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# An inclusive approach

If English is not your first language and you would like more information about this document, or if you require any other print please ring 01325 405601

Urdu	اگر آپ کو بیک پچانگریز می کے علاوہ کمی دوسری زبان میں درکار ہوتو برائے میریانی ٹیلینون فمبر 01325 405601 پر فرن کر کے حوالد فہر بتا کیں۔
Punjabi	ਜੇ ਇਹ ਪਰਚਾ ਤੁਹਾਨੂੰ ਅੰਗਰੇਜ਼ੀ ਤੋਂ ਬਿਨਾਂ ਕਿਸੇ ਹੋਰ ਭਾਸ਼ਾ ਵਿਚ ਚਾਹੀਦਾ ਹੈ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਸਾਨੂੰ ਨੰਬਰ 01325 405601 ਤੇ ਫ਼ੋਨ ਕਰੋ ਅਤੇ ਰੈਫ਼ਰੈਂਸ (ਹਵਾਲਾ) ਨੰਬਰ ਦੱਸੋ।
Hindi	यदि आप यह प्रकाशन अंगेज़ी के अलावा अन्य भाषा में चाहतें है तो कृपया संदर्भ नम्बर (रेफरन्स नम्बर) बताकर निम्नलिखित 01325 405601 <b>पर संपर्क करें</b> ।
Cantonese	如果你需要其它語言的版本,請與以下電話聯係並報出參考號碼:01325 405601
Bengali	যদি আপনার ইংরেজী ছাড়া অন্য কোন ভাষায় এই প্রকাশনাটির দরকার থাকে, তাহলে নম্বরে ফোন করুন এবং সূত্র নম্বর উল্লেখ করুন। 01325 405601
Arabic	إذا رغبتم الحصول على هذه النشرة بلغة أخرى غير اللغـــة الإنجليزيــة نرجــو الاتصال بنا على رقم المهاتف التالي : 01325 405601 • مع ذكر رقم الاشارة.
Polish	Jeśli chciał(a)by Pan(i) otrzymać polską wersję językową tego dokumentu, proszę zadzwonić pod numer _01325_405601_i podać numer identyfikacyjny dokumentu.













**ntensive Support** 



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#### What is Intensive Support?

Intensive Support aims to reach people who want to get back into learning but may have lost confidence and don't know where to start. Intensive Support is unique whereby our tutors will work with you on a one-to-one basis with you in your home, in a mutually agreed venue such as a coffee shop or in our learning centres. You will learn confidence skills at your own pace with the aim of gaining enough confidence to join a more traditional course when ready.

The Intensive Support team works in partnership with other practitioners and agencies, including the Early Help team and the Job Centre (if applicable) to ensure all of your needs are met.



#### **Intensive Support Offer:**

We'll help you

- Build Confidence and self-esteem
- Improve your basic skills, including maths and English
- Join community learning classes, including Learning & Skills courses
- Set future, positive goals
- Provide careers advice

Progression is an important part of Intensive Support. We're with you every step of the way on your learning journey.



## Benefits of Intensive Support

- Increased confidence
- Support to become effective parents (if applicable)
- Improved independent living skills
- Improved family relationships
- Encouragement to participate in further learning or to join a community group
- Support to participate in further learning
- Support to make life choices
- Plus lots more

## **Referral Process**

Referrals are accepted from yourself or from professionals and practitioners.

#### **Self-referrals**

Simply fill out the form below or please contact us using the details on the reverse of this leaflet. Alternatively, please complete the Intensive Support referral form found on our website in the Family Learning section.

#### **Professionals and Practitioners**

You can refer clients you are supporting to Intensive Support at any point during the year. Referrals can be made by contacting us using the details on the reverse of this leaflet. Alternatively, please complete the Intensive Support referral form found on our website in the Family Learning section.

## **Intensive Support Self-Referral**

Name	
Date of birth	
Address	
Postcode	
Email address	
Contact number/s	
I confirm I am aged 19 or over and I am a resident of Darlington, the Tees Valley or surrounding area	
I confirm I have the right to live and work in the UK	
I confirm I have been a resident of the UK, EU or EEA continuously for the previous three years	

Please hand this form into a member of the Learning & Skills team.

Melvin, a previous Intensive Support learner