

Victoria Road: Residents Survey

As part of the vision for Darlington train station Darlington Borough Council are looking at access to the station, including Victoria Road. Groundwork North East & Cumbria have been appointed to consult with local residents/ users of Victoria Road and the surrounding areas.

We would like to know your thoughts on Victoria Road to help us understand how we can improve the street by asking you to answer the following questions. Your thoughts will then be used by Groundwork and DBC to look at proposed improvements to address any issues or concerns and improve people's future experience of Victoria Road.

1. Where do you live?

Street Name

Postcode

2. What is your purpose for visiting Victoria Road? (Please tick all that apply)

| | |
|-------------------------|-----------------------------|
| Social – pub / café etc | Short cut into town |
| Doctors or pharmacy | To get to the train station |
| Work | On way to somewhere else |
| Shopping | I live here |
| Live nearby | Other (please state) |

3. How often do you use Victoria Road?

| | |
|--------------------|-------------------|
| Every Day | Once a month |
| 5 days a week | Every 2 -3 months |
| 2 – 3 times a week | 2-3 times a year |
| Once a week | Once a year |
| 2-3 times a month | |

4. What time of day do you tend to use Victoria Road (Please tick all that apply)

Morning
Afternoon
Evening
Night
Only in "rush hour" (8am – 9am or 4pm – 5pm)

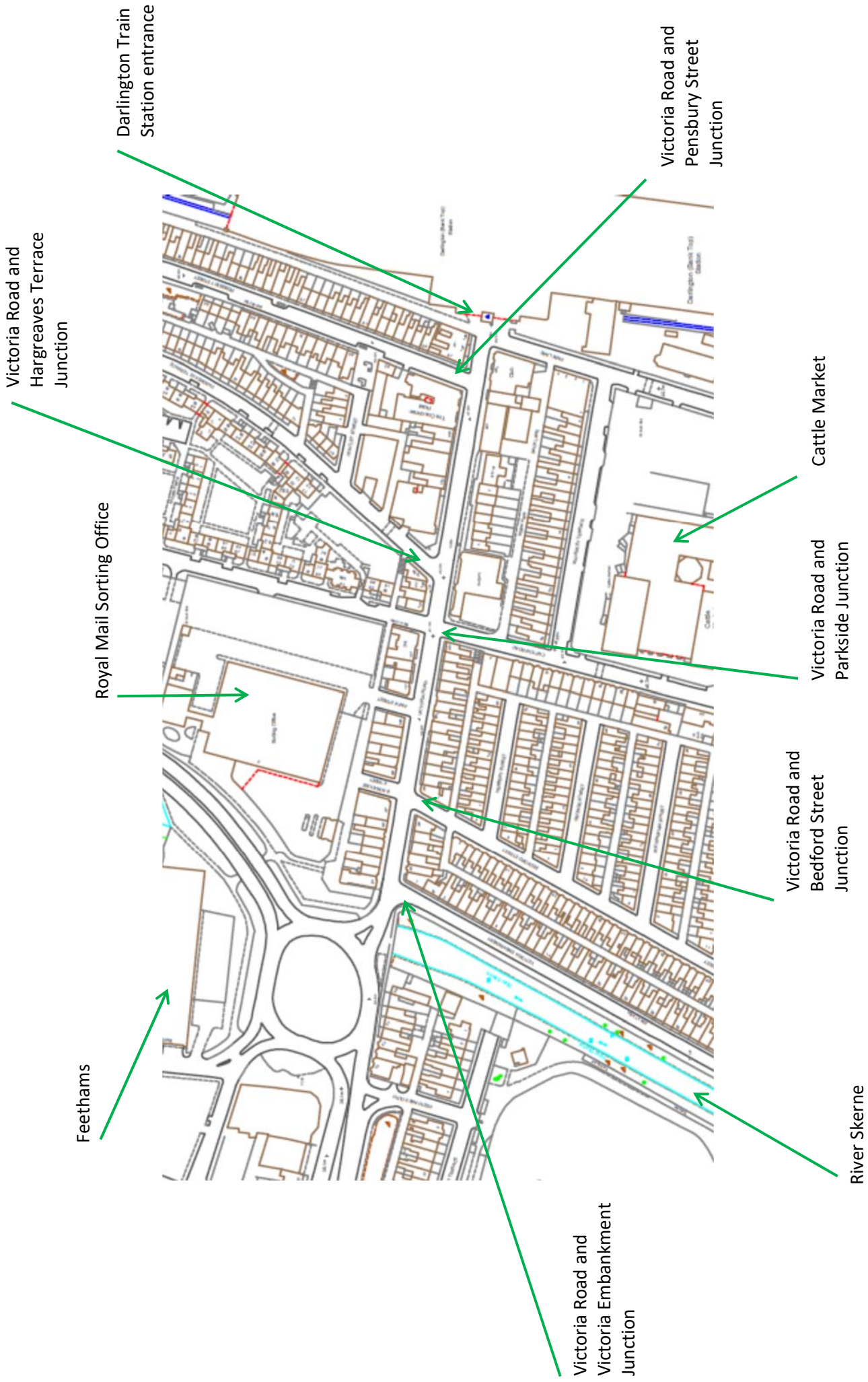
5. How do you get to Victoria Road?

Walking
Bike
Bus
Car
Taxi
Other (please state)

6. How do you use Victoria Road?

Walking
Bike
Bus
Car
Taxi
Other (please state)

7. Please use this map to draw on your usual route when using Victoria Road



8. What do you think are the main reasons to visit Victoria Road? (tick all that apply)

- | | |
|------------------------------|-----------------------------|
| Post office | Shops |
| Train station | Café |
| Town centre | Visiting friends and family |
| Hippodrome | Takeaways |
| Local Park | Pub |
| Green Spaces | Other (please state) |
| Civil Services (i.e. Courts) | |

**9. Please explain what you feel are the main barriers/issues for people using Victoria Road?
For example, cleanliness, safety or traffic.**

10. Do you have any safety concerns? For example, lighting, ASB, traffic speed (amount or type)

**11. Do you have any comments of the overall appearance of Victoria Road?
For example, buildings, roads and footways, green space**

For Q9, Q10 and Q11 you can also visit our website to highlight areas on map and make further comments.
Please visit <https://victoriaroad.stickyworld.com/>

12. Thinking about how you travel along Victoria Road, please rate how easy it is for you to travel in this mode. Please rate and comment to what applies to you. (1 being very easy and 5 being very hard)

| | | | | | | |
|---------|---|---|---|---|---|-----|
| Cycling | 1 | 2 | 3 | 4 | 5 | N/A |
| Comment | | | | | | |

| | | | | | | |
|---------|---|---|---|---|---|-----|
| Walking | 1 | 2 | 3 | 4 | 5 | N/A |
|---------|---|---|---|---|---|-----|

Comment

Bus Routes
Comment

1 2 3 4 5 N/A

Car user
Comment

1 2 3 4 5 N/A

13. Do you like how Victoria Road looks? Yes No

14. Are there areas specifically you would like to comment on? If preferred you can also visit our website to highlight areas on map and comment. Please visit <https://victoriaroad.stickyworld.com/>

15. What do you like about Victoria Road? Please comment below

16. Would you like to be kept informed about this consultation? Yes No

17. Would you like to attend an event to further comment on Victoria Road? Yes No

We are looking for community ambassadors to support the Victoria Road consultation and ongoing project

18. Would you be interested in becoming a community ambassador?

Yes

No

Not sure, I would like further information

If you have ticked yes to Q16, Q17 or Q18 please tick the following and complete the information details below.

GDPR tick box and wording to be included This info is asked for on the following page

Name

Address

Email

About You

The following questions are to help us understand about you and, therefore, how the responses to this consultation differ among residents who have different backgrounds, lifestyles and circumstances. All information will be kept strictly confidential and used for analysis purposes only, in accordance with the Data Protection Act 1998.

1. Are you responding to this consultation...

- As an individual
- On behalf of another individual
- On behalf of an organisation

2. If you would be happy for us to follow up on your comments please give us contact details below. You don't need to answer all of the questions.

Name _____
1st Line of Address _____
2nd Line of Address _____
Town/City _____
Post Code Email Address _____
Telephone Number _____

3. What is your, or the person on whose behalf you are responding, sex?

- Male
- Female
- Other
- Prefer Not To Say

4. What age group do you, or the person on whose behalf you are responding, fall into?

- Under 18 years
- 18-24 years
- 25-34 years
- 35-44 years
- 45-59
- 60-75
- Over 75 years

5. Do you, or the person on whose behalf you are responding, consider yourself to have a disability?

- Yes
- No
- Not sure / don't know
- Prefer not to say

6. If you, or the person on whose behalf you are responding, consider yourself to have a disability, please tick any/all of the following which apply to you...

- Mobility Impairment
- Visual Impairment
- Hearing Impairment
- Learning Disability
- Mental Health
- Long-Term Limiting Illness
- Other

- Not sure / don't know Prefer not to say
- Not applicable - don't have a disability

7. What ethnic group do you, or the person on whose behalf you are responding, belong to?

- White - English/Welsh/Scottish/Northern Irish/British
- White – Irish
- White - Gypsy/Irish Traveller
- White – Other
- Mixed / Multiple Ethnic Groups - White and Black Caribbean
- Mixed / Multiple Ethnic Groups - White and Black African
- Mixed / Multiple Ethnic Groups - White and Asian
- Mixed / Multiple Ethnic Groups – Other
- Asian / Asian British - Indian
- Asian / Asian British – Pakistani
- Asian / Asian British - Bangladeshi
- Asian / Asian British – Chinese
- Asian / Asian British - Other
- Black / Black British – African
- Black / Black British - Caribbean
- Black / Black British – Other
- Arab
- Other
- Not sure / don't know
- Prefer not to say

If you have selected any of the 'Other' options above, please specify here:

Victoria Road: Business Survey

As part of the vision for Darlington train station Darlington Borough Council are looking at access to the station, including Victoria Road. Groundwork North East & Cumbria have been appointed to consult with businesses and residents of Victoria Road and the surrounding areas.

We would like to know your thoughts on Victoria Road and what you feel could help your business and support the local economy by asking you to answer the following questions. Your thoughts will then be used by Groundwork and DBC to look at proposed improvements to address any issues or concerns and improve people's future experience of Victoria Road.

1. What is your business? _____

2. Are you the owner / manager? Yes No

3. Please provide your business postcode _____

4. How long has your business been on Victoria Road? _____

5. How do you feel most of your customers travel to get to you?

- Foot
- Bike
- Car
- Bus
- Train
- Taxi
- Other
- Don't know

6. How do you feel most of your business is generated?

- Passing trade
- Regular shoppers
- Through advertising
- Local businesses for local people
- Specialist
- Other (Please specify) _____

7. What are your initial thoughts on Victoria Road?

8. What issues do you face as a business as a result of how Victoria Road is, or is perceived?

9. What improvements do you feel could be made to Victoria Road as a whole?

10. How do you think improvements to Victoria Road could support your business?

For Q8, Q9 and Q10 you can also visit our website to highlight areas on map and make further comments.

Please visit <https://victoriaroad.stickyworld.com/>

11. How do you currently get to work?

- Walk
- Drive
- Bus
- Train
- Other (please state)

12. How do your staff get to work?

- Walk
- Drive
- Bus
- Train
- Other (Please state)

If you also use Victoria Road for personal use we would be very grateful if you could also complete the residential survey. Please speak to Groundwork (01325) 464270 or use the following link to the survey online.

- | | | |
|--|-----|----|
| 13. Would you like to be kept informed about this consultation? | Yes | No |
| 14. Would you like to attend an event to further comment on Victoria Road? | Yes | No |

We are looking for community ambassadors to support the Victoria Road consultation and ongoing project

15. Would you be interested in becoming a community ambassador?

- Yes
- No
- Not sure, I would like further information

If you have ticked yes to Q16, Q17 or Q18 please tick the following and complete the information details below.

GDPR tick box and wording to be included

Name

Address

Email