

Please fill in your details in **BLOCK CAPITALS** below.

Your details

Title: Mr ☐ Mrs ☒ Miss ☐ Ms ☐ Other.....

First Name:

Surname:

Address:

Postcode:

E-mail:

Phone Number:

Are you contacting us on behalf of someone else?

Yes ☐ No ☒

If you answered yes, please provide their details below:

Title: Mr ☐ Mrs ☐ Miss ☐ Ms ☐ Other.....

First Name:

Surname:

Address:

Postcode:

E-mail:

Phone Number:

Please ask the person who you are acting on behalf of to sign to confirm they give their permission for us to share information with you:

Signed: Date:

(complainant)

Signed: Date:

(representative)

Are you contacting us about:

Adult Social Care ☐ Children's Social Care ☐

Housing ☐ Public Health ☐

Any other Council Service ☒

Do you want to make a:

Complaint ☒ Compliment ☒ Comment ☒

Please give as much detail as you can about your

complaint, compliment or comment in the space below.

I wish to compliment the staff at the library
for putting on such an excellent exhibition of
photographs of Old Darlington, using negatives
of photographs taken by my father, Owen
Wickstead, & donated to the town by him.
Being unaware that he had a daughter still
living in the town, they researched articles
in the Echo etc. & produced an accurate account
of his life and work. I comment on the
superb facilities offered by the library to
the people of Darlington. Should it be clouded
down as has been suggested by our short-
sighted council members & local auditors
personnel, where do people in need of benefit
support & unable to afford a computer go to
make a claim? Where will the archive held
by the library, including my father's negatives
go? Where do local historians do their
research? My complaint is serious. The
library, and the covered market are part
of Darlington's beating heart. P.T.O.

So far as the market is especially concerned, my husband & I were both born & raised in Darlington & though some of the improvements in the Town Centre area have been very successful, we cannot agree that the Covered Market needs more than a roof repair, which the traders have been asking for years. My son-in-law has worked in Borough Market in Coudesville as a cheesemonger, and the atmosphere there draws in tourists by the hundreds. It has stone floors & open sides & no sanitised health & safety features. Darlington Covered Market, where I was taken as a child by my mother, as was my husband by his, with its stone floors, the smell of vegetables, the friendly personal relationships with the stall holders should stay as it is & not have its character destroyed by unnecessary alterations & excessive health & safety considerations which price themselves out of the market.

If you are making a complaint, what would you like us to do to put things right?

Repair the roof of the market & let the traders run it.

Re-open the traditional market square to hold the open market & keep it in one place instead of scattering stalls about the High Town. See my father's photographs of how it used to be & the crowds who went there - on view in the library.

Let us know where the library archive will be kept. Will it all

'vanish', as did the WWII models of aircraft made by my father & used as aircraft recognition tools? If you are making a complaint, have you already contacted the Council about your complaint? Yes ☐ No ☒

If yes, who did you contact? ^{donated to the library in the early sixties & now lost.}

If you are making a complaint, do you feel you have been discriminated against? Yes ☐ No ☒

If so, on what grounds?

Signed [redacted] Date: 7.3.16.

Please send this form back to us at:
Complaints & Information Governance Team,
Town Hall, Darlington, DL1 5QT.