Drop In Sessions Results – Raw data

Parking
Difficult to find parking for business workers and unloading can be difficult – could businesses apply for permits or have free parking designated to them?
Limited parking for customers
Taxi rank isn’t often used.
People park on the zig-zag lines making it dangerous for people crossing roads and for vehicles to have the necessary sight lines.
Parking is an issue near the Post office for people collecting parcels.
Better enforcement needed of parking permit areas and yellow lines. (Residents asked where photos of bad parking can be sent to and what information is needed.) If not enforcement it raises the question in residents for the need for them.
Reconsider the parking permit scheme so the permit is linked to a particular house rather than a registration would make this a more attractive and better revenue generator for the Council.
Royal Mail should be requested to provide enough parking spaces for customers using their services, as this causes a lot of congestion.
Any free parking spaces are taken up by postal workers

Drainage
Gully’s are often blocked – need widening / more frequent cleaning
Consider proposals from Project Downpour
Litter compounds the drainage issue.
Flooding is compounded by the fat from the take-aways.

Rubbish
The amount of rubbish lets the street down.
More bins are needed
Dog waste was flagged as a big problem, especially in the back alleys.
Enforcement of people incorrectly disposing of waste.
Bags of rubbish next to full bins are not taken and then bags tear and rubbish released. Consider more frequent collections / better enforcement of correct use
Bin wagons don’t tidy any “extra” rubbish away.
There is broken glass along the Road.
Take-aways have lack of pride
Bins should be taken in from by the take away businesses.
Steps by Sainsbury’s highlighted as a particular issue area for rubbish with overflowing bins, dog and human waste found there.
More street cleaners are needed.
Support the Street Champions.

Appearance
The area looks dull and uninviting
Could there be funding for shop fronts to look the same?
Properties and shops need tidying up front and back.
Could shops have matching signs?
The area is an eyesore / lost the village feel.

Lighting
Better lighting would make the area more attractive
Insufficient street lighting.
Could the Road have Christmas Lights?

**Traffic calming**
- Bring in 20mph speed limit
- Prioritise the pedestrians not the traffic
- Reduce traffic through the street – could a one way system be considered?
- Road is not wide enough for buses especially near the station
- Can speed bumps be put in the back lanes.
- Could Waverly Terrace become a cul-de-sac
- The four way crossing at Clifton Road / Victoria Road is dangerous especially for the elderly.
- A blind participant highlighted the markings for blind pedestrians are incorrect at this junction.

**Anti-social behaviour**
- More working CCTV is needed to monitor the anti-social behaviour
- Area changes on a night time, due to change of businesses open.
- People take drugs up the back alleys.
- Need landlords to take more pride and better control of what happens in their properties.
- Elderly don’t feel safe on Victoria Road
- Methadone is taken on the street, not in the pharmacies. Intimidating to walk by in the street.

**Roads / paths**
- The road needs resurfacing, there are lots of pot holes
- Pot holes make building shake – one example was given that a window had to be replaced three times due to the pot holes making vehicles bounce, resulting in cracking windows.
- Paving was only completed for half the street – should this be continued?
- Path surface is hard to use with pushchairs – uneven, cracked and raised stones in places.
- Northern and Southern Back lanes should be resurfaced – both in poor state of repair.
- Path down Bedford Street is in very poor condition.
- Parking scheme posts make using the path with luggage / limited mobility, etc. more difficult.
- The path next to the Trophy shop is too steep for elderly to use, especially in icy weather.

**Cycle path**
- Better signage is needed
- Cyclists use the pavement – need a full cycle path

**Walking**
- Traffic is fast and there are blind spots – especially an issue at the crossing at the roundabout end of the Victoria Road.
- Consider relocating zebra crossing further up or making it traffic light controlled.
- Unsafe to cross at the Clifton Road / Victoria Road junction

**Cattle Mart – although this is moving by Spring 2020 points included;**
- Vans block the street

**Suggested improvements**
- Improved street furniture and rationalise the number of posts needed.
- Decorative artwork for railings / empty shops / blank walls, using the theme around the strong rail heritage connections.
Buy supporting businesses to improve their properties appearance, reduces the temptation for graffiti, etc.
Have hanging baskets outside businesses, negating the need for Council to have to water them and increasing the sense of pride and ownership of local businesses.
Encourage better quality shops / businesses – too many takeaways.
Introduce more greenery
Decorative signage needed at the station entrance to highlight key sights and welcome people to Darlington.
Any improvements needs community buy in.

**Examples to consider**
Boutique style shops like Lark Street in Liverpool
Area surrounding York Station
Sheffield Street Art