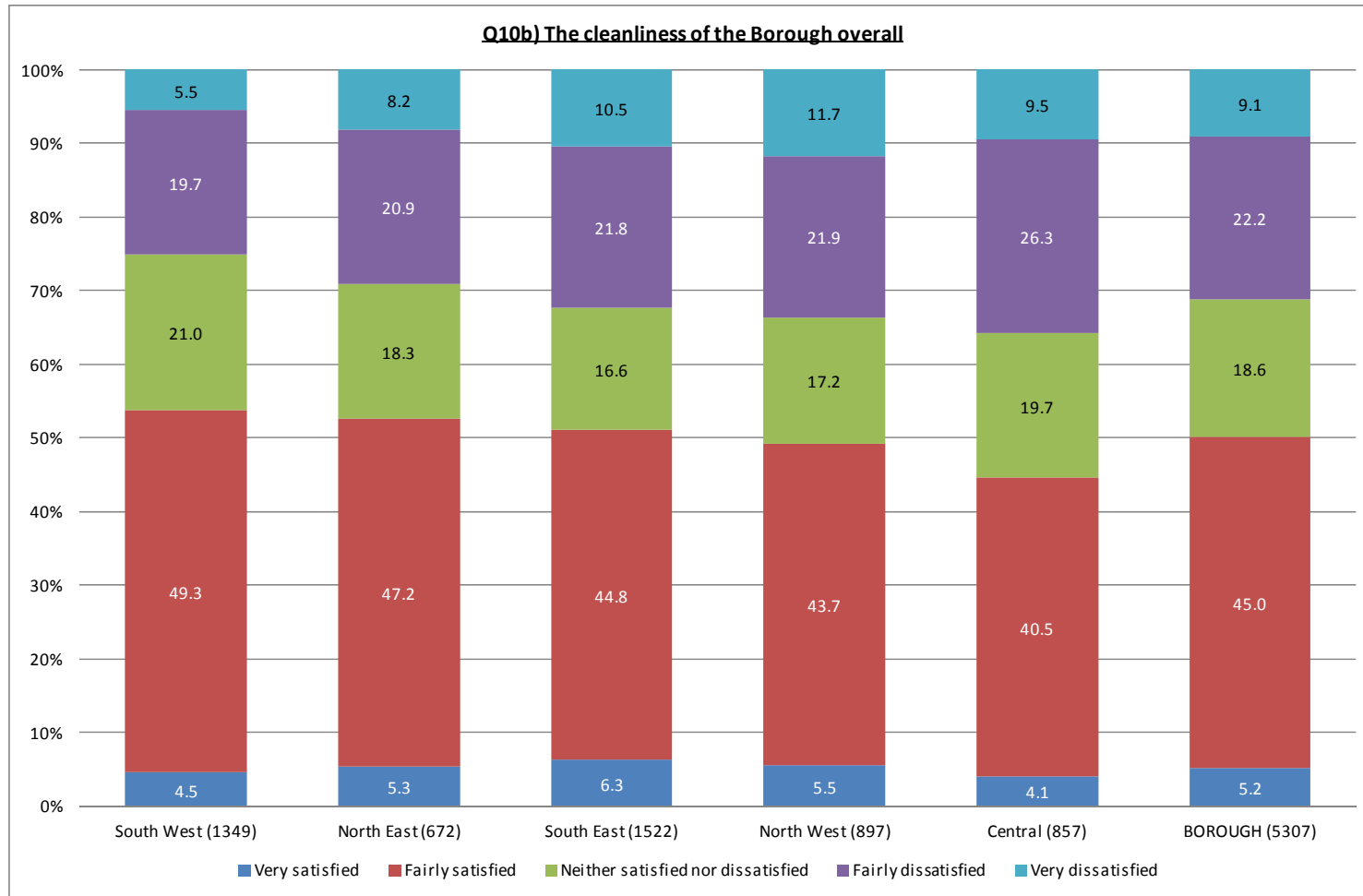
47.2% of respondents in the Borough overall agreed that their local Councillor tries to make decisions which are good for Darlington, with agreement ranging from 51.4% of respondents in the South West Children's Centre Locality and falling to 40.9% of those in the North East. 43.4% of respondents in the North West area gave positive responses, 4.2% lower than that of the overall Borough.



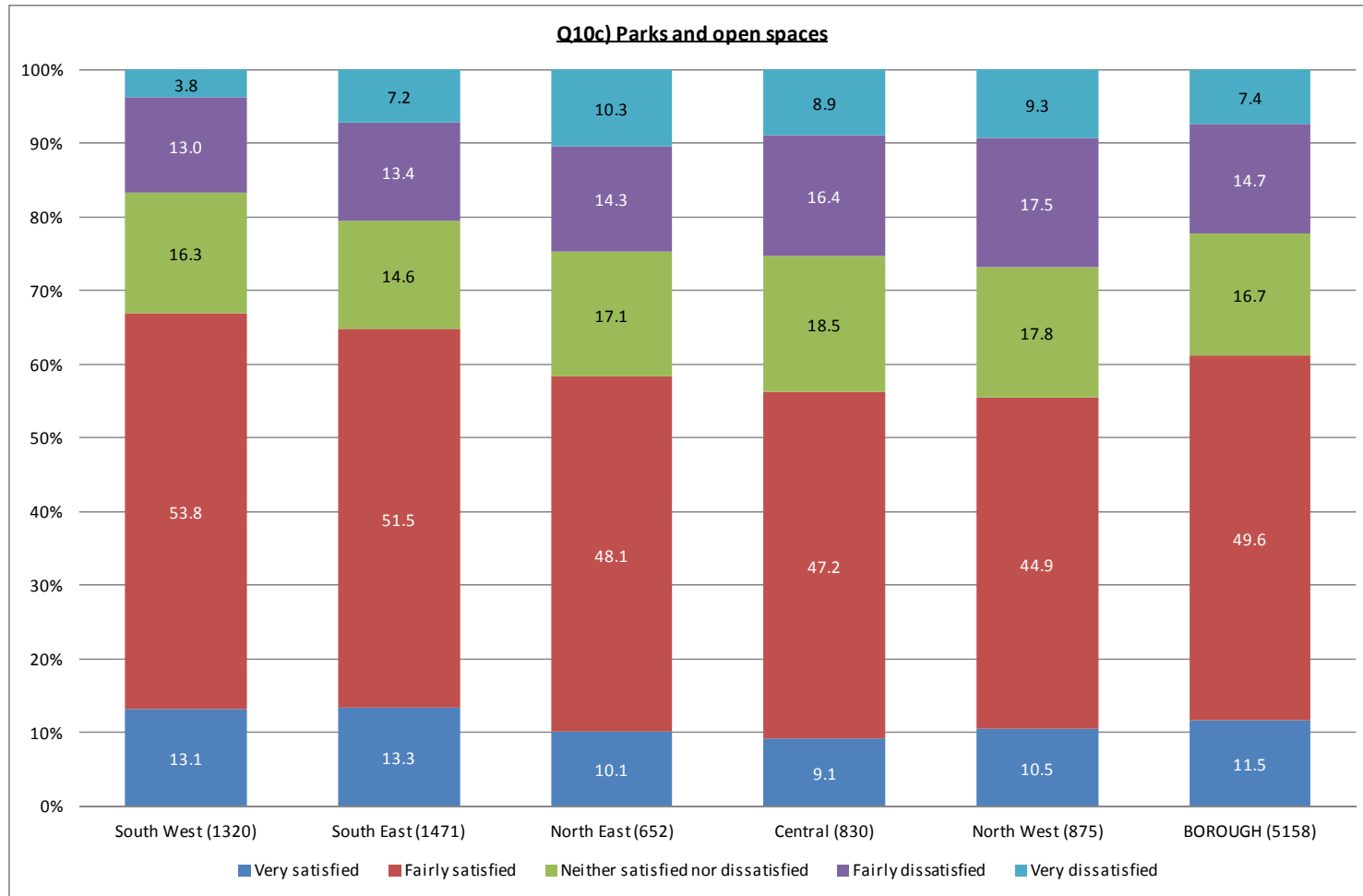
In regards to whether people who work for Darlington Borough Council try to make decisions which are good for Darlington, 40.8% of the overall sample expressed agreement, with agreement ranging from 45.7% of respondents in the South West and falling to 36.1% of respondents in the Central Children's Centre Locality. As illustrated above, the North West area's score of 39.5% represents the median score for the five localities listed.



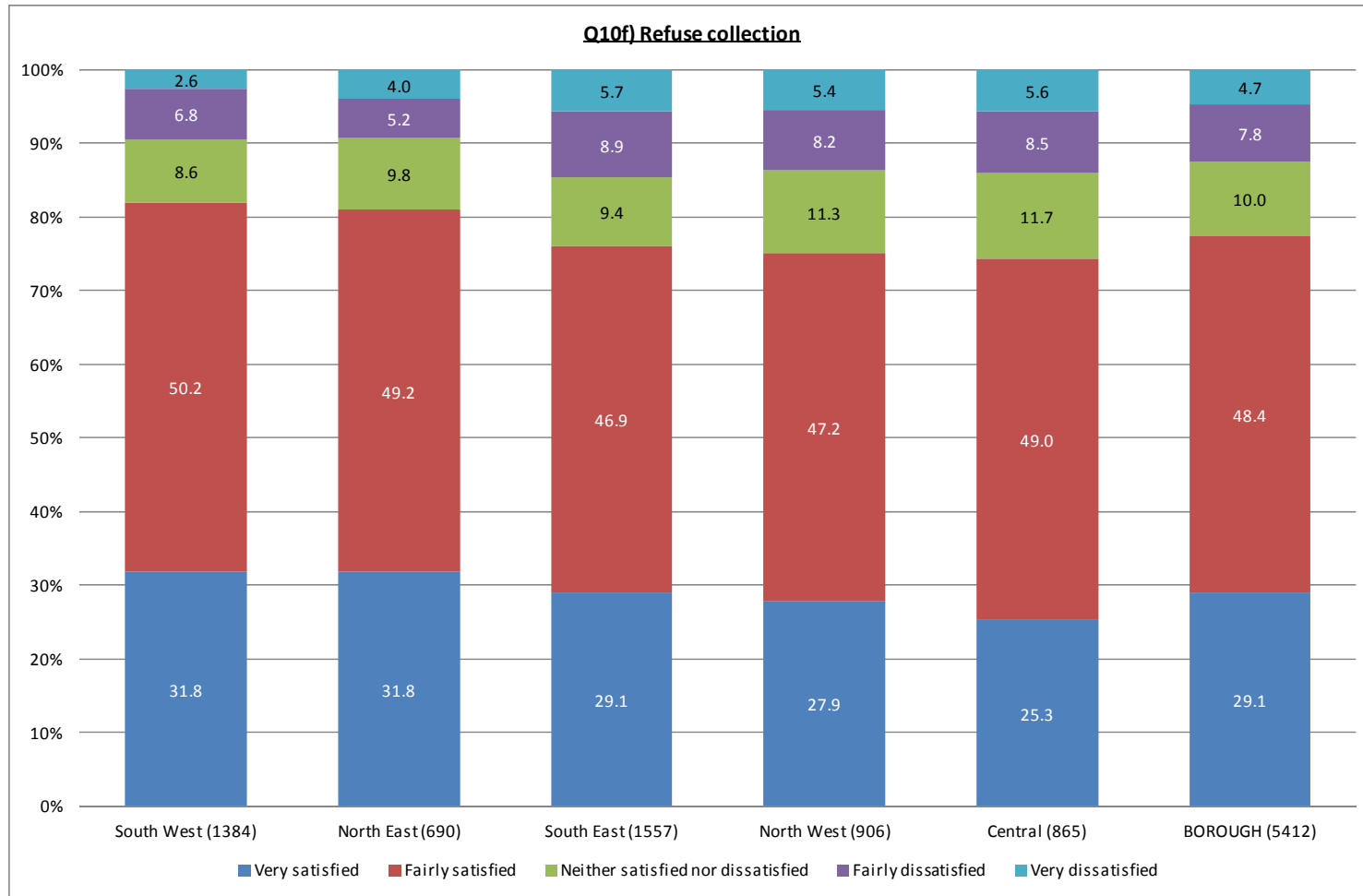
72.2% of respondents in the overall Darlington Borough Council area expressed satisfaction with the cleanliness of the Town Centre, with agreement not varying significantly by locality. The satisfaction score for the North West locality was 71.8%.



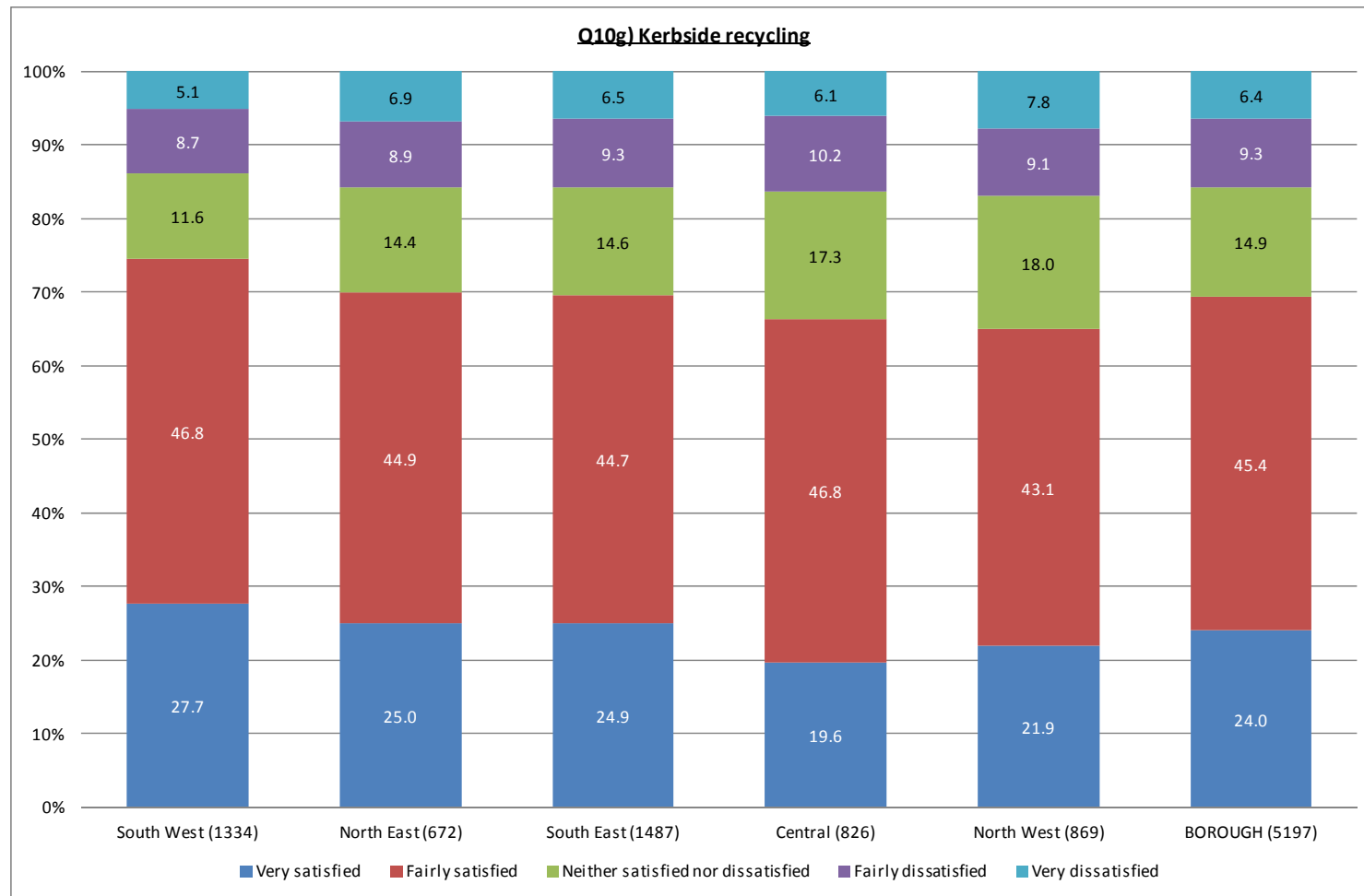
Half of the overall sample (50.2%) expressed satisfaction with the cleanliness of Darlington overall, with satisfaction ranging from 53.8% of respondents in the South West locality and falling to 44.6% of those in the Central Children's Centre Locality. The satisfaction score for the North West Children's Centre Locality stood at 49.2%.



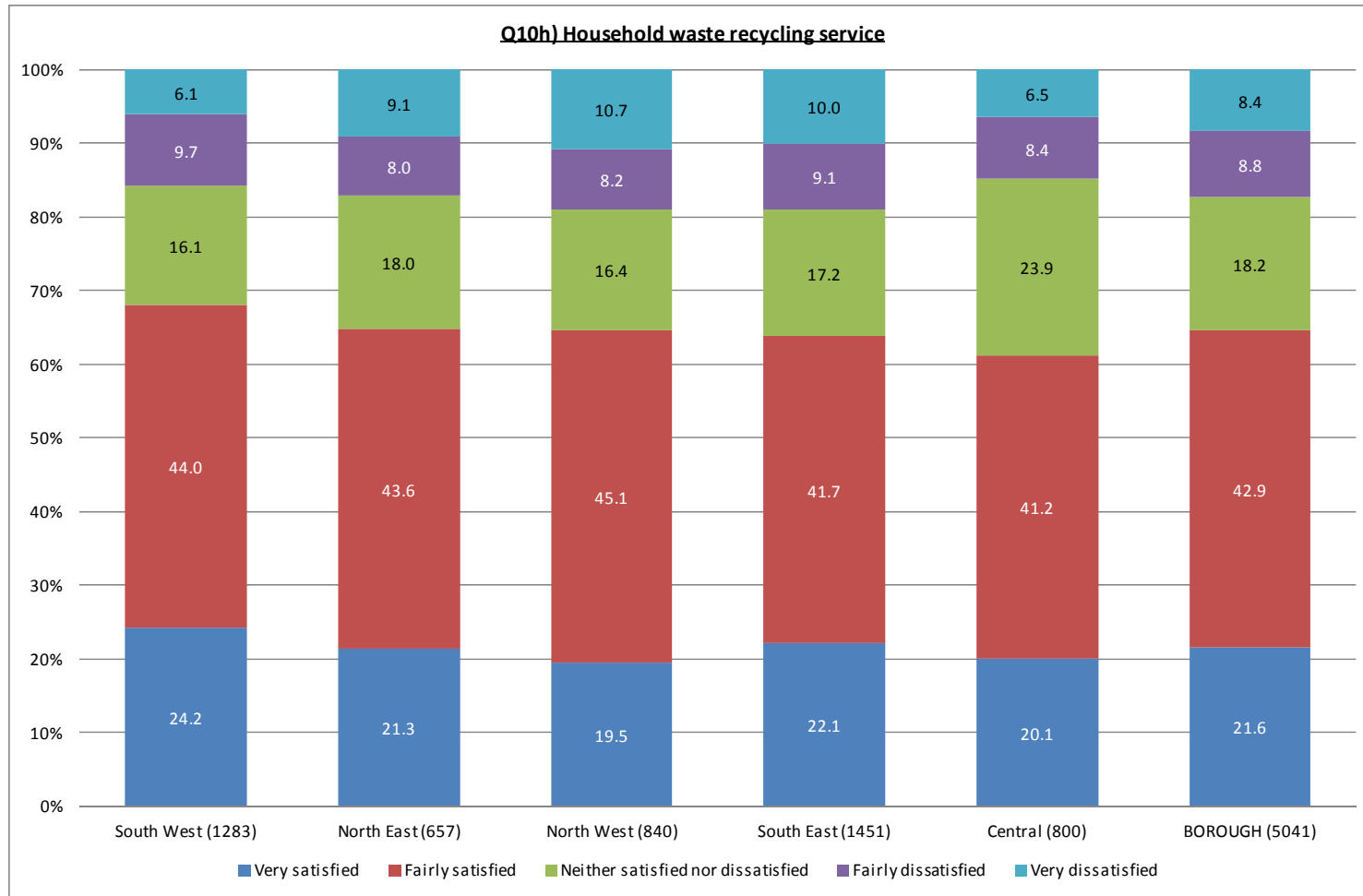
61.1% of respondents in the Borough overall expressed satisfaction with parks and open spaces in Darlington, with satisfaction ranging by 11.5% from 66.9% of those in the South West Children's Centre Locality and falling to 55.4% of those in the North West.



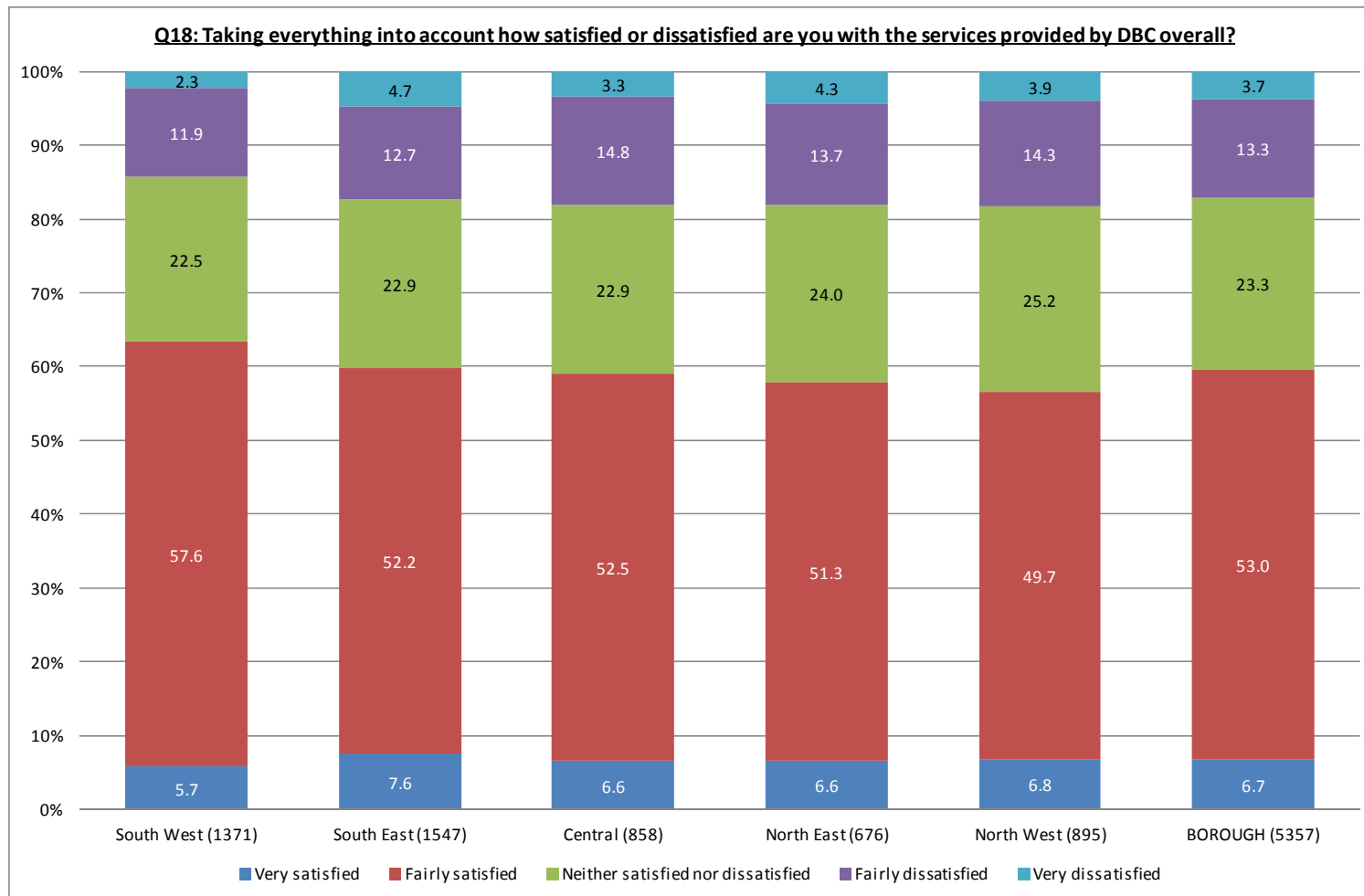
77.5% of the overall sample expressed satisfaction with refuse collection in Darlington. By Children's Centre Locality, satisfaction ranged from 82.0% of respondent in the South West and falling to 74.3% of those in the Central area. 75.1% of respondents in the North West Children's Centre Locality expressed satisfaction with refuse collection.



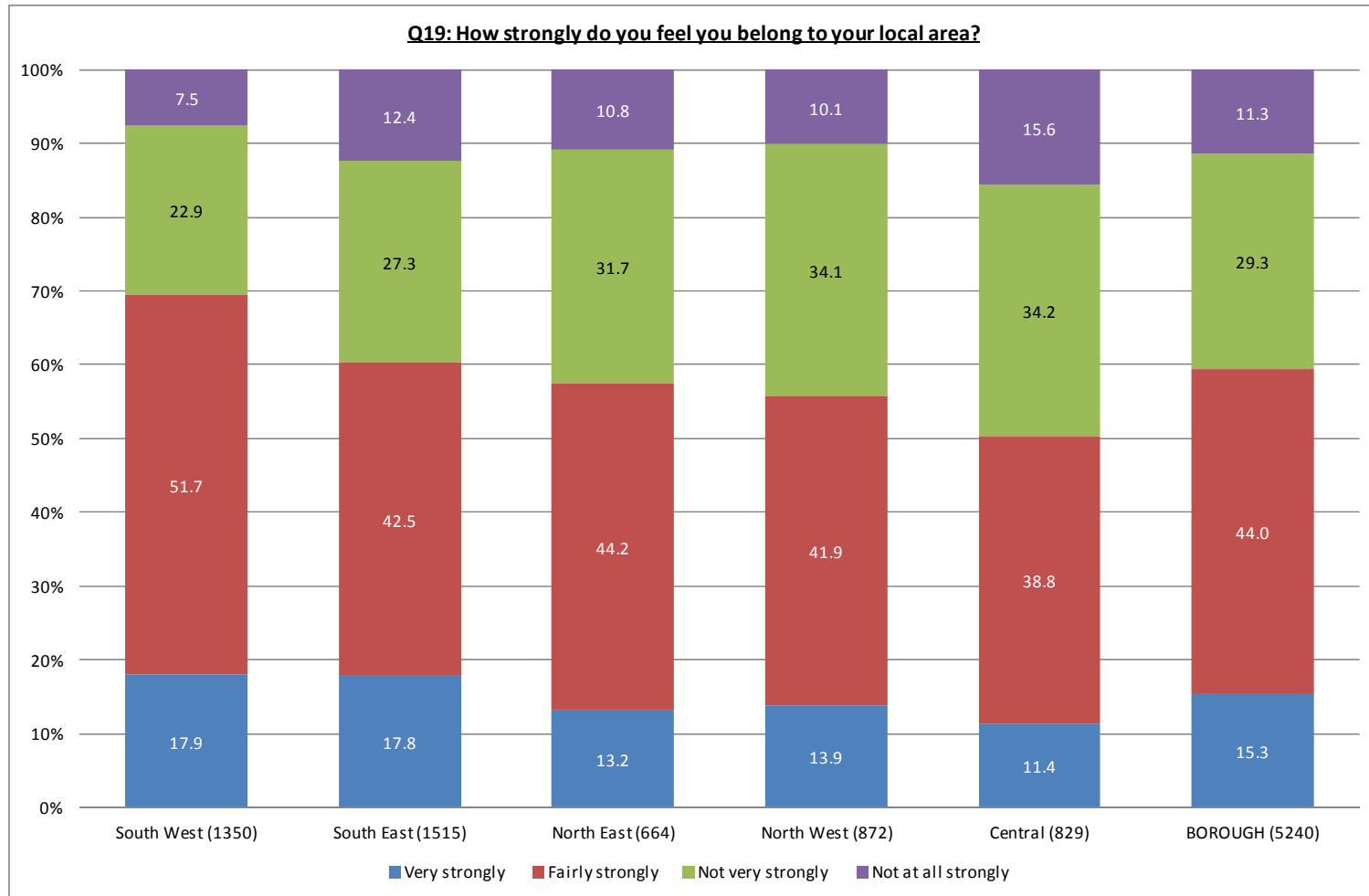
69.4% of respondents from the overall sample expressed satisfaction with kerbside recycling, with satisfaction by Children's Centre Locality ranging from 74.5% of those in the South West and falling to 65.0% of those in the North West area.



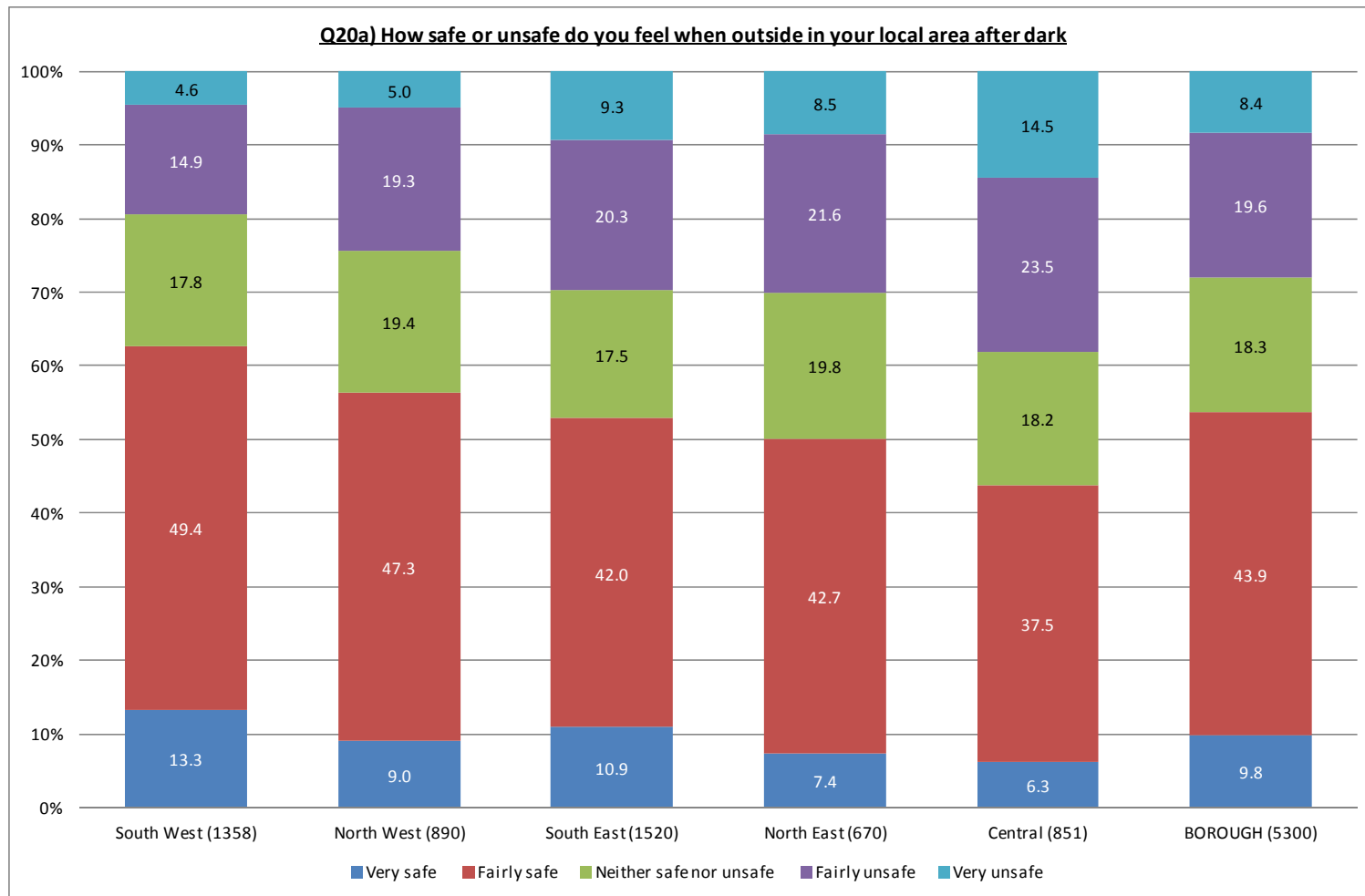
64.5% of respondents in the Borough overall expressed satisfaction with the household waste recycling service, with satisfaction being highest in the South West Children's Centre Locality at 68.2% while being lowest in the Central area at 61.3%. The North West's satisfaction score of 64.6% represents the median score for the five localities listed.



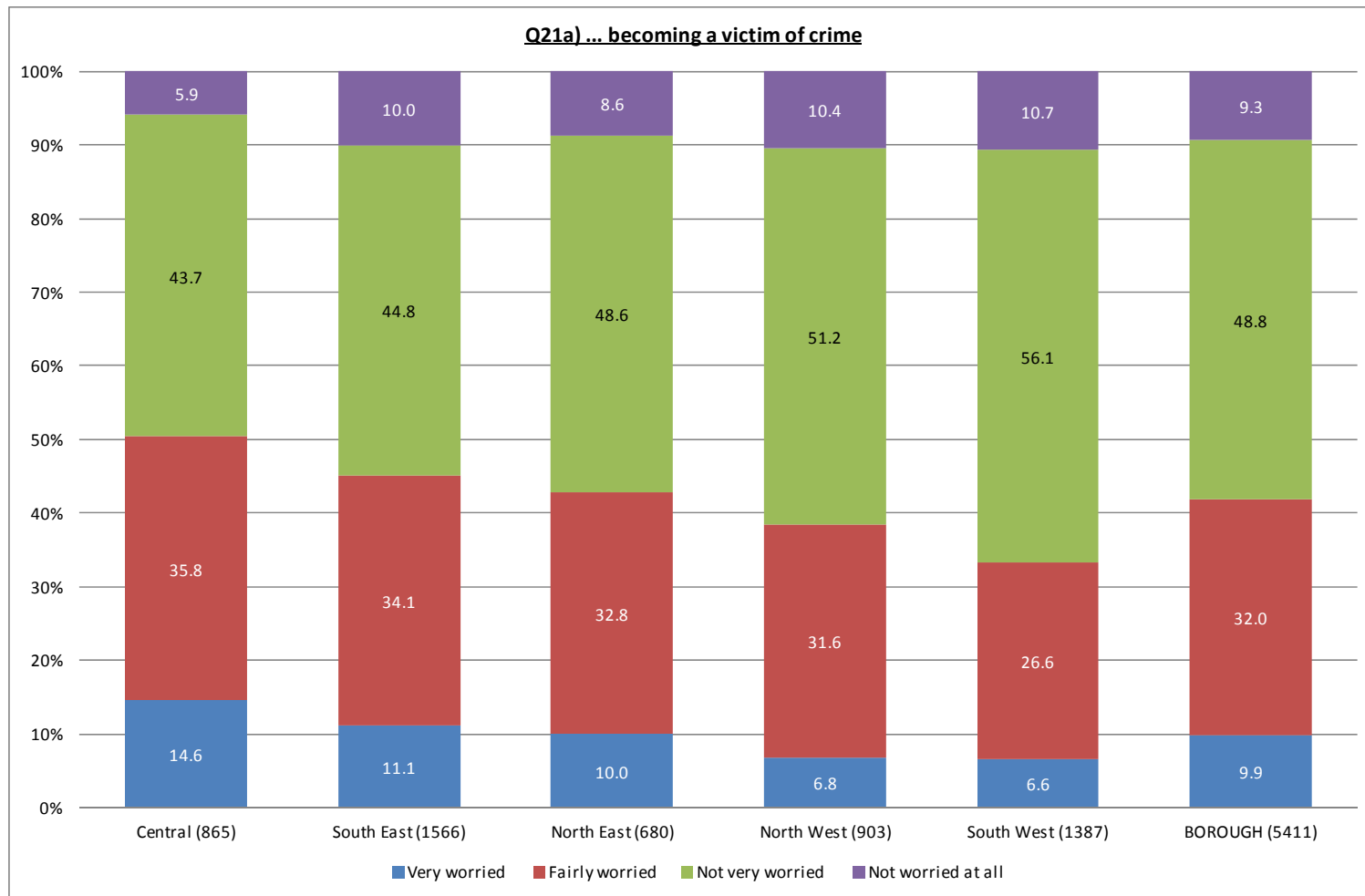
59.7% of the overall sample expressed satisfaction with the services provided by Darlington Borough Council, with satisfaction ranging from 63.3% of those in the South West locality and falling to 56.5% of those in the North West area.



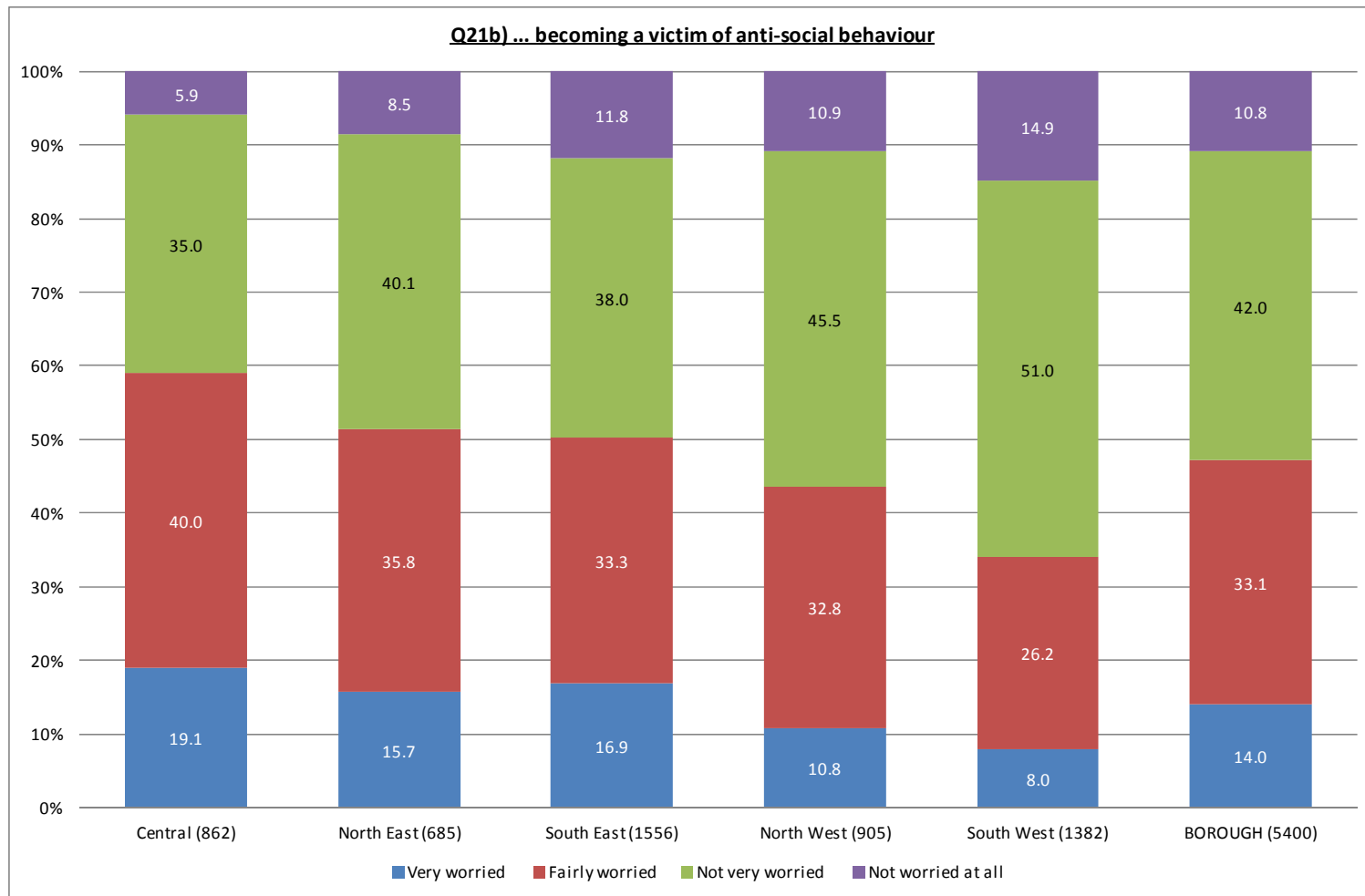
In terms of how strongly respondents feel they belong to their local area, 59.3% of the overall sample gave either 'very' or 'fairly strongly' responses with these responses ranging by 19.4% from 69.6% of respondents in the South West Children's Centre Locality and falling to 50.2% of those in the Central area. 55.8% of respondents in the North West Children's Centre Locality indicated that they have a strong sense of belonging to their local area.



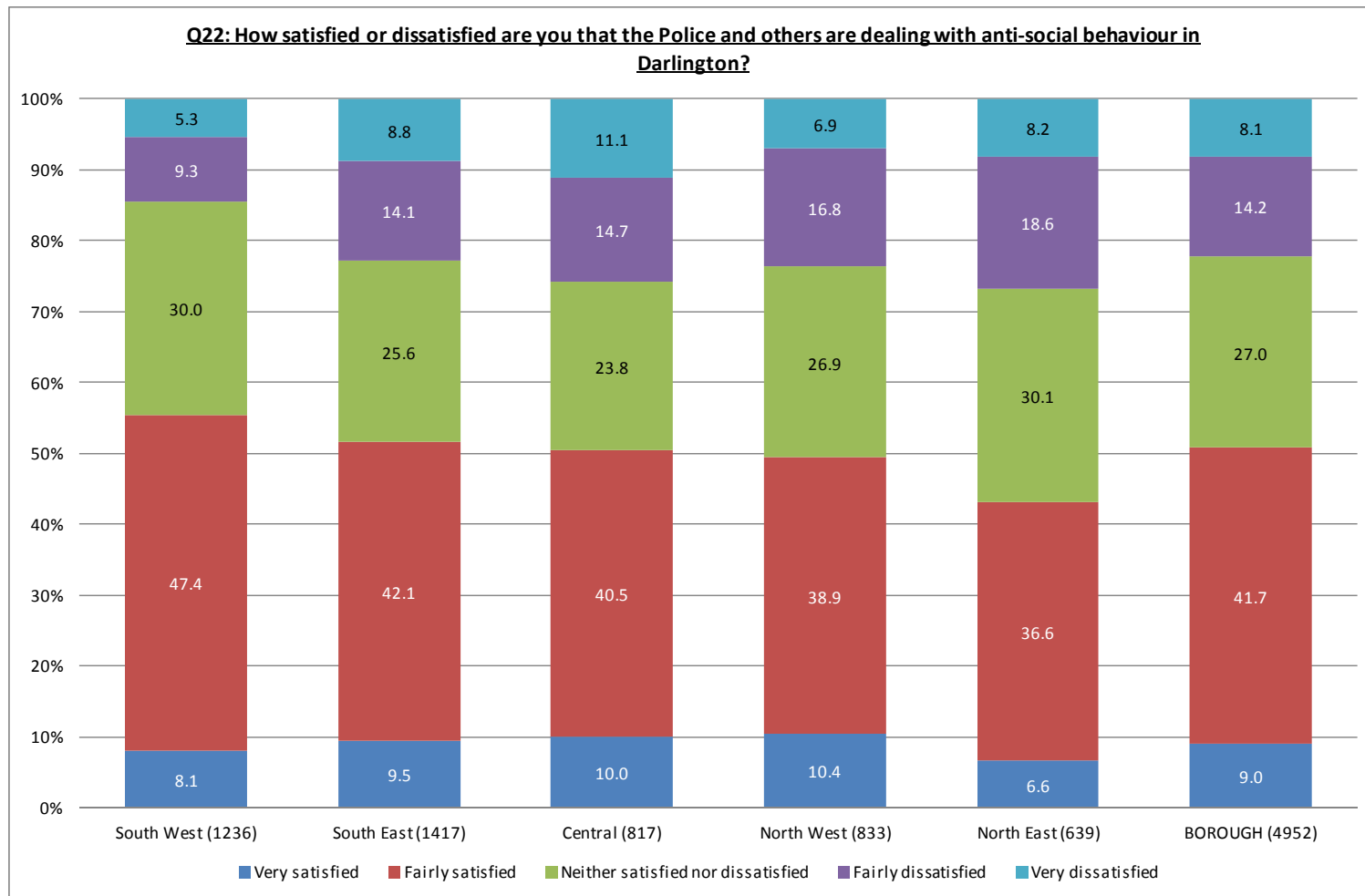
53.7% of the overall sample reported feeling safe when outside in their local area after dark, with 'safe' responses ranging by 18.9% from 62.7% of respondents in the South West Children's Centre Locality falling to 43.8% of those in the Central area. The North West locality saw the second highest level of 'safe' responses at 56.3%.



41.9% of respondents in the Borough overall gave either 'very' or 'fairly worried' responses in relation to becoming a victim of crime, with likelihood of giving such a response being highest amongst respondents in the Centre Children's Centre Locality (50.4%) and lowest in the South West area (33.2%). 38.4% of respondents in the North West locality gave 'worried' responses, the second lowest of the five localities listed.



In terms of being worried about becoming a victim of anti-social behaviour, 47.1% of the overall sample were worried in this regard. Likelihood of being worried in relation to becoming a victim of anti-social behaviour ranged by 24.9% from 59.1% of respondents in the Central Children's Centre Locality falling to 34.2% of those in the South West. The North West locality saw 'worried' responses of 43.6%, the second lowest of the five localities listed.



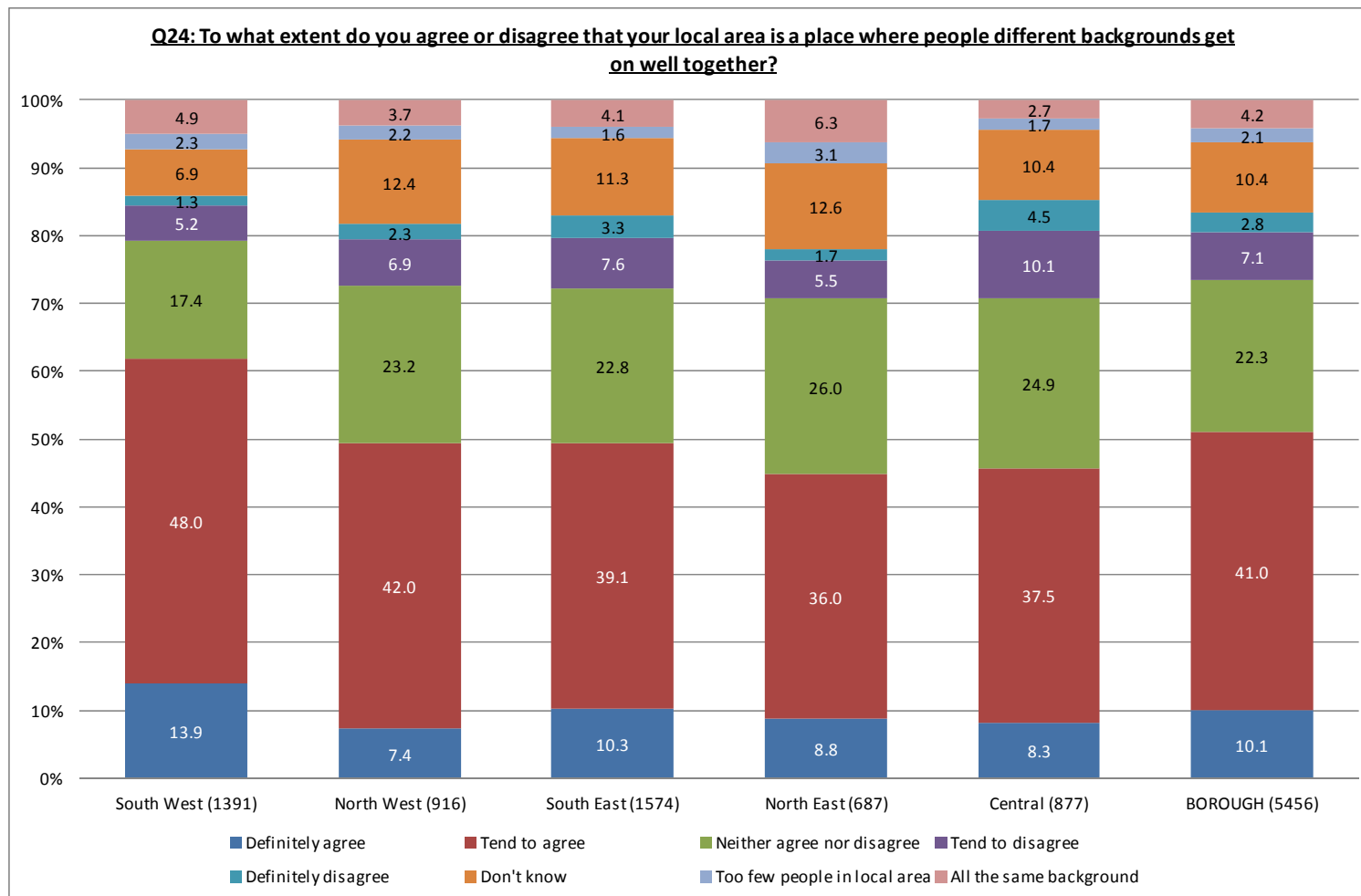
Half (50.7%) of all respondents stated that they were satisfied that the Police and other agencies were dealing with anti-social behaviour in Darlington, with satisfaction ranging from 55.5% of respondents in the South West Children's Centre Locality and falling to 43.2% of respondents in the North East area. 49.3% of respondents in the North West Children's Centre Locality were satisfied that the Police and other agencies are dealing with anti-social behaviour in Darlington.

Q23: Anti-social behaviour problems in the local area

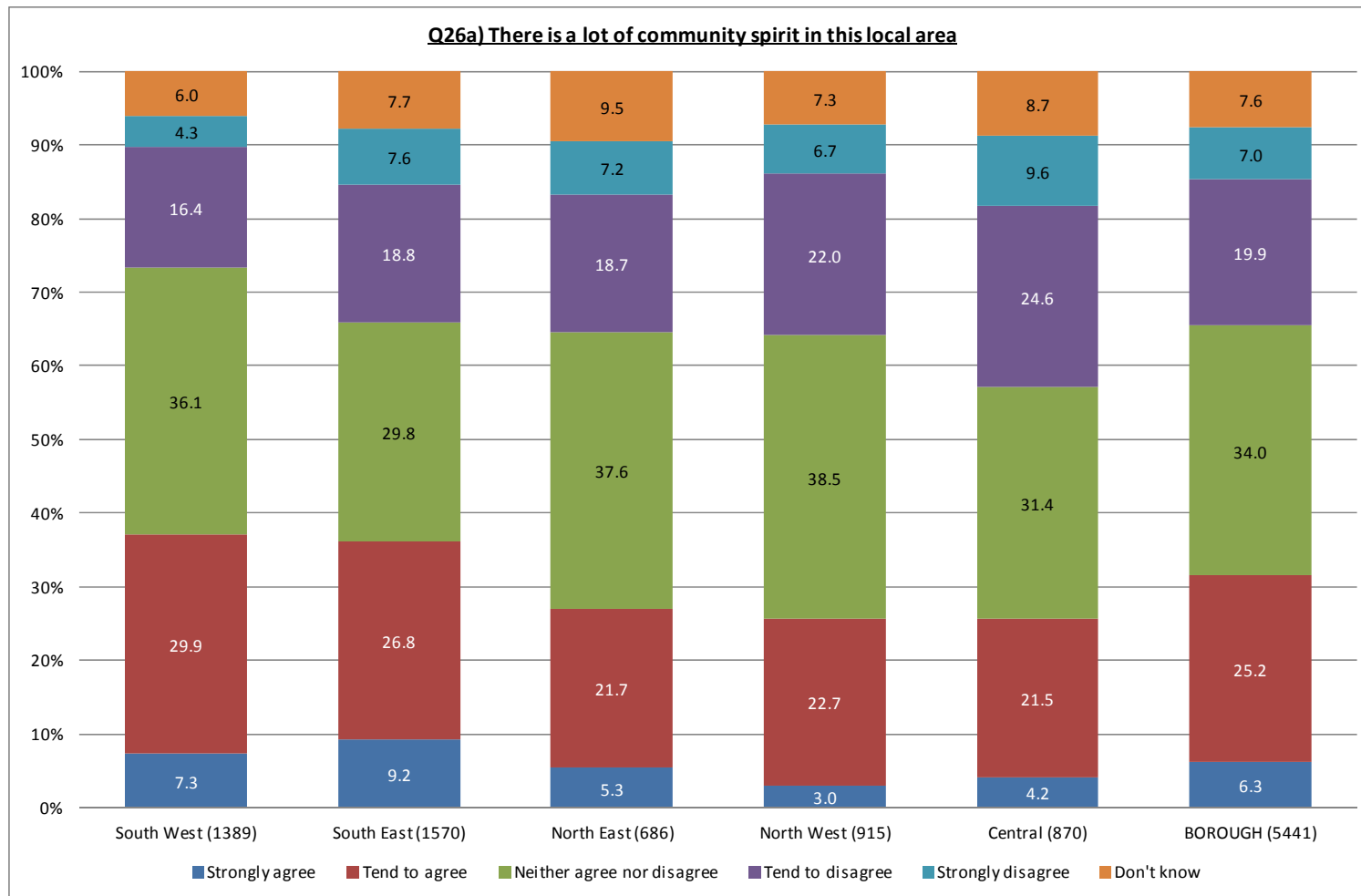
The biggest anti-social behaviour problems for the Borough overall were: 'dog fouling' (59.5% 'very/ fairly big problem'), 'speeding vehicles and dangerous driving' (40.1%), 'rubbish or litter lying around' (40.1%), 'burglary, including from sheds, greenhouses, farm buildings etc.' (32.4%), and 'underage drinking and sale of alcohol to youths' (30.0%).

Childrens Centre Locality North West (A)				
	A very big problem	A fairly big problem	Not a very big problem	Not a problem at all
	Row N %	Row N %	Row N %	Row N %
Q23m) Dog fouling	29.9	29.8	28.9	11.4
Q23b) Rubbish or litter lying around	13.5	26.5	42.9	17.1
Q23i) Speeding vehicles and dangerous driving	11.4	24.6	38.0	26.0
Q23j) Burglary, including from sheds, greenhouses, farm buildings etc.	6.1	26.0	45.7	22.2
Q23k) Underage drinking and sale of alcohol to youths	9.2	19.2	38.1	33.6
Q23g) Groups hanging around the streets	7.5	19.7	41.4	31.4
Q23d) People using or dealing drugs	10.0	15.3	36.3	38.3
Q23c) Vandalism, graffiti and other deliberate damage to property or vehicles	6.1	18.0	47.0	28.9
Q23h) Groups of people (including youths drinking) which cause nuisance, intimidation or racial abuse	8.6	15.1	38.6	37.6
Q23e) People being drunk or rowdy in public places	6.3	16.2	45.7	31.8
Q23l) Violence, including domestic violence	4.4	11.8	35.2	48.5
Q23n) People moving in and out of the area	5.4	9.6	46.4	38.7
Q23a) Noisy neighbours or loud parties	3.2	8.7	37.6	50.5
Q23f) Abandoned or burnt out cars	.8	.7	18.2	80.3

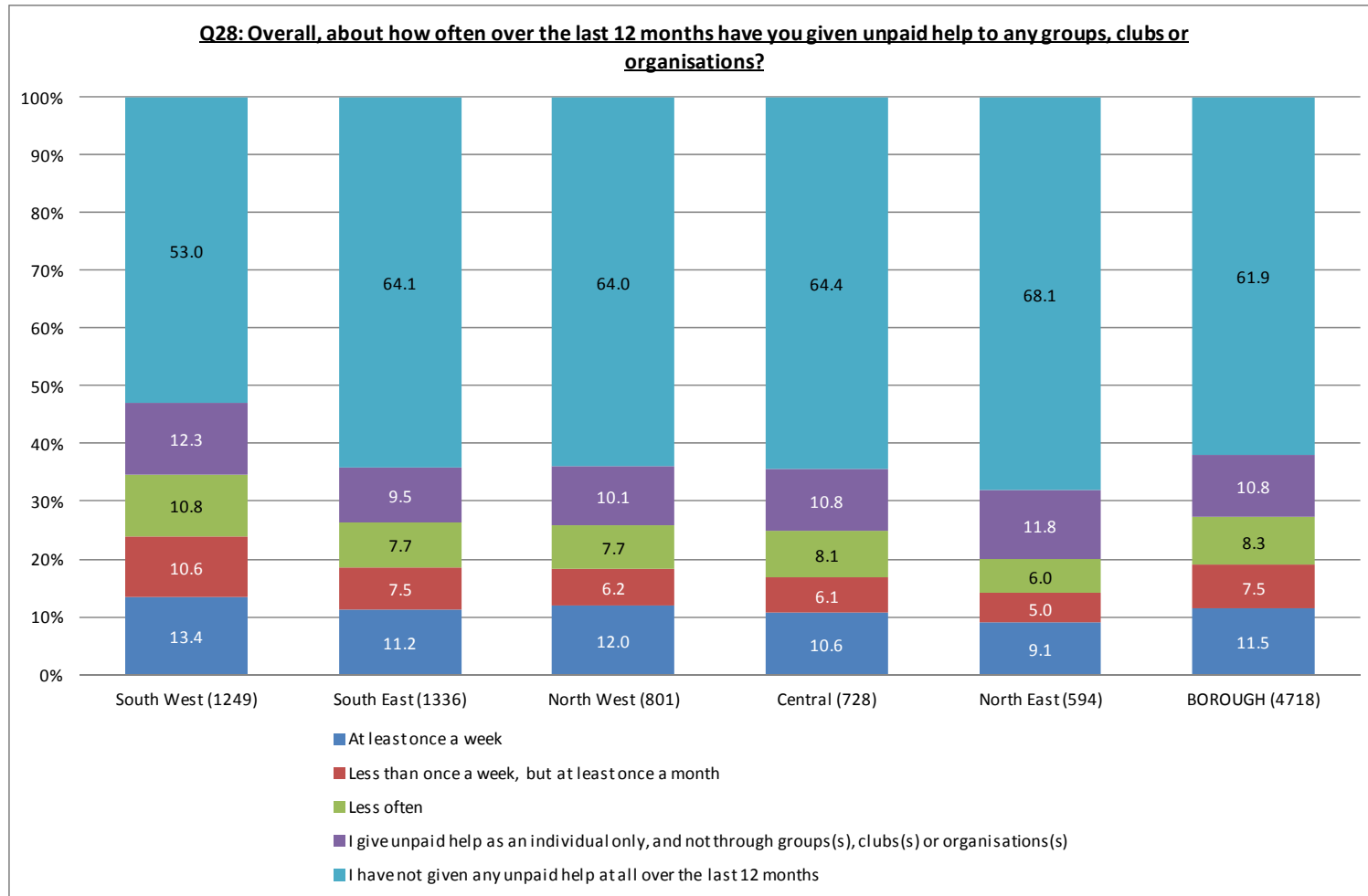
The biggest anti-social behaviour problems in the 'North West' locality were 'dog fouling' (59.7% 'very/ fairly big problem'), 'rubbish or litter lying around' (40.0%), 'speeding vehicles and dangerous driving' (36.0%), and 'burglary, including from sheds, greenhouses, farm buildings etc.' (32.1%).



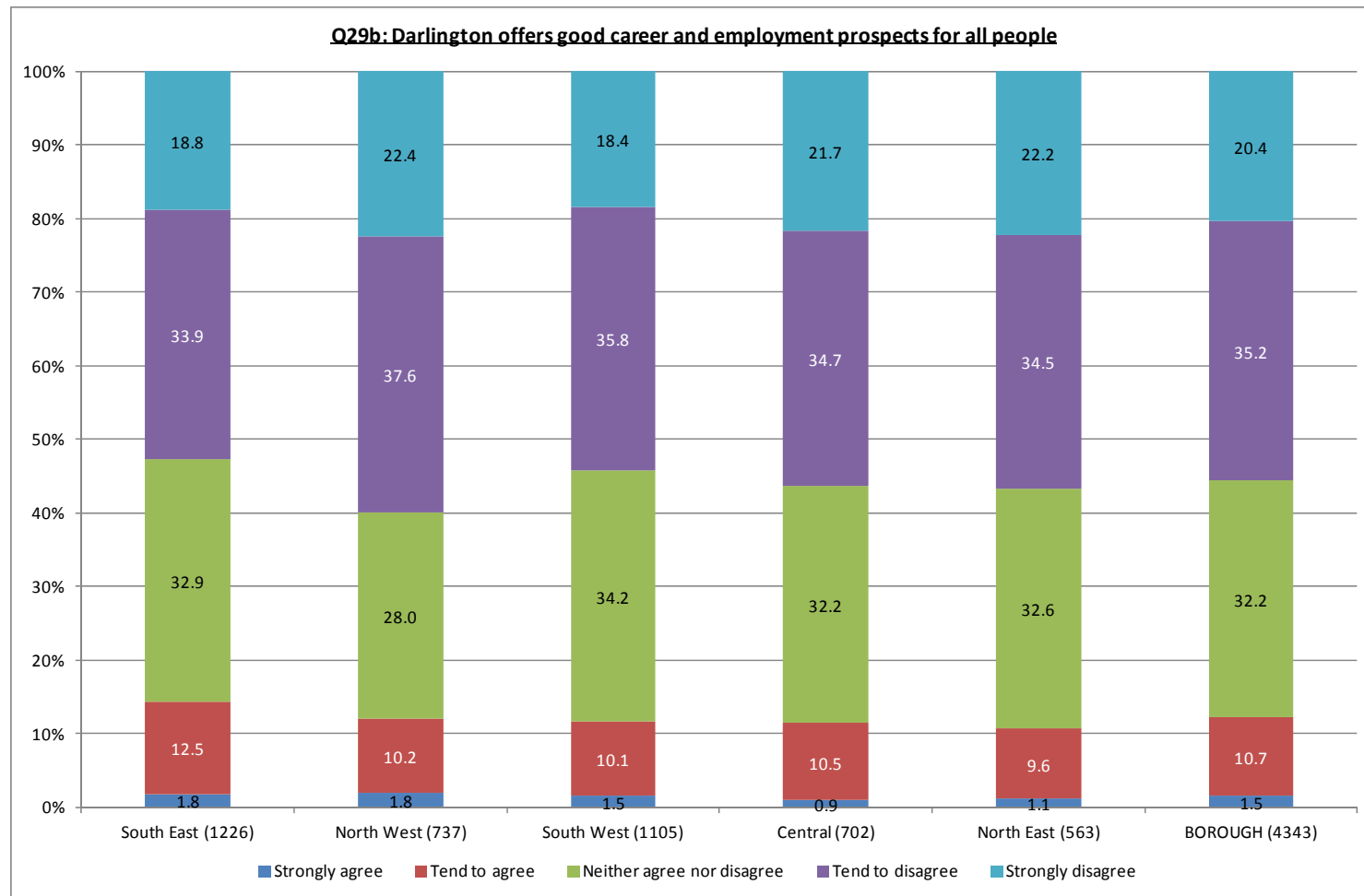
51.1% of respondents in the Borough overall agreed that their local area is a place where people from different backgrounds get on well together, with agreement being highest amongst respondents in the South West Children's Centre Locality (61.9%) while falling to 45.8% of respondents in the Central area. Agreement amongst respondents in the North West Children's Centre Locality stood at 49.4%.



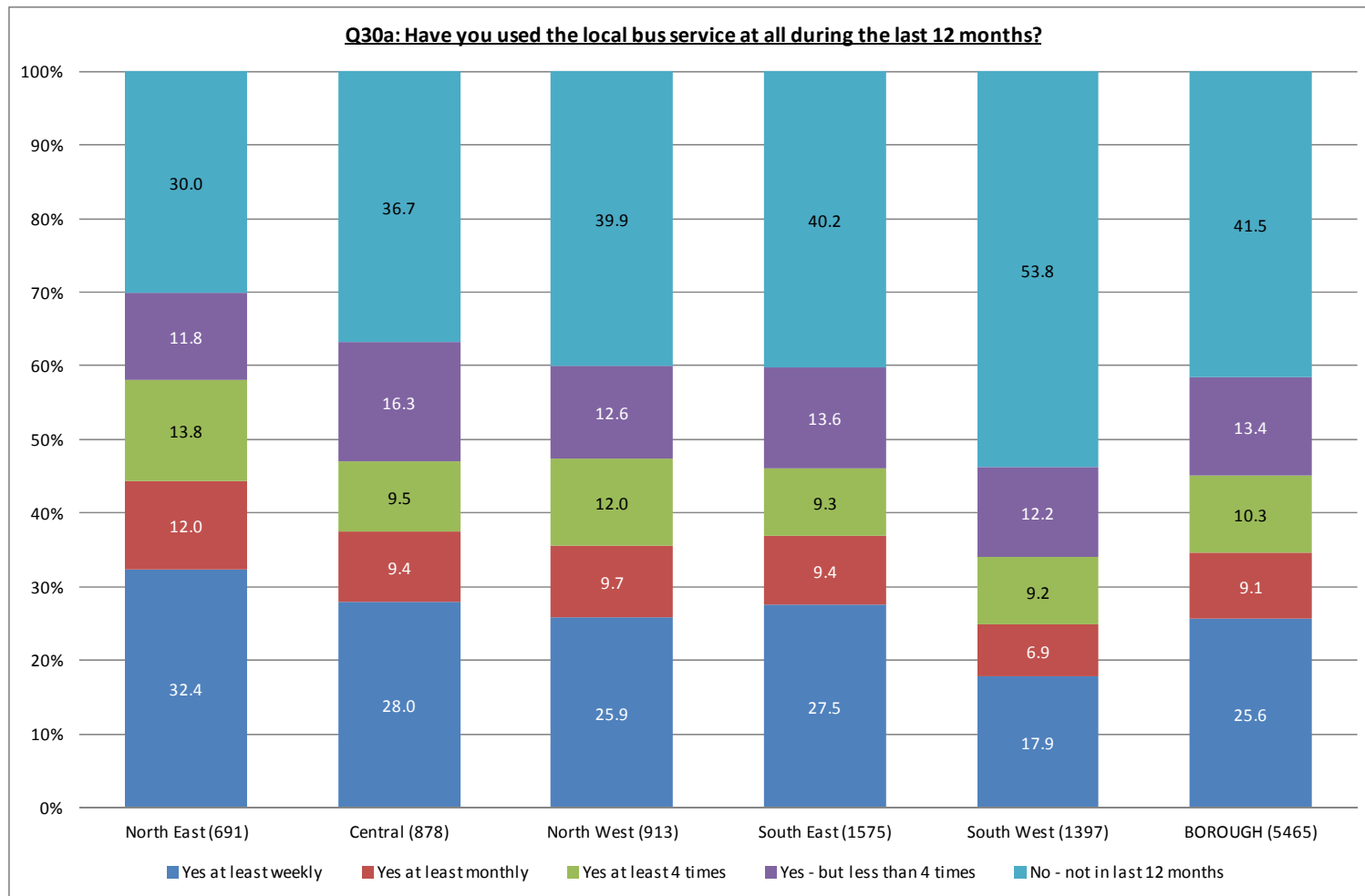
31.5% of the overall sample agreed that there is a lot of community spirit in their local area, rising to 37.2% of respondents in the South West Children's Centre Locality while falling to 25.7% of those in both the North West and Central areas.



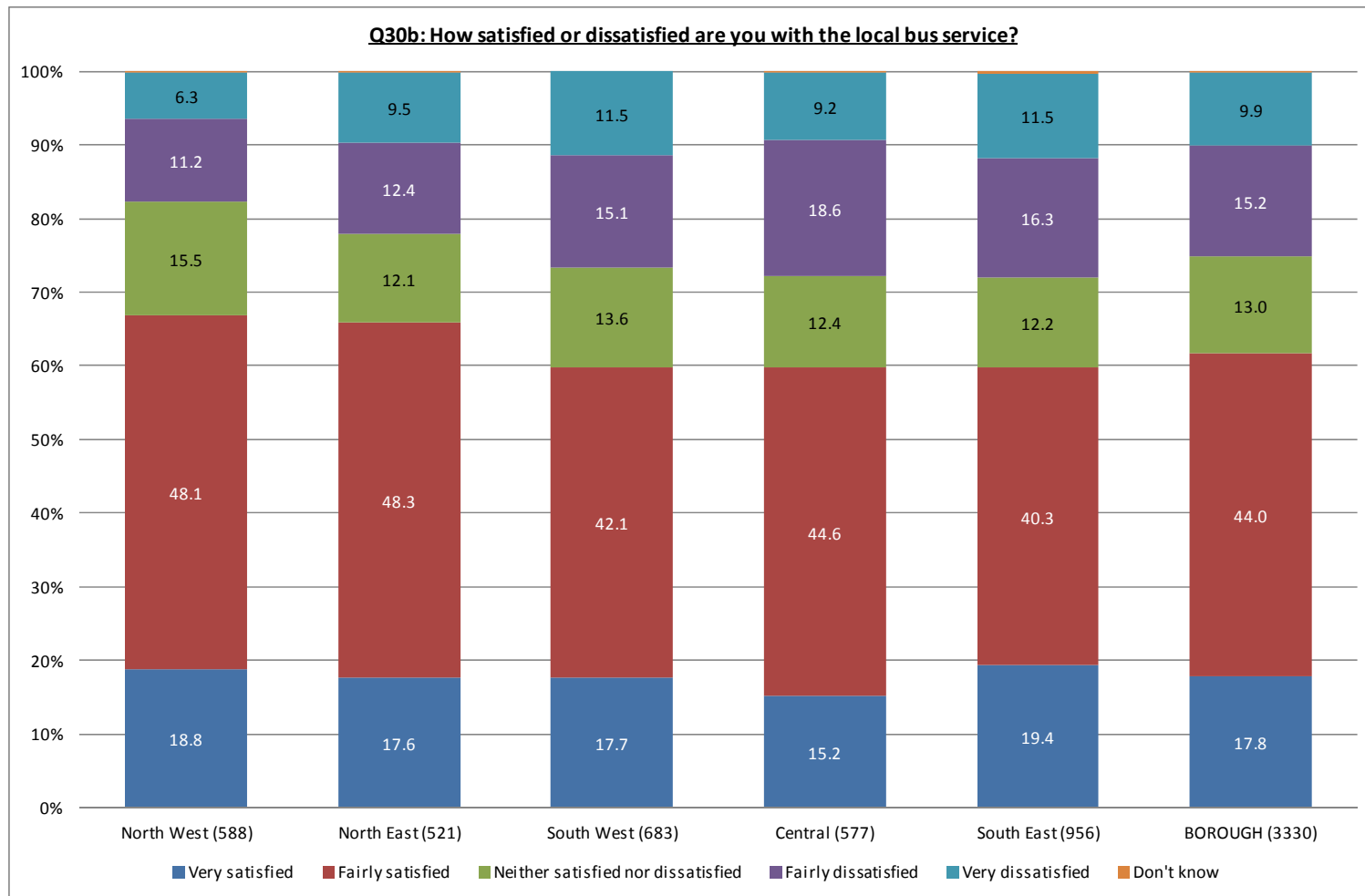
27.3% of respondents had given unpaid help to groups, clubs or organisations in the previous 12 months, with likelihood of having done so being highest in the South West Children's Centre Locality (34.8%) and lowest in the North East area (20.0%). 25.9% of respondents in the North West Children's Centre Locality had given unpaid help to groups, clubs or organisation in the previous 12 months representing the median score of the five areas listed.



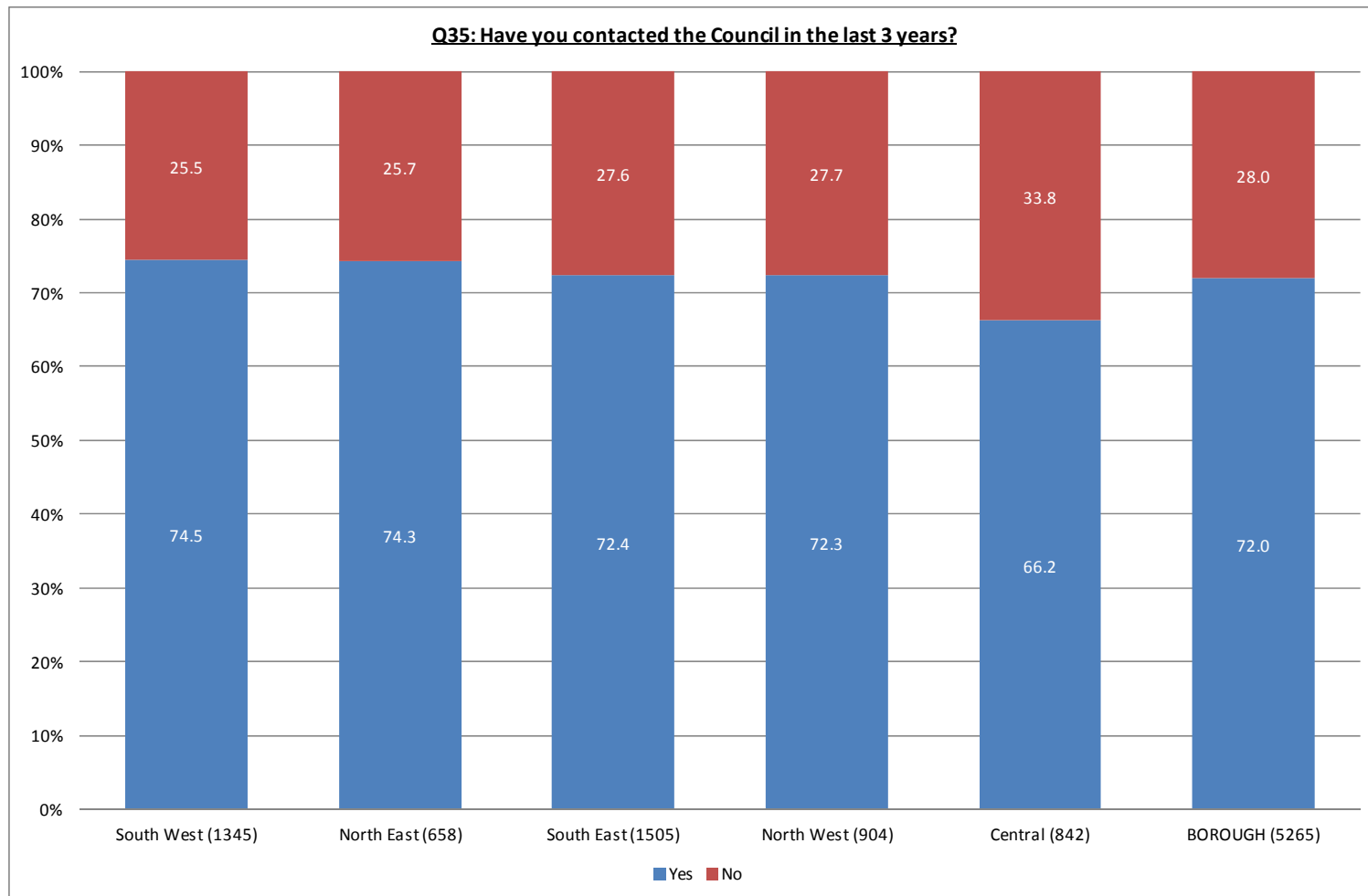
Just 12.2% of respondents believed Darlington offers good career and employment prospects for all people, with likelihood of believing so being highest in the South East Children's Centre Locality (14.3%) and lowest in the North East (10.7%). 12.0% of respondents in the North West Children's Centre Locality believed that Darlington offers good career and employment prospects for all people.



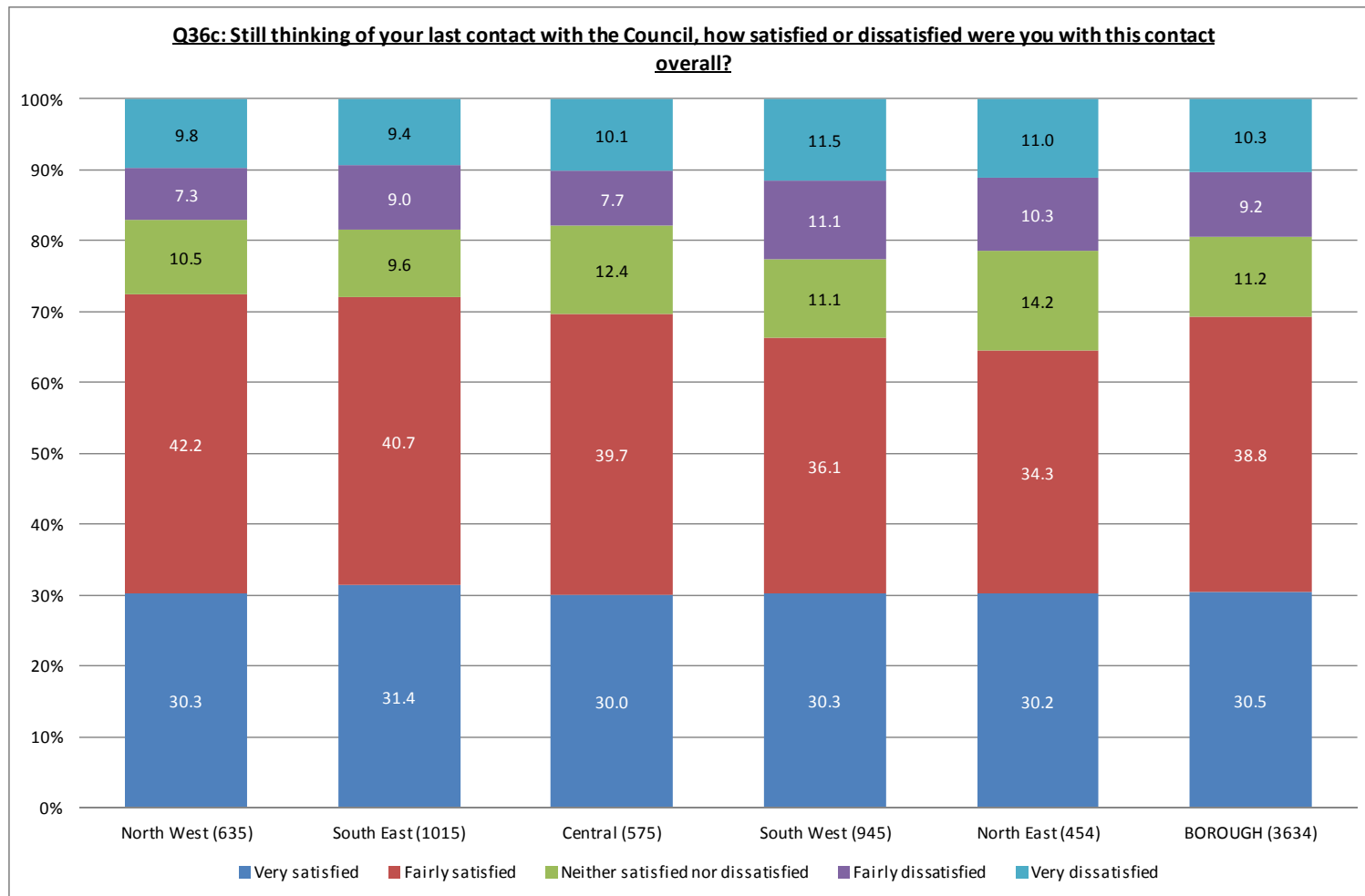
58.4% of respondents in the Borough overall had used the local bus service in the previous 12 months, with likelihood of having done so ranging from 70.0% of respondents in the North East Children's Centre Locality and falling to 46.2% of respondents in the South West. 60.2% of respondents in the North West Children's Centre Locality had used the local bus service in the previous 12 months.



Of respondents who had used the local bus service, 61.8% of respondents from the overall sample were satisfied with the local bus service. By locality, agreement ranged from 66.9% of respondents in the North West Children's Centre Locality and falling to 59.7% of those in the South East.



72.0% of respondents overall had contacted Darlington Borough Council in the previous 3 years. Likelihood of having contacted the Council in the previous 3 years ranged from 74.5% of those in the South West Children's Centre Locality and falling to 66.2% of those in the Central area. 72.3% of respondents in the North West Children's Centre Locality had contacted Darlington Borough Council in the previous 3 years.



69.3% of the overall sample who had made contact with the Council were satisfied with the way their contact had been handled, with satisfaction ranging from 72.5% of respondents in the North West Children's Centre Locality while falling to 64.5% of those in the North East area.