

Q1: Overall, how satisfied or dissatisfied are you with your local area as a place to live?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very satisfied	1329	24.1	24.2	24.2
	Fairly satisfied	2819	51.2	51.4	75.7
	Neither satisfied nor dissatisfied	628	11.4	11.5	87.1
	Fairly dissatisfied	486	8.8	8.9	96.0
	Very dissatisfied	199	3.6	3.6	99.6
	Don't know	21	.4	.4	100.0
	Total	5481	99.5	100.0	
Missing	(missing)	28	.5		
Total		5508	100.0		

Q2: Overall, how satisfied or dissatisfied are you with the with the way DBC runs things?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very satisfied	468	8.5	8.5	8.5
	Fairly satisfied	2461	44.7	44.9	53.4
	Neither satisfied nor dissatisfied	1061	19.3	19.4	72.8
	Fairly dissatisfied	994	18.0	18.1	90.9
	Very dissatisfied	463	8.4	8.4	99.4
	Don't know	35	.6	.6	100.0
	Total	5482	99.5	100.0	
Missing	(missing)	26	.5		
Total		5508	100.0		

Q3: To what extent do you agree or disagree that DBC provides value for money?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly agree	193	3.5	3.5	3.5
	Tend to agree	1747	31.7	32.0	35.5
	Neither agree nor disagree	1767	32.1	32.4	67.9
	Tend to disagree	1131	20.5	20.7	88.6
	Strongly disagree	451	8.2	8.2	96.8
	Don't know	174	3.2	3.2	100.0
	Total	5463	99.2	100.0	
Missing	(missing)	45	.8		
Total		5508	100.0		

Q4: On balance which of the following statements comes closest to how you feel about DBC?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	I speak positively about the Council without being asked about it	242	4.4	4.5	4.5
	I speak positively about the Council if I am asked about it	1469	26.7	27.0	31.5
	I have no views one way or another	1920	34.9	35.3	66.8
	I speak negatively about the Council if I am asked about it	1269	23.0	23.4	90.2
	I speak negatively about the Council without being asked about it	341	6.2	6.3	96.5
	Don't know	191	3.5	3.5	100.0
	Total		5433	98.6	100.0
Missing	(missing)	76	1.4		
Total		5508	100.0		

Q5: To what extent do you think DBC acts on the concerns of local residents?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	A great deal	257	4.7	4.7	4.7
	A fair amount	2177	39.5	40.0	44.8
	Not very much	1854	33.7	34.1	78.9
	Not at all	403	7.3	7.4	86.3
	Don't know	746	13.5	13.7	100.0
	Total		5437	98.7	100.0
Missing	(missing)	71	1.3		
Total		5508	100.0		

Q6: To what extent do you agree or disagree that you can influence decisions made by DBC?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly agree	72	1.3	1.3	1.3
	Tend to agree	648	11.8	11.9	13.2
	Neither agree nor disagree	1487	27.0	27.3	40.5
	Tend to disagree	1781	32.3	32.6	73.1
	Strongly disagree	941	17.1	17.3	90.4
	Don't know	525	9.5	9.6	100.0
	Total		5454	99.0	100.0
Missing	(missing)	54	1.0		
Total		5508	100.0		

Q7: Overall, how well informed do you think DBC keeps residents about the services and benefits it provides?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	A great deal	480	8.7	8.8	8.8
	A fair amount	2986	54.2	54.7	63.5
	Not very much	1505	27.3	27.6	91.1
	Not at all	288	5.2	5.3	96.4
	Don't know	197	3.6	3.6	100.0
	Total	5455	99.0	100.0	
Missing	(missing)	53	1.0		
Total		5508	100.0		

Q8: How much do you trust DBC?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	A great deal	267	4.8	4.9	4.9
	A fair amount	2338	42.4	43.0	47.9
	Not very much	1668	30.3	30.7	78.5
	Not at all	671	12.2	12.3	90.9
	Don't know	497	9.0	9.1	100.0
	Total	5439	98.7	100.0	
Missing	(missing)	69	1.3		
Total		5508	100.0		

Q9a) ... your local Councillor tries to make decisions which are good for Darlington

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly agree	448	8.1	8.2	8.2
	Tend to agree	1753	31.8	32.2	40.4
	Neither agree nor disagree	1685	30.6	30.9	71.3
	Tend to disagree	555	10.1	10.2	81.5
	Strongly disagree	222	4.0	4.1	85.6
	Don't know	784	14.2	14.4	100.0
	Total	5447	98.9	100.0	
Missing	(missing)	62	1.1		
Total		5508	100.0		

Q9b) ... people who work for Darlington Borough Council try to make decisions which are good for Darlington

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly agree	328	5.9	6.0	6.0
	Tend to agree	1640	29.8	30.3	36.3
	Neither agree nor disagree	1794	32.6	33.1	69.4
	Tend to disagree	773	14.0	14.3	83.7
	Strongly disagree	286	5.2	5.3	89.0
	Don't know	598	10.9	11.0	100.0
	Total	5418	98.4	100.0	
Missing	(missing)	90	1.6		
Total		5508	100.0		

Q10a) The cleanliness of the Town Centre

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very satisfied	815	14.8	15.0	15.0
	Fairly satisfied	3081	55.9	56.6	71.6
	Neither satisfied nor dissatisfied	603	10.9	11.1	82.7
	Fairly dissatisfied	625	11.3	11.5	94.2
	Very dissatisfied	275	5.0	5.1	99.2
	Don't know	42	.8	.8	100.0
	Total		5441	98.8	100.0
Missing	(missing)	68	1.2		
Total		5508	100.0		

Q10b) The cleanliness of the Borough overall

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very satisfied	276	5.0	5.1	5.1
	Fairly satisfied	2406	43.7	44.4	49.5
	Neither satisfied nor dissatisfied	992	18.0	18.3	67.8
	Fairly dissatisfied	1183	21.5	21.9	89.7
	Very dissatisfied	485	8.8	9.0	98.6
	Don't know	73	1.3	1.4	100.0
	Total		5415	98.3	100.0
Missing	(missing)	93	1.7		
Total		5508	100.0		

Q10c) Parks and open spaces

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very satisfied	602	10.9	11.1	11.1
	Fairly satisfied	2587	47.0	47.9	59.1
	Neither satisfied nor dissatisfied	868	15.8	16.1	75.2
	Fairly dissatisfied	767	13.9	14.2	89.4
	Very dissatisfied	388	7.0	7.2	96.6
	Don't know	186	3.4	3.4	100.0
	Total		5400	98.0	100.0
Missing	(missing)	109	2.0		
Total		5508	100.0		

Q10d) Grass cutting

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very satisfied	648	11.8	11.9	11.9
	Fairly satisfied	2321	42.1	42.7	54.7
	Neither satisfied nor dissatisfied	1043	18.9	19.2	73.9
	Fairly dissatisfied	773	14.0	14.2	88.1
	Very dissatisfied	475	8.6	8.7	96.9
	Don't know	171	3.1	3.1	100.0
	Total		5430	98.6	100.0
Missing	(missing)	79	1.4		
Total		5508	100.0		

Q10e) Cemeteries

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very satisfied	644	11.7	12.0	12.0
	Fairly satisfied	2010	36.5	37.4	49.4
	Neither satisfied nor dissatisfied	991	18.0	18.5	67.9
	Fairly dissatisfied	233	4.2	4.3	72.2
	Very dissatisfied	179	3.3	3.3	75.6
	Don't know	1313	23.8	24.4	100.0
	Total	5369	97.5	100.0	
Missing	(missing)	139	2.5		
Total		5508	100.0		

Q10f) Refuse collection

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very satisfied	1575	28.6	28.9	28.9
	Fairly satisfied	2623	47.6	48.2	77.1
	Neither satisfied nor dissatisfied	544	9.9	10.0	87.1
	Fairly dissatisfied	422	7.7	7.8	94.8
	Very dissatisfied	256	4.6	4.7	99.5
	Don't know	25	.5	.5	100.0
	Total	5445	98.8	100.0	
Missing	(missing)	63	1.2		
Total		5508	100.0		

Q10g) Kerbside recycling

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very satisfied	1249	22.7	23.0	23.0
	Fairly satisfied	2359	42.8	43.4	66.4
	Neither satisfied nor dissatisfied	776	14.1	14.3	80.7
	Fairly dissatisfied	484	8.8	8.9	89.6
	Very dissatisfied	330	6.0	6.1	95.7
	Don't know	235	4.3	4.3	100.0
	Total	5433	98.6	100.0	
Missing	(missing)	75	1.4		
Total		5508	100.0		

Q10h) Household waste recycling service

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very satisfied	1082	19.6	19.9	19.9
	Fairly satisfied	2151	39.0	39.6	59.5
	Neither satisfied nor dissatisfied	914	16.6	16.8	76.3
	Fairly dissatisfied	442	8.0	8.1	84.4
	Very dissatisfied	420	7.6	7.7	92.1
	Don't know	429	7.8	7.9	100.0
	Total	5437	98.7	100.0	
Missing	(missing)	71	1.3		
Total		5508	100.0		

Q11a: Have you used the Dolphin Centre in the last 12 months?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes at least weekly	734	13.3	13.5	13.5
	Yes at least monthly	523	9.5	9.6	23.1
	Yes at least 4 times	558	10.1	10.3	33.3
	Yes but less than 4 times	810	14.7	14.9	48.2
	No - not in the last year	2820	51.2	51.8	100.0
	Total	5445	98.9	100.0	
Missing	(missing)	63	1.1		
Total		5508	100.0		

Q11b: How satisfied or dissatisfied are you with the Dolphin Centre?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very satisfied	788	14.3	30.3	30.3
	Fairly satisfied	1395	25.3	53.6	83.9
	Neither satisfied nor dissatisfied	275	5.0	10.6	94.5
	Fairly dissatisfied	102	1.8	3.9	98.4
	Very dissatisfied	39	.7	1.5	99.9
	Don't know	4	.1	.1	100.0
	Total	2603	47.2	100.0	
Missing	(missing)	23	.4		
	System	2883	52.3		
	Total	2906	52.8		
Total		5508	100.0		

Q11c: If not used in last year - Why not?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No interest in this facility	1366	24.8	52.3	52.3
	Other reason	1247	22.6	47.7	100.0
	Total	2613	47.4	100.0	
Missing	(missing)	206	3.7		
	System	2689	48.8		
	Total	2895	52.6		
Total		5508	100.0		

Q12a: Have you used a Darlington library in the last 12 months?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes at least weekly	375	6.8	6.9	6.9
	Yes at least monthly	612	11.1	11.3	18.1
	Yes at least 4 times	586	10.6	10.8	28.9
	Yes but less than 4 times	678	12.3	12.5	41.4
	No - not in the last year	3188	57.9	58.6	100.0
	Total	5439	98.7	100.0	
Missing	(missing)	69	1.3		
Total		5508	100.0		

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		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	2251	40.9	40.9	40.9
	2	3188	57.9	57.9	98.7
	3	69	1.3	1.3	100.0
	Total	5508	100.0	100.0	

Q12b: How satisfied or dissatisfied are you with the libraries?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very satisfied	1174	21.3	52.7	52.7
	Fairly satisfied	864	15.7	38.8	91.5
	Neither satisfied nor dissatisfied	120	2.2	5.4	96.9
	Fairly dissatisfied	51	.9	2.3	99.2
	Very dissatisfied	16	.3	.7	99.9
	Don't know	2	.0	.1	100.0
	Total	2228	40.5	100.0	
Missing	(missing)	23	.4		
	System	3257	59.1		
	Total	3280	59.5		
Total	5508	100.0			

Q12c: If not used in last year - Why not?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No interest in this facility	1683	30.6	56.3	56.3
	Other reason	1307	23.7	43.7	100.0
	Total	2991	54.3	100.0	
Missing	(missing)	198	3.6		
	System	2320	42.1		
	Total	2518	45.7		
Total	5508	100.0			

Q12c: If not used in last year - Why not?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	access	103	1.9	10.3	10.3
	use other sources	338	6.1	33.8	44.2
	no time/need/interest	365	6.6	36.5	80.7
	health, disability, age	64	1.2	6.4	87.1
	comment on service	54	1.0	5.4	92.5
	other	74	1.4	7.5	100.0
	Total	998	18.1	100.0	
Missing	System	4511	81.9		
Total		5508	100.0		

Q13a: Have you used the Civic Theatre in the last 12 months?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes at least weekly	36	.7	.7	.7
	Yes at least monthly	129	2.3	2.4	3.0
	Yes at least 4 times	609	11.1	11.2	14.3
	Yes but less than 4 times	1766	32.1	32.5	46.8
	No - not in the last year	2890	52.5	53.2	100.0
	Total	5429	98.6	100.0	
Missing	(missing)	79	1.4		
Total		5508	100.0		

Q13b: How satisfied or dissatisfied are you with the Civic Theatre?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very satisfied	1327	24.1	52.7	52.7
	Fairly satisfied	993	18.0	39.5	92.2
	Neither satisfied nor dissatisfied	112	2.0	4.4	96.6
	Fairly dissatisfied	63	1.1	2.5	99.1
	Very dissatisfied	20	.4	.8	99.9
	Don't know	2	.0	.1	100.0
	Total	2516	45.7	100.0	
Missing	(missing)	24	.4		
	System	2969	53.9		
	Total	2993	54.3		
Total		5508	100.0		

Q13c: If not used in last year - Why not?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No interest in this facility	1185	21.5	43.2	43.2
	Other reason	1559	28.3	56.8	100.0
	Total	2744	49.8	100.0	
Missing	(missing)	145	2.6		
	System	2619	47.5		
	Total	2764	50.2		
Total		5508	100.0		

Q13c: If not used in last year - Why not?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	cost	435	7.9	35.1	35.1
	time/interest	191	3.5	15.4	50.5
	health/age	95	1.7	7.7	58.2
	offering of civic theatre	346	6.3	27.9	86.1
	access	56	1.0	4.5	90.6
	other	116	2.1	9.4	100.0
	Total	1239	22.5	100.0	
Missing	System	4270	77.5		
Total		5508	100.0		

Q14a: Head of Steam a) Have you used Darlington Railway Museum in the last 12 months?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes at least weekly	23	.4	.4	.4
	Yes at least monthly	31	.6	.6	1.0
	Yes at least 4 times	113	2.1	2.1	3.1
	Yes but less than 4 times	758	13.8	14.0	17.1
	No - not in the last year	4500	81.7	82.9	100.0
	Total	5425	98.5	100.0	
Missing	(missing)	83	1.5		
Total		5508	100.0		

Q14b: How satisfied or dissatisfied are you with Darlington Railway Museum?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very satisfied	369	6.7	40.6	40.6
	Fairly satisfied	414	7.5	45.4	86.0
	Neither satisfied nor dissatisfied	77	1.4	8.4	94.4
	Fairly dissatisfied	34	.6	3.7	98.1
	Very dissatisfied	16	.3	1.7	99.8
	Don't know	1	.0	.2	100.0
	Total	910	16.5	100.0	
Missing	(missing)	15	.3		
	System	4583	83.2		
	Total	4598	83.5		
Total		5508	100.0		

Q14c: If not used in last year - Why not?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No interest in this facility	2673	48.5	63.3	63.3
	Other reason	1547	28.1	36.7	100.0
	Total	4220	76.6	100.0	
Missing	(missing)	280	5.1		
	System	1008	18.3		
	Total	1288	23.4		
Total		5508	100.0		

Q15a: Have you used the Indoor Market in the last 12 months?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes at least weekly	1201	21.8	22.0	22.0
	Yes at least monthly	1273	23.1	23.3	45.3
	Yes at least 4 times	1119	20.3	20.5	65.7
	Yes but less than 4 times	1025	18.6	18.8	84.5
	No - not in the last year	849	15.4	15.5	100.0
	Total	5467	99.3	100.0	
Missing	(missing)	41	.7		
Total		5508	100.0		

Q15b: How satisfied or dissatisfied are you with the Indoor Market?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very satisfied	1357	24.6	29.8	29.8
	Fairly satisfied	2381	43.2	52.3	82.0
	Neither satisfied nor dissatisfied	559	10.1	12.3	94.3
	Fairly dissatisfied	209	3.8	4.6	98.9
	Very dissatisfied	46	.8	1.0	99.9
	Don't know	5	.1	.1	100.0
	Total	4556	82.7	100.0	
Missing	(missing)	63	1.1		
	System	890	16.2		
	Total	952	17.3		
Total	5508	100.0			

Q15c: If not used in last year - Why not?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No interest in this facility	489	8.9	62.7	62.7
	Other reason	291	5.3	37.3	100.0
	Total	781	14.2	100.0	
Missing	(missing)	68	1.2		
	System	4660	84.6		
	Total	4728	85.8		
Total	5508	100.0			

Q16a: Have you used the Outdoor Market in the last 12 months?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes at least weekly	421	7.7	7.7	7.7
	Yes at least monthly	689	12.5	12.7	20.4
	Yes at least 4 times	963	17.5	17.7	38.1
	Yes but less than 4 times	1343	24.4	24.7	62.8
	No - not in the last year	2024	36.7	37.2	100.0
	Total	5441	98.8	100.0	
Missing	(missing)	67	1.2		
Total	5508	100.0			

Q16b: How satisfied or dissatisfied are you with the Outdoor Market?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very satisfied	544	9.9	16.2	16.2
	Fairly satisfied	1606	29.2	47.7	63.9
	Neither satisfied nor dissatisfied	682	12.4	20.3	84.2
	Fairly dissatisfied	342	6.2	10.2	94.3
	Very dissatisfied	185	3.4	5.5	99.8
	Don't know	7	.1	.2	100.0
	Total	3366	61.1	100.0	
Missing	(missing)	51	.9		
	System	2092	38.0		
	Total	2143	38.9		
Total	5508	100.0			

Q16c: If not used in the last year - Why not?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No interest in this facility	1121	20.3	58.8	58.8
	Other reason	785	14.3	41.2	100.0
	Total	1906	34.6	100.0	
Missing	(missing)	118	2.1		
	System	3484	63.3		
	Total	3602	65.4		
Total		5508	100.0		

Q17a: Have you visited a play area in parks and open spaces, in Darlington, in the last 12 months?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes at least weekly	762	13.8	14.0	14.0
	Yes at least monthly	851	15.4	15.6	29.6
	Yes at least 4 times	904	16.4	16.6	46.3
	Yes but less than 4 times	827	15.0	15.2	61.5
	No - not in the last year	2095	38.0	38.5	100.0
	Total	5439	98.7	100.0	
Missing	(missing)	69	1.3		
Total		5508	100.0		

Q17b: How satisfied or dissatisfied are you with the play areas?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very satisfied	570	10.4	17.3	17.3
	Fairly satisfied	1769	32.1	53.6	70.9
	Neither satisfied nor dissatisfied	391	7.1	11.9	82.7
	Fairly dissatisfied	363	6.6	11.0	93.7
	Very dissatisfied	177	3.2	5.4	99.1
	Don't know	29	.5	.9	100.0
	Total	3301	59.9	100.0	
Missing	(missing)	44	.8		
	System	2164	39.3		
	Total	2208	40.1		
Total		5508	100.0		

Q17c: If not used in the last year - Why not?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No interest in this facility	1276	23.2	65.2	65.2
	Other reason	681	12.4	34.8	100.0
	Total	1957	35.5	100.0	
Missing	(missing)	138	2.5		
	System	3413	62.0		
	Total	3552	64.5		
Total		5508	100.0		

Q18: Taking everything into account how satisfied or dissatisfied are you with the services provided by DBC overall?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very satisfied	360	6.5	6.6	6.6
	Fairly satisfied	2850	51.7	52.4	59.0
	Neither satisfied nor dissatisfied	1255	22.8	23.1	82.1
	Fairly dissatisfied	718	13.0	13.2	95.3
	Very dissatisfied	198	3.6	3.6	99.0
	Don't know	55	1.0	1.0	100.0
	Total		5437	98.7	100.0
Missing	(missing)	72	1.3		
Total		5508	100.0		

Q19: How strongly do you feel you belong to your local area?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very strongly	803	14.6	14.7	14.7
	Fairly strongly	2306	41.9	42.3	57.0
	Not very strongly	1532	27.8	28.1	85.1
	Not at all strongly	594	10.8	10.9	96.0
	Don't know	218	4.0	4.0	100.0
	Total		5453	99.0	100.0
Missing	(missing)	55	1.0		
Total		5508	100.0		

Q20a) ... after dark

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very safe	524	9.5	9.6	9.6
	Fairly safe	2344	42.5	43.0	52.7
	Neither safe nor unsafe	979	17.8	18.0	70.6
	Fairly unsafe	1048	19.0	19.2	89.9
	Very unsafe	447	8.1	8.2	98.1
	Don't know	105	1.9	1.9	100.0
	Total		5447	98.9	100.0
Missing	(missing)	61	1.1		
Total		5508	100.0		

Q20b) ... during the day

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very safe	2181	39.6	40.7	40.7
	Fairly safe	2399	43.5	44.7	85.4
	Neither safe nor unsafe	509	9.2	9.5	94.9
	Fairly unsafe	204	3.7	3.8	98.7
	Very unsafe	40	.7	.7	99.4
	Don't know	30	.6	.6	100.0
	Total		5362	97.3	100.0
Missing	(missing)	146	2.7		
Total		5508	100.0		

Q21a) ... becoming a victim of crime

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very worried	536	9.7	9.9	9.9
	Fairly worried	1736	31.5	32.0	41.9
	Not very worried	2644	48.0	48.8	90.7
	Not worried at all	503	9.1	9.3	100.0
	Total	5419	98.4	100.0	
Missing	(missing)	89	1.6		
Total		5508	100.0		

Q21b) ... becoming a victim of anti-social behaviour

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very worried	760	13.8	14.0	14.0
	Fairly worried	1790	32.5	33.1	47.1
	Not very worried	2275	41.3	42.0	89.2
	Not worried at all	587	10.7	10.8	100.0
	Total	5411	98.2	100.0	
Missing	(missing)	97	1.8		
Total		5508	100.0		

Q22: How satisfied or dissatisfied are you that the Police and others are dealing with anti-social behaviour in Darlington?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very satisfied	450	8.2	8.2	8.2
	Fairly satisfied	2081	37.8	38.0	46.2
	Neither satisfied nor dissatisfied	1348	24.5	24.6	70.9
	Fairly dissatisfied	706	12.8	12.9	83.8
	Very dissatisfied	402	7.3	7.3	91.1
	Don't know	486	8.8	8.9	100.0
	Total	5472	99.3	100.0	
Missing	(missing)	36	.7		
Total		5508	100.0		

Q23a) Noisy neighbours or loud parties

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	A very big problem	178	3.2	3.3	3.3
	A fairly big problem	436	7.9	8.0	11.3
	Not a very big problem	1798	32.6	33.1	44.4
	Not a problem at all	2912	52.9	53.6	98.0
	Don't know/ no opinion	108	2.0	2.0	100.0
	Total	5432	98.6	100.0	
Missing	(missing)	76	1.4		
Total		5508	100.0		

Q23b) Rubbish or litter lying around

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	A very big problem	744	13.5	13.6	13.6
	A fairly big problem	1430	26.0	26.2	39.9
	Not a very big problem	2180	39.6	40.0	79.8
	Not a problem at all	1072	19.5	19.7	99.5
	Don't know/ no opinion	27	.5	.5	100.0
	Total	5452	99.0	100.0	
Missing	(missing)	56	1.0		
Total		5508	100.0		

Q23c) Vandalism, graffiti and other deliberate damage to property or vehicles

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	A very big problem	379	6.9	7.0	7.0
	A fairly big problem	853	15.5	15.7	22.6
	Not a very big problem	2389	43.4	43.9	66.5
	Not a problem at all	1662	30.2	30.5	97.1
	Don't know/ no opinion	159	2.9	2.9	100.0
	Total	5442	98.8	100.0	
Missing	(missing)	66	1.2		
Total		5508	100.0		

Q23d) People using or dealing drugs

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	A very big problem	412	7.5	7.6	7.6
	A fairly big problem	760	13.8	14.0	21.5
	Not a very big problem	1409	25.6	25.9	47.4
	Not a problem at all	1855	33.7	34.1	81.5
	Don't know/ no opinion	1004	18.2	18.5	100.0
	Total	5440	98.7	100.0	
Missing	(missing)	69	1.3		
Total		5508	100.0		

Q23e) People being drunk or rowdy in public places

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	A very big problem	354	6.4	6.5	6.5
	A fairly big problem	835	15.2	15.4	22.0
	Not a very big problem	2008	36.4	37.1	59.0
	Not a problem at all	1835	33.3	33.9	92.9
	Don't know/ no opinion	385	7.0	7.1	100.0
	Total	5417	98.3	100.0	
Missing	(missing)	91	1.7		
Total		5508	100.0		

Q23f) Abandoned or burnt out cars

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	A very big problem	55	1.0	1.0	1.0
	A fairly big problem	73	1.3	1.4	2.4
	Not a very big problem	924	16.8	17.0	19.4
	Not a problem at all	3837	69.7	70.7	90.1
	Don't know/ no opinion	534	9.7	9.9	100.0
	Total	5424	98.5	100.0	
Missing	(missing)	84	1.5		
Total		5508	100.0		

Q23g) Groups hanging around the streets

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	A very big problem	455	8.3	8.4	8.4
	A fairly big problem	1040	18.9	19.2	27.5
	Not a very big problem	2076	37.7	38.2	65.8
	Not a problem at all	1619	29.4	29.8	95.6
	Don't know/ no opinion	239	4.3	4.4	100.0
	Total	5429	98.6	100.0	
Missing	(missing)	79	1.4		
Total		5508	100.0		

Q23h) Groups of people (including youths drinking) which cause nuisance, intimidation or racial abuse

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	A very big problem	461	8.4	8.5	8.5
	A fairly big problem	884	16.1	16.3	24.8
	Not a very big problem	1848	33.5	34.0	58.8
	Not a problem at all	1921	34.9	35.4	94.2
	Don't know/ no opinion	316	5.7	5.8	100.0
	Total	5431	98.6	100.0	
Missing	(missing)	78	1.4		
Total		5508	100.0		

Q23i) Speeding vehicles and dangerous driving

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	A very big problem	763	13.8	14.1	14.1
	A fairly big problem	1349	24.5	24.9	39.0
	Not a very big problem	1912	34.7	35.3	74.3
	Not a problem at all	1242	22.5	22.9	97.3
	Don't know/ no opinion	149	2.7	2.7	100.0
	Total	5414	98.3	100.0	
Missing	(missing)	95	1.7		
Total		5508	100.0		

Q23j) Burglary, including from sheds, greenhouses, farm buildings etc.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	A very big problem	403	7.3	7.4	7.4
	A fairly big problem	1176	21.4	21.6	29.0
	Not a very big problem	2240	40.7	41.1	70.1
	Not a problem at all	1054	19.1	19.4	89.5
	Don't know/ no opinion	573	10.4	10.5	100.0
	Total	5447	98.9	100.0	
Missing	(missing)	62	1.1		
Total		5508	100.0		

Q23k) Underage drinking and sale of alcohol to youths

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	A very big problem	481	8.7	8.9	8.9
	A fairly big problem	882	16.0	16.3	25.2
	Not a very big problem	1722	31.3	31.8	56.9
	Not a problem at all	1472	26.7	27.2	84.1
	Don't know/ no opinion	862	15.7	15.9	100.0
	Total	5420	98.4	100.0	
Missing	(missing)	88	1.6		
Total		5508	100.0		

Q23l) Violence, including domestic violence

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	A very big problem	190	3.4	3.5	3.5
	A fairly big problem	440	8.0	8.1	11.6
	Not a very big problem	1429	25.9	26.4	38.1
	Not a problem at all	2023	36.7	37.4	75.5
	Don't know/ no opinion	1327	24.1	24.5	100.0
	Total	5410	98.2	100.0	
Missing	(missing)	99	1.8		
Total		5508	100.0		

Q23m) Dog fouling

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	A very big problem	1599	29.0	29.4	29.4
	A fairly big problem	1565	28.4	28.7	58.1
	Not a very big problem	1518	27.6	27.9	86.0
	Not a problem at all	636	11.5	11.7	97.7
	Don't know/ no opinion	126	2.3	2.3	100.0
	Total	5444	98.8	100.0	
Missing	(missing)	65	1.2		
Total		5508	100.0		

Q23n) People moving in and out of the area

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	A very big problem	286	5.2	5.3	5.3
	A fairly big problem	414	7.5	7.6	12.9
	Not a very big problem	1872	34.0	34.5	47.4
	Not a problem at all	1995	36.2	36.8	84.1
	Don't know/ no opinion	861	15.6	15.9	100.0
	Total	5428	98.5	100.0	
Missing	(missing)	80	1.5		
Total		5508	100.0		

Q24: To what extent do you agree or disagree that your local area is a place where people different backgrounds get on well together?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Definitely agree	549	10.0	10.1	10.1
	Tend to agree	2238	40.6	41.0	51.1
	Neither agree nor disagree	1219	22.1	22.3	73.4
	Tend to disagree	389	7.1	7.1	80.5
	Definitely disagree	150	2.7	2.8	83.3
	Don't know	569	10.3	10.4	93.7
	Too few people in local area	113	2.0	2.1	95.8
	All the same background	230	4.2	4.2	100.0
Total	5458	99.1	100.0		
Missing	(missing)	50	.9		
Total		5508	100.0		

Q25: To what extent would you agree or disagree that people in this local area pull together to improve the local area?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Definitely agree	311	5.6	5.7	5.7
	Tend to agree	1312	23.8	24.0	29.7
	Neither agree nor disagree	1756	31.9	32.2	61.9
	Tend to disagree	939	17.0	17.2	79.1
	Definitely disagree	468	8.5	8.6	87.7
	Nothing needs improving	61	1.1	1.1	88.8
	Don't know	612	11.1	11.2	100.0
Total	5459	99.1	100.0		
Missing	(missing)	50	.9		
Total		5508	100.0		

Q26a) There is a lot of community spirit in this local area

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly agree	343	6.2	6.3	6.3
	Tend to agree	1375	25.0	25.2	31.5
	Neither agree nor disagree	1853	33.6	34.0	65.5
	Tend to disagree	1085	19.7	19.9	85.4
	Strongly disagree	382	6.9	7.0	92.4
	Don't know	416	7.6	7.6	100.0
	Total		5453	99.0	100.0
Missing	(missing)	55	1.0		
Total		5508	100.0		

Q26b) I know my neighbours well enough to ask a favour

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly agree	1552	28.2	28.4	28.4
	Tend to agree	2209	40.1	40.4	68.7
	Neither agree nor disagree	688	12.5	12.6	81.3
	Tend to disagree	563	10.2	10.3	91.6
	Strongly disagree	351	6.4	6.4	98.0
	Don't know	110	2.0	2.0	100.0
	Total		5472	99.3	100.0
Missing	(missing)	36	.7		
Total		5508	100.0		

Q26c) My local area is a place where neighbours look out for each other

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly agree	1065	19.3	19.5	19.5
	Tend to agree	2165	39.3	39.7	59.2
	Neither agree nor disagree	1154	20.9	21.1	80.4
	Tend to disagree	560	10.2	10.3	90.6
	Strongly disagree	289	5.2	5.3	95.9
	Don't know	223	4.1	4.1	100.0
	Total		5456	99.1	100.0
Missing	(missing)	52	.9		
Total		5508	100.0		

Q27.1: Are you currently a member of, or do you regularly join in the activities of - Education, arts, drama, reading or music group/evening class

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Education, arts, drama, reading or music group/evening class	645	11.7	100.0	100.0
Missing	(missing)	251	4.6		
	System	4613	83.7		
	Total	4864	88.3		
Total		5508	100.0		

Q27.2: Are you currently a member of, or do you regularly join in the activities of - Parent-teachers'/school parents association/Board of Governors, etc.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Parent-teachers'/school parents association/Board of Governors, etc.	237	4.3	100.0	100.0
Missing	System	5272	95.7		
Total		5508	100.0		

Q27.3: Are you currently a member of, or do you regularly join in the activities of - Local group which raises money for charity (e.g. The Rotary Club)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Local group which raises money for charity (e.g. The Rotary Club)	311	5.6	100.0	100.0
Missing	System	5197	94.4		
Total		5508	100.0		

Q27.4: Are you currently a member of, or do you regularly join in the activities of - Political parties or trade unions (including student unions)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Political parties or trade unions (including student unions)	246	4.5	100.0	100.0
Missing	System	5263	95.5		
Total		5508	100.0		

Q27.5: Are you currently a member of, or do you regularly join in the activities of - Tenants'/Residents' group/Neighbourhood Watch

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Tenants'/Residents' group/Neighbourhood Watch	647	11.8	100.0	100.0
Missing	System	4861	88.2		
Total		5508	100.0		

Q27.6: Are you currently a member of, or do you regularly join in the activities of - Group for older people (e.g. lunch clubs)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Group for older people (e.g. lunch clubs)	220	4.0	100.0	100.0
Missing	System	5289	96.0		
Total		5508	100.0		

Q27.7: Are you currently a member of, or do you regularly join in the activities of - Environmental or conservation group

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Environmental or conservation group	129	2.3	100.0	100.0
Missing	System	5380	97.7		
Total		5508	100.0		

Q27.8: Are you currently a member of, or do you regularly join in the activities of - Social club/working men's club

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Social club/working men's club	630	11.4	100.0	100.0
Missing	System	4878	88.6		
Total		5508	100.0		

Q27.9: Are you currently a member of, or do you regularly join in the activities of - Group set up to improve the local area

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Group set up to improve the local area	134	2.4	100.0	100.0
Missing	System	5375	97.6		
Total		5508	100.0		

Q27.10: Are you currently a member of, or do you regularly join in the activities of - Pressure group or campaigning organisation

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Pressure group or campaigning organisation	103	1.9	100.0	100.0
Missing	System	5405	98.1		
Total		5508	100.0		

Q27.11: Are you currently a member of, or do you regularly join in the activities of - Religious group or church organisation

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Religious group or church organisation	589	10.7	100.0	100.0
Missing	System	4919	89.3		
Total		5508	100.0		

Q27.12: Are you currently a member of, or do you regularly join in the activities of - Women's group/Women's Institute

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Women's group/Women's Institute	148	2.7	100.0	100.0
Missing	System	5361	97.3		
Total		5508	100.0		

Q27.13: Are you currently a member of, or do you regularly join in the activities of - Group that has taken ownership of a community asset (e.g. a Community run library)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Group that has taken ownership of a community asset (e.g. a Community run library)	48	.9	100.0	100.0
Missing	System	5460	99.1		
Total		5508	100.0		

Q27.14: Are you currently a member of, or do you regularly join in the activities of - Youth groups (e.g. scouts, guides, youth clubs)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Youth groups (e.g. scouts, guides, youth clubs)	228	4.1	100.0	100.0
Missing	System	5281	95.9		
Total		5508	100.0		

Q27.15: Are you currently a member of, or do you regularly join in the activities of - Sports or recreation club

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Sports or recreation club	809	14.7	100.0	100.0
Missing	System	4699	85.3		
Total		5508	100.0		

Q27.16: Are you currently a member of, or do you regularly join in the activities of - Other local community or voluntary group (Please type in)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Other local community or voluntary group	298	5.4	100.0	100.0
Missing	System	5210	94.6		
Total		5508	100.0		

Q27.17: Are you currently a member of, or do you regularly join in the activities of - Other national or international group (Please type in)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Other national or international group	188	3.4	100.0	100.0
Missing	System	5321	96.6		
Total		5508	100.0		

Q27.18: Are you currently a member of, or do you regularly join in the activities of - None of these

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	None of these	2377	43.2	100.0	100.0
Missing	System	3131	56.8		
Total		5508	100.0		

Q28: Overall, about how often over the last 12 months have you given unpaid help to any groups, clubs or organisations?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	At least once a week	543	9.9	10.5	10.5
	Less than once a week, but at least once a month	355	6.4	6.9	17.3
	Less often	395	7.2	7.6	25.0
	I give unpaid help as an individual only, and not through groups(s), clubs(s) or organisations(s)	513	9.3	9.9	34.9
	I have not given any unpaid help at all over the last 12 months	2934	53.3	56.7	91.6
	Don't know	436	7.9	8.4	100.0
	Total	5177	94.0	100.0	
Missing	(missing)	332	6.0		
Total		5508	100.0		

Q29a) Darlington has businesses that are thriving and doing well

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly agree	149	2.7	2.8	2.8
	Tend to agree	1255	22.8	23.2	26.0
	Neither agree nor disagree	1701	30.9	31.5	57.4
	Tend to disagree	1401	25.4	25.9	83.3
	Strongly disagree	378	6.9	7.0	90.3
	Don't know	523	9.5	9.7	100.0
	Total	5407	98.2	100.0	
Missing	(missing)	101	1.8		
Total		5508	100.0		

Q29b) Darlington offers good career and employment prospects for all people

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly agree	73	1.3	1.4	1.4
	Tend to agree	614	11.2	11.4	12.7
	Neither agree nor disagree	1575	28.6	29.1	41.8
	Tend to disagree	1710	31.0	31.6	73.5
	Strongly disagree	735	13.3	13.6	87.0
	Don't know	701	12.7	13.0	100.0
	Total	5407	98.2	100.0	
Missing	(missing)	101	1.8		
Total		5508	100.0		

Q29c) Darlington offers good career and employment prospects for young people

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly agree	65	1.2	1.2	1.2
	Tend to agree	480	8.7	8.9	10.1
	Neither agree nor disagree	1438	26.1	26.6	36.7
	Tend to disagree	1574	28.6	29.2	65.9
	Strongly disagree	912	16.6	16.9	82.8
	Don't know	929	16.9	17.2	100.0
	Total	5398	98.0	100.0	
Missing	(missing)	110	2.0		
Total		5508	100.0		

Q29d) I choose to shop in Darlington above other areas, as Darlington meets all my shopping needs

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly agree	547	9.9	10.0	10.0
	Tend to agree	1644	29.8	30.2	40.2
	Neither agree nor disagree	1068	19.4	19.6	59.8
	Tend to disagree	1201	21.8	22.0	81.9
	Strongly disagree	892	16.2	16.4	98.3
	Don't know	94	1.7	1.7	100.0
	Total	5446	98.9	100.0	
Missing	(missing)	62	1.1		
Total		5508	100.0		

Q30a: Have you used the local bus service at all during the last 12 months?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes at least weekly	1401	25.4	25.6	25.6
	Yes at least monthly	500	9.1	9.1	34.7
	Yes at least 4 times	566	10.3	10.3	45.1
	Yes - but less than 4 times	734	13.3	13.4	58.5
	No - not in last 12 months	2275	41.3	41.5	100.0
	Total	5476	99.4	100.0	
Missing	(missing)	33	.6		
Total		5508	100.0		

Q30b: How satisfied or dissatisfied are you with the local bus service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very satisfied	561	10.2	17.8	17.8
	Fairly satisfied	1388	25.2	44.0	61.8
	Neither satisfied nor dissatisfied	411	7.5	13.0	74.8
	Fairly dissatisfied	478	8.7	15.2	90.0
	Very dissatisfied	311	5.6	9.9	99.8
	Don't know	5	.1	.2	100.0
	Total	3154	57.3	100.0	
Missing	(missing)	47	.9		
	System	2307	41.9		
	Total	2354	42.7		
Total		5508	100.0		

Q31a) I've been feeling optimistic about the future

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	All of the time	456	8.3	8.7	8.7
	Often	1376	25.0	26.2	34.9
	Some of the time	1986	36.1	37.9	72.8
	Rarely	1080	19.6	20.6	93.4
	None of the time	349	6.3	6.6	100.0
	Total	5248	95.3	100.0	
Missing	(missing)	261	4.7		
Total		5508	100.0		

Q31b) I've been feeling useful

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	All of the time	626	11.4	12.1	12.1
	Often	1801	32.7	34.7	46.8
	Some of the time	1864	33.8	35.9	82.7
	Rarely	632	11.5	12.2	94.8
	None of the time	268	4.9	5.2	100.0
	Total	5191	94.2	100.0	
Missing	(missing)	318	5.8		
Total		5508	100.0		

Q31c) I've been feeling relaxed

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	All of the time	398	7.2	7.6	7.6
	Often	1625	29.5	31.1	38.7
	Some of the time	2174	39.5	41.6	80.4
	Rarely	810	14.7	15.5	95.9
	None of the time	215	3.9	4.1	100.0
	Total	5221	94.8	100.0	
Missing	(missing)	288	5.2		
Total		5508	100.0		

Q31d) I've been dealing with problems

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	All of the time	742	13.5	14.2	14.2
	Often	1909	34.7	36.5	50.6
	Some of the time	1811	32.9	34.6	85.2
	Rarely	535	9.7	10.2	95.5
	None of the time	237	4.3	4.5	100.0
	Total	5235	95.0	100.0	
Missing	(missing)	274	5.0		
Total		5508	100.0		

Q31e) I've been thinking clearly

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	All of the time	1192	21.6	22.8	22.8
	Often	2271	41.2	43.5	66.3
	Some of the time	1422	25.8	27.2	93.6
	Rarely	240	4.4	4.6	98.2
	None of the time	97	1.8	1.8	100.0
	Total	5222	94.8	100.0	
Missing	(missing)	287	5.2		
Total		5508	100.0		

Q31f) I've been feeling close to other people

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	All of the time	1030	18.7	19.7	19.7
	Often	1955	35.5	37.4	57.1
	Some of the time	1585	28.8	30.3	87.5
	Rarely	463	8.4	8.9	96.4
	None of the time	191	3.5	3.6	100.0
	Total	5225	94.9	100.0	
Missing	(missing)	284	5.1		
Total		5508	100.0		

Q31g) I've been able to make up my own mind on things

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	All of the time	2148	39.0	40.5	40.5
	Often	2041	37.0	38.5	79.0
	Some of the time	907	16.5	17.1	96.2
	Rarely	129	2.3	2.4	98.6
	None of the time	74	1.3	1.4	100.0
	Total	5299	96.2	100.0	
Missing	(missing)	210	3.8		
Total		5508	100.0		

Q32a) A woman in her 20s or 30s drinking a bottle of wine when out with friends

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Completely acceptable	1849	33.6	34.5	34.5
	Fairly acceptable	1425	25.9	26.6	61.1
	Neutral	1067	19.4	19.9	81.0
	Fairly unacceptable	677	12.3	12.6	93.6
	Completely unacceptable	342	6.2	6.4	100.0
	Total	5360	97.3	100.0	
Missing	(missing)	148	2.7		
Total		5508	100.0		

Q32b) A man in his 20s or 30s drinking 8 pints of lager or beer when out with friends

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Completely acceptable	834	15.1	15.6	15.6
	Fairly acceptable	1143	20.8	21.3	36.9
	Neutral	1275	23.2	23.8	60.7
	Fairly unacceptable	1344	24.4	25.1	85.8
	Completely unacceptable	761	13.8	14.2	100.0
	Total	5358	97.3	100.0	
Missing	(missing)	150	2.7		
Total		5508	100.0		

Q32c) Two couples out for dinner drinking three bottles of wine between them

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Completely acceptable	1022	18.6	19.1	19.1
	Fairly acceptable	1287	23.4	24.0	43.1
	Neutral	1372	24.9	25.6	68.7
	Fairly unacceptable	1142	20.7	21.3	90.0
	Completely unacceptable	535	9.7	10.0	100.0
	Total	5358	97.3	100.0	
Missing	(missing)	151	2.7		
Total		5508	100.0		

Q32d) A woman over 18 regularly drinking two glasses of wine, five nights a week

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Completely acceptable	360	6.5	6.7	6.7
	Fairly acceptable	989	18.0	18.5	25.2
	Neutral	1504	27.3	28.1	53.4
	Fairly unacceptable	1714	31.1	32.1	85.4
	Completely unacceptable	780	14.2	14.6	100.0
	Total	5347	97.1	100.0	
Missing	(missing)	162	2.9		
Total		5508	100.0		

Q32e) A man drinking two pints of beer or lager and then driving home

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Completely acceptable	90	1.6	1.7	1.7
	Fairly acceptable	182	3.3	3.4	5.1
	Neutral	506	9.2	9.4	14.5
	Fairly unacceptable	1007	18.3	18.8	33.3
	Completely unacceptable	3582	65.0	66.7	100.0
	Total	5367	97.4	100.0	
Missing	(missing)	141	2.6		
Total		5508	100.0		

Q32f) Drinking to get drunk

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Completely acceptable	145	2.6	2.7	2.7
	Fairly acceptable	288	5.2	5.4	8.1
	Neutral	770	14.0	14.3	22.4
	Fairly unacceptable	1024	18.6	19.1	41.5
	Completely unacceptable	3143	57.1	58.5	100.0
	Total	5370	97.5	100.0	
Missing	(missing)	138	2.5		
Total		5508	100.0		

Q33: In most weeks, about how many hours are you exposed to other people's tobacco smoke?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0 hours	3331	60.5	61.8	61.8
	1-5 hours	1500	27.2	27.8	89.6
	6-10 hours	165	3.0	3.1	92.6
	11-15 hours	80	1.5	1.5	94.1
	16-20 hours	62	1.1	1.2	95.3
	More than 20 hours	256	4.6	4.7	100.0
	Total	5395	97.9	100.0	
Missing	(missing)	114	2.1		
Total		5508	100.0		

Q34a) Parks/ play areas

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly agree	3202	58.1	58.9	58.9
	Tend to agree	769	14.0	14.2	73.1
	Neither agree nor disagree	646	11.7	11.9	85.0
	Tend to disagree	351	6.4	6.5	91.5
	Strongly disagree	392	7.1	7.2	98.7
	Don't know	71	1.3	1.3	100.0
	Total	5431	98.6	100.0	
Missing	(missing)	77	1.4		
Total		5508	100.0		

Q34b) In the home

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly agree	3221	58.5	59.2	59.2
	Tend to agree	803	14.6	14.7	73.9
	Neither agree nor disagree	599	10.9	11.0	84.9
	Tend to disagree	224	4.1	4.1	89.0
	Strongly disagree	493	9.0	9.1	98.1
	Don't know	104	1.9	1.9	100.0
	Total	5444	98.8	100.0	
Missing	(missing)	64	1.2		
Total		5508	100.0		

Q34c) In the car

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly agree	3804	69.1	69.9	69.9
	Tend to agree	604	11.0	11.1	81.0
	Neither agree nor disagree	327	5.9	6.0	87.0
	Tend to disagree	154	2.8	2.8	89.9
	Strongly disagree	472	8.6	8.7	98.5
	Don't know	80	1.5	1.5	100.0
	Total		5441	98.8	100.0
Missing	(missing)	67	1.2		
Total		5508	100.0		

Q35: Have you contacted the Council in the last 3 years?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	3827	69.5	72.0	72.0
	No	1492	27.1	28.0	100.0
	Total	5319	96.6	100.0	
Missing	(missing)	189	3.4		
Total		5508	100.0		

Q36a: How did you get in contact with the Council on the last occasion that you contacted them?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	By letter/ post	174	3.2	5.1	5.1
	Personal visit to Customer Service Point	675	12.3	19.7	24.8
	Telephone	1953	35.4	57.0	81.7
	Electronic method, such as email or Internet	575	10.4	16.8	98.5
	Other	51	.9	1.5	100.0
	Total		3428	62.2	100.0
Missing	(missing)	399	7.3		
	System	1681	30.5		
	Total	2080	37.8		
Total		5508	100.0		

Q36b: Which of these describes the main reason for your last contact?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	To make a payment	302	5.5	9.1	9.1
	To request a Council service	656	11.9	19.9	29.0
	To make an application for something	505	9.2	15.3	44.3
	To report a problem	689	12.5	20.9	65.2
	In response to a communication from the Council	273	5.0	8.3	73.5
	To get information or advice about a Council service	278	5.0	8.4	81.9
	To get more general information or advice	101	1.8	3.1	84.9
	To make a complaint about a Council service	162	2.9	4.9	89.8
	To make a complaint about something else	128	2.3	3.9	93.7
	On a business-related matter	55	1.0	1.7	95.4
	Another reason	152	2.8	4.6	100.0
	Total	3301	59.9	100.0	
Missing	(missing)	526	9.6		
	System	1681	30.5		
	Total	2207	40.1		
Total	5508	100.0			

Q36c: Still thinking of your last contact with the Council, how satisfied or dissatisfied were you with this contact overall?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very satisfied	1128	20.5	30.4	30.4
	Fairly satisfied	1435	26.0	38.6	69.0
	Neither satisfied nor dissatisfied	416	7.5	11.2	80.1
	Fairly dissatisfied	340	6.2	9.2	89.3
	Very dissatisfied	382	6.9	10.3	99.6
	Don't know	16	.3	.4	100.0
	Total	3717	67.5	100.0	
Missing	(missing)	111	2.0		
	System	1681	30.5		
	Total	1792	32.5		
Total	5508	100.0			

Q37.1) To make a payment

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Post	594	10.8	11.8	11.8
	Personal visit to Customer Service Point	929	16.9	18.5	30.3
	Telephone	957	17.4	19.0	49.3
	Electronic Method, such as email or Internet	2169	39.4	43.1	92.5
	Other	379	6.9	7.5	100.0
	Total	5028	91.3	100.0	
Missing	(missing)	481	8.7		
Total		5508	100.0		

Q37.2) To request a Council service

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Post	106	1.9	2.1	2.1
	Personal visit to Customer Service Point	583	10.6	11.4	13.5
	Telephone	3011	54.7	58.8	72.2
	Electronic Method, such as email or Internet	1383	25.1	27.0	99.2
	Other	39	.7	.8	100.0
	Total	5121	93.0	100.0	
Missing	(missing)	387	7.0		
Total		5508	100.0		

Q37.3) To make an application for something

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Post	439	8.0	8.7	8.7
	Personal visit to Customer Service Point	1081	19.6	21.3	30.0
	Telephone	1511	27.4	29.8	59.8
	Electronic Method, such as email or Internet	2002	36.3	39.5	99.3
	Other	36	.7	.7	100.0
	Total	5069	92.0	100.0	
Missing	(missing)	439	8.0		
Total		5508	100.0		

Q37.4) To report a problem

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Post	90	1.6	1.8	1.8
	Personal visit to Customer Service Point	607	11.0	11.9	13.7
	Telephone	3248	59.0	63.8	77.5
	Electronic Method, such as email or Internet	1115	20.2	21.9	99.4
	Other	32	.6	.6	100.0
	Total	5091	92.4	100.0	
Missing	(missing)	417	7.6		
Total		5508	100.0		

Q37.5) In response to a communication from the Council

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Post	775	14.1	15.3	15.3
	Personal visit to Customer Service Point	570	10.3	11.2	26.5
	Telephone	2083	37.8	41.1	67.6
	Electronic Method, such as email or Internet	1590	28.9	31.4	99.0
	Other	52	.9	1.0	100.0
	Total	5070	92.0	100.0	
Missing	(missing)	438	8.0		
Total		5508	100.0		

Q37.6) To get information or advice about a Council service

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Post	391	7.1	7.7	7.7
	Personal visit to Customer Service Point	670	12.2	13.1	20.8
	Telephone	2001	36.3	39.2	59.9
	Electronic Method, such as email or Internet	2009	36.5	39.3	99.3
	Other	37	.7	.7	100.0
	Total	5108	92.7	100.0	
Missing	(missing)	400	7.3		
Total		5508	100.0		

Q37.7) To get more general information or advice

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Post	371	6.7	7.3	7.3
	Personal visit to Customer Service Point	739	13.4	14.5	21.8
	Telephone	1966	35.7	38.6	60.4
	Electronic Method, such as email or Internet	1971	35.8	38.7	99.2
	Other	43	.8	.8	100.0
	Total	5089	92.4	100.0	
Missing	(missing)	419	7.6		
Total		5508	100.0		

Q37.8) To make a complaint about a Council service

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Post	403	7.3	8.0	8.0
	Personal visit to Customer Service Point	852	15.5	16.9	24.8
	Telephone	2493	45.3	49.3	74.2
	Electronic Method, such as email or Internet	1259	22.9	24.9	99.1
	Other	47	.9	.9	100.0
	Total	5054	91.8	100.0	
Missing	(missing)	454	8.2		
Total		5508	100.0		

Q37.9) To make a complaint about something else

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Post	357	6.5	7.1	7.1
	Personal visit to Customer Service Point	747	13.6	14.8	21.9
	Telephone	2583	46.9	51.2	73.2
	Electronic Method, such as email or Internet	1309	23.8	26.0	99.1
	Other	44	.8	.9	100.0
	Total	5040	91.5	100.0	
Missing	(missing)	468	8.5		
Total		5508	100.0		

Q37.10) On a business-related matter

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Post	365	6.6	7.4	7.4
	Personal visit to Customer Service Point	984	17.9	19.9	27.4
	Telephone	2069	37.6	41.9	69.3
	Electronic Method, such as email or Internet	1436	26.1	29.1	98.4
	Other	79	1.4	1.6	100.0
	Total	4934	89.6	100.0	
Missing	(missing)	574	10.4		
Total		5508	100.0		

Q37.11) For another reason

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Post	284	5.2	6.0	6.0
	Personal visit to Customer Service Point	631	11.5	13.4	19.4
	Telephone	2187	39.7	46.4	65.8
	Electronic Method, such as email or Internet	1501	27.2	31.8	97.6
	Other	113	2.0	2.4	100.0
	Total	4717	85.6	100.0	
Missing	(missing)	792	14.4		
Total		5508	100.0		

Q38: Are there any DBC services, which you currently cannot access online, that you would particularly like to access online?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	178	3.2	3.5	3.5
	No	2112	38.3	41.8	45.3
	Not sure	2765	50.2	54.7	100.0
	Total	5055	91.8	100.0	
Missing	(no computer/ Internet access)	35	.6		
	(missing)	418	7.6		
	Total	453	8.2		
Total		5508	100.0		

Q39: Do you have access to the Internet?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	4306	78.2	80.1	80.1
	No	1073	19.5	19.9	100.0
	Total	5380	97.7	100.0	
Missing	(missing)	129	2.3		
Total		5508	100.0		

Q40: Do you ever use the Internet or email to access services or information from DBC?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	3037	55.1	71.9	71.9
	No	1189	21.6	28.1	100.0
	Total	4226	76.7	100.0	
Missing	(missing)	80	1.5		
	System	1202	21.8		
	Total	1282	23.3		
Total		5508	100.0		

Q40a.1: Why not? (Please select all that apply) - Not aware of services that are available online

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Not aware of services that are available online	340	6.2	83.5	83.5
	(missing)	67	1.2	16.5	100.0
	Total	408	7.4	100.0	
Missing	System	5101	92.6		
Total		5508	100.0		

Q40a.2: Why not? (Please select all that apply) - Security concerns

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Security concerns	100	1.8	100.0	100.0
Missing	System	5409	98.2		
Total		5508	100.0		

Q40a.3: Why not? (Please select all that apply) - Prefer to talk to people

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Prefer to talk to people	681	12.4	100.0	100.0
Missing	System	4828	87.6		
Total		5508	100.0		

Q40a.4: Why not? (Please select all that apply) - Limited computer skills

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Limited computer skills	193	3.5	100.0	100.0
Missing	System	5315	96.5		
Total		5508	100.0		

Q40a.5: Why not? (Please select all that apply) - Council website too difficult to use

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Council website too difficult to use	50	.9	100.0	100.0
Missing	System	5458	99.1		
Total		5508	100.0		

Q40a.6: Why not? (Please select all that apply) - Other (Please type in)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Other	109	2.0	100.0	100.0
Missing	System	5399	98.0		
Total		5508	100.0		

Q41.1: Darlington Borough Council has Twitter profiles and Facebook pages - are you aware of any of these? - Yes - Twitter

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes - Twitter	811	14.7	86.4	86.4
	(missing)	128	2.3	13.6	100.0
	Total	938	17.0	100.0	
Missing	System	4570	83.0		
Total		5508	100.0		

Q41.2: Darlington Borough Council has Twitter profiles and Facebook pages - are you aware of any of these? - Yes - Facebook

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes - Facebook	1094	19.9	100.0	100.0
Missing	System	4414	80.1		
Total		5508	100.0		

Q41.3: Darlington Borough Council has Twitter profiles and Facebook pages - are you aware of any of these? - Not aware of any

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Not aware of any	2981	54.1	100.0	100.0
Missing	System	2527	45.9		
Total		5508	100.0		

Q42.1: Have you ever used or viewed any of these? - Yes - Twitter

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes - Twitter	193	3.5	74.6	74.6
	(missing)	65	1.2	25.4	100.0
	Total	258	4.7	100.0	
Missing	System	5250	95.3		
Total		5508	100.0		

Q42.2: Have you ever used or viewed any of these? - Yes - Facebook

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes - Facebook	406	7.4	100.0	100.0
Missing	System	5102	92.6		
Total		5508	100.0		

Q42.3: Have you ever used or viewed any of these? - No

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	653	11.8	100.0	100.0
Missing	System	4856	88.2		
Total		5508	100.0		

Q42a.1: Why not? (Please select all that apply) - Security concerns

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Security concerns	74	1.3	73.8	73.8
	(missing)	26	.5	26.2	100.0
	Total	100	1.8	100.0	
Missing	System	5408	98.2		
Total		5508	100.0		

Q42a.2: Why not? (Please select all that apply) - Prefer to contact people by other methods

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Prefer to contact people by other methods	366	6.6	100.0	100.0
Missing	System	5143	93.4		
Total		5508	100.0		

Q42a.3: Why not? (Please select all that apply) - Limited computer skills

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Limited computer skills	45	.8	100.0	100.0
Missing	System	5464	99.2		
Total		5508	100.0		

Q42a.4: Why not? (Please select all that apply) - Twitter/ Facebook too difficult to use

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Twitter/ Facebook too difficult to use	12	.2	100.0	100.0
Missing	System	5496	99.8		
Total		5508	100.0		

Q42a.5: Why not? (Please select all that apply) - Other (Please type in)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Other	219	4.0	100.0	100.0
Missing	System	5289	96.0		
Total		5508	100.0		

Q43b: Generally, how satisfied or dissatisfied are you with DBC Twitter profiles and Facebook pages?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very satisfied	70	1.3	15.4	15.4
	Fairly satisfied	223	4.1	49.1	64.6
	Neither satisfied nor dissatisfied	133	2.4	29.3	93.9
	Fairly dissatisfied	12	.2	2.6	96.5
	Very dissatisfied	3	.0	.6	97.0
	Don't know	13	.2	3.0	100.0
	Total	454	8.2	100.0	
Missing	(missing)	25	.5		
	System	5029	91.3		
	Total	5054	91.8		
Total		5508	100.0		

Q44: How long have you lived in the Darlington Borough Council area?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	less than 3 years	460	8.4	8.7	8.7
	3 to 5 years	231	4.2	4.4	13.0
	6 to 10 years	588	10.7	11.1	24.1
	11 to 20 years	721	13.1	13.6	37.7
	more than 20 years	3298	59.9	62.3	100.0
	Total	5298	96.2	100.0	
Missing	System	210	3.8		
Total		5508	100.0		

Q46: Are you male or female?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Male	2594	47.1	47.9	47.9
	Female	2827	51.3	52.1	100.0
	Total	5421	98.4	100.0	
Missing	(missing)	87	1.6		
Total		5508	100.0		

Age group

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	18 - 29 years	601	10.9	10.9	10.9
	30 - 39 years	1258	22.8	22.8	33.8
	40 - 49 years	977	17.7	17.7	51.5
	50 - 59 years	846	15.4	15.4	66.8
	60 - 69 years	748	13.6	13.6	80.4
	70-79 years	511	9.3	9.3	89.7
	80 years and over	328	6.0	6.0	95.7
	(missing)	238	4.3	4.3	100.0
Total		5508	100.0	100.0	

Q48: How is your health in general? Would you say it is?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very good	1701	30.9	31.5	31.5
	Good	2205	40.0	40.8	72.3
	Fair	1162	21.1	21.5	93.8
	Bad	267	4.8	4.9	98.7
	Very bad	68	1.2	1.3	100.0
	Total	5404	98.1	100.0	
Missing	System	105	1.9		
Total		5508	100.0		

Q49: In which of these ways does your household occupy your current accommodation?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Owned outright	1709	31.0	31.8	31.8
	Buying on mortgage	2170	39.4	40.3	72.1
	Rent from Council	479	8.7	8.9	81.0
	Rent from Housing Association/ Trust	203	3.7	3.8	84.8
	Rent from private landlord	753	13.7	14.0	98.8
	Other	66	1.2	1.2	100.0
	Total	5380	97.7	100.0	
Missing	(missing)	129	2.3		
Total		5508	100.0		

Q50: How many children aged 17 or under are living here?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	None	3712	67.4	69.8	69.8
	One	759	13.8	14.3	84.0
	Two	642	11.7	12.1	96.1
	Three	162	2.9	3.1	99.1
	Four	39	.7	.7	99.9
	More than four	8	.1	.1	100.0
	Total	5322	96.6	100.0	
Missing	(missing)	187	3.4		
Total		5508	100.0		

Q51: And how many adults aged 18 or over are living here?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	One	1844	33.5	35.7	35.7
	Two	2821	51.2	54.7	90.4
	Three	367	6.7	7.1	97.5
	Four	107	1.9	2.1	99.6
	More than four	22	.4	.4	100.0
	Total	5161	93.7	100.0	
Missing	(missing)	348	6.3		
Total		5508	100.0		

Q52: Which of these activities best describes what you are doing at present?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Employee in full-time job (30 hours plus per week)	2240	40.7	42.5	42.5
	Employee in part-time job (under 30 hours per week)	583	10.6	11.1	53.6
	Self-employed full or part-time	323	5.9	6.1	59.7
	On a government supported training programme (e.g. Modern Apprenticeship/ Training for work)	20	.4	.4	60.1
	Full-time education at school, college or university	31	.6	.6	60.7
	Unemployed and available for work	239	4.3	4.5	65.2
	Permanently sick/ disabled	214	3.9	4.1	69.3
	Wholly retired from work	1257	22.8	23.8	93.1
	Looking after the home	230	4.2	4.4	97.5
	Doing something else	133	2.4	2.5	100.0
	Total	5270	95.7	100.0	
Missing	(missing)	238	4.3		
Total		5508	100.0		

Q53: Do you have any long-standing illness, disability or infirmity?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1617	29.3	30.9	30.9
	No	3614	65.6	69.1	100.0
	Total	5231	95.0	100.0	
Missing	(missing)	277	5.0		
Total		5508	100.0		

Q54: Does this illness or disability limit your activities in any way?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1118	20.3	71.9	71.9
	No	437	7.9	28.1	100.0
	Total	1556	28.2	100.0	
Missing	(missing)	61	1.1		
	System	3892	70.7		
	Total	3953	71.8		
Total		5508	100.0		

Q55: To which of these groups do you consider you belong to?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	White - British (English/ Welsh/ Scottish/ Northern Irish)	4976	90.3	94.1	94.1
	White - Irish	19	.3	.4	94.4
	White - Gypsy or Irish Traveller	7	.1	.1	94.5
	White - Other	134	2.4	2.5	97.1
	Mixed - White & Black Caribbean	2	.0	.0	97.1
	Mixed - White & Asian	9	.2	.2	97.3
	Mixed - Other	3	.1	.1	97.3
	Asian/ Asian British - Indian	54	1.0	1.0	98.4
	Asian/ Asian British - Pakistani	10	.2	.2	98.6
	Asian/ Asian British - Bangladeshi	6	.1	.1	98.7
	Asian/ Asian British - Chinese	7	.1	.1	98.8
	Asian/ Asian British - Other	23	.4	.4	99.2
	Black/ Black British - African	7	.1	.1	99.4
	Black/ Black British - Caribbean	3	.0	.0	99.4
	Black/ Black British - Other	6	.1	.1	99.5
	Arab	5	.1	.1	99.6
	Any other Ethnic Group	19	.3	.4	100.0
	Total	5291	96.0	100.0	
Missing	(missing)	218	4.0		
Total		5508	100.0		

Prize Draw

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes - would like to be entered into the prize draw	3181	57.7	100.0	100.0
Missing	System	2328	42.3		
Total		5508	100.0		

Interested in joining Citizens' Panel?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes - interested in joining the Citizens' Panel	918	16.7	75.8	75.8
	No	294	5.3	24.2	100.0
	Total	1212	22.0	100.0	
Missing	System	4297	78.0		
Total		5508	100.0		