		Q1: (	Overall, ho	ow satisf	ied or diss		d are you ve?	with yo	ur local ar	ea as a p	lace to	Т	otal
		Very s	atisfied	Fairly s	atisfied	satisf	ither ied nor atisfied		airly atisfied	Very dis	ssatisfied	ed Count	%
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %
MSOA	MSOA 1	230	34.3%	322	49.3%	63	9.7%	32	4.2%	23	2.6%	670	100.0%
	MSOA 2	44	17.2%	143	59.4%	33	16.3%	14	4.7%	7	2.5%	241	100.0%
	MSOA 3	88	21.3%	180	53.6%	36	12.2%	23	11.7%	8	1.3%	335	100.0%
	MSOA 4	32	10.6%	106	53.0%	35	19.4%	23	11.5%	14	5.6%	210	100.0%
	MSOA 5	96	27.6%	155	54.8%	21	7.2%	17	8.3%	6	2.1%	295	100.0%
	MSOA 6	124	24.9%	229	49.7%	49	13.4%	36	9.3%	12	2.6%	450	100.0%
	MSOA 7	40	14.5%	133	60.2%	31	12.9%	14	6.2%	14	6.1%	232	100.0%
	MSOA 8	49	15.5%	158	46.9%	43	13.0%	53	15.8%	27	8.9%	330	100.0%
	MSOA 9	58	14.5%	195	55.4%	56	14.3%	35	10.3%	25	5.5%	369	100.0%
	MSOA 10	143	36.2%	187	51.5%	26	7.9%	11	3.2%	5	1.2%	372	100.0%
	MSOA 11	240	38.8%	289	49.1%	34	7.1%	16	3.0%	13	1.9%	592	100.0%
	MSOA 12	82	17.4%	229	49.2%	50	10.5%	63	15.8%	26	7.1%	450	100.0%
	MSOA 13	32	12.2%	112	52.2%	30	16.1%	28	16.2%	8	3.3%	210	100.0%
	MSOA 14	49	23.2%	117	52.0%	31	11.9%	19	10.4%	7	2.5%	223	100.0%
	MSOA 15	188	40.9%	226	46.8%	29	5.5%	23	5.1%	6	1.7%	472	100.0%
All respondents	BOROUGH	1495	24.3%	2784	51.6%	569	11.5%	411	8.9%	202	3.6%	5461	100.0%

		Q2:	Overall, h	ow satis	fied or dis	satisfied	l are you v	with the	way DBC	runs ti	hings?	Т	otal
		Very s	satisfied	Fairlys	satisfied	satisf	ither ied nor itisfied		airly atisfied		'ery atisfied	Unweighted Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweigh	Ro
MSOA	MSOA 1	58	7.3%	279	42.8%	132	20.6%	125	19.3%	73	10.1%	667	100.0%
	MSOA 2	10	3.0%	105	50.0%	54	19.5%	50	17.1%	17	10.4%	236	100.0%
	MSOA 3	35	8.6%	136	39.1%	72	21.6%	64	20.7%	28	10.1%	335	100.0%
	MSOA 4	13	6.9%	95	46.6%	39	17.7%	41	20.1%	24	8.8%	212	100.0%
	MSOA 5	32	8.7%	144	44.1%	60	23.9%	41	16.3%	17	7.1%	294	100.0%
	MSOA 6	53	11.0%	213	43.3%	85	19.8%	73	18.4%	27	7.5%	451	100.0%
	MSOA 7	20	7.3%	95	41.2%	53	23.2%	39	17.6%	24	10.7%	231	100.0%
	MSOA 8	32	10.9%	157	46.8%	62	19.1%	44	13.3%	36	9.9%	331	100.0%
	MSOA 9	27	6.4%	165	46.9%	72	18.1%	66	18.5%	33	10.2%	363	100.0%
	MSOA 10	32	7.1%	178	49.2%	85	23.0%	54	15.1%	21	5.5%	370	100.0%
	MSOA 11	59	10.9%	278	47.4%	124	20.8%	95	16.8%	31	4.1%	587	100.0%
	MSOA 12	44	9.3%	188	40.2%	91	20.7%	86	18.2%	40	11.6%	449	100.0%
	MSOA 13	13	4.8%	107	47.1%	30	12.3%	38	23.2%	26	12.5%	214	100.0%
	MSOA 14	23	9.4%	101	48.8%	40	15.7%	47	20.9%	10	5.3%	221	100.0%
	MSOA 15	53	13.2%	223	46.9%	84	16.6%	82	18.0%	27	5.2%	469	100.0%
All respondents	BOROUGH	504	8.6%	2465	45.2%	1084	19.5%	951	18.2%	437	8.5%	5441	100.0%

		Q3: T	o what e	extent do	you agre	e or disa	agree that	DBC pro	ovides val	ue for r	noney?	Т	otal
			ongly ree	Tend to	o agree		r agree sagree		nd to		ongly agree	Unweighted Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweight	Rov
MSOA	MSOA 1	24	2.7%	197	30.5%	216	34.1%	149	22.5%	64	10.3%	650	100.0%
	MSOA 2	7	2.1%	67	28.6%	84	37.9%	60	20.9%	16	10.5%	234	100.0%
	MSOA 3	10	2.5%	112	31.4%	110	34.2%	62	21.1%	30	10.8%	324	100.0%
	MSOA 4	4	1.0%	58	32.3%	67	34.9%	53	24.8%	17	7.0%	199	100.0%
	MSOA 5	18	5.8%	105	29.3%	99	35.8%	50	20.0%	17	9.1%	289	100.0%
	MSOA 6	25	5.3%	159	33.7%	136	31.5%	91	22.3%	33	7.3%	444	100.0%
	MSOA 7	7	2.5%	67	26.7%	79	36.8%	53	23.7%	20	10.3%	226	100.0%
	MSOA 8	17	4.9%	107	33.6%	106	33.6%	65	19.8%	24	8.1%	319	100.0%
	MSOA 9	9	2.6%	130	39.5%	110	28.8%	74	21.2%	26	7.9%	349	100.0%
	MSOA 10	17	4.4%	136	37.4%	110	28.4%	70	21.8%	27	8.0%	360	100.0%
	MSOA 11	22	3.4%	191	33.4%	190	34.1%	137	22.8%	41	6.3%	581	100.0%
	MSOA 12	18	4.5%	170	35.1%	137	30.2%	85	19.4%	28	10.8%	438	100.0%
	MSOA 13	8	3.0%	75	34.7%	67	31.8%	43	23.8%	15	6.7%	208	100.0%
	MSOA 14	8	3.2%	70	33.8%	81	37.6%	39	18.1%	14	7.3%	212	100.0%
	MSOA 15	19	5.3%	150	34.5%	161	34.2%	86	18.3%	33	7.7%	449	100.0%
All respondents	BOROUGH	213	3.6%	1794	33.0%	1756	33.4%	1122	21.4%	408	8.5%	5293	100.0%

		Q4: (	On balar	nce whic	h of the fo		statements t DBC?	s comes	closest to	o how y	ou feel	Т	otal
		posi abou Cou withou asked	beak tively ut the uncil t being l about it	positive the Co am a	beak ely about uncil if I asked but it	one v	no views way or other	nega abor Counc	beak atively ut the il if I am about it	neg abo Co witho	peak atively ut the uncil ut being about it	Unweighted Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweigh	Rc
MSOA	MSOA 1	31	3.8%	157	22.8%	235	37.8%	165	27.6%	56	8.1%	644	100.0%
	MSOA 2	7	2.0%	49	18.0%	88	41.3%	70	32.2%	17	6.5%	231	100.0%
	MSOA 3	13	6.1%	83	23.2%	111	35.9%	82	23.9%	30	10.9%	319	100.0%
	MSOA 4	7	3.7%	55	31.8%	73	36.1%	52	22.6%	15	5.8%	202	100.0%
	MSOA 5	13	3.7%	101	31.8%	105	38.0%	55	22.0%	12	4.4%	286	100.0%
	MSOA 6	27	4.6%	125	28.9%	155	36.2%	88	23.0%	34	7.2%	429	100.0%
	MSOA 7	9	4.1%	51	23.5%	79	33.8%	61	31.1%	16	7.6%	216	100.0%
	MSOA 8	22	6.7%	103	31.9%	99	33.0%	61	18.5%	30	9.8%	315	100.0%
	MSOA 9	18	4.9%	105	28.7%	135	38.4%	81	22.3%	15	5.6%	354	100.0%
	MSOA 10	20	5.4%	115	30.6%	118	34.7%	85	22.6%	25	6.7%	363	100.0%
	MSOA 11	18	3.4%	165	28.8%	198	36.5%	154	25.9%	37	5.4%	572	100.0%
	MSOA 12	30	6.4%	137	31.4%	131	32.0%	105	25.6%	21	4.6%	424	100.0%
	MSOA 13	8	3.9%	56	28.5%	79	37.6%	52	26.0%	11	3.9%	206	100.0%
	MSOA 14	15	6.0%	64	34.1%	75	34.0%	40	17.8%	17	8.1%	211	100.0%
	MSOA 15	18	4.7%	130	26.8%	179	43.4%	114	22.1%	16	3.0%	457	100.0%
All respondents	BOROUGH	256	4.6%	1496	28.0%	1862	36.6%	1269	24.2%	357	6.5%	5240	100.0%

		C	25: To wha	t extent do you th	nink DBC a	cts on the conce	rns of local	residents?		Total	
		A great de	eal	A fair amo	unt	Not very m	uch	Not at a	=		
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %
MSOA	MSOA 1	20	3.1%	230	40.6%	249	43.4%	73	12.9%	572	100.0%
	MSOA 2	10	3.5%	94	45.2%	104	43.9%	8	7.4%	216	100.0%
	MSOA 3	13	4.2%	144	45.2%	112	39.2%	27	11.5%	296	100.0%
	MSOA 4	7	5.2%	81	46.5%	80	39.8%	19	8.5%	187	100.0%
	MSOA 5	22	5.9%	138	49.7%	84	34.9%	18	9.6%	262	100.0%
	MSOA 6	29	6.9%	194	46.4%	149	39.9%	28	6.9%	400	100.0%
	MSOA 7	12	4.0%	83	41.9%	87	42.2%	23	12.0%	205	100.0%
	MSOA 8	20	6.2%	148	54.8%	97	31.2%	19	7.8%	284	100.0%
	MSOA 9	18	7.4%	162	50.2%	115	32.2%	31	10.1%	326	100.0%
	MSOA 10	18	5.4%	166	50.5%	122	37.6%	21	6.4%	327	100.0%
	MSOA 11	21	4.0%	228	43.7%	244	44.7%	43	7.7%	536	100.0%
	MSOA 12	29	7.5%	197	44.0%	149	41.3%	26	7.2%	401	100.0%
	MSOA 13	15	5.0%	88	44.9%	75	40.8%	16	9.3%	194	100.0%
	MSOA 14	16	8.5%	86	47.8%	79	40.0%	8	3.6%	189	100.0%
	MSOA 15	16	6.1%	196	48.8%	157	38.2%	31	7.0%	400	100.0%
All respondents	BOROUGH	266	5.5%	2236	46.4%	1907	39.5%	396	8.6%	4805	100.0%

		Q6	: To wha	it exten	t do you a		disagree t by DBC?		can influe	nce dec	cisions	Т	otal
			ongly gree	Tend	to agree		r agree sagree		nd to		ongly agree	ed Count	%
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %
MSOA	MSOA 1	5	1.0%	62	9.8%	160	25.8%	248	44.3%	125	19.2%	600	100.0%
	MSOA 2	3	.8%	16	9.9%	65	23.3%	96	45.6%	44	20.4%	224	100.0%
	MSOA 3	3	.9%	36	11.2%	109	33.6%	99	33.9%	64	20.4%	311	100.0%
	MSOA 4	2	2.6%	25	15.9%	59	30.4%	73	34.8%	34	16.3%	193	100.0%
	MSOA 5	4	1.2%	45	15.2%	87	30.4%	83	32.4%	48	20.8%	267	100.0%
	MSOA 6	5	.7%	52	14.5%	130	32.0%	154	33.8%	67	18.9%	408	100.0%
	MSOA 7	5	1.8%	21	8.7%	62	30.1%	83	36.7%	43	22.8%	214	100.0%
	MSOA 8	7	2.2%	48	18.0%	91	31.2%	94	30.3%	50	18.3%	290	100.0%
	MSOA 9	6	1.9%	45	13.2%	95	27.7%	127	37.5%	56	19.7%	329	100.0%
	MSOA 10	5	1.5%	55	17.1%	93	26.7%	118	33.8%	70	20.9%	341	100.0%
	MSOA 11	5	.9%	60	11.0%	165	30.9%	217	38.7%	110	18.5%	557	100.0%
	MSOA 12	5	.8%	65	15.8%	129	28.5%	152	36.8%	65	18.0%	416	100.0%
	MSOA 13	1	.4%	32	15.5%	68	37.4%	57	25.6%	39	21.1%	197	100.0%
	MSOA 14	4	3.4%	23	10.4%	68	34.0%	83	39.9%	27	12.2%	205	100.0%
	MSOA 15	4	2.6%	47	11.9%	129	32.0%	157	34.9%	79	18.6%	416	100.0%
All respondents	BOROUGH	64	1.5%	632	13.1%	1513	30.2%	1843	36.1%	927	19.1%	4979	100.0%

		Q7: Overall,	, how well i	informed do you t	think DBC provi	keeps residents a des?	about the s	ervices and bene	fits it	Total	
		A great de	eal	A fair amo	unt	Not very m	uch	Not at a	II		
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %
MSOA	MSOA 1	53	7.6%	386	61.6%	163	24.5%	32	6.2%	634	100.0%
	MSOA 2	18	10.2%	122	51.8%	85	36.6%	4	1.4%	229	100.0%
	MSOA 3	24	6.6%	196	57.5%	90	28.6%	18	7.2%	328	100.0%
	MSOA 4	15	5.6%	99	51.5%	74	34.8%	14	8.2%	202	100.0%
	MSOA 5	38	10.7%	155	51.7%	76	30.4%	10	7.2%	279	100.0%
	MSOA 6	45	10.3%	247	53.9%	123	29.8%	20	6.1%	435	100.0%
	MSOA 7	22	9.3%	126	56.0%	69	29.9%	9	4.8%	226	100.0%
	MSOA 8	24	6.8%	185	56.0%	87	30.4%	17	6.8%	313	100.0%
	MSOA 9	37	8.4%	209	59.6%	93	26.0%	20	6.0%	359	100.0%
	MSOA 10	40	11.6%	241	66.2%	70	19.1%	10	3.2%	361	100.0%
	MSOA 11	50	7.8%	357	62.4%	156	26.9%	15	2.9%	578	100.0%
	MSOA 12	54	12.1%	238	49.8%	119	30.2%	24	8.0%	435	100.0%
	MSOA 13	23	10.4%	116	53.3%	59	29.7%	11	6.6%	209	100.0%
	MSOA 14	24	10.8%	117	54.0%	64	30.8%	7	4.5%	212	100.0%
	MSOA 15	48	9.2%	276	62.4%	110	25.2%	17	3.3%	451	100.0%
All respondents	BOROUGH	515	9.1%	3074	56.8%	1443	28.6%	230	5.5%	5262	100.0%

				Q8: Ho	w much de	o you trust DBC?				Total	
		A great de	eal	A fair amo	ount	Not very m	uch	Not at a	II		
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %
MSOA	MSOA 1	20	2.8%	268	46.0%	220	36.0%	84	15.2%	592	100.0%
	MSOA 2	13	4.7%	82	35.9%	89	42.5%	31	16.9%	215	100.0%
	MSOA 3	20	5.3%	132	39.4%	114	35.7%	47	19.6%	313	100.0%
	MSOA 4	8	2.3%	79	45.3%	70	34.4%	36	18.0%	193	100.0%
	MSOA 5	20	5.8%	132	47.0%	84	31.0%	30	16.2%	266	100.0%
	MSOA 6	27	7.3%	205	47.7%	137	33.8%	46	11.2%	415	100.0%
	MSOA 7	11	3.1%	92	44.7%	85	37.2%	30	15.0%	218	100.0%
	MSOA 8	22	6.9%	148	51.5%	99	31.7%	32	9.9%	301	100.0%
	MSOA 9	19	5.2%	166	51.8%	115	30.4%	37	12.6%	337	100.0%
	MSOA 10	20	6.2%	167	49.3%	109	32.8%	43	11.7%	339	100.0%
	MSOA 11	19	3.6%	248	48.6%	212	35.4%	65	12.4%	544	100.0%
	MSOA 12	36	10.4%	207	46.8%	129	30.6%	45	12.2%	417	100.0%
	MSOA 13	10	4.7%	99	52.2%	64	32.3%	22	10.7%	195	100.0%
	MSOA 14	15	7.0%	92	51.6%	66	28.4%	26	13.0%	199	100.0%
	MSOA 15	22	4.6%	198	49.7%	150	34.7%	47	10.9%	417	100.0%
All respondents	BOROUGH	282	5.4%	2316	47.3%	1745	33.7%	628	13.6%	4971	100.0%

		Q9a) .	your loo	cal Coun	cillor tries	to make	decision	s which	are good	for Da	rlington	Т	otal
			ongly gree	Tend t	o agree	Neithe nor di	r agree sagree		nd to agree		ongly	Unweighted Count	Row %
		Unweighted Count	Row %	Unweighted Count	Kow %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweight	Rov
MSOA	MSOA 1	58	9.9%	206	35.2%	198	38.0%	66	11.8%	29	5.1%	557	100.0%
	MSOA 2	12	12.4%	97	38.4%	80	36.9%	24	8.7%	9	3.5%	222	100.0%
	MSOA 3	28	7.4%	112	33.0%	103	40.1%	37	11.9%	17	7.6%	297	100.0%
	MSOA 4	20	11.3%	74	38.9%	61	32.0%	26	14.0%	9	3.8%	190	100.0%
	MSOA 5	15	6.1%	107	35.2%	98	42.0%	31	13.5%	10	3.3%	261	100.0%
	MSOA 6	29	7.5%	136	37.1%	143	34.5%	62	15.9%	25	5.0%	395	100.0%
	MSOA 7	15	6.1%	75	41.5%	71	36.7%	29	12.5%	5	3.2%	195	100.0%
	MSOA 8	24	11.2%	104	32.5%	98	36.9%	44	14.3%	13	5.2%	283	100.0%
	MSOA 9	17	4.1%	128	38.5%	119	37.4%	39	12.6%	23	7.4%	326	100.0%
	MSOA 10	53	14.1%	164	50.3%	86	26.7%	25	6.2%	9	2.7%	337	100.0%
	MSOA 11	45	9.6%	188	35.1%	209	41.0%	64	11.4%	12	3.0%	518	100.0%
	MSOA 12	35	8.4%	143	32.9%	157	39.7%	52	12.9%	18	6.1%	405	100.0%
	MSOA 13	11	6.4%	62	34.1%	71	38.8%	24	13.3%	10	7.4%	178	100.0%
	MSOA 14	18	11.7%	65	35.5%	74	37.2%	25	11.7%	6	3.9%	188	100.0%
	MSOA 15	57	16.6%	192	47.0%	111	25.5%	35	7.3%	17	3.6%	412	100.0%
All respondents	BOROUGH	437	9.6%	1855	37.6%	1682	36.1%	585	11.9%	216	4.8%	4775	100.0%

		Q9b	o) peop	le who w			Borough I for Darlir		l try to ma	ake dec	isions	Т	otal
			ongly gree	Tend t	o agree		r agree sagree		nd to agree		ongly agree	ed Count	% /
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %
MSOA	MSOA 1	19	2.7%	213	35.6%	212	37.6%	102	16.8%	36	7.3%	582	100.0%
	MSOA 2	9	7.7%	65	24.0%	88	44.3%	46	16.1%	9	7.9%	217	100.0%
	MSOA 3	18	4.7%	102	31.3%	105	34.9%	57	18.1%	23	11.0%	305	100.0%
	MSOA 4	10	6.4%	49	24.5%	77	46.3%	37	15.2%	17	7.7%	190	100.0%
	MSOA 5	28	10.2%	95	31.9%	100	36.9%	33	17.3%	11	3.6%	267	100.0%
	MSOA 6	20	5.5%	140	34.0%	136	33.4%	81	21.4%	29	5.7%	406	100.0%
	MSOA 7	10	3.9%	66	36.2%	73	33.2%	43	20.2%	13	6.5%	205	100.0%
	MSOA 8	24	10.1%	102	33.6%	101	37.4%	44	14.2%	13	4.7%	284	100.0%
	MSOA 9	18	4.3%	107	34.3%	137	43.8%	44	11.8%	20	5.8%	326	100.0%
	MSOA 10	31	8.6%	132	40.9%	108	32.2%	52	14.2%	14	4.1%	337	100.0%
	MSOA 11	26	5.5%	205	39.3%	185	33.0%	103	18.9%	18	3.4%	537	100.0%
	MSOA 12	37	8.4%	142	31.6%	146	36.9%	66	16.2%	21	6.9%	412	100.0%
	MSOA 13	14	6.9%	66	37.8%	63	32.7%	30	15.8%	10	6.8%	183	100.0%
	MSOA 14	15	10.3%	69	37.2%	74	36.6%	21	9.7%	15	6.1%	194	100.0%
	MSOA 15	29	8.5%	149	35.9%	161	40.8%	58	11.6%	18	3.2%	415	100.0%
All respondents	BOROUGH	308	6.8%	1702	34.0%	1769	37.2%	821	16.0%	269	5.9%	4869	100.0%

				Q1	10a) The c	cleanlin	ess of the	Town	Centre			Т	otal
		Very	satisfied	Fairlys	satisfied	satist	ither fied nor atisfied		airly atisfied	Very dis	ssatisfied	Unweighted Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweight	Rov
MSOA	MSOA 1	88	13.7%	344	54.2%	106	15.0%	83	13.8%	31	3.2%	652	100.0%
	MSOA 2	26	13.3%	141	59.2%	29	13.7%	34	11.9%	6	1.9%	236	100.0%
	MSOA 3	46	14.6%	173	52.0%	41	10.8%	52	15.2%	21	7.5%	333	100.0%
	MSOA 4	34	15.7%	106	50.5%	23	12.7%	32	16.4%	13	4.8%	208	100.0%
	MSOA 5	43	14.3%	167	61.5%	29	9.6%	35	9.7%	14	4.9%	288	100.0%
	MSOA 6	85	18.8%	241	57.0%	53	10.7%	45	7.2%	25	6.3%	449	100.0%
	MSOA 7	29	12.5%	126	55.4%	25	11.8%	38	14.5%	14	5.8%	232	100.0%
	MSOA 8	54	19.1%	169	50.4%	36	12.5%	46	11.2%	26	6.8%	331	100.0%
	MSOA 9	53	17.2%	225	64.3%	30	7.5%	33	7.7%	18	3.4%	359	100.0%
	MSOA 10	38	10.6%	225	63.0%	40	10.3%	46	12.5%	14	3.7%	363	100.0%
	MSOA 11	65	10.9%	344	61.4%	59	9.5%	77	12.2%	39	6.1%	584	100.0%
	MSOA 12	72	18.1%	248	51.8%	41	8.6%	51	12.6%	33	8.8%	445	100.0%
	MSOA 13	40	17.9%	114	56.7%	29	12.2%	22	9.3%	9	4.0%	214	100.0%
	MSOA 14	29	14.9%	132	60.4%	27	10.9%	23	10.6%	8	3.2%	219	100.0%
	MSOA 15	61	14.4%	257	59.7%	61	11.9%	52	9.8%	24	4.2%	455	100.0%
All respondents	BOROUGH	763	15.1%	3013	57.1%	631	11.2%	674	11.6%	297	5.1%	5378	100.0%

				Q10	b) The cle	eanlines	ss of the E	Borough	overall	-		Т	otal
			ery sfied		satisfied	satist	ither ied nor atisfied		airly tisfied		ery atisfied	Unweighted Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Kow %	Unweighted Count	Row %	Unweigh	Rc
MSOA	MSOA 1	25	4.4%	312	49.0%	137	21.4%	128	19.5%	45	5.7%	647	100.0%
	MSOA 2	4	1.8%	95	37.4%	57	28.5%	52	24.2%	25	8.1%	233	100.0%
	MSOA 3	15	4.6%	159	46.1%	57	20.1%	67	17.9%	29	11.2%	327	100.0%
	MSOA 4	10	3.8%	77	38.4%	30	14.9%	61	31.9%	25	11.0%	203	100.0%
	MSOA 5	17	4.2%	134	47.8%	52	16.9%	67	25.2%	16	5.9%	286	100.0%
	MSOA 6	38	8.2%	207	46.8%	62	11.7%	84	19.5%	49	13.7%	440	100.0%
	MSOA 7	6	1.9%	95	38.5%	45	23.1%	62	26.0%	22	10.6%	230	100.0%
	MSOA 8	14	5.4%	136	43.1%	57	17.7%	84	24.6%	39	9.3%	330	100.0%
	MSOA 9	19	6.4%	170	46.8%	56	15.2%	75	20.2%	42	11.3%	362	100.0%
	MSOA 10	14	3.6%	180	53.3%	78	22.3%	63	17.1%	16	3.7%	351	100.0%
	MSOA 11	23	3.8%	281	52.4%	133	21.1%	114	18.8%	29	3.8%	580	100.0%
	MSOA 12	26	8.0%	177	35.9%	67	17.2%	117	24.2%	52	14.6%	439	100.0%
	MSOA 13	16	6.9%	88	43.1%	42	16.0%	38	23.2%	24	10.8%	208	100.0%
	MSOA 14	15	7.0%	87	36.2%	44	21.6%	51	24.4%	20	10.8%	217	100.0%
	MSOA 15	25	5.4%	222	54.4%	76	15.1%	94	19.5%	27	5.6%	444	100.0%
All respondents	BOROUGH	267	5.2%	2420	45.0%	994	18.6%	1162	22.2%	464	9.1%	5307	100.0%

					Q10c) F	Parks a	nd open s	paces		-		Т	otal
		Very	satisfied	Fairly s	satisfied	satisf	ither ied nor atisfied		airly atisfied		'ery atisfied	Unweighted Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweight	Rov
MSOA	MSOA 1	69	11.7%	325	55.6%	117	18.5%	67	9.4%	31	4.9%	609	100.0%
	MSOA 2	16	5.9%	114	51.4%	51	17.4%	31	15.9%	17	9.4%	229	100.0%
	MSOA 3	30	7.4%	153	45.9%	63	19.1%	43	14.8%	30	12.8%	319	100.0%
	MSOA 4	14	7.4%	90	47.0%	38	15.6%	36	18.7%	22	11.4%	200	100.0%
	MSOA 5	35	10.9%	132	49.7%	44	16.6%	43	14.7%	21	8.1%	275	100.0%
	MSOA 6	52	11.5%	188	40.7%	86	19.6%	66	19.1%	34	9.2%	426	100.0%
	MSOA 7	25	10.1%	105	48.3%	33	13.0%	40	18.2%	24	10.5%	227	100.0%
	MSOA 8	41	13.2%	145	43.3%	59	20.7%	48	16.1%	22	6.6%	315	100.0%
	MSOA 9	32	9.8%	178	52.1%	58	16.0%	43	12.0%	35	10.1%	346	100.0%
	MSOA 10	61	18.9%	185	50.9%	62	17.2%	39	10.6%	10	2.5%	357	100.0%
	MSOA 11	50	8.9%	309	58.1%	106	16.3%	75	12.9%	23	3.8%	563	100.0%
	MSOA 12	53	14.9%	194	43.5%	62	14.0%	75	18.8%	42	8.8%	426	100.0%
	MSOA 13	26	12.2%	102	48.6%	28	13.9%	33	16.2%	17	9.0%	206	100.0%
	MSOA 14	29	13.2%	106	47.7%	29	16.1%	37	17.9%	14	5.1%	215	100.0%
	MSOA 15	69	15.6%	242	59.2%	71	14.1%	35	7.8%	18	3.4%	435	100.0%
All respondents	BOROUGH	602	11.5%	2570	49.6%	911	16.7%	714	14.7%	361	7.4%	5158	100.0%

					Q	10d) Gra	ass cutting	1				Т	otal
		Very s	satisfied	Fairly s	satisfied	satisf	ither ied nor itisfied	dissa	airly atisfied		ery atisfied	Unweighted Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweigh	R
MSOA	MSOA 1	53	8.0%	283	43.8%	124	21.3%	110	16.0%	75	10.8%	645	100.0%
	MSOA 2	13	8.9%	97	43.0%	60	21.8%	42	18.5%	23	7.9%	235	100.0%
	MSOA 3	27	9.9%	134	38.8%	51	15.1%	81	24.0%	38	12.2%	331	100.0%
	MSOA 4	22	12.6%	75	38.9%	47	24.3%	30	12.5%	28	11.7%	202	100.0%
	MSOA 5	31	9.2%	118	44.5%	53	19.3%	49	13.9%	37	13.1%	288	100.0%
	MSOA 6	60	12.6%	184	43.0%	68	15.9%	72	15.5%	55	13.1%	439	100.0%
	MSOA 7	25	12.4%	104	47.4%	50	22.4%	24	10.7%	15	7.1%	218	100.0%
	MSOA 8	45	17.3%	151	50.1%	63	21.7%	32	7.3%	11	3.6%	302	100.0%
	MSOA 9	41	12.3%	138	40.2%	68	21.4%	63	15.4%	45	10.6%	355	100.0%
	MSOA 10	45	13.8%	178	50.2%	76	22.6%	32	8.5%	18	4.8%	349	100.0%
	MSOA 11	51	10.2%	255	44.0%	102	17.9%	110	19.0%	59	9.0%	577	100.0%
	MSOA 12	55	14.9%	176	41.5%	83	20.0%	72	16.4%	38	7.2%	424	100.0%
	MSOA 13	19	10.7%	94	46.7%	45	18.9%	35	16.3%	15	7.4%	208	100.0%
	MSOA 14	29	15.0%	91	39.4%	47	24.8%	29	14.1%	14	6.7%	210	100.0%
	MSOA 15	56	17.2%	224	50.4%	74	13.9%	53	10.5%	35	8.0%	442	100.0%
All respondents	BOROUGH	572	12.3%	2303	44.1%	1016	19.8%	835	14.7%	509	9.0%	5235	100.0%

						Q10e	) Cemete	ries				Т	otal
		Very	satisfied	Fairly s	satisfied	satisf	ither ied nor atisfied	Fairly di	ssatisfied	Very dis	ssatisfied	Unweighted Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweight	Rov
MSOA	MSOA 1	59	12.8%	228	50.7%	131	29.3%	20	3.7%	14	3.5%	452	100.0%
	MSOA 2	31	20.3%	95	43.6%	46	23.7%	24	8.0%	14	4.3%	210	100.0%
	MSOA 3	31	12.0%	128	47.4%	60	26.0%	18	6.3%	14	8.3%	251	100.0%
	MSOA 4	19	12.4%	86	50.8%	38	20.1%	20	9.2%	18	7.5%	181	100.0%
	MSOA 5	31	9.8%	123	53.2%	63	28.6%	13	5.4%	8	3.0%	238	100.0%
	MSOA 6	68	18.2%	166	47.8%	81	22.7%	19	6.1%	18	5.2%	352	100.0%
	MSOA 7	31	16.7%	83	49.1%	43	24.0%	11	5.6%	8	4.7%	176	100.0%
	MSOA 8	46	17.5%	113	45.5%	64	30.4%	12	3.8%	7	2.9%	242	100.0%
	MSOA 9	55	17.8%	143	52.2%	67	20.4%	20	6.3%	13	3.2%	298	100.0%
	MSOA 10	50	17.6%	144	53.3%	62	23.1%	8	3.0%	8	3.1%	272	100.0%
	MSOA 11	65	14.9%	255	52.7%	103	22.1%	32	7.5%	16	2.7%	471	100.0%
	MSOA 12	60	18.5%	156	43.9%	75	25.4%	20	4.6%	27	7.6%	338	100.0%
	MSOA 13	30	13.4%	86	53.8%	40	23.0%	10	4.5%	10	5.3%	176	100.0%
	MSOA 14	32	18.1%	69	43.8%	38	30.5%	7	6.3%	3	1.3%	149	100.0%
	MSOA 15	50	17.6%	173	55.4%	72	20.3%	15	4.1%	9	2.6%	319	100.0%
All respondents	BOROUGH	658	15.9%	2049	49.5%	984	24.4%	252	5.7%	190	4.4%	4133	100.0%

					Q1	0f) Refu	use collec	tion				Т	otal
		Very s	atisfied	Fairlys	satisfied	satisf	ither fied nor atisfied		airly atisfied	Very dis	ssatisfied	Unweighted Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweight	Rov
MSOA	MSOA 1	211	27.4%	314	49.1%	51	7.2%	52	9.4%	35	6.9%	663	100.0%
	MSOA 2	65	27.6%	129	52.2%	25	12.0%	15	6.4%	6	1.8%	240	100.0%
	MSOA 3	108	29.3%	168	51.2%	35	11.1%	17	4.8%	8	3.7%	336	100.0%
	MSOA 4	55	23.5%	96	48.6%	23	11.3%	20	9.1%	13	7.6%	207	100.0%
	MSOA 5	102	31.2%	143	49.4%	23	8.7%	15	6.2%	9	4.5%	292	100.0%
	MSOA 6	164	31.8%	190	45.0%	45	10.1%	28	8.2%	18	4.9%	445	100.0%
	MSOA 7	62	25.0%	117	50.2%	27	12.6%	18	8.5%	8	3.7%	232	100.0%
	MSOA 8	89	25.0%	152	45.3%	35	12.2%	34	10.5%	18	7.0%	328	100.0%
	MSOA 9	112	28.6%	187	51.5%	37	10.7%	19	5.8%	11	3.4%	366	100.0%
	MSOA 10	121	31.9%	184	47.4%	28	10.4%	19	6.0%	13	4.4%	365	100.0%
	MSOA 11	215	34.9%	303	51.8%	43	7.9%	21	3.6%	9	1.7%	591	100.0%
	MSOA 12	131	25.2%	213	51.5%	36	7.4%	33	8.0%	27	8.0%	440	100.0%
	MSOA 13	68	26.8%	94	41.6%	23	13.6%	16	12.8%	11	5.2%	212	100.0%
	MSOA 14	65	26.8%	105	49.5%	25	10.8%	20	11.3%	5	1.6%	220	100.0%
	MSOA 15	178	36.5%	206	43.4%	36	8.1%	31	7.0%	14	5.0%	465	100.0%
All respondents	BOROUGH	1746	29.1%	2604	48.4%	494	10.0%	361	7.8%	207	4.7%	5412	100.0%

					Q10g	) Kerbs	ide recycl	ing				Т	otal
		Very s	atisfied	Fairly s	satisfied	satist	ither fied nor atisfied		airly		ery atisfied	Unweighted Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweight	Rov
MSOA	MSOA 1	157	21.6%	256	40.0%	85	13.6%	70	13.2%	53	11.5%	621	100.0%
	MSOA 2	58	21.8%	119	50.3%	32	15.6%	24	10.3%	5	2.1%	238	100.0%
	MSOA 3	83	21.5%	158	48.0%	38	14.1%	35	9.4%	11	7.0%	325	100.0%
	MSOA 4	40	16.1%	86	50.3%	37	20.7%	14	5.1%	16	7.8%	193	100.0%
	MSOA 5	86	25.1%	133	44.6%	34	14.7%	22	8.4%	13	7.2%	288	100.0%
	MSOA 6	128	24.3%	184	43.8%	66	17.6%	31	8.5%	20	5.8%	429	100.0%
	MSOA 7	53	20.5%	100	45.4%	35	17.1%	17	8.4%	18	8.6%	223	100.0%
	MSOA 8	71	19.9%	123	40.4%	54	17.2%	35	14.3%	22	8.3%	305	100.0%
	MSOA 9	100	24.6%	168	49.1%	48	13.8%	28	9.4%	12	3.0%	356	100.0%
	MSOA 10	106	27.6%	171	47.4%	33	12.1%	22	6.7%	18	6.2%	350	100.0%
	MSOA 11	189	32.4%	288	49.5%	59	10.6%	30	5.0%	15	2.6%	581	100.0%
	MSOA 12	114	24.7%	195	45.7%	59	15.0%	29	8.8%	19	5.8%	416	100.0%
	MSOA 13	62	24.5%	97	45.1%	27	15.2%	15	10.0%	9	5.2%	210	100.0%
	MSOA 14	52	21.9%	94	42.7%	26	15.1%	26	14.7%	11	5.5%	209	100.0%
	MSOA 15	141	28.0%	192	40.9%	56	14.2%	37	8.0%	18	8.8%	444	100.0%
All respondents	BOROUGH	1440	24.0%	2368	45.4%	690	14.9%	438	9.3%	261	6.4%	5197	100.0%

				Q10	h) House	hold wa	ste recyc	ling ser	vice			Т	otal
			atisfied		satisfied	satisi dissa	ither ied nor atisfied	dissa	airly atisfied	dissa	'ery atisfied	Unweighted Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unwei	-
MSOA	MSOA 1	145	19.4%	254	41.8%	90	14.8%	51	8.6%	71	15.4%	611	100.0%
	MSOA 2	48	24.3%	100	38.9%	51	27.2%	16	6.4%	9	3.2%	224	100.0%
	MSOA 3	76	22.0%	145	43.3%	43	15.4%	32	9.4%	20	9.9%	316	100.0%
	MSOA 4	37	15.8%	83	43.7%	41	23.2%	16	8.1%	17	9.2%	194	100.0%
	MSOA 5	69	18.0%	128	45.5%	49	20.3%	19	7.3%	16	9.0%	281	100.0%
	MSOA 6	109	21.8%	181	44.9%	61	15.2%	33	8.3%	33	9.9%	417	100.0%
	MSOA 7	44	17.3%	93	46.9%	38	18.0%	17	8.4%	18	9.4%	210	100.0%
	MSOA 8	66	19.4%	120	39.6%	59	23.1%	32	11.9%	14	6.0%	291	100.0%
	MSOA 9	88	23.3%	155	43.6%	54	18.4%	23	5.9%	27	8.9%	347	100.0%
	MSOA 10	86	23.7%	158	43.5%	50	16.4%	33	11.4%	17	5.0%	344	100.0%
	MSOA 11	162	27.6%	253	45.9%	78	15.4%	37	6.3%	24	4.8%	554	100.0%
	MSOA 12	101	25.1%	182	43.5%	66	16.5%	40	9.4%	19	5.6%	408	100.0%
	MSOA 13	43	18.9%	85	40.6%	39	20.4%	21	8.4%	17	11.7%	205	100.0%
	MSOA 14	43	20.3%	85	43.2%	32	18.7%	26	14.4%	9	3.4%	195	100.0%
	MSOA 15	113	23.3%	175	39.1%	70	16.0%	38	9.5%	38	12.0%	434	100.0%
All respondents	BOROUGH	1230	21.6%	2201	42.9%	824	18.2%	436	8.8%	350	8.4%	5041	100.0%

			Q11a:	Have y	ou used t	he Dolp	hin Centr	e in the	e last 12 m	nonths?		Т	otal
			at least eekly		at least		t least 4 nes		out less 4 times		ot in the year	ted Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted	Ro
MSOA	MSOA 1	61	11.8%	45	10.5%	61	10.4%	85	12.4%	414	55.0%	666	100.0%
	MSOA 2	21	12.1%	22	8.5%	24	13.3%	33	15.7%	142	50.4%	242	100.0%
	MSOA 3	34	12.9%	26	8.0%	25	8.7%	49	15.3%	200	55.1%	334	100.0%
	MSOA 4	20	11.9%	17	9.2%	19	9.2%	27	14.3%	127	55.4%	210	100.0%
	MSOA 5	16	7.5%	27	14.0%	24	6.9%	47	12.0%	176	59.7%	290	100.0%
	MSOA 6	55	15.2%	35	10.1%	43	10.7%	50	11.1%	268	52.9%	451	100.0%
	MSOA 7	29	15.4%	16	6.8%	26	13.7%	39	18.1%	121	46.0%	231	100.0%
	MSOA 8	42	18.0%	27	8.8%	33	10.6%	50	17.7%	174	44.9%	326	100.0%
	MSOA 9	27	8.8%	26	9.8%	28	10.3%	49	15.2%	238	55.9%	368	100.0%
	MSOA 10	61	16.8%	35	10.4%	42	12.0%	60	16.4%	170	44.5%	368	100.0%
	MSOA 11	62	15.0%	47	9.1%	52	9.3%	86	14.3%	341	52.3%	588	100.0%
	MSOA 12	46	10.6%	35	10.6%	37	9.7%	70	18.0%	262	51.0%	450	100.0%
	MSOA 13	31	15.4%	17	9.3%	15	8.7%	37	18.5%	111	48.0%	211	100.0%
	MSOA 14	35	20.6%	22	10.3%	19	11.2%	26	13.2%	116	44.7%	218	100.0%
	MSOA 15	39	11.6%	25	8.2%	43	10.1%	58	13.6%	303	56.5%	468	100.0%
All respondents	BOROUGH	579	13.5%	423	9.6%	491	10.3%	768	14.9%	3171	51.8%	5432	100.0%

				Q11b	: How sat	isfied o	r dissatisf	ied are yo	ou with the D	olphin Ce	entre?	1		Т	otal
		Very s	satisfied	Fairly s	satisfied	satis	ither ied nor atisfied	Fairly d	lissatisfied	Very di	ssatisfied	-	on't ow	ed Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted	Rov
MSOA	MSOA 1	85	33.2%	118	50.0%	29	9.3%	11	5.0%	6	2.2%	1	.3%	250	100.0%
	MSOA 2	28	21.0%	56	53.0%	11	23.3%	4	2.3%	1	.5%			100	100.0%
	MSOA 3	38	30.2%	77	57.6%	10	4.6%	2	1.3%	4	5.7%	1	.6%	132	100.0%
	MSOA 4	24	27.9%	43	55.4%	7	7.7%	5	3.8%	2	5.2%			81	100.0%
	MSOA 5	32	26.9%	64	58.5%	13	8.5%	5	6.1%					114	100.0%
	MSOA 6	63	37.5%	89	47.2%	18	10.5%	5	3.4%	2	1.2%	1	.2%	178	100.0%
	MSOA 7	27	21.4%	66	62.1%	9	8.3%	5	6.9%	2	1.3%			109	100.0%
	MSOA 8	55	37.8%	72	50.8%	10	5.1%	9	5.2%	1	.8%	1	.3%	148	100.0%
	MSOA 9	41	31.6%	69	55.6%	15	10.6%	2	1.1%	1	1.2%			128	100.0%
	MSOA 10	68	32.8%	101	52.3%	16	9.4%	8	3.5%	3	1.7%	1	.3%	197	100.0%
	MSOA 11	69	29.2%	134	53.0%	26	9.7%	15	7.0%	3	1.2%			247	100.0%
	MSOA 12	56	30.0%	98	55.0%	29	13.4%	3	1.0%	2	.6%			188	100.0%
	MSOA 13	35	33.8%	52	52.9%	6	8.9%	4	3.4%	1	.9%			98	100.0%
	MSOA 14	30	29.4%	54	53.2%	13	14.0%	3	2.4%	1	1.1%			101	100.0%
	MSOA 15	42	26.2%	92	53.7%	17	14.5%	9	4.8%	1	.4%	1	.3%	162	100.0%
All respondents	BOROUGH	693	30.3%	1187	53.6%	229	10.6%	91	3.9%	30	1.5%	6	.1%	2236	100.0%

		Q11c: If n	ot used in	last year - Why n	ot?	Total	
		No interest in th	is facility	Other reas	son		
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %
MSOA	MSOA 1	208	51.8%	182	48.2%	390	100.0%
	MSOA 2	75	51.9%	59	48.1%	134	100.0%
	MSOA 3	119	65.9%	68	34.1%	187	100.0%
	MSOA 4	51	38.1%	64	61.9%	115	100.0%
	MSOA 5	83	48.6%	77	51.4%	160	100.0%
	MSOA 6	136	54.9%	113	45.1%	249	100.0%
	MSOA 7	58	48.7%	51	51.3%	109	100.0%
	MSOA 8	78	48.2%	81	51.8%	159	100.0%
	MSOA 9	114	50.5%	97	49.5%	211	100.0%
	MSOA 10	77	51.8%	81	48.2%	158	100.0%
	MSOA 11	185	56.5%	131	43.5%	316	100.0%
	MSOA 12	130	52.5%	105	47.5%	235	100.0%
	MSOA 13	57	59.4%	44	40.6%	101	100.0%
	MSOA 14	61	50.1%	50	49.9%	111	100.0%
	MSOA 15	155	51.9%	121	48.1%	276	100.0%
All respondents	BOROUGH	1590	52.3%	1327	47.7%	2917	100.0%

			Q12a:	Have	you used	a Darliı	ngton libra	ary in th	e last 12 i	nonths?		Т	otal
			it least ekly		at least inthly		t least 4 nes		out less 4 times		ot in the year	Unweighted Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweigh	Ro
MSOA	MSOA 1	48	6.8%	70	9.8%	57	9.8%	84	13.2%	406	60.4%	665	100.0%
	MSOA 2	10	2.7%	18	6.1%	24	20.7%	30	10.4%	159	60.1%	241	100.0%
	MSOA 3	20	5.5%	26	5.9%	31	8.6%	39	12.7%	217	67.3%	333	100.0%
	MSOA 4	16	7.0%	22	11.2%	24	13.1%	13	4.8%	134	63.9%	209	100.0%
	MSOA 5	13	3.4%	35	11.3%	20	5.5%	29	12.8%	193	67.1%	290	100.0%
	MSOA 6	48	8.9%	60	11.6%	52	14.0%	39	13.1%	250	52.5%	449	100.0%
	MSOA 7	20	7.9%	34	12.9%	24	9.7%	23	11.7%	130	57.8%	231	100.0%
	MSOA 8	34	9.6%	47	14.0%	30	9.2%	35	15.1%	182	52.1%	328	100.0%
	MSOA 9	21	5.3%	55	14.4%	36	9.3%	39	13.0%	215	58.0%	366	100.0%
	MSOA 10	41	9.5%	40	10.9%	42	12.9%	60	15.9%	188	50.8%	371	100.0%
	MSOA 11	53	8.8%	100	15.6%	68	11.3%	69	13.2%	295	51.1%	585	100.0%
	MSOA 12	28	5.6%	47	11.7%	39	9.2%	48	10.0%	286	63.6%	448	100.0%
	MSOA 13	15	8.9%	18	8.4%	24	12.8%	29	13.7%	125	56.1%	211	100.0%
	MSOA 14	23	9.1%	32	14.9%	20	8.6%	28	15.1%	117	52.3%	220	100.0%
	MSOA 15	19	3.5%	48	8.6%	41	7.8%	48	11.1%	312	68.9%	468	100.0%
All respondents	BOROUGH	410	6.9%	652	11.3%	532	10.8%	617	12.5%	3215	58.6%	5426	100.0%

				Q	12b: How	satisfie	ed or dissa	atisfied ar	e you with th	e librarie	s?			Т	otal
		Very s	atisfied	Fairly	satisfied	satis	ither ied nor atisfied	Fairly d	lissatisfied	Very di	ssatisfied		on't ow	ed Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted	Rov
MSOA	MSOA 1	143	50.7%	88	39.1%	16	6.4%	6	2.8%	3	1.0%			256	100.0%
	MSOA 2	47	67.1%	30	27.5%	1	1.6%	3	3.2%	1	.6%			82	100.0%
	MSOA 3	53	42.2%	53	47.8%	6	3.2%			2	6.5%	1	.3%	115	100.0%
	MSOA 4	47	64.1%	22	26.8%	2	3.8%	3	4.5%	1	.8%			75	100.0%
	MSOA 5	48	48.4%	41	44.5%	6	6.6%	1	.5%					96	100.0%
	MSOA 6	119	48.6%	65	45.2%	6	2.4%	3	3.3%	2	.6%			195	100.0%
	MSOA 7	46	45.5%	43	38.7%	11	15.0%	1	.8%					101	100.0%
	MSOA 8	81	53.3%	53	36.8%	6	7.8%	4	1.7%			1	.4%	145	100.0%
	MSOA 9	83	51.1%	55	41.1%	9	5.1%	2	2.7%					149	100.0%
	MSOA 10	99	51.6%	68	37.7%	11	7.0%	5	3.7%					183	100.0%
	MSOA 11	156	51.4%	107	42.0%	12	3.8%	4	1.3%	3	.8%	2	.6%	284	100.0%
	MSOA 12	98	61.8%	54	31.9%	8	5.1%			2	1.3%			162	100.0%
	MSOA 13	53	57.9%	27	37.3%	4	3.4%	1	1.4%					85	100.0%
	MSOA 14	47	43.6%	46	44.4%	6	6.4%	3	5.7%					102	100.0%
	MSOA 15	85	56.2%	59	37.4%	5	3.3%	4	1.9%	2	1.2%			155	100.0%
All respondents	BOROUGH	1206	52.7%	812	38.8%	112	5.4%	40	2.3%	16	.7%	4	.1%	2190	100.0%

		Q12c: If n	ot used in	last year - Why n	ot?	Total	
		No interest in th	is facility	Other reas	son		
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %
MSOA	MSOA 1	205	56.2%	179	43.8%	384	100.0%
	MSOA 2	82	59.8%	67	40.2%	149	100.0%
	MSOA 3	116	59.5%	91	40.5%	207	100.0%
	MSOA 4	67	55.1%	56	44.9%	123	100.0%
	MSOA 5	97	57.6%	84	42.4%	181	100.0%
	MSOA 6	123	56.9%	102	43.1%	225	100.0%
	MSOA 7	63	59.4%	54	40.6%	117	100.0%
	MSOA 8	87	48.8%	79	51.2%	166	100.0%
	MSOA 9	98	51.3%	96	48.7%	194	100.0%
	MSOA 10	86	52.3%	91	47.7%	177	100.0%
	MSOA 11	152	56.6%	125	43.4%	277	100.0%
	MSOA 12	137	55.0%	132	45.0%	269	100.0%
	MSOA 13	72	64.4%	45	35.6%	117	100.0%
	MSOA 14	61	62.6%	44	37.4%	105	100.0%
	MSOA 15	158	53.3%	135	46.7%	293	100.0%
All respondents	BOROUGH	1606	56.3%	1384	43.7%	2990	100.0%

		Q13a: Have you used the Civic Theatre in the last 12 months?										Т	otal
			Yes at least weekly न्नू		it least hthly		t least 4 nes		ut less 1 times	last	ot in the year	Unweighted Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweigh	Ro
MSOA	MSOA 1	3	.2%	17	2.0%	68	9.2%	271	41.9%	305	46.6%	664	100.0%
	MSOA 2	1	.5%	4	1.0%	41	14.1%	81	38.8%	113	45.6%	240	100.0%
	MSOA 3			6	2.3%	44	10.8%	104	30.5%	179	56.5%	333	100.0%
	MSOA 4	1	.3%	7	4.9%	25	11.5%	58	24.2%	116	59.1%	207	100.0%
	MSOA 5	2	.4%	6	1.4%	30	10.4%	81	25.0%	169	62.8%	288	100.0%
	MSOA 6	4	1.3%	9	1.9%	49	8.4%	148	32.0%	238	56.4%	448	100.0%
	MSOA 7			5	2.9%	29	10.6%	64	26.6%	132	59.8%	230	100.0%
	MSOA 8	4	.8%	13	4.9%	32	8.0%	83	26.6%	195	59.7%	327	100.0%
	MSOA 9	1	.3%	8	2.0%	42	10.9%	105	31.2%	209	55.6%	365	100.0%
	MSOA 10	3	1.3%	9	1.7%	74	18.4%	142	36.9%	144	41.6%	372	100.0%
	MSOA 11	5	1.2%	20	2.8%	96	15.0%	221	41.3%	247	39.6%	589	100.0%
	MSOA 12	3	1.2%	10	2.5%	50	8.6%	124	30.1%	260	57.6%	447	100.0%
	MSOA 13	2	.7%	4	1.6%	21	9.3%	66	30.1%	118	58.3%	211	100.0%
	MSOA 14	3	1.2%	6	3.0%	22	8.2%	59	23.1%	128	64.5%	218	100.0%
	MSOA 15	1	.1%	7	1.1%	65	14.6%	180	38.9%	214	45.3%	467	100.0%
All respondents	BOROUGH	33	.7%	131	2.4%	690	11.2%	1789	32.5%	2774	53.2%	5417	100.0%

				Q13	b: How sa	tisfied	or dissatis	fied are y	ou with the	Civic The	atre?			Т	otal
		Very s	atisfied	Fairly	satisfied	satist	ither ied nor atisfied	Fairly d	lissatisfied	Very di	ssatisfied		on't ow	ed Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted	Rov
MSOA	MSOA 1	192	52.8%	138	38.8%	18	5.0%	6	2.4%	4	1.0%			358	100.0%
	MSOA 2	65	41.0%	50	42.8%	5	11.1%	4	3.6%	1	1.1%	1	.4%	126	100.0%
	MSOA 3	82	55.0%	57	34.6%	7	5.4%	5	3.8%	1	1.2%			152	100.0%
	MSOA 4	51	54.0%	33	41.0%	5	4.3%			1	.7%			90	100.0%
	MSOA 5	65	52.2%	47	42.9%	3	1.7%	2	2.3%	2	1.0%			119	100.0%
	MSOA 6	123	58.0%	69	35.3%	11	4.4%	5	2.3%					208	100.0%
	MSOA 7	57	60.9%	30	31.5%	5	3.6%	3	3.0%	1	1.0%			96	100.0%
	MSOA 8	80	56.0%	44	38.4%	5	3.7%	3	1.9%					132	100.0%
	MSOA 9	93	57.2%	55	39.4%	3	2.3%	1	.7%	1	.5%			153	100.0%
	MSOA 10	100	42.0%	98	47.2%	16	6.4%	10	3.6%	1	.4%	1	.4%	226	100.0%
	MSOA 11	155	43.4%	157	49.8%	15	3.8%	10	2.8%	1	.3%			338	100.0%
	MSOA 12	112	62.5%	57	31.6%	7	2.8%	4	1.4%	4	1.2%	1	.4%	185	100.0%
	MSOA 13	53	55.4%	30	35.7%	5	5.1%	1	.8%	3	3.0%			92	100.0%
	MSOA 14	47	58.3%	34	35.7%	5	4.5%	2	1.5%					88	100.0%
	MSOA 15	141	54.3%	96	37.7%	7	2.4%	5	4.7%	3	1.0%			252	100.0%
All respondents	BOROUGH	1419	52.7%	995	39.5%	117	4.4%	62	2.5%	23	.8%	3	.1%	2619	100.0%

		Q13c: If n	ot used in	last year - Why n	ot?	Total	
		No interest in th	is facility	Other reas	son		
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %
MSOA	MSOA 1	112	38.8%	180	61.2%	292	100.0%
	MSOA 2	48	49.1%	60	50.9%	108	100.0%
	MSOA 3	74	46.7%	96	53.3%	170	100.0%
	MSOA 4	41	39.3%	70	60.7%	111	100.0%
	MSOA 5	66	48.4%	95	51.6%	161	100.0%
	MSOA 6	96	52.2%	129	47.8%	225	100.0%
	MSOA 7	52	44.6%	69	55.4%	121	100.0%
	MSOA 8	74	37.4%	111	62.6%	185	100.0%
	MSOA 9	80	40.0%	115	60.0%	195	100.0%
	MSOA 10	37	31.9%	102	68.1%	139	100.0%
	MSOA 11	88	39.7%	147	60.3%	235	100.0%
	MSOA 12	104	45.7%	147	54.3%	251	100.0%
	MSOA 13	51	53.4%	58	46.6%	109	100.0%
	MSOA 14	46	41.1%	76	58.9%	122	100.0%
	MSOA 15	73	38.2%	128	61.8%	201	100.0%
All respondents	BOROUGH	1042	43.2%	1590	56.8%	2632	100.0%

		Q14	a: Head	of Ste	am a) H		used D 12 month		n Railway	Museur	n in the	Т	otal
			Yes at least weekly		at least nthly		t least mes		out less 4 times		ot in the year	ed Count	%
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %
MSOA	MSOA 1	4	.3%	2	.2%	11	1.6%	84	12.7%	562	85.2%	663	100.0%
	MSOA 2	1	.2%			5	1.6%	28	18.9%	202	79.2%	236	100.0%
	MSOA 3			2	.2%	3	.5%	39	12.9%	287	86.4%	331	100.0%
	MSOA 4			2	.9%	9	4.7%	27	12.2%	173	82.2%	211	100.0%
	MSOA 5					1	.2%	43	18.2%	246	81.6%	290	100.0%
	MSOA 6	2	1.0%	2	.3%	18	4.8%	63	15.5%	357	78.4%	442	100.0%
	MSOA 7	2	.4%			7	2.9%	29	11.1%	193	85.7%	231	100.0%
	MSOA 8			6	2.0%	6	2.3%	51	16.6%	267	79.1%	330	100.0%
	MSOA 9	1	.2%			7	1.8%	42	13.5%	317	84.5%	367	100.0%
	MSOA 10	2	.6%	3	1.1%	10	2.5%	61	14.9%	296	80.9%	372	100.0%
	MSOA 11	3	.5%	4	.5%	11	2.1%	84	15.9%	488	81.1%	590	100.0%
	MSOA 12	1	.9%	4	1.2%	9	1.7%	28	6.1%	400	90.1%	442	100.0%
	MSOA 13					4	1.4%	28	12.2%	181	86.4%	213	100.0%
	MSOA 14	1	.5%	4	1.3%	3	1.5%	27	13.7%	183	83.1%	218	100.0%
	MSOA 15	2	.8%	3	.7%	6	1.2%	62	16.0%	395	81.3%	468	100.0%
All respondents	BOROUGH	20	.4%	32	.6%	110	2.1%	696	14.0%	4557	82.9%	5415	100.0%

		Q14b: How satisfied or dissatisfied are you with Darlington Railway Museum?												Т	otal
				Fairly	satisfied		er satisfied	Fairly	dissatisfied	Very di	issatisfied	Don'	t know	ed Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted	Rov
MSOA	MSOA 1	43	36.9%	44	50.2%	9	10.5%	3	1.9%	1	.6%			100	100.0%
	MSOA 2	11	38.2%	16	50.6%	3	4.9%	2	6.3%					32	100.0%
	MSOA 3	11	27.3%	26	59.4%	2	4.4%	3	4.6%	1	3.6%	1	.8%	44	100.0%
	MSOA 4	15	32.7%	18	52.6%	2	7.6%	1	1.1%	2	6.1%			38	100.0%
	MSOA 5	19	45.8%	22	51.0%	2	2.2%					1	1.0%	44	100.0%
	MSOA 6	36	42.8%	34	44.3%	9	9.4%	2	2.8%	1	.7%			82	100.0%
	MSOA 7	17	42.3%	18	51.7%	2	4.7%	1	1.3%					38	100.0%
	MSOA 8	27	39.8%	21	33.7%	11	21.5%	2	3.3%	2	1.7%			63	100.0%
	MSOA 9	19	34.9%	25	56.0%	2	2.2%	1	2.7%	2	4.1%			49	100.0%
	MSOA 10	36	50.6%	29	41.1%	7	6.9%	1	1.4%					73	100.0%
	MSOA 11	34	35.6%	51	50.7%	12	10.0%	1	2.2%	2	1.4%			100	100.0%
	MSOA 12	16	46.2%	18	39.6%	4	10.5%			1	2.5%	1	1.2%	40	100.0%
	MSOA 13	10	40.8%	13	33.9%	4	8.3%	2	11.5%	2	5.5%			31	100.0%
	MSOA 14	15	37.0%	13	44.1%	5	15.5%	1	3.5%					34	100.0%
	MSOA 15	34	52.6%	29	30.8%	4	2.8%	4	11.8%	2	2.0%			73	100.0%
All respondents	BOROUGH	343	40.6%	378	45.4%	78	8.4%	24	3.7%	16	1.7%	3	.2%	842	100.0%

		Q14c: If n	ot used in	last year - Why n	ot?	Total	
		No interest in th	is facility	Other reas	son		
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %
MSOA	MSOA 1	347	67.3%	182	32.7%	529	100.0%
	MSOA 2	118	68.2%	69	31.8%	187	100.0%
	MSOA 3	173	63.9%	94	36.1%	267	100.0%
	MSOA 4	87	55.1%	75	44.9%	162	100.0%
	MSOA 5	146	65.3%	89	34.7%	235	100.0%
	MSOA 6	204	63.7%	125	36.3%	329	100.0%
	MSOA 7	117	67.3%	65	32.7%	182	100.0%
	MSOA 8	167	65.3%	83	34.7%	250	100.0%
	MSOA 9	185	60.9%	110	39.1%	295	100.0%
	MSOA 10	150	58.9%	120	41.1%	270	100.0%
	MSOA 11	278	60.6%	179	39.4%	457	100.0%
	MSOA 12	227	63.6%	143	36.4%	370	100.0%
	MSOA 13	116	69.4%	50	30.6%	166	100.0%
	MSOA 14	104	58.9%	64	41.1%	168	100.0%
	MSOA 15	237	62.6%	130	37.4%	367	100.0%
All respondents	BOROUGH	2660	63.3%	1584	36.7%	4244	100.0%

			Q15a	:Have yo	ou used th	ne Indoo	r Market i	n the la	st 12mont	ths?		Т	otal
			ıt least ekly		it least nthly		: least 4 nes		out less 4 times		ot in the t year	Unweighted Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweight	Rov
MSOA	MSOA 1	90	10.9%	122	15.3%	150	23.8%	169	26.5%	135	23.5%	666	100.0%
	MSOA 2	68	20.0%	64	26.6%	49	21.1%	30	11.1%	30	21.1%	241	100.0%
	MSOA 3	70	16.3%	83	23.7%	76	23.6%	59	22.9%	46	13.5%	334	100.0%
	MSOA 4	57	21.3%	55	29.2%	46	20.4%	28	14.0%	25	15.1%	211	100.0%
	MSOA 5	76	19.2%	80	24.8%	57	19.7%	42	17.8%	40	18.5%	295	100.0%
	MSOA 6	156	26.4%	100	22.5%	83	19.9%	70	18.7%	42	12.5%	451	100.0%
	MSOA 7	58	21.5%	59	24.8%	45	19.6%	45	21.9%	24	12.1%	231	100.0%
	MSOA 8	124	31.6%	77	24.2%	52	16.6%	47	17.4%	31	10.3%	331	100.0%
	MSOA 9	120	28.2%	86	25.1%	81	22.3%	38	12.0%	43	12.3%	368	100.0%
	MSOA 10	102	22.7%	91	22.2%	83	22.3%	57	16.9%	42	15.8%	375	100.0%
	MSOA 11	127	17.7%	157	24.4%	120	21.4%	109	19.1%	80	17.5%	593	100.0%
	MSOA 12	151	27.3%	113	23.7%	74	15.8%	61	17.8%	50	15.4%	449	100.0%
	MSOA 13	72	28.6%	56	22.7%	39	20.4%	30	21.5%	17	6.7%	214	100.0%
	MSOA 14	79	32.7%	57	24.5%	40	16.7%	29	16.1%	15	10.0%	220	100.0%
	MSOA 15	67	10.0%	104	19.8%	99	23.0%	103	24.0%	97	23.2%	470	100.0%
All respondents	BOROUGH	1420	22.0%	1308	23.3%	1095	20.5%	918	18.8%	718	15.5%	5459	100.0%

			Q15b: How satisfied or dissatisfied are you							ndoor Ma	rket?			Т	otal
		Very s	Very satisfied ਹੁ		satisfied	satisf	ither ied nor atisfied	Fairly di	ssatisfied	Very di	ssatisfied		on't ow	ted Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted	Rov
MSOA	MSOA 1	155	26.9%	280	53.4%	65	14.5%	23	4.9%	3	.3%			526	100.0%
	MSOA 2	75	34.7%	90	42.8%	30	12.9%	8	8.9%			2	.7%	205	100.0%
	MSOA 3	71	20.7%	155	56.1%	45	19.4%	11	3.5%	1	.3%			283	100.0%
	MSOA 4	65	32.0%	91	52.9%	19	9.6%	6	4.3%	4	1.1%			185	100.0%
	MSOA 5	82	29.6%	129	55.4%	22	8.9%	7	3.1%	8	3.0%			248	100.0%
	MSOA 6	146	30.1%	192	51.7%	40	12.2%	15	4.4%	7	1.4%	1	.1%	401	100.0%
	MSOA 7	64	27.4%	109	57.3%	18	9.8%	7	5.3%			1	.3%	199	100.0%
	MSOA 8	110	31.1%	150	53.7%	21	8.6%	15	4.8%	3	1.8%			299	100.0%
	MSOA 9	121	36.9%	150	48.8%	30	8.3%	15	4.5%	5	1.6%			321	100.0%
	MSOA 10	112	32.1%	166	50.5%	39	13.8%	10	3.0%	2	.6%			329	100.0%
	MSOA 11	172	30.6%	246	50.6%	71	14.1%	18	4.2%	2	.3%	1	.1%	510	100.0%
	MSOA 12	140	32.8%	192	48.4%	43	14.1%	13	4.0%	2	.3%	1	.3%	391	100.0%
	MSOA 13	64	30.0%	100	54.0%	20	11.4%	4	2.1%	4	2.5%			192	100.0%
	MSOA 14	67	26.5%	103	57.9%	18	9.6%	12	5.4%	1	.6%			201	100.0%
	MSOA 15	115	25.5%	187	52.3%	44	14.3%	15	6.4%	5	1.2%	1	.1%	367	100.0%
All respondents	BOROUGH	1559	29.8%	2344	52.3%	528	12.3%	180	4.6%	48	1.0%	7	.1%	4666	100.0%

		Q15c: If n	ot used in	last year - Why n	ot?	Total	
		No interest in th	is facility	Other reas	son		
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %
MSOA	MSOA 1	69	58.5%	59	41.5%	128	100.0%
	MSOA 2	16	70.9%	13	29.1%	29	100.0%
	MSOA 3	25	71.2%	15	28.8%	40	100.0%
	MSOA 4	11	60.1%	11	39.9%	22	100.0%
	MSOA 5	21	58.9%	17	41.1%	38	100.0%
	MSOA 6	18	65.0%	20	35.0%	38	100.0%
	MSOA 7	13	73.2%	8	26.8%	21	100.0%
	MSOA 8	14	62.1%	13	37.9%	27	100.0%
	MSOA 9	13	47.6%	26	52.4%	39	100.0%
	MSOA 10	21	53.4%	18	46.6%	39	100.0%
	MSOA 11	44	62.4%	33	37.6%	77	100.0%
	MSOA 12	27	68.3%	18	31.7%	45	100.0%
	MSOA 13	7	54.0%	10	46.0%	17	100.0%
	MSOA 14	8	51.2%	7	48.8%	15	100.0%
	MSOA 15	59	72.6%	30	27.4%	89	100.0%
All respondents	BOROUGH	366	62.7%	299	37.3%	665	100.0%

		Q16a: Have you used the Outdoor Market in the last 12 months?										Т	otal
			at least eekly		at least nthly	tir	t least 4 nes	than 4	ut less 1 times		ot in the year	Unweighted Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweigh	Ro
MSOA	MSOA 1	19	2.8%	60	8.1%	102	15.6%	188	29.8%	293	43.7%	662	100.0%
	MSOA 2	18	6.8%	23	8.0%	45	19.1%	52	23.9%	100	42.2%	238	100.0%
	MSOA 3	16	3.6%	37	9.5%	53	17.4%	85	27.3%	143	42.2%	334	100.0%
	MSOA 4	21	10.7%	26	12.9%	36	15.3%	50	28.1%	77	32.9%	210	100.0%
	MSOA 5	19	4.7%	40	14.5%	57	17.2%	69	27.2%	106	36.4%	291	100.0%
	MSOA 6	42	6.3%	79	16.3%	76	19.8%	99	22.4%	150	35.1%	446	100.0%
	MSOA 7	21	8.3%	35	16.1%	39	18.8%	57	22.4%	79	34.4%	231	100.0%
	MSOA 8	61	19.3%	54	15.8%	53	18.0%	70	23.0%	90	23.8%	328	100.0%
	MSOA 9	36	9.7%	65	18.7%	56	15.4%	80	23.0%	128	33.2%	365	100.0%
	MSOA 10	30	7.6%	42	10.0%	68	18.9%	102	27.2%	133	36.4%	375	100.0%
	MSOA 11	18	2.5%	68	11.1%	96	16.2%	132	24.2%	275	46.1%	589	100.0%
	MSOA 12	56	10.8%	62	12.0%	79	18.8%	91	22.6%	162	35.7%	450	100.0%
	MSOA 13	20	9.4%	41	15.9%	38	19.1%	48	24.5%	64	31.1%	211	100.0%
	MSOA 14	33	16.2%	37	18.0%	43	18.3%	38	17.5%	69	30.1%	220	100.0%
	MSOA 15	15	2.4%	34	6.2%	70	17.5%	126	26.7%	227	47.2%	472	100.0%
All respondents	BOROUGH	425	7.7%	704	12.7%	915	17.7%	1288	24.7%	2099	37.2%	5431	100.0%

			(	Q16b: Ho	ow satisfie	ed or dis	satisfied	are you	u with the	Outdoor I	Market?			Т	otal
		Very s	satisfied	Fairly s	satisfied	satist	ither ied nor atisfied		airly	Very dis	ssatisfied		on't ow	ed Count	Zow %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted	Ro
MSOA	MSOA 1	62	15.4%	173	48.1%	76	23.2%	33	7.5%	21	5.9%			365	100.0%
	MSOA 2	23	14.8%	54	35.9%	26	21.6%	19	18.8%	13	8.9%			135	100.0%
	MSOA 3	19	10.2%	92	48.6%	42	24.9%	22	8.7%	11	7.5%	1	.2%	187	100.0%
	MSOA 4	21	17.6%	57	43.1%	22	21.6%	18	12.6%	12	5.0%			130	100.0%
	MSOA 5	28	15.6%	68	40.7%	41	25.6%	20	8.5%	19	9.7%			176	100.0%
	MSOA 6	45	14.0%	133	49.3%	56	18.4%	33	11.3%	20	6.3%	2	.6%	289	100.0%
	MSOA 7	14	9.6%	76	53.2%	35	24.6%	15	8.2%	7	4.4%			147	100.0%
	MSOA 8	58	28.6%	107	46.1%	34	12.5%	20	6.1%	16	6.8%			235	100.0%
	MSOA 9	38	18.0%	112	46.2%	43	18.1%	24	11.3%	16	6.2%	1	.2%	234	100.0%
	MSOA 10	39	19.7%	124	49.2%	47	18.3%	23	10.9%	5	1.6%	1	.4%	239	100.0%
	MSOA 11	46	13.1%	155	53.9%	72	21.7%	21	6.8%	14	4.1%	2	.4%	310	100.0%
	MSOA 12	50	18.9%	119	41.3%	57	19.9%	34	14.9%	17	5.1%			277	100.0%
	MSOA 13	23	14.7%	64	48.9%	26	19.6%	19	10.6%	13	6.1%			145	100.0%
	MSOA 14	22	13.5%	69	54.3%	29	18.9%	19	9.1%	9	4.3%			148	100.0%
	MSOA 15	39	14.4%	121	55.0%	51	20.3%	24	7.9%	5	1.5%	3	.9%	243	100.0%
All respondents	BOROUGH	527	16.2%	1525	47.7%	658	20.3%	347	10.2%	199	5.5%	10	.2%	3266	100.0%

		Q16c: If not	used in th	e last year - Why	not?	Total							
		No interest in th	is facility	Other reas	son								
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %						
MSOA	MSOA 1	165	62.1%	111	37.9%	276	100.0%						
	MSOA 2	51	66.4%	41	33.6%	92	100.0%						
	MSOA 3	82	65.2%	53	34.8%	135	100.0%						
	MSOA 4	33	50.7%	38	49.3%	71	100.0%						
	MSOA 5	48	53.4%	48	46.6%	96	100.0%						
	MSOA 6	73	59.5%	60	40.5%	133	100.0%						
	MSOA 7	44	64.2%	30	35.8%	74	100.0%						
	MSOA 8	41	49.6%	46	50.4%	87	100.0%						
	MSOA 9	53	48.9%	60	51.1%	113	100.0%						
	MSOA 10	65	56.1%	57	43.9%	122	100.0%						
	MSOA 11	156	57.9%	108	42.1%	264	100.0%						
	MSOA 12	79	60.7%	65	39.3%	144	100.0%						
	MSOA 13	29	59.8%	33	40.2%	62	100.0%						
	MSOA 14	31	51.6%	36	48.4%	67	100.0%						
	MSOA 15	122	64.0%	90	36.0%	212	100.0%						
All respondents	BOROUGH	1074	58.8%	877	41.2%	1951	100.0%						
		Q17a:	Have you	u visiteo	d a play ai		arks and of months?		baces, in [	Darlingto	n, in the	т	otal
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			at least eekly		at least onthly		t least 4 nes		out less 4 times		ot in the year	ed Count	%
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %
MSOA	MSOA 1	44	7.9%	77	14.2%	113	19.9%	103	15.3%	323	42.7%	660	100.0%
	MSOA 2	26	14.7%	30	20.1%	44	16.4%	40	19.0%	99	29.9%	239	100.0%
	MSOA 3	33	10.5%	25	11.5%	59	19.5%	57	15.8%	158	42.7%	332	100.0%
	MSOA 4	28	17.2%	29	16.0%	34	14.9%	26	11.9%	94	40.0%	211	100.0%
	MSOA 5	27	10.1%	27	11.1%	37	13.7%	55	20.6%	143	44.6%	289	100.0%
	MSOA 6	57	15.7%	55	16.1%	66	17.8%	63	13.4%	207	37.0%	448	100.0%
	MSOA 7	36	16.0%	45	23.2%	30	15.0%	30	12.2%	91	33.7%	232	100.0%
	MSOA 8	57	19.5%	47	15.1%	47	11.7%	45	15.2%	131	38.5%	327	100.0%
	MSOA 9	42	14.3%	47	13.6%	51	15.0%	53	17.1%	176	40.0%	369	100.0%
	MSOA 10	45	13.5%	46	13.9%	65	18.0%	68	17.3%	148	37.3%	372	100.0%
	MSOA 11	31	7.3%	84	19.2%	92	15.8%	104	16.7%	275	41.0%	586	100.0%
	MSOA 12	68	17.6%	58	14.9%	72	17.4%	55	11.0%	196	39.1%	449	100.0%
	MSOA 13	29	20.7%	28	14.0%	46	21.8%	34	15.6%	74	27.9%	211	100.0%
	MSOA 14	54	27.4%	34	19.3%	29	11.7%	25	10.6%	80	31.0%	222	100.0%
	MSOA 15	21	5.0%	43	13.6%	81	18.9%	90	17.2%	234	45.4%	469	100.0%
All respondents	BOROUGH	598	14.0%	675	15.6%	868	16.6%	849	15.2%	2436	38.5%	5426	100.0%

				Q17b: ł	How satist	fied or o	dissatisfie	d are yo	ou with the	e play a	reas?			Т	otal
		Very s	satisfied	Fairly s	satisfied	satisf	ither ied nor atisfied		airly atisfied		ery	Don'	t know	Unweighted Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweight	Rov
MSOA	MSOA 1	70	18.1%	185	59.1%	41	10.9%	22	7.0%	13	4.8%	1	.1%	332	100.0%
	MSOA 2	22	16.8%	75	54.0%	21	17.7%	17	10.5%	2	.7%	1	.4%	138	100.0%
	MSOA 3	20	9.8%	93	47.0%	24	15.8%	18	10.2%	16	15.6%	2	1.5%	173	100.0%
	MSOA 4	20	17.3%	67	59.8%	15	9.8%	8	10.0%	2	1.7%	2	1.4%	114	100.0%
	MSOA 5	22	11.0%	67	47.5%	18	15.7%	25	19.3%	8	4.9%	3	1.6%	143	100.0%
	MSOA 6	37	15.1%	116	45.5%	33	17.3%	27	13.2%	19	8.5%	1	.3%	233	100.0%
	MSOA 7	20	14.5%	69	47.9%	13	9.3%	21	17.3%	12	7.6%	4	3.4%	139	100.0%
	MSOA 8	35	18.4%	107	56.8%	18	8.9%	18	8.8%	12	6.7%	1	.3%	191	100.0%
	MSOA 9	28	15.3%	109	55.8%	23	11.3%	21	12.6%	10	4.5%	1	.5%	192	100.0%
	MSOA 10	53	22.1%	126	57.8%	27	12.6%	13	6.4%	1	.3%	3	.9%	223	100.0%
	MSOA 11	48	16.2%	180	58.1%	36	9.4%	26	8.8%	14	6.4%	4	1.1%	308	100.0%
	MSOA 12	39	20.3%	117	44.5%	27	10.3%	33	14.2%	27	10.2%	2	.5%	245	100.0%
	MSOA 13	24	17.1%	71	51.6%	19	11.0%	13	13.0%	9	7.3%			136	100.0%
	MSOA 14	34	23.9%	70	53.5%	17	10.4%	17	11.5%			2	.8%	140	100.0%
	MSOA 15	43	20.3%	148	64.3%	21	7.6%	11	5.2%	2	1.1%	4	1.5%	229	100.0%
All respondents	BOROUGH	515	17.3%	1600	53.6%	355	11.9%	291	11.0%	147	5.4%	31	.9%	2939	100.0%

		Q17c: If not	used in th	e last year - Why	not?	Total	
		No interest in th	is facility	Other reas	son		
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %
MSOA	MSOA 1	196	66.6%	110	33.4%	306	100.0%
	MSOA 2	56	63.3%	33	36.7%	89	100.0%
	MSOA 3	97	66.2%	52	33.8%	149	100.0%
	MSOA 4	53	63.0%	36	37.0%	89	100.0%
	MSOA 5	80	59.7%	55	40.3%	135	100.0%
	MSOA 6	124	68.8%	63	31.2%	187	100.0%
	MSOA 7	57	66.5%	27	33.5%	84	100.0%
	MSOA 8	80	67.5%	41	32.5%	121	100.0%
	MSOA 9	93	57.3%	70	42.7%	163	100.0%
	MSOA 10	89	66.3%	49	33.7%	138	100.0%
	MSOA 11	169	67.8%	86	32.2%	255	100.0%
	MSOA 12	120	67.6%	65	32.4%	185	100.0%
	MSOA 13	40	63.9%	29	36.1%	69	100.0%
	MSOA 14	53	64.7%	20	35.3%	73	100.0%
	MSOA 15	136	64.7%	78	35.3%	214	100.0%
All respondents	BOROUGH	1448	65.2%	816	34.8%	2264	100.0%

		Q1	8: Taking	everythi			w satisfie d by DBC			are you w	rith the	Т	otal
		Very s	satisfied	Fairlys	satisfied	satisfi	ither ied nor tisfied		airly atisfied	Very dis	ssatisfied	ed Count	%
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %
MSOA	MSOA 1	32	4.6%	348	53.6%	158	25.5%	83	11.8%	32	4.5%	653	100.0%
	MSOA 2	18	6.3%	116	49.2%	67	28.6%	29	14.8%	3	1.2%	233	100.0%
	MSOA 3	21	6.1%	176	49.1%	82	24.9%	36	14.1%	16	5.9%	331	100.0%
	MSOA 4	14	6.3%	103	49.9%	47	22.1%	32	16.2%	14	5.4%	210	100.0%
	MSOA 5	24	5.7%	151	52.4%	65	23.9%	36	14.8%	9	3.2%	285	100.0%
	MSOA 6	39	8.2%	230	50.6%	101	24.6%	47	12.1%	22	4.5%	439	100.0%
	MSOA 7	15	5.1%	105	47.3%	60	24.7%	43	19.4%	7	3.5%	230	100.0%
	MSOA 8	28	8.1%	175	55.6%	63	18.4%	52	15.1%	9	2.8%	327	100.0%
	MSOA 9	20	5.8%	204	58.0%	84	21.8%	34	10.1%	17	4.4%	359	100.0%
	MSOA 10	31	7.8%	204	54.7%	85	25.5%	40	10.5%	7	1.5%	367	100.0%
	MSOA 11	26	4.3%	320	56.6%	150	24.3%	71	12.5%	14	2.3%	581	100.0%
	MSOA 12	42	10.6%	227	46.5%	104	24.4%	54	12.8%	16	5.6%	443	100.0%
	MSOA 13	16	7.2%	115	53.8%	46	22.0%	24	12.7%	8	4.2%	209	100.0%
	MSOA 14	15	6.8%	120	60.3%	47	16.7%	30	13.7%	7	2.5%	219	100.0%
	MSOA 15	29	7.2%	264	56.4%	97	21.6%	55	12.0%	16	2.9%	461	100.0%
All respondents	BOROUGH	370	6.7%	2859	53.0%	1259	23.3%	670	13.3%	199	3.7%	5357	100.0%

		Q1	9: How st	rongly do	o you feel	you belc	ng to you	r local a	area?	Т	otal
			strongly	Fairly	strongly		very ongly		at all	ted Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted	Ro
MSOA	MSOA 1	130	17.7%	292	46.7%	165	26.8%	56	8.8%	643	100.0%
	MSOA 2	28	9.5%	119	49.5%	73	35.4%	16	5.6%	236	100.0%
	MSOA 3	42	10.3%	157	45.7%	98	34.9%	29	9.0%	326	100.0%
	MSOA 4	28	11.8%	66	32.4%	61	30.8%	45	25.0%	200	100.0%
	MSOA 5	51	16.0%	134	42.3%	75	30.0%	23	11.6%	283	100.0%
	MSOA 6	80	15.3%	196	43.9%	118	32.6%	38	8.2%	432	100.0%
	MSOA 7	33	12.9%	90	40.6%	72	33.7%	28	12.7%	223	100.0%
	MSOA 8	44	13.4%	119	34.2%	99	36.4%	48	16.0%	310	100.0%
	MSOA 9	55	14.4%	158	44.6%	89	27.2%	36	13.9%	338	100.0%
	MSOA 10	86	22.2%	189	51.5%	67	20.0%	21	6.3%	363	100.0%
	MSOA 11	106	19.0%	307	54.6%	131	20.8%	30	5.6%	574	100.0%
	MSOA 12	66	12.0%	185	40.6%	119	31.3%	61	16.1%	431	100.0%
	MSOA 13	30	14.7%	93	43.2%	49	25.9%	28	16.3%	200	100.0%
	MSOA 14	28	11.3%	91	46.2%	64	29.8%	26	12.7%	209	100.0%
	MSOA 15	103	23.9%	222	41.5%	108	27.4%	29	7.2%	462	100.0%
All respondents	BOROUGH	910	15.3%	2419	44.0%	1392	29.3%	519	11.3%	5240	100.0%

					Q	20a)	after dark	(		-		Т	otal
		Ver	y safe	Fairl	y safe		er safe unsafe		unsafe	Very	unsafe	Unweighted Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweigh	Ro
MSOA	MSOA 1	134	20.2%	336	51.7%	92	13.6%	64	10.7%	29	3.8%	655	100.0%
	MSOA 2	15	8.8%	115	51.5%	44	14.4%	42	18.5%	19	6.7%	235	100.0%
	MSOA 3	24	7.5%	142	42.3%	74	22.0%	62	20.1%	24	8.1%	326	100.0%
	MSOA 4	10	4.0%	71	30.1%	35	18.2%	53	30.5%	38	17.1%	207	100.0%
	MSOA 5	24	6.8%	129	43.4%	58	19.8%	56	22.1%	16	7.9%	283	100.0%
	MSOA 6	39	10.9%	185	44.6%	103	20.7%	86	20.4%	24	3.4%	437	100.0%
	MSOA 7	8	3.2%	106	48.6%	44	18.5%	49	20.6%	19	9.1%	226	100.0%
	MSOA 8	15	6.0%	106	29.9%	61	21.8%	81	23.9%	60	18.4%	323	100.0%
	MSOA 9	26	7.5%	151	41.6%	51	17.1%	82	20.3%	46	13.4%	356	100.0%
	MSOA 10	53	14.3%	194	54.4%	64	17.0%	46	11.9%	9	2.3%	366	100.0%
	MSOA 11	77	14.7%	303	51.9%	94	15.5%	71	12.8%	22	5.0%	567	100.0%
	MSOA 12	17	5.6%	163	31.0%	87	21.8%	110	27.3%	57	14.3%	434	100.0%
	MSOA 13	11	5.5%	80	37.2%	42	18.7%	57	28.9%	20	9.7%	210	100.0%
	MSOA 14	14	5.3%	79	37.0%	54	25.6%	57	26.2%	15	5.9%	219	100.0%
	MSOA 15	73	17.5%	248	56.6%	65	12.6%	41	9.1%	18	4.2%	445	100.0%
All respondents	BOROUGH	540	9.8%	2413	43.9%	972	18.3%	958	19.6%	417	8.4%	5300	100.0%

					Q20b)	durii	ng the day	(				Т	otal
			<u>′ safe</u> ∽		y safe	nor	er safe unsafe		unsafe		unsafe	Unweighted Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	MUU	
MSOA	MSOA 1	341	53.4%	258	37.6%	42	6.6%	12	1.8%	2	.5%	655	100.0%
	MSOA 2	85	42.7%	127	49.3%	15	6.2%	6	1.9%			233	100.0%
	MSOA 3	125	39.4%	155	42.9%	44	15.0%	5	2.5%	1	.3%	330	100.0%
	MSOA 4	59	25.0%	95	52.4%	25	13.0%	16	8.2%	4	1.5%	199	100.0%
	MSOA 5	107	35.5%	138	48.4%	29	10.4%	6	2.8%	5	2.9%	285	100.0%
	MSOA 6	177	41.2%	208	48.6%	41	8.0%	12	1.9%	3	.3%	441	100.0%
	MSOA 7	73	34.1%	120	53.2%	26	9.3%	7	3.0%	1	.4%	227	100.0%
	MSOA 8	92	27.4%	152	49.6%	34	10.0%	30	9.7%	7	3.2%	315	100.0%
	MSOA 9	119	33.7%	168	47.6%	42	10.3%	22	7.3%	5	1.1%	356	100.0%
	MSOA 10	217	60.4%	130	34.7%	14	3.7%	4	.9%	1	.2%	366	100.0%
	MSOA 11	286	50.7%	238	41.5%	38	6.6%	7	1.2%			569	100.0%
	MSOA 12	127	29.9%	213	47.0%	62	15.5%	32	6.9%	4	.7%	438	100.0%
	MSOA 13	72	32.7%	98	46.3%	24	14.9%	10	5.6%	1	.5%	205	100.0%
	MSOA 14	73	36.0%	109	51.3%	25	9.7%	7	2.9%			214	100.0%
	MSOA 15	250	58.5%	167	32.6%	33	6.5%	8	2.1%	2	.3%	460	100.0%
All respondents	BOROUGH	2204	40.9%	2382	45.0%	496	9.5%	185	3.8%	36	.7%	5303	100.0%

				Q21a)	becoming	g a victin	n of crime			Т	otal
		Very	worried	Fairly	worried		very		orried at all	ed Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted	Rov
MSOA	MSOA 1	31	4.1%	181	27.3%	352	52.4%	105	16.2%	669	100.0%
	MSOA 2	20	7.6%	74	28.6%	129	58.9%	15	4.9%	238	100.0%
	MSOA 3	24	8.7%	99	31.0%	181	50.9%	29	9.4%	333	100.0%
	MSOA 4	39	18.1%	85	42.1%	75	35.5%	10	4.3%	209	100.0%
	MSOA 5	27	10.4%	95	34.2%	137	49.0%	26	6.4%	285	100.0%
	MSOA 6	42	7.6%	137	29.5%	211	52.1%	51	10.8%	441	100.0%
	MSOA 7	19	7.8%	85	35.1%	113	49.1%	16	8.1%	233	100.0%
	MSOA 8	56	17.3%	128	35.1%	120	39.6%	24	8.0%	328	100.0%
	MSOA 9	41	11.3%	151	41.7%	142	37.9%	30	9.1%	364	100.0%
	MSOA 10	16	3.5%	84	22.2%	231	62.9%	39	11.5%	370	100.0%
	MSOA 11	28	4.7%	161	28.1%	333	56.5%	64	10.7%	586	100.0%
	MSOA 12	74	18.4%	179	36.6%	162	38.3%	30	6.6%	445	100.0%
	MSOA 13	23	12.1%	91	44.5%	83	36.5%	17	7.0%	214	100.0%
	MSOA 14	30	14.1%	73	30.3%	104	49.6%	13	5.9%	220	100.0%
	MSOA 15	29	6.4%	102	21.2%	268	58.3%	67	14.1%	466	100.0%
All respondents	BOROUGH	501	9.9%	1728	32.0%	2644	48.8%	538	9.3%	5411	100.0%

			Q21b)	. becom	ing a victi	m of anti	-social be	haviou	r	Т	otal
		Very	worried	Fairly	worried		very		orried at all	ed Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted	Rov
MSOA	MSOA 1	29	4.5%	124	18.2%	332	47.9%	182	29.5%	667	100.0%
	MSOA 2	21	8.4%	94	43.0%	110	44.1%	16	4.5%	241	100.0%
	MSOA 3	47	15.5%	105	34.4%	158	42.3%	25	7.8%	335	100.0%
	MSOA 4	48	23.5%	82	41.0%	65	30.5%	13	5.0%	208	100.0%
	MSOA 5	42	16.2%	107	37.5%	109	38.5%	30	7.8%	288	100.0%
	MSOA 6	71	13.3%	142	34.5%	187	42.7%	47	9.5%	447	100.0%
	MSOA 7	24	8.8%	83	34.3%	109	48.8%	14	8.1%	230	100.0%
	MSOA 8	84	25.4%	121	37.6%	97	29.6%	21	7.4%	323	100.0%
	MSOA 9	72	18.9%	128	36.5%	136	36.1%	29	8.5%	365	100.0%
	MSOA 10	22	4.2%	88	23.8%	211	56.9%	48	15.0%	369	100.0%
	MSOA 11	34	6.6%	162	26.3%	311	54.6%	76	12.5%	583	100.0%
	MSOA 12	109	25.3%	172	38.2%	126	28.4%	32	8.1%	439	100.0%
	MSOA 13	38	17.9%	83	43.9%	75	31.5%	15	6.6%	211	100.0%
	MSOA 14	39	17.1%	81	36.3%	88	41.2%	11	5.4%	219	100.0%
	MSOA 15	42	9.1%	106	23.1%	238	51.3%	79	16.6%	465	100.0%
All respondents	BOROUGH	725	14.0%	1680	33.1%	2355	42.0%	640	10.8%	5400	100.0%

		Q22	: How sat				ou that the aviour in D		and othe	rs are d	ealing	Т	otal
		Very s	satisfied	Fairly s	satisfied	satisf	ither ied nor tisfied		airly atisfied		'ery atisfied	ed Count	% /
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %
MSOA	MSOA 1	38	5.9%	226	41.4%	181	35.0%	60	12.5%	28	5.3%	533	100.0%
	MSOA 2	21	11.1%	97	39.5%	67	25.2%	31	15.3%	10	8.9%	226	100.0%
	MSOA 3	18	4.9%	124	36.7%	92	30.3%	54	19.4%	20	8.7%	308	100.0%
	MSOA 4	13	6.9%	90	41.5%	38	20.4%	29	16.1%	26	15.0%	196	100.0%
	MSOA 5	26	6.3%	108	36.4%	81	29.7%	36	18.5%	22	9.2%	273	100.0%
	MSOA 6	62	13.8%	178	39.8%	99	23.2%	53	17.0%	32	6.3%	424	100.0%
	MSOA 7	21	7.5%	89	40.1%	61	29.5%	33	15.4%	12	7.6%	216	100.0%
	MSOA 8	35	11.8%	137	39.0%	75	26.5%	38	13.1%	23	9.6%	308	100.0%
	MSOA 9	30	9.5%	147	38.6%	84	25.1%	56	19.1%	22	7.6%	339	100.0%
	MSOA 10	35	9.9%	171	49.6%	97	31.7%	28	7.2%	7	1.7%	338	100.0%
	MSOA 11	49	8.1%	255	48.4%	156	28.1%	58	10.8%	15	4.6%	533	100.0%
	MSOA 12	42	10.1%	178	39.1%	92	24.4%	69	14.2%	41	12.1%	422	100.0%
	MSOA 13	16	6.0%	86	45.8%	56	22.8%	31	16.7%	16	8.7%	205	100.0%
	MSOA 14	19	7.4%	84	43.4%	65	29.5%	19	8.9%	18	10.9%	205	100.0%
	MSOA 15	50	12.5%	193	45.8%	113	26.3%	39	9.0%	21	6.4%	416	100.0%
All respondents	BOROUGH	475	9.0%	2163	41.7%	1359	27.0%	640	14.2%	315	8.1%	4952	100.0%

			C	23a) N	loisy neigl	nbours o	r loud par	ties		Т	otal
			ry big blem		irly big blem		very big blem	at	oroblem all	nted Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted	Rc
MSOA	MSOA 1	6	1.1%	24	4.6%	154	25.0%	461	69.4%	645	100.0%
	MSOA 2	9	3.8%	14	5.4%	77	30.2%	137	60.6%	237	100.0%
	MSOA 3	6	1.4%	23	7.8%	102	34.6%	197	56.2%	328	100.0%
	MSOA 4	15	8.5%	26	12.5%	71	37.6%	97	41.5%	209	100.0%
	MSOA 5	9	2.8%	14	4.8%	87	33.7%	171	58.8%	281	100.0%
	MSOA 6	13	3.2%	31	8.3%	152	35.2%	241	53.3%	437	100.0%
	MSOA 7	8	3.9%	21	10.9%	101	44.2%	97	41.0%	227	100.0%
	MSOA 8	27	8.9%	56	17.1%	128	42.6%	106	31.5%	317	100.0%
	MSOA 9	13	3.5%	26	7.4%	131	39.4%	192	49.7%	362	100.0%
	MSOA 10	2	.4%	17	5.5%	92	23.9%	252	70.1%	363	100.0%
	MSOA 11	5	.7%	17	3.3%	109	20.0%	450	76.0%	581	100.0%
	MSOA 12	18	4.0%	43	11.4%	165	39.9%	212	44.8%	438	100.0%
	MSOA 13	10	3.9%	24	13.1%	77	37.5%	95	45.6%	206	100.0%
	MSOA 14	12	5.3%	23	11.0%	84	42.1%	94	41.6%	213	100.0%
	MSOA 15	3	1.2%	16	3.8%	120	30.6%	318	64.5%	457	100.0%
All respondents	BOROUGH	156	3.3%	376	8.2%	1652	33.8%	3125	54.7%	5309	100.0%

				Q23b) F	Rubbish o	r litter lyi	ng arounc			Т	otal
			ery big blem		rly big blem		very big blem		oroblem all	ed Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted	Rov
MSOA	MSOA 1	47	7.0%	120	17.3%	314	48.5%	182	27.2%	663	100.0%
	MSOA 2	42	15.0%	64	34.5%	98	36.3%	38	14.2%	242	100.0%
	MSOA 3	31	9.3%	71	19.6%	154	45.8%	76	25.3%	332	100.0%
	MSOA 4	49	19.2%	65	37.7%	71	34.0%	23	9.1%	208	100.0%
	MSOA 5	28	9.5%	76	28.4%	117	40.2%	63	22.0%	284	100.0%
	MSOA 6	55	11.9%	123	24.9%	181	43.1%	86	20.0%	445	100.0%
	MSOA 7	38	19.3%	77	32.5%	95	38.5%	20	9.7%	230	100.0%
	MSOA 8	102	28.4%	122	36.9%	72	23.3%	30	11.4%	326	100.0%
	MSOA 9	67	18.0%	107	28.1%	123	37.1%	68	16.8%	365	100.0%
	MSOA 10	16	4.3%	65	14.7%	190	52.1%	100	29.0%	371	100.0%
	MSOA 11	12	1.5%	67	11.0%	280	48.8%	224	38.7%	583	100.0%
	MSOA 12	106	24.8%	149	33.3%	143	32.8%	48	9.1%	446	100.0%
	MSOA 13	35	16.7%	80	42.0%	75	31.7%	22	9.6%	212	100.0%
	MSOA 14	45	21.0%	82	36.1%	78	33.4%	17	9.5%	222	100.0%
	MSOA 15	25	6.0%	65	13.1%	227	49.9%	145	31.1%	462	100.0%
All respondents	BOROUGH	703	13.7%	1337	26.4%	2219	40.2%	1143	19.8%	5402	100.0%

		Q23c	) Vandalis	sm, grat		her delib ehicles	erate dan	nage to p	property	т	otal
			ery big blem		irly big blem		very big blem		oroblem all	ed Count	% /
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted	Row %
MSOA	MSOA 1	6	1.3%	46	7.1%	232	37.5%	356	54.2%	640	100.0%
	MSOA 2	17	7.0%	34	16.5%	111	45.4%	75	31.1%	237	100.0%
	MSOA 3	7	1.8%	34	10.1%	162	51.5%	121	36.6%	324	100.0%
	MSOA 4	30	14.8%	49	23.2%	85	39.8%	43	22.3%	207	100.0%
	MSOA 5	18	8.8%	36	12.1%	140	50.1%	85	29.0%	279	100.0%
	MSOA 6	32	8.2%	84	17.8%	192	43.7%	127	30.3%	435	100.0%
	MSOA 7	12	4.5%	45	22.8%	132	55.0%	35	17.7%	224	100.0%
	MSOA 8	48	14.2%	85	29.5%	132	39.3%	46	17.0%	311	100.0%
	MSOA 9	22	6.4%	65	19.7%	172	47.8%	97	26.1%	356	100.0%
	MSOA 10	10	2.2%	43	9.7%	193	54.7%	119	33.4%	365	100.0%
	MSOA 11	11	2.0%	39	7.1%	243	43.6%	279	47.3%	572	100.0%
	MSOA 12	60	17.2%	103	24.2%	174	38.7%	91	19.9%	428	100.0%
	MSOA 13	12	5.2%	40	22.0%	90	39.0%	60	33.9%	202	100.0%
	MSOA 14	29	14.0%	41	16.9%	109	52.7%	33	16.4%	212	100.0%
	MSOA 15	8	2.1%	41	9.5%	221	48.4%	188	40.0%	458	100.0%
All respondents	BOROUGH	324	7.2%	788	16.1%	2389	45.2%	1757	31.5%	5258	100.0%

			(	223d) F	People usi	ng or de	aling drug	S		Т	otal
			ery big blem		irly big blem		very big blem		oroblem all	ed Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted	Rov
MSOA	MSOA 1	16	2.6%	48	7.8%	121	24.6%	368	65.0%	553	100.0%
	MSOA 2	5	7.4%	26	12.4%	63	33.5%	83	46.7%	177	100.0%
	MSOA 3	12	4.8%	39	15.0%	86	28.7%	129	51.4%	266	100.0%
	MSOA 4	33	18.7%	46	28.3%	47	27.6%	44	25.4%	170	100.0%
	MSOA 5	15	6.6%	34	16.4%	79	32.9%	93	44.2%	221	100.0%
	MSOA 6	36	9.5%	58	18.5%	121	32.4%	129	39.6%	344	100.0%
	MSOA 7	30	14.8%	25	12.7%	84	46.0%	50	26.6%	189	100.0%
	MSOA 8	67	20.5%	95	32.2%	75	27.5%	44	19.7%	281	100.0%
	MSOA 9	28	10.3%	51	17.3%	101	36.4%	114	36.1%	294	100.0%
	MSOA 10	9	2.7%	30	8.4%	111	35.3%	171	53.7%	321	100.0%
	MSOA 11	15	2.9%	20	6.1%	120	25.5%	318	65.5%	473	100.0%
	MSOA 12	54	18.7%	83	25.5%	107	27.1%	97	28.7%	341	100.0%
	MSOA 13	9	4.9%	28	18.2%	63	39.0%	54	37.9%	154	100.0%
	MSOA 14	23	12.8%	47	26.0%	71	37.5%	38	23.6%	179	100.0%
	MSOA 15	19	4.3%	64	15.9%	128	32.7%	167	47.1%	378	100.0%
All respondents	BOROUGH	373	9.3%	695	17.1%	1378	31.8%	1902	41.8%	4348	100.0%

			Q23e) P	eople b	peing drur	nk or row	dy in publ	ic places	6	Т	otal
			ery big blem		irly big blem		very big blem		oroblem all	ted Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted	Ro
MSOA	MSOA 1	4	.5%	53	8.3%	160	28.1%	394	63.1%	611	100.0%
	MSOA 2	8	3.3%	26	9.8%	102	46.9%	83	40.0%	219	100.0%
	MSOA 3	10	3.7%	45	15.2%	125	41.7%	120	39.4%	300	100.0%
	MSOA 4	28	13.8%	33	21.1%	78	40.8%	54	24.3%	193	100.0%
	MSOA 5	18	9.5%	47	16.1%	107	41.2%	90	33.2%	262	100.0%
	MSOA 6	28	6.8%	67	17.3%	169	44.1%	136	31.8%	400	100.0%
	MSOA 7	19	8.2%	36	17.6%	110	52.8%	51	21.4%	216	100.0%
	MSOA 8	61	18.4%	90	34.8%	100	30.4%	41	16.4%	292	100.0%
	MSOA 9	21	7.8%	59	17.9%	139	39.8%	121	34.5%	340	100.0%
	MSOA 10	13	3.7%	51	14.0%	141	40.6%	148	41.7%	353	100.0%
	MSOA 11	7	1.6%	42	8.5%	172	33.2%	315	56.6%	536	100.0%
	MSOA 12	42	12.7%	75	20.4%	181	42.6%	105	24.3%	403	100.0%
	MSOA 13	9	4.0%	33	17.7%	79	43.1%	66	35.3%	187	100.0%
	MSOA 14	25	11.6%	45	22.7%	96	49.0%	37	16.7%	203	100.0%
	MSOA 15	10	3.7%	49	12.8%	167	34.6%	207	48.9%	433	100.0%
All respondents	BOROUGH	303	7.0%	753	16.6%	1932	39.9%	1971	36.5%	4959	100.0%

				Q23f)	Abandor	ned or b	ournt out o	ars		Т	otal
			ery big blem		irly big blem		very big		oroblem all	Unweighted Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweight	Rov
MSOA	MSOA 1	3	.3%	7	1.1%	104	17.9%	499	80.6%	613	100.0%
	MSOA 2	1	.2%	2	.6%	40	22.7%	165	76.5%	208	100.0%
	MSOA 3	3	.6%	3	.6%	40	12.7%	256	86.0%	302	100.0%
	MSOA 4	7	3.0%	4	5.6%	43	22.8%	130	68.5%	184	100.0%
	MSOA 5	4	1.0%	2	.6%	37	12.1%	214	86.3%	257	100.0%
	MSOA 6	4	.5%	5	.8%	76	21.5%	294	77.2%	379	100.0%
	MSOA 7	3	1.4%	2	.6%	39	16.6%	162	81.4%	206	100.0%
	MSOA 8	2	.6%	5	1.3%	79	27.4%	184	70.8%	270	100.0%
	MSOA 9	2	.6%	7	2.3%	69	21.1%	241	76.0%	319	100.0%
	MSOA 10	3	1.1%	3	1.2%	40	11.6%	297	86.1%	343	100.0%
	MSOA 11	4	.6%	3	.4%	52	9.6%	476	89.4%	535	100.0%
	MSOA 12	5	3.2%	9	1.7%	97	24.6%	263	70.5%	374	100.0%
	MSOA 13	3	1.3%	5	3.7%	45	21.9%	132	73.1%	185	100.0%
	MSOA 14	7	2.9%	6	2.5%	62	29.1%	121	65.5%	196	100.0%
	MSOA 15	2	.4%	4	.7%	68	15.4%	361	83.6%	435	100.0%
All respondents	BOROUGH	53	1.1%	68	1.5%	894	18.9%	3802	78.5%	4817	100.0%

			Q2	3g) Gro	oups hang	ing arou	nd the str	eets		Т	otal
		A very big problem			irly big blem		very big blem		oroblem all	ed Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted	Rov
MSOA	MSOA 1	7	1.5%	53	9.7%	160	26.5%	402	62.4%	622	100.0%
	MSOA 2	16	7.0%	40	16.9%	107	49.3%	64	26.9%	227	100.0%
	MSOA 3	20	6.7%	46	16.2%	143	46.8%	106	30.3%	315	100.0%
	MSOA 4	29	15.4%	48	24.1%	76	37.9%	49	22.6%	202	100.0%
	MSOA 5	25	9.8%	44	19.3%	118	46.1%	81	24.8%	268	100.0%
	MSOA 6	38	9.0%	85	22.0%	163	41.6%	130	27.3%	416	100.0%
	MSOA 7	18	7.3%	36	19.7%	100	43.6%	69	29.4%	223	100.0%
	MSOA 8	45	16.7%	72	26.9%	122	36.4%	63	20.1%	302	100.0%
	MSOA 9	35	10.1%	80	24.9%	134	37.8%	100	27.2%	349	100.0%
	MSOA 10	7	1.9%	35	9.9%	154	44.9%	160	43.4%	356	100.0%
	MSOA 11	8	2.0%	86	18.2%	222	42.0%	236	37.9%	552	100.0%
	MSOA 12	63	18.0%	105	26.8%	148	34.8%	101	20.4%	417	100.0%
	MSOA 13	21	11.0%	48	29.3%	78	35.9%	53	23.8%	200	100.0%
	MSOA 14	20	10.0%	45	21.5%	95	42.1%	52	26.4%	212	100.0%
	MSOA 15	25	8.1%	65	17.3%	191	41.4%	166	33.1%	447	100.0%
All respondents	BOROUGH	377	8.8%	890	20.0%	2015	40.0%	1837	31.2%	5119	100.0%

		Q23			ple (incluc e, intimida				cause	т	otal
			ery big blem		irly big blem		very big blem		problem all	ed Count	% /
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %
MSOA	MSOA 1	9	1.5%	43	7.3%	143	23.4%	425	67.9%	620	100.0%
	MSOA 2	16	6.1%	26	14.3%	95	43.8%	85	35.8%	222	100.0%
	MSOA 3	20	8.0%	49	18.9%	121	38.8%	123	34.2%	313	100.0%
	MSOA 4	31	18.0%	38	19.4%	71	36.1%	58	26.5%	198	100.0%
	MSOA 5	22	9.5%	43	19.6%	110	42.0%	89	28.8%	264	100.0%
	MSOA 6	42	9.5%	65	17.9%	155	40.4%	140	32.2%	402	100.0%
	MSOA 7	21	10.0%	26	13.3%	85	40.9%	82	35.9%	214	100.0%
	MSOA 8	54	19.2%	66	22.7%	102	36.0%	72	22.1%	294	100.0%
	MSOA 9	31	9.7%	61	17.4%	130	40.2%	117	32.7%	339	100.0%
	MSOA 10	6	2.0%	42	11.5%	122	32.9%	186	53.5%	356	100.0%
	MSOA 11	11	2.4%	60	14.1%	178	32.4%	299	51.1%	548	100.0%
	MSOA 12	56	16.1%	106	27.6%	126	30.0%	122	26.3%	410	100.0%
	MSOA 13	19	10.7%	39	23.2%	68	35.5%	68	30.5%	194	100.0%
	MSOA 14	22	10.5%	39	18.0%	92	44.8%	51	26.7%	204	100.0%
	MSOA 15	18	6.7%	63	16.6%	157	33.4%	204	43.3%	442	100.0%
All respondents	BOROUGH	378	9.0%	767	17.3%	1762	36.1%	2124	37.6%	5031	100.0%

			Q23i)	Speedir	ng vehicle	s and da	angerous	driving		Т	otal
			ery big blem		rly big olem		very big blem		oroblem all	ed Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted	Rov
MSOA	MSOA 1	86	13.0%	162	25.4%	217	32.9%	177	28.7%	642	100.0%
	MSOA 2	31	15.1%	67	23.6%	79	37.8%	53	23.5%	230	100.0%
	MSOA 3	32	9.5%	88	24.3%	114	35.1%	96	31.1%	330	100.0%
	MSOA 4	40	19.6%	49	25.2%	69	36.0%	42	19.2%	200	100.0%
	MSOA 5	35	13.6%	65	23.1%	103	33.6%	75	29.7%	278	100.0%
	MSOA 6	61	13.7%	108	25.8%	147	36.2%	104	24.3%	420	100.0%
	MSOA 7	23	9.2%	56	26.9%	95	43.6%	50	20.2%	224	100.0%
	MSOA 8	55	18.6%	80	26.7%	118	32.6%	55	22.0%	308	100.0%
	MSOA 9	76	24.2%	104	27.1%	100	30.1%	70	18.7%	350	100.0%
	MSOA 10	21	5.4%	87	24.6%	159	43.3%	97	26.7%	364	100.0%
	MSOA 11	34	6.6%	95	18.0%	251	43.0%	193	32.5%	573	100.0%
	MSOA 12	93	26.4%	129	26.4%	134	28.3%	68	18.9%	424	100.0%
	MSOA 13	40	20.3%	65	29.9%	65	32.4%	39	17.4%	209	100.0%
	MSOA 14	31	13.6%	66	28.8%	83	38.1%	37	19.6%	217	100.0%
	MSOA 15	52	10.1%	139	29.8%	175	41.9%	85	18.2%	451	100.0%
All respondents	BOROUGH	711	14.5%	1365	25.6%	1911	36.3%	1243	23.6%	5230	100.0%

		Q23j	) Burglary	, includir		neds, gre tc.	enhouses	, farm b	uildings	Т	otal
			ery big blem		rly big blem		very big blem		oroblem all	ed Count	% /
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %
MSOA	MSOA 1	39	7.3%	128	22.0%	286	42.3%	160	28.4%	613	100.0%
	MSOA 2	13	9.5%	42	23.6%	116	43.0%	53	24.0%	224	100.0%
	MSOA 3	6	1.7%	35	13.6%	154	51.2%	94	33.6%	289	100.0%
	MSOA 4	28	15.0%	54	33.2%	75	34.3%	33	17.5%	190	100.0%
	MSOA 5	18	5.9%	41	19.0%	133	49.2%	65	25.9%	257	100.0%
	MSOA 6	29	5.5%	116	28.5%	177	46.4%	77	19.6%	399	100.0%
	MSOA 7	15	7.5%	54	24.9%	106	49.9%	32	17.7%	207	100.0%
	MSOA 8	40	14.9%	76	28.0%	109	35.2%	51	21.9%	276	100.0%
	MSOA 9	26	9.6%	79	22.7%	165	52.2%	56	15.5%	326	100.0%
	MSOA 10	10	2.4%	97	24.7%	183	52.4%	63	20.5%	353	100.0%
	MSOA 11	17	3.6%	75	16.0%	311	56.8%	135	23.5%	538	100.0%
	MSOA 12	40	14.9%	127	31.3%	143	34.2%	78	19.6%	388	100.0%
	MSOA 13	16	9.7%	52	27.2%	86	42.9%	35	20.2%	189	100.0%
	MSOA 14	26	13.4%	54	26.6%	86	43.2%	26	16.8%	192	100.0%
	MSOA 15	21	5.2%	99	22.0%	235	53.0%	77	19.7%	432	100.0%
All respondents	BOROUGH	347	8.3%	1130	24.1%	2369	46.0%	1035	21.6%	4881	100.0%

			Q23k) Underage drinking and sale of alcoh					l to youth	าร	Т	otal
			ery big blem		irly big blem		very big blem		oroblem	ed Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted	Rov
MSOA	MSOA 1	10	1.2%	49	9.7%	142	23.6%	361	65.6%	562	100.0%
	MSOA 2	20	11.3%	43	17.2%	82	37.7%	60	33.8%	205	100.0%
	MSOA 3	20	8.4%	50	18.8%	116	41.6%	97	31.3%	283	100.0%
	MSOA 4	34	16.8%	41	25.6%	62	35.1%	37	22.5%	174	100.0%
	MSOA 5	25	10.0%	56	27.2%	89	34.9%	64	27.8%	234	100.0%
	MSOA 6	45	12.5%	78	20.8%	135	38.0%	109	28.8%	367	100.0%
	MSOA 7	18	7.7%	42	20.9%	82	42.7%	50	28.7%	192	100.0%
	MSOA 8	48	20.4%	67	24.5%	91	31.2%	58	23.8%	264	100.0%
	MSOA 9	31	10.1%	69	22.4%	123	43.2%	77	24.4%	300	100.0%
	MSOA 10	12	4.0%	52	14.7%	133	42.2%	124	39.1%	321	100.0%
	MSOA 11	18	4.3%	58	11.9%	182	40.7%	225	43.2%	483	100.0%
	MSOA 12	55	18.4%	95	25.6%	129	33.5%	78	22.5%	357	100.0%
	MSOA 13	18	13.2%	35	21.4%	71	43.8%	44	21.6%	168	100.0%
	MSOA 14	35	18.7%	45	21.8%	74	40.1%	33	19.5%	187	100.0%
	MSOA 15	21	6.9%	61	14.8%	173	43.9%	125	34.4%	380	100.0%
All respondents	BOROUGH	410	10.6%	845	19.4%	1686	37.8%	1544	32.3%	4485	100.0%

			Q23	l) Viole	nce, inclu	ding don	nestic viol	ence		Т	otal
		A very big problem		A fairly big problem			very big blem		problem all	ted Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted	Ro
MSOA	MSOA 1	4	.6%	32	6.5%	112	21.7%	359	71.2%	507	100.0%
	MSOA 2	3	1.0%	14	7.3%	68	35.6%	93	56.1%	178	100.0%
	MSOA 3	1	.2%	12	6.4%	85	31.5%	147	61.9%	245	100.0%
	MSOA 4	15	12.9%	22	17.2%	56	36.5%	59	33.4%	152	100.0%
	MSOA 5	7	3.1%	16	10.2%	82	39.2%	91	47.4%	196	100.0%
	MSOA 6	17	3.2%	41	12.6%	113	35.9%	151	48.4%	322	100.0%
	MSOA 7	12	8.3%	18	10.9%	74	41.8%	69	39.0%	173	100.0%
	MSOA 8	35	14.6%	37	15.8%	109	40.4%	68	29.3%	249	100.0%
	MSOA 9	9	4.2%	28	10.1%	107	38.1%	131	47.6%	275	100.0%
	MSOA 10	6	1.5%	23	9.3%	83	29.1%	177	60.1%	289	100.0%
	MSOA 11	5	1.0%	23	6.7%	112	27.8%	312	64.5%	452	100.0%
	MSOA 12	22	9.5%	43	16.9%	127	36.5%	122	37.1%	314	100.0%
	MSOA 13	6	3.5%	12	11.0%	66	41.2%	65	44.2%	149	100.0%
	MSOA 14	12	7.0%	26	16.1%	80	46.1%	46	30.8%	164	100.0%
	MSOA 15	4	1.1%	19	6.5%	116	33.6%	195	58.8%	334	100.0%
All respondents	BOROUGH	159	4.6%	367	10.8%	1393	35.0%	2087	49.6%	4006	100.0%

				(	223m) Do	g fouling	]	-		Т	otal
			ry big olem		rly big blem		very big blem		problem t all	ed Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted	Rov
MSOA	MSOA 1	95	14.2%	179	26.4%	235	35.9%	141	23.5%	650	100.0%
	MSOA 2	84	32.2%	80	36.3%	52	18.4%	25	13.0%	241	100.0%
	MSOA 3	60	22.0%	101	29.0%	112	33.0%	49	16.0%	322	100.0%
	MSOA 4	93	44.2%	59	31.6%	43	19.4%	9	4.8%	204	100.0%
	MSOA 5	59	24.2%	84	30.2%	106	34.5%	33	11.0%	282	100.0%
	MSOA 6	111	26.7%	130	29.0%	142	31.3%	55	13.0%	438	100.0%
	MSOA 7	89	40.4%	78	32.9%	50	20.3%	14	6.4%	231	100.0%
	MSOA 8	154	45.6%	93	27.5%	55	17.1%	19	9.8%	321	100.0%
	MSOA 9	121	33.0%	107	29.8%	94	26.9%	39	10.3%	361	100.0%
	MSOA 10	41	10.7%	109	30.8%	155	40.1%	58	18.4%	363	100.0%
	MSOA 11	50	10.3%	145	26.0%	270	47.6%	112	16.1%	577	100.0%
	MSOA 12	200	48.5%	128	28.5%	83	17.8%	26	5.2%	437	100.0%
	MSOA 13	89	49.0%	65	27.6%	38	16.8%	14	6.5%	206	100.0%
	MSOA 14	97	45.5%	63	28.8%	40	17.6%	15	8.1%	215	100.0%
	MSOA 15	105	21.0%	136	30.9%	161	37.1%	52	11.0%	454	100.0%
All respondents	BOROUGH	1451	30.1%	1559	29.4%	1638	28.5%	663	12.0%	5311	100.0%

			Q23	n) Peo	ole movin	g in and	out of the	area		Т	otal
			A very big problem		A fairly big problem		very big olem		oroblem all	ted Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted	Rov
MSOA	MSOA 1	13	2.9%	31	5.8%	191	31.7%	336	59.6%	571	100.0%
	MSOA 2	9	7.8%	14	5.6%	89	43.3%	98	43.3%	210	100.0%
	MSOA 3	7	3.5%	13	4.9%	114	40.7%	146	50.9%	280	100.0%
	MSOA 4	26	14.5%	24	17.2%	69	38.1%	54	30.2%	173	100.0%
	MSOA 5	7	2.8%	15	5.2%	105	45.1%	114	46.9%	241	100.0%
	MSOA 6	15	3.7%	29	7.8%	167	47.5%	155	40.9%	366	100.0%
	MSOA 7	14	8.9%	26	13.2%	97	50.0%	53	27.9%	190	100.0%
	MSOA 8	49	15.4%	56	19.4%	103	37.0%	73	28.3%	281	100.0%
	MSOA 9	20	7.5%	29	8.2%	140	46.1%	120	38.2%	309	100.0%
	MSOA 10	4	1.5%	9	2.8%	117	34.8%	189	60.9%	319	100.0%
	MSOA 11	3	1.2%	8	1.2%	173	36.8%	322	60.7%	506	100.0%
	MSOA 12	35	12.1%	57	14.3%	149	39.2%	121	34.4%	362	100.0%
	MSOA 13	12	6.8%	28	15.1%	68	41.2%	71	37.0%	179	100.0%
	MSOA 14	13	8.5%	30	17.3%	90	48.0%	47	26.2%	180	100.0%
	MSOA 15	5	1.2%	17	3.5%	159	42.3%	206	53.0%	387	100.0%
All respondents	BOROUGH	232	6.3%	389	9.1%	1832	41.0%	2108	43.7%	4561	100.0%

		Q24:	To what e	xtent do	you agree	or disa	gree that	your lo	cal area is	s a plac	e where	people	different	backgr	ounds ge	et on well	together?	Т	otal
			initely gree	Tend t	o agree		r agree sagree		nd to agree	-	nitely	Don'	t know	peo	o few ple in I area		e same ground	ed Count	% ^
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted	Row
MSOA	MSOA 1	72	9.8%	302	45.4%	107	15.2%	29	5.0%	11	2.3%	74	11.3%	38	6.0%	34	4.8%	667	100.0%
	MSOA 2	18	5.7%	112	46.4%	65	25.9%	12	5.2%	1	.6%	23	7.9%	2	.7%	11	7.5%	244	100.0%
	MSOA 3	27	7.9%	126	34.5%	75	25.0%	10	5.0%	8	2.3%	51	16.6%	8	1.3%	27	7.3%	332	100.0%
	MSOA 4	20	12.2%	65	28.0%	52	26.6%	23	12.3%	12	4.0%	30	13.6%	7	2.4%	3	.8%	212	100.0%
	MSOA 5	30	8.3%	121	41.1%	79	26.6%	15	4.7%	4	1.3%	21	6.5%	8	5.3%	15	6.2%	293	100.0%
	MSOA 6	43	8.4%	177	40.1%	106	24.1%	27	6.0%	13	3.0%	48	10.9%	18	2.8%	20	4.7%	452	100.0%
	MSOA 7	17	6.1%	90	40.7%	58	25.2%	17	8.3%	2	.8%	37	13.8%	5	2.0%	8	3.1%	234	100.0%
	MSOA 8	25	7.8%	128	39.1%	73	21.9%	35	11.5%	27	8.5%	37	10.3%	3	.7%	2	.3%	330	100.0%
	MSOA 9	26	7.0%	133	34.7%	104	27.6%	30	11.4%	12	2.7%	47	12.2%	8	2.4%	9	2.1%	369	100.0%
	MSOA 10	52	13.5%	196	52.3%	61	15.4%	11	4.5%	2	.4%	19	6.8%	5	1.5%	24	5.6%	370	100.0%
	MSOA 11	89	16.0%	300	51.8%	97	15.7%	17	3.5%	4	.7%	33	5.4%	12	1.4%	36	5.5%	588	100.0%
	MSOA 12	31	9.3%	176	32.0%	109	22.4%	45	12.9%	17	4.4%	50	13.4%	5	.6%	16	4.8%	449	100.0%
	MSOA 13	14	4.7%	82	37.3%	65	29.8%	11	6.7%	12	5.7%	24	14.2%	3	.8%	2	1.0%	213	100.0%
	MSOA 14	19	11.6%	94	42.5%	61	24.1%	16	8.7%	6	2.6%	17	7.8%			8	2.8%	221	100.0%
	MSOA 15	72	17.8%	213	44.6%	93	18.0%	16	3.1%	3	1.0%	40	7.7%	13	2.1%	21	5.5%	471	100.0%
All respondents	BOROUGH	555	10.1%	2318	41.0%	1206	22.3%	315	7.1%	137	2.8%	553	10.4%	135	2.1%	237	4.2%	5456	100.0%

		Q25	: To what	extent w	ould you	agree or	disagree	that pe area		s local	area pull	togeth	er to imp	prove th	e local	Т	otal
			initely gree	Tend to	o agree		r agree sagree		nd to agree		initely agree	ne	thing eeds roving	Don'	t know	ed Count	% /
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted	Row %
MSOA	MSOA 1	81	12.3%	231	31.5%	162	23.1%	79	12.7%	40	8.0%	11	2.6%	63	9.8%	667	100.0%
	MSOA 2	4	1.3%	60	26.7%	97	38.7%	40	18.6%	13	5.7%	1	.2%	28	8.8%	243	100.0%
	MSOA 3	11	2.6%	91	26.3%	113	30.1%	49	17.8%	23	8.9%	1	.1%	44	14.2%	332	100.0%
	MSOA 4	5	3.2%	34	15.4%	75	31.3%	37	19.0%	29	16.7%	3	.8%	29	13.6%	212	100.0%
	MSOA 5	12	3.7%	68	20.4%	118	39.9%	41	16.9%	13	6.4%	4	.9%	38	11.8%	294	100.0%
	MSOA 6	16	3.5%	101	17.1%	165	37.8%	71	18.1%	41	9.3%	5	2.5%	56	11.7%	455	100.0%
	MSOA 7	5	1.7%	52	22.5%	71	29.5%	54	25.1%	16	6.4%	1	.2%	35	14.6%	234	100.0%
	MSOA 8	19	8.5%	59	14.2%	99	29.0%	67	20.5%	47	15.8%	3	.9%	35	11.2%	329	100.0%
	MSOA 9	15	3.7%	71	15.4%	120	32.5%	71	22.7%	43	12.6%	5	1.0%	44	12.1%	369	100.0%
	MSOA 10	29	7.6%	138	34.4%	127	34.5%	40	11.1%	3	1.1%	8	2.3%	27	9.1%	372	100.0%
	MSOA 11	40	6.1%	206	35.8%	222	37.5%	45	8.4%	17	3.1%	11	1.7%	48	7.4%	589	100.0%
	MSOA 12	11	3.2%	85	17.4%	148	28.4%	82	22.3%	54	11.6%	5	.9%	65	16.2%	450	100.0%
	MSOA 13	6	1.7%	39	16.6%	76	32.6%	38	20.0%	30	15.5%	1	.4%	22	13.2%	212	100.0%
	MSOA 14	13	7.8%	42	15.8%	74	34.2%	48	23.4%	15	6.2%			29	12.7%	221	100.0%
	MSOA 15	54	13.5%	212	42.0%	127	26.3%	35	9.2%	11	2.9%	5	.8%	29	5.2%	473	100.0%
All respondents	BOROUGH	321	5.7%	1491	24.0%	1796	32.2%	798	17.2%	399	8.6%	64	1.1%	593	11.2%	5462	100.0%

				Q	26a) Ther	e is a lot	of comm	unity sp	oirit in this	local a	rea			Т	otal
			ongly gree	Tend t	o agree		r agree sagree	-	nd to agree		ongly	Don'	t know	ted Count	% W
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted	Row
MSOA	MSOA 1	94	13.0%	221	32.1%	199	29.6%	99	15.9%	25	4.6%	28	4.7%	666	100.0%
	MSOA 2	7	5.9%	63	29.8%	89	32.9%	50	22.2%	10	3.2%	22	6.0%	241	100.0%
	MSOA 3	16	5.0%	84	23.8%	116	32.4%	64	22.4%	19	6.4%	33	10.0%	332	100.0%
	MSOA 4	3	2.6%	36	19.5%	71	26.8%	51	25.6%	24	13.4%	24	12.1%	209	100.0%
	MSOA 5	13	4.5%	74	21.4%	117	41.6%	48	16.1%	15	8.5%	24	7.9%	291	100.0%
	MSOA 6	21	3.2%	105	20.8%	184	42.2%	82	20.4%	23	6.7%	38	6.8%	453	100.0%
	MSOA 7	5	1.6%	59	26.2%	83	34.2%	53	22.6%	13	6.1%	19	9.5%	232	100.0%
	MSOA 8	14	4.1%	66	17.7%	108	33.3%	76	24.9%	38	12.3%	27	7.8%	329	100.0%
	MSOA 9	16	4.9%	70	14.7%	153	41.4%	64	21.1%	23	6.1%	42	11.6%	368	100.0%
	MSOA 10	37	9.6%	123	30.8%	138	39.6%	53	14.2%	7	1.7%	11	4.2%	369	100.0%
	MSOA 11	38	6.5%	184	33.2%	232	37.7%	91	15.7%	13	2.3%	30	4.6%	588	100.0%
	MSOA 12	10	2.3%	92	19.0%	151	30.6%	100	22.5%	46	13.2%	50	12.3%	449	100.0%
	MSOA 13	7	2.3%	42	18.0%	79	32.8%	52	30.1%	16	9.6%	15	7.1%	211	100.0%
	MSOA 14	13	4.6%	45	20.8%	74	31.8%	47	22.1%	22	10.1%	20	10.6%	221	100.0%
	MSOA 15	71	18.5%	218	42.4%	111	23.8%	44	9.2%	12	3.2%	15	2.9%	471	100.0%
All respondents	BOROUGH	367	6.3%	1485	25.2%	1906	34.0%	976	19.9%	308	7.0%	399	7.6%	5441	100.0%

				Q26	b) I know	my nei	ghbours v	vell eno	ugh to as	k a favo	our			Т	otal
		Strong	y agree	Tend t	o agree	Neithe nor d	er agree isagree	-	nd to agree		ongly agree	Don't	know	ed Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted	Rov
MSOA	MSOA 1	248	35.1%	275	41.6%	62	10.0%	54	8.8%	23	4.0%	5	.5%	667	100.0%
	MSOA 2	67	33.9%	124	42.7%	23	8.9%	15	9.8%	6	1.9%	9	2.8%	244	100.0%
	MSOA 3	98	28.5%	152	42.8%	34	10.2%	29	10.5%	14	6.8%	6	1.2%	333	100.0%
	MSOA 4	57	26.0%	63	27.7%	39	19.2%	15	8.8%	31	15.7%	7	2.5%	212	100.0%
	MSOA 5	94	29.6%	121	39.7%	35	14.2%	29	10.9%	11	3.6%	3	1.9%	293	100.0%
	MSOA 6	141	27.9%	194	41.4%	52	14.1%	35	10.9%	20	4.0%	13	1.7%	455	100.0%
	MSOA 7	55	20.4%	102	42.9%	31	14.1%	32	16.0%	11	6.1%	2	.5%	233	100.0%
	MSOA 8	69	19.2%	120	33.2%	46	13.0%	53	18.4%	31	12.9%	11	3.2%	330	100.0%
	MSOA 9	107	25.8%	163	44.2%	39	10.8%	30	9.9%	18	6.2%	12	3.1%	369	100.0%
	MSOA 10	131	32.3%	163	42.5%	46	13.9%	20	7.6%	13	3.8%			373	100.0%
	MSOA 11	217	34.9%	291	50.9%	51	7.9%	18	4.0%	7	1.4%	5	1.0%	589	100.0%
	MSOA 12	114	23.5%	192	37.9%	47	9.3%	39	10.3%	41	13.2%	18	5.9%	451	100.0%
	MSOA 13	57	21.8%	86	42.3%	30	12.7%	23	13.7%	13	9.0%	2	.5%	211	100.0%
	MSOA 14	46	18.6%	87	31.7%	39	24.8%	28	13.8%	15	7.1%	7	4.0%	222	100.0%
	MSOA 15	188	39.4%	206	39.4%	43	10.3%	21	5.9%	9	3.6%	8	1.4%	475	100.0%
All respondents	BOROUGH	1692	28.4%	2343	40.4%	620	12.6%	442	10.3%	263	6.4%	108	2.0%	5468	100.0%

			Q	26c) My	local area	is a plac	ce where	neighbo	ours look	out for e	each othe	r		Т	otal
		Strong	y agree	Tend t	o agree		er agree sagree	-	nd to		ongly agree	Don'	t know	ed Count	% ^
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted	Row
MSOA	MSOA 1	173	24.4%	288	43.8%	120	17.8%	49	9.3%	22	3.5%	13	1.2%	665	100.0%
	MSOA 2	44	20.1%	109	38.9%	53	24.3%	18	10.4%	6	2.2%	13	4.0%	243	100.0%
	MSOA 3	68	18.9%	147	41.7%	61	21.8%	28	9.2%	13	4.3%	14	4.0%	331	100.0%
	MSOA 4	29	15.9%	68	28.2%	47	20.2%	28	17.6%	22	10.7%	17	7.3%	211	100.0%
	MSOA 5	58	17.1%	126	44.6%	64	21.7%	21	7.8%	14	5.9%	9	3.0%	292	100.0%
	MSOA 6	99	20.2%	167	37.4%	119	29.0%	26	6.4%	23	4.1%	18	2.9%	452	100.0%
	MSOA 7	27	9.1%	96	40.5%	55	25.5%	37	15.6%	12	5.9%	7	3.5%	234	100.0%
	MSOA 8	44	13.4%	100	27.4%	79	23.8%	49	14.3%	45	16.6%	13	4.5%	330	100.0%
	MSOA 9	66	16.9%	154	38.5%	80	24.2%	37	11.9%	17	4.8%	15	3.6%	369	100.0%
	MSOA 10	101	26.2%	171	45.2%	64	17.9%	21	6.5%	5	1.1%	10	3.1%	372	100.0%
	MSOA 11	168	27.3%	293	51.9%	86	14.0%	25	4.0%	5	.8%	11	2.1%	588	100.0%
	MSOA 12	66	13.9%	175	35.7%	87	18.0%	54	12.7%	31	7.6%	38	12.1%	451	100.0%
	MSOA 13	36	13.4%	76	37.5%	55	24.9%	22	14.4%	14	7.7%	4	1.9%	207	100.0%
	MSOA 14	26	13.0%	84	33.0%	55	24.7%	33	18.2%	12	4.8%	12	6.3%	222	100.0%
	MSOA 15	149	32.2%	221	45.6%	63	14.5%	16	3.4%	8	1.7%	13	2.6%	470	100.0%
All respondents	BOROUGH	1158	19.5%	2277	39.7%	1090	21.1%	465	10.3%	251	5.3%	207	4.1%	5448	100.0%

													, .								
									Q27: Me	embership	of grou		/ organisa	tions							
			Education, arts, drama, reading or music group/evening class	Parent-teachers/school parents association/Board of Governors, etc.	Local group which raises money for charity (e.g. The Rotary Club)	Political parties or trade unions (including student unions)	Tenants'/Residents' group/Neighbourhood Watch	Group for older people (e.g. lunch clubs)	Environmental or conservation group	Social club/working men's club	Group set up to improve the local area	Pressure group or campaigning organisation	Religious group or church organisation	Women's group/Women's Institute	Group that has taken ownership of a community asset (e.g. a Community run library)	Youth groups (e.g. scouts, guides, youth clubs)	Sports or recreation club	Other local community or voluntary group	Other national or international group	None of these	Total
MSOA	MSOA 1	Unweighted Count	69	26	48	27	106	47	29	41	32	19	92	32	16	22	95	55	19	268	642
	10010	Row %	12.4%	5.7%	7.4%	5.2%	15.2%	5.2%	4.6%	4.4%	4.1%	2.4%	13.4%	3.9%	2.7%	4.0%	16.0%	8.0%	3.0%	41.7%	100.0%
	MSOA 2	Unweighted Count Row %	15	7	12	12	28	9	5	53	9	2	30	8	1	9	30	10	10	97	232
	MSOA 3	Unweighted Count	5.7% 24	<u>3.3%</u> 6	4.4% 15	4.5% 11	13.8% 33	2.3% 12	1.9% 6	23.4% 62	2.9% 8	<u>1.1%</u> 5	16.3% 34	<u>2.0%</u> 5	.2% 2	<u>3.7%</u> 8	16.6% 41	3.9% 13	3.5% 17	38.9% 153	100.0% 324
	WISOA 3	Row %	8.8%	2.3%	4.0%	4.4%	10.9%	2.6%	1.2%	15.6%	1.5%	5 2.5%	34 10.8%	5 1.4%	.5%	4.5%	12.7%	3.7%	5.0%	47.7%	324 100.0%
	MSOA 4	Unweighted Count	22	2.3%	4.0%	4.4%	20	2.0%	1.2%	41	1.5%	2.5%	10.8%	3	.5%	4.5%	21	14	5.0%	47.7% 99	204
	1000/14	Row %	14.9%	1.5%	7.1%	3.7%	6.5%	4.8%	2.8%	15.4%	4.2%	1.2%	5.6%	1.4%	1.0%	6.1%	10.8%	9.1%	2.9%	52.2%	100.0%
	MSOA 5	Unweighted Count	31	7	13	9	36	13	4	46	7	1.270	29	8	1.070	9	28	15	2.070	140	283
		Row %	8.8%	2.9%	4.9%	4.4%	12.2%	2.9%	1.3%	14.0%	2.0%		8.1%	1.8%	.2%	3.3%	11.2%	4.0%	2.0%	55.0%	100.0%
	MSOA 6	Unweighted Count	48	14	20	20	51	21	7	78	4	5	54	14	5	22	47	19	12	203	437
		Row %	9.5%	4.3%	5.9%	4.5%	10.4%	3.6%	1.1%	13.8%	.8%	.8%	12.1%	2.2%	.9%	5.9%	13.8%	3.4%	1.5%	46.7%	100.0%
	MSOA 7	Unweighted Count	38	7	10	7	17	8	2	49	1	5	30	10	3	7	32	15	9	93	226
		Row %	16.2%	2.6%	4.4%	3.4%	6.2%	2.4%	.7%	21.5%	.4%	1.9%	12.2%	3.3%	1.2%	2.9%	16.9%	6.2%	3.0%	42.1%	100.0%
	MSOA 8	Unweighted Count	36	13	19	14	50	16	14	49	18	7	33	6	1	7	38	19	10	135	312
		Row %	13.2%	7.6%	7.0%	4.5%	14.5%	3.3%	3.7%	13.5%	4.9%	3.1%	9.9%	1.6%	.4%	3.7%	15.6%	5.0%	1.8%	45.1%	100.0%
	MSOA 9	Unweighted Count	18	9	10	16	37	23	4	76	4	5	32	11	1	7	41	17	10	174	356
		Row %	5.8%	2.9%	2.3%	5.3%	9.9%	4.7%	.7%	16.5%	1.4%	.9%	8.6%	2.7%	.2%	2.7%	12.3%	5.4%	1.9%	52.7%	100.0%
	MSOA 10	Unweighted Count	82	30	49	28	82	26	18	30	7	14	89	20	4	14	96	38	33	93	362
	11001 11	Row %	20.8%	10.7%	11.7%	8.4%	20.8%	5.5%	4.5%	6.8%	1.6%	3.0%	23.6%	5.1%	.8%	5.0%	28.7%	8.4%	8.0%	26.1%	100.0%
	MSOA 11	Unweighted Count Row %	112	26	41	25	86	33	19	30	9	18	100	5 20/	5	28	96	39	30	215	565
	MSOA 12	Unweighted Count	20.0% 32	6.9% 10	6.8% 16	4.8% 16	14.1% 53	4.5% 23	2.6% 5	3.6% 89	1.2% 15	2.9% 7	15.8% 33	<u>5.3%</u>	.7% 5	6.5% 7	17.1% 41	6.8% 14	5.2% 11	39.0% 222	100.0% 442
		Row %	6.2%	4.5%	3.5%	3.1%	53 11.3%	23 3.5%	5 .8%	13.8%	2.4%	1.1%	5.8%	.5%	5	2.5%	13.8%	2.3%	2.1%	53.3%	442
	MSOA 13	Unweighted Count	0.2%	4.5%	<u> </u>	3.1%	16	<u>3.5%</u>	.0%	30	2.4%	3	13	.5%	1.0%	2.5%	13.8%	2.3%	2.1%	110	202
		Row %	9.1%	1.6%	7.4%	6.9%	6.0%	4.8%	2.6%	10.3%	.9%	2.0%	4.1%	2.9%	.4%	1.3%	10.1%	5.6%	4.0%	54.0%	100.0%
	MSOA 14	Unweighted Count	33	5	10	13	31	13	6	17	11	6	18	3	2	8	33	15	12	108	216
		Row %	15.8%	3.6%	3.7%	6.4%	11.3%	3.5%	1.2%	7.5%	3.8%	3.4%	7.0%	.5%	.7%	5.0%	19.0%	7.2%	4.4%	50.6%	100.0%
	MSOA 15	Unweighted Count	66	17	36	8	80	45	32	49	28	13	60	34	10	27	72	36	30	172	460
		Row %	14.7%	4.5%	7.5%	2.1%	16.7%	7.3%	5.4%	8.9%	5.6%	2.9%	12.2%	5.5%	1.7%	6.3%	15.8%	6.0%	5.3%	38.3%	100.0%
All respondents	BOROUGH	Unweighted Count	640	185	322	219	730	318	164	740	163	112	667	204	60	186	730	331	224	2284	5274
		Row %	12.3%	4.5%	5.9%	4.7%	12.3%	4.2%	2.4%	12.0%	2.5%	2.0%	11.2%	2.8%	.9%	4.3%	15.4%	5.7%	3.6%	45.2%	100.0%

		Q28:	Overall, a		w often o to any gro				ave you g ons?	iven unp	aid help	Т	otal
			st once veek	Les once but a	s than a week, at least a month		s often	l give help indivic an thr grou club orgar	e unpaid o as an lual only, d not ough ups(s), s(s) or isations (s)	give unpaid all over	/e not n any l help at the last ionths	Unweighted Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unwe	
MSOA	MSOA 1	61	10.0%	57	10.2%	63	11.9%	84	13.6%	319	54.2%	584	100.0%
	MSOA 2	17	6.0%	12	5.9%	18	13.4%	20	6.7%	139	68.0%	206	100.0%
	MSOA 3	33	10.1%	11	4.7%	15	6.5%	32	11.2%	201	67.6%	292	100.0%
	MSOA 4	22	13.9%	11	7.0%	9	5.4%	19	13.1%	112	60.6%	173	100.0%
	MSOA 5	17	8.2%	15	5.0%	19	5.9%	31	13.1%	174	67.8%	256	100.0%
	MSOA 6	52	14.4%	17	5.1%	19	7.1%	38	11.0%	264	62.5%	390	100.0%
	MSOA 7	22	8.9%	12	7.5%	15	8.1%	21	9.1%	137	66.4%	207	100.0%
	MSOA 8	34	11.7%	14	5.2%	20	6.3%	39	13.3%	166	63.5%	273	100.0%
	MSOA 9	32	8.2%	16	5.6%	24	9.3%	23	6.4%	208	70.5%	303	100.0%
	MSOA 10	66	15.4%	48	14.8%	33	10.8%	38	10.3%	157	48.6%	342	100.0%
	MSOA 11	75	13.4%	51	9.2%	40	9.1%	61	11.2%	295	57.1%	522	100.0%
	MSOA 12	42	11.0%	14	3.8%	19	7.1%	33	6.7%	266	71.4%	374	100.0%
	MSOA 13	15	7.1%	12	8.4%	7	4.6%	18	8.5%	135	71.5%	187	100.0%
	MSOA 14	27	13.1%	14	6.0%	17	12.8%	23	13.9%	110	54.2%	191	100.0%
	MSOA 15	57	16.7%	48	11.4%	25	6.4%	57	13.0%	221	52.5%	408	100.0%
All respondents	BOROUGH	572	11.5%	353	7.5%	344	8.3%	538	10.8%	2911	61.9%	4718	100.0%

			Q29a	a) Darling	gton has b	ousiness	es that are	e thriving	and doin	g well		Т	otal
			ongly ree		o agree		r agree sagree		nd to agree		ongly agree	Unweighted Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweigh	ß
MSOA	MSOA 1	17	2.7%	164	27.7%	213	34.1%	145	26.7%	44	8.7%	583	100.0%
	MSOA 2	8	2.4%	50	24.5%	74	30.9%	66	35.6%	13	6.6%	211	100.0%
	MSOA 3	4	1.7%	75	24.3%	120	33.3%	85	31.8%	19	8.8%	303	100.0%
	MSOA 4	4	1.5%	33	19.0%	60	30.5%	64	36.9%	21	12.1%	182	100.0%
	MSOA 5	7	3.2%	61	24.0%	103	38.1%	72	25.7%	17	9.0%	260	100.0%
	MSOA 6	10	1.5%	95	25.0%	145	36.0%	104	28.0%	31	9.6%	385	100.0%
	MSOA 7	7	3.4%	54	26.9%	65	28.0%	70	34.7%	12	7.1%	208	100.0%
	MSOA 8	19	6.5%	66	24.0%	111	38.2%	77	24.4%	18	6.9%	291	100.0%
	MSOA 9	13	5.2%	91	26.7%	124	40.6%	59	20.1%	22	7.5%	309	100.0%
	MSOA 10	11	3.1%	102	29.1%	113	34.6%	89	26.8%	20	6.4%	335	100.0%
	MSOA 11	10	2.4%	139	25.6%	200	36.4%	143	28.9%	30	6.7%	522	100.0%
	MSOA 12	16	4.1%	103	29.3%	141	34.0%	96	26.7%	24	5.9%	380	100.0%
	MSOA 13	3	1.6%	57	25.6%	73	32.6%	52	34.7%	10	5.5%	195	100.0%
	MSOA 14	7	4.3%	51	23.6%	76	41.3%	46	22.7%	18	8.2%	198	100.0%
	MSOA 15	9	2.6%	116	28.2%	131	32.8%	108	29.4%	22	6.9%	386	100.0%
All respondents	BOROUGH	145	3.1%	1258	25.7%	1750	34.8%	1280	28.7%	324	7.7%	4757	100.0%

		Q2	9b) Darli	ington c	offers goo	d career	and empl	oyment	prospects	for all p	people	Т	otal
		ag	ongly gree		to agree	nor di	r agree sagree	disa	nd to agree	disa	ongly agree	Unweighted Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unw	
MSOA	MSOA 1	7	1.1%	63	11.1%	200	31.7%	211	41.5%	70	14.5%	551	100.0%
	MSOA 2	5	1.9%	22	9.1%	71	40.7%	80	34.2%	22	14.1%	200	100.0%
	MSOA 3	2	.2%	38	12.9%	96	32.6%	93	32.9%	46	21.3%	275	100.0%
	MSOA 4	5	1.8%	19	13.1%	64	31.0%	54	31.7%	38	22.4%	180	100.0%
	MSOA 5	4	1.5%	31	11.0%	96	33.3%	88	39.5%	30	14.8%	249	100.0%
	MSOA 6	7	2.7%	44	11.8%	140	33.8%	126	34.8%	59	16.9%	376	100.0%
	MSOA 7	5	1.7%	19	10.7%	60	27.5%	81	41.1%	32	19.1%	197	100.0%
	MSOA 8	9	2.0%	33	12.3%	91	30.9%	108	39.1%	42	15.6%	283	100.0%
	MSOA 9	6	1.8%	43	13.2%	118	37.6%	95	31.3%	47	16.1%	309	100.0%
	MSOA 10	2	.5%	41	11.7%	135	41.9%	110	35.0%	32	11.0%	320	100.0%
	MSOA 11			53	10.2%	191	37.6%	183	39.2%	56	13.0%	483	100.0%
	MSOA 12	11	1.9%	60	21.0%	124	31.3%	118	30.2%	56	15.5%	369	100.0%
	MSOA 13	2	1.3%	33	17.7%	62	27.1%	64	40.1%	21	13.8%	182	100.0%
	MSOA 14	5	3.5%	30	14.5%	56	27.7%	71	39.4%	29	14.9%	191	100.0%
	MSOA 15	5	1.6%	54	15.4%	142	35.7%	124	34.9%	41	12.4%	366	100.0%
All respondents	BOROUGH	75	1.6%	583	13.1%	1647	33.5%	1610	36.3%	626	15.6%	4541	100.0%

		Q290	c) Darling	gton off	ers good	career a	nd employ	ment pr	ospects fo	or youn	g people	Т	otal
		ag	ongly gree		to agree	nor di	r agree sagree	disa	nd to agree	dis	ongly agree	ghted Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted	н
MSOA	MSOA 1	7	1.2%	48	9.3%	175	31.0%	191	37.9%	96	20.5%	517	100.0%
	MSOA 2	2	.6%	17	6.9%	58	37.2%	79	38.1%	38	17.3%	194	100.0%
	MSOA 3	1	.1%	24	10.0%	96	33.0%	89	30.3%	54	26.5%	264	100.0%
	MSOA 4	3	.9%	14	9.0%	53	29.4%	59	36.2%	38	24.6%	167	100.0%
	MSOA 5	2	1.0%	24	7.9%	91	31.4%	83	38.8%	46	20.9%	246	100.0%
	MSOA 6	7	2.8%	36	10.3%	123	30.3%	131	35.8%	72	20.8%	369	100.0%
	MSOA 7	3	.9%	16	10.1%	47	24.3%	75	40.3%	42	24.5%	183	100.0%
	MSOA 8	6	1.4%	30	11.3%	86	31.4%	88	32.3%	57	23.5%	267	100.0%
	MSOA 9	4	1.3%	37	12.6%	98	31.1%	107	35.0%	63	20.0%	309	100.0%
	MSOA 10	2	.5%	31	10.5%	114	36.3%	112	37.6%	43	15.1%	302	100.0%
	MSOA 11	2	.4%	41	8.4%	164	34.0%	170	38.3%	82	18.8%	459	100.0%
	MSOA 12	7	1.6%	41	14.0%	116	33.7%	125	31.3%	68	19.3%	357	100.0%
	MSOA 13	3	2.0%	27	14.8%	58	31.7%	57	33.2%	25	18.4%	170	100.0%
	MSOA 14	6	4.6%	23	13.3%	61	34.8%	55	28.0%	37	19.3%	182	100.0%
	MSOA 15	6	2.2%	38	13.1%	122	33.1%	129	34.2%	52	17.5%	347	100.0%
All respondents	BOROUGH	61	1.5%	447	10.7%	1463	32.2%	1554	35.2%	818	20.4%	4343	100.0%

		Q29d	) I choose	e to shop	in Darling		ve other ang needs	areas, as	Darlingto	n meet	s all my	Т	otal
			ongly gree	Tend t	o agree		r agree sagree		nd to Igree		ongly agree	ed Count	% /
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %
MSOA	MSOA 1	55	6.7%	169	26.3%	131	18.8%	171	27.3%	128	20.8%	654	100.0%
	MSOA 2	18	9.0%	80	27.3%	45	18.8%	58	20.9%	40	24.0%	241	100.0%
	MSOA 3	27	6.4%	98	25.4%	71	21.4%	77	26.0%	57	20.8%	330	100.0%
	MSOA 4	18	10.1%	64	34.7%	45	19.8%	43	20.7%	31	14.8%	201	100.0%
	MSOA 5	37	10.3%	90	30.5%	50	17.9%	62	23.5%	49	17.8%	288	100.0%
	MSOA 6	58	10.3%	136	28.8%	95	23.3%	86	19.9%	67	17.7%	442	100.0%
	MSOA 7	25	8.4%	71	31.4%	41	18.1%	51	25.8%	38	16.3%	226	100.0%
	MSOA 8	52	16.4%	108	29.9%	78	26.9%	53	14.5%	32	12.4%	323	100.0%
	MSOA 9	45	11.0%	142	40.6%	66	19.1%	64	17.5%	38	11.8%	355	100.0%
	MSOA 10	48	10.8%	123	32.7%	68	17.9%	84	24.8%	46	13.8%	369	100.0%
	MSOA 11	58	8.0%	185	31.0%	99	17.9%	144	26.1%	100	17.0%	586	100.0%
	MSOA 12	69	12.0%	135	28.1%	94	21.9%	82	20.4%	53	17.5%	433	100.0%
	MSOA 13	28	12.1%	75	33.8%	47	19.6%	36	19.4%	24	15.1%	210	100.0%
	MSOA 14	28	15.6%	72	34.0%	43	19.4%	44	20.5%	27	10.4%	214	100.0%
	MSOA 15	37	8.3%	143	29.9%	78	18.2%	121	26.8%	78	16.8%	457	100.0%
All respondents	BOROUGH	603	10.2%	1692	30.7%	1051	20.0%	1179	22.4%	814	16.7%	5339	100.0%

		Q3(	Da: Have	you use	ed the loca	al bus s	ervice at	all durir	ng the last	12 mon	ths?	Т	otal		
			t least ekly		at least		t least 4 nes		but less 4 times		ot in last ionths	Unweighted Count	Row %		
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Kow %	Unweighted Count	Row %	Unweighted Count	Row %	Unweigh	Ro		
MSOA	MSOA 1	83	9.3%	51	7.1%	63	9.2%	107	17.6%	361	56.7%	665	100.0%		
	MSOA 2	88	25.5%	22	11.2%	30	11.3%	45	18.9%	58	33.0%	243	100.0%		
	MSOA 3	138	33.7%	41	12.5%	38	12.5%	36	12.4%	81	29.0%	334	100.0%		
	MSOA 4	84	34.3%	22	11.8%	12	5.7%	33	18.0%	62	30.1%	213	100.0%		
	MSOA 5	105	26.7%	31	11.7%	49	16.6%	34	11.8%	75	33.3%	294	100.0%		
	MSOA 6	191	31.8%	51	13.3%	49	13.0%	48	11.2%	113	30.6%	452	100.0%		
	MSOA 7	70	23.3%	11	5.6%	25	11.5%	19	8.6%	107	51.0%	232	100.0%		
	MSOA 8	91	24.3%	27	7.5%	35	10.3%	40	12.6%	137	45.3%	330	100.0%		
	MSOA 9	168	39.2%	26	7.5%	41	9.7%	41	15.2%	94	28.3%	370	100.0%		
	MSOA 10	55	13.6%	28	7.3%	28	6.9%	48	12.0%	212	60.2%	371	100.0%		
	MSOA 11	143	19.3%	42	5.4%	61	10.1%	65	12.2%	281	53.1%	592	100.0%		
	MSOA 12	192	34.2%	40	8.7%	44	11.0%	49	11.7%	126	34.4%	451	100.0%		
	MSOA 13	92	35.2%	24	13.6%	20	8.2%	27	15.2%	50	27.7%	213	100.0%		
	MSOA 14	70	26.0%	17	8.6%	27	10.1%	22	10.6%	86	44.7%	222	100.0%		
	MSOA 15	90	15.4%	47	7.7%	44	8.5%	60	13.3%	231	55.0%	472	100.0%		
All respondents	BOROUGH	1661	25.6%	480	9.1%	569	10.3%	675	13.4%	2080	41.5%	5465	100.0%		
			Q3	0b: How	satisfied	or diss	atisfied ar	e you w	ith the lo	cal bus	service?			Т	otal
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		Verys	satisfied	Fairly s	satisfied	satisf	ither ied nor atisfied		airly atisfied		ery		on't ow	Unweighted Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweight	Rov
MSOA	MSOA 1	63	17.0%	130	46.0%	30	10.0%	38	13.4%	36	13.5%			297	100.0%
	MSOA 2	23	9.6%	77	40.1%	27	16.4%	29	22.8%	21	11.1%			177	100.0%
	MSOA 3	52	17.7%	120	47.7%	28	11.3%	27	11.9%	23	11.2%	1	.2%	251	100.0%
	MSOA 4	19	13.4%	54	42.9%	21	12.4%	29	19.7%	23	11.7%			146	100.0%
	MSOA 5	48	16.5%	100	47.4%	24	13.6%	29	14.2%	16	8.3%			217	100.0%
	MSOA 6	90	20.0%	141	45.1%	40	16.5%	36	10.9%	24	7.5%			331	100.0%
	MSOA 7	27	18.3%	65	51.7%	13	16.5%	15	11.1%	3	1.8%	1	.5%	124	100.0%
	MSOA 8	44	20.0%	95	48.3%	17	9.0%	24	15.3%	12	7.0%	1	.4%	193	100.0%
	MSOA 9	58	18.2%	133	45.1%	33	15.9%	28	12.8%	20	7.2%	2	.8%	274	100.0%
	MSOA 10	41	27.8%	58	36.7%	27	17.2%	13	8.9%	15	9.4%			154	100.0%
	MSOA 11	49	14.9%	133	41.4%	35	14.8%	54	16.8%	37	12.2%			308	100.0%
	MSOA 12	98	26.6%	128	36.7%	33	11.7%	40	16.0%	20	9.0%			319	100.0%
	MSOA 13	44	22.0%	72	47.2%	18	10.6%	19	14.8%	10	5.4%			163	100.0%
	MSOA 14	24	13.4%	66	47.4%	16	10.8%	18	18.0%	11	10.5%			135	100.0%
	MSOA 15	31	10.3%	97	38.7%	20	9.1%	43	19.6%	43	21.7%	2	.6%	236	100.0%
All respondents	BOROUGH	711	17.8%	1470	44.0%	382	13.0%	444	15.2%	316	9.9%	7	.2%	3330	100.0%

				Q31a)	l've been	feeling	optimistic	about th	e future			Т	otal
		All of	the time	Of	ten		e of the me	Ra	rely		e of the me	ed Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted	Rov
MSOA	MSOA 1	68	9.6%	184	32.7%	251	38.3%	105	15.3%	29	4.1%	637	100.0%
	MSOA 2	14	6.2%	67	33.6%	80	33.3%	49	20.4%	22	6.5%	232	100.0%
	MSOA 3	16	4.7%	74	25.3%	140	42.6%	63	22.9%	18	4.5%	311	100.0%
	MSOA 4	13	6.7%	37	23.5%	68	36.3%	56	22.2%	27	11.3%	201	100.0%
	MSOA 5	20	7.6%	57	20.1%	123	46.0%	61	21.9%	13	4.5%	274	100.0%
	MSOA 6	34	8.4%	94	22.3%	162	36.0%	106	26.6%	35	6.7%	431	100.0%
	MSOA 7	13	6.3%	61	30.4%	95	42.3%	41	15.4%	15	5.6%	225	100.0%
	MSOA 8	28	12.0%	73	27.2%	105	29.5%	81	23.7%	29	7.5%	316	100.0%
	MSOA 9	26	6.8%	63	20.2%	134	35.9%	86	26.8%	38	10.2%	347	100.0%
	MSOA 10	33	9.3%	96	28.7%	154	40.5%	55	15.5%	20	5.9%	358	100.0%
	MSOA 11	36	5.9%	152	29.0%	225	41.5%	110	20.3%	22	3.4%	545	100.0%
	MSOA 12	37	12.4%	90	21.2%	160	35.1%	89	20.3%	47	11.0%	423	100.0%
	MSOA 13	19	11.1%	39	17.6%	78	41.1%	48	21.6%	14	8.6%	198	100.0%
	MSOA 14	18	9.4%	51	29.0%	78	34.3%	48	20.3%	16	7.0%	211	100.0%
	MSOA 15	43	11.8%	131	30.8%	178	38.0%	77	16.0%	18	3.4%	447	100.0%
All respondents	BOROUGH	418	8.7%	1271	26.2%	2034	37.9%	1076	20.6%	367	6.6%	5166	100.0%

					Q31b)	've beer	i feeling u	seful		-		Т	otal
		All of	the time	Of	ten		of the	Ra	arely		of the	Unweighted Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweight	Rov
MSOA	MSOA 1	93	13.6%	264	45.4%	198	29.6%	63	9.7%	15	1.8%	633	100.0%
	MSOA 2	17	7.0%	75	40.6%	92	38.6%	32	10.4%	12	3.4%	228	100.0%
	MSOA 3	39	12.8%	84	31.0%	128	38.1%	44	13.6%	15	4.5%	310	100.0%
	MSOA 4	17	11.0%	59	32.1%	70	35.2%	28	14.0%	21	7.7%	195	100.0%
	MSOA 5	23	10.9%	82	27.0%	109	40.4%	44	16.7%	13	5.0%	271	100.0%
	MSOA 6	45	11.4%	111	27.8%	165	38.0%	66	15.3%	36	7.6%	423	100.0%
	MSOA 7	23	9.2%	76	37.5%	88	41.0%	24	8.7%	12	3.6%	223	100.0%
	MSOA 8	35	12.0%	96	33.8%	96	29.2%	51	17.2%	32	7.6%	310	100.0%
	MSOA 9	31	9.6%	91	27.7%	140	41.9%	50	13.5%	28	7.3%	340	100.0%
	MSOA 10	51	14.2%	144	42.8%	125	33.9%	20	5.8%	11	3.4%	351	100.0%
	MSOA 11	55	10.7%	221	41.0%	198	36.7%	52	8.5%	19	3.2%	545	100.0%
	MSOA 12	46	14.3%	112	26.9%	158	34.8%	56	15.9%	38	8.1%	410	100.0%
	MSOA 13	14	11.2%	54	30.0%	88	41.2%	28	11.3%	12	6.2%	196	100.0%
	MSOA 14	29	14.5%	74	41.2%	66	25.4%	26	11.8%	15	7.2%	210	100.0%
	MSOA 15	62	16.7%	161	34.3%	166	37.3%	42	9.8%	11	1.9%	442	100.0%
All respondents	BOROUGH	580	12.1%	1707	34.7%	1890	35.9%	629	12.2%	290	5.2%	5096	100.0%

					Q31c) l'	ve been	feeling re	laxed				Т	otal
		All of	the time	Of	ten		of the	Ra	arely		of the	Unweighted Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweight	Rov
MSOA	MSOA 1	60	8.8%	239	35.6%	238	39.7%	75	12.9%	22	2.9%	634	100.0%
	MSOA 2	11	4.5%	76	30.7%	106	51.0%	28	10.5%	10	3.4%	231	100.0%
	MSOA 3	23	7.0%	110	31.9%	122	40.2%	39	15.0%	15	5.9%	309	100.0%
	MSOA 4	12	7.8%	55	26.4%	77	37.0%	39	21.5%	16	7.3%	199	100.0%
	MSOA 5	19	6.3%	89	27.6%	114	43.9%	39	17.1%	10	5.2%	271	100.0%
	MSOA 6	33	7.2%	125	27.3%	182	41.8%	63	18.9%	23	4.8%	426	100.0%
	MSOA 7	14	4.5%	73	34.2%	97	45.1%	31	12.5%	10	3.7%	225	100.0%
	MSOA 8	24	6.9%	83	27.9%	131	41.5%	58	19.6%	17	4.1%	313	100.0%
	MSOA 9	29	8.5%	103	28.1%	144	40.3%	51	18.7%	16	4.3%	343	100.0%
	MSOA 10	30	7.7%	138	40.4%	147	39.5%	31	10.6%	6	1.9%	352	100.0%
	MSOA 11	51	8.0%	199	34.3%	235	44.1%	46	10.0%	15	3.6%	546	100.0%
	MSOA 12	31	8.5%	119	28.0%	176	38.1%	63	17.8%	31	7.5%	420	100.0%
	MSOA 13	13	6.3%	49	26.0%	92	47.2%	35	18.1%	7	2.4%	196	100.0%
	MSOA 14	22	10.1%	71	32.3%	75	35.8%	37	18.6%	9	3.1%	214	100.0%
	MSOA 15	42	10.2%	158	34.5%	187	41.3%	45	12.5%	9	1.5%	441	100.0%
All respondents	BOROUGH	414	7.6%	1691	31.1%	2125	41.6%	681	15.5%	218	4.1%	5129	100.0%

				G	31d) l've	been de	aling with	probler	ns			Т	otal
		All of	the time	Of	ten		of the	Ra	arely		e of the me	Unweighted Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweight	Rov
MSOA	MSOA 1	105	15.3%	273	42.5%	199	33.1%	52	7.8%	13	1.3%	642	100.0%
	MSOA 2	29	11.1%	87	39.3%	78	28.3%	29	17.2%	11	4.0%	234	100.0%
	MSOA 3	41	13.8%	103	32.8%	110	36.7%	31	9.8%	23	6.9%	308	100.0%
	MSOA 4	26	12.4%	62	29.2%	81	43.8%	17	9.8%	11	4.8%	197	100.0%
	MSOA 5	36	14.0%	103	35.8%	96	36.0%	28	8.1%	13	6.2%	276	100.0%
	MSOA 6	54	12.5%	136	33.5%	154	32.9%	46	12.9%	37	8.3%	427	100.0%
	MSOA 7	26	10.4%	87	40.6%	86	37.4%	22	10.1%	6	1.5%	227	100.0%
	MSOA 8	53	15.2%	103	36.4%	113	32.8%	34	12.7%	13	2.9%	316	100.0%
	MSOA 9	49	13.9%	122	38.0%	114	30.6%	39	11.7%	23	5.8%	347	100.0%
	MSOA 10	47	12.5%	142	41.7%	120	32.1%	33	10.6%	11	3.1%	353	100.0%
	MSOA 11	96	16.8%	186	34.4%	209	38.6%	49	8.3%	13	1.9%	553	100.0%
	MSOA 12	61	16.0%	139	33.5%	145	30.5%	34	9.6%	41	10.4%	420	100.0%
	MSOA 13	23	12.6%	57	33.5%	90	40.2%	17	9.3%	10	4.4%	197	100.0%
	MSOA 14	35	17.6%	69	32.6%	74	36.7%	22	9.6%	10	3.5%	210	100.0%
	MSOA 15	62	15.6%	176	42.2%	151	32.2%	43	7.6%	10	2.4%	442	100.0%
All respondents	BOROUGH	745	14.2%	1846	36.5%	1823	34.6%	496	10.2%	247	4.5%	5157	100.0%

					Q31e) l'v	e been t	hinking cle	early				Т	otal
		All of t	he time	Of	ten		e of the me	Ra	rely		of the	Unweighted Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweight	Rov
MSOA	MSOA 1	168	25.3%	301	47.5%	144	23.3%	20	2.8%	10	1.0%	643	100.0%
	MSOA 2	52	28.2%	109	48.5%	61	20.2%	5	1.7%	4	1.4%	231	100.0%
	MSOA 3	81	23.1%	124	41.2%	81	26.1%	16	7.7%	8	1.9%	310	100.0%
	MSOA 4	38	18.5%	84	44.1%	52	27.2%	13	6.5%	8	3.7%	195	100.0%
	MSOA 5	56	19.0%	128	44.2%	71	29.8%	11	4.2%	6	2.8%	272	100.0%
	MSOA 6	88	19.8%	179	39.4%	125	31.6%	18	6.3%	15	2.8%	425	100.0%
	MSOA 7	47	19.1%	100	47.3%	64	27.6%	10	5.3%	3	.8%	224	100.0%
	MSOA 8	70	21.4%	116	41.1%	97	28.2%	18	6.8%	11	2.5%	312	100.0%
	MSOA 9	82	23.8%	140	39.8%	97	29.9%	16	3.8%	10	2.6%	345	100.0%
	MSOA 10	81	21.2%	183	54.0%	76	19.9%	10	4.0%	4	.9%	354	100.0%
	MSOA 11	143	24.6%	245	45.3%	138	26.8%	15	3.0%	3	.3%	544	100.0%
	MSOA 12	100	24.4%	141	36.9%	144	29.6%	17	4.7%	17	4.4%	419	100.0%
	MSOA 13	45	20.1%	70	34.9%	70	40.0%	9	4.7%	1	.3%	195	100.0%
	MSOA 14	55	24.0%	94	49.2%	50	21.7%	8	3.2%	5	1.9%	212	100.0%
	MSOA 15	110	27.2%	198	42.3%	119	25.5%	15	4.5%	3	.5%	445	100.0%
All respondents	BOROUGH	1217	22.8%	2214	43.5%	1394	27.2%	202	4.6%	108	1.8%	5135	100.0%

				Q31f	) I've bee	n feeling	close to c	other pe	eople	-		Т	otal
		All of	the time	Of	ten		of the	Ra	arely		of the	ed Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted	Rov
MSOA	MSOA 1	153	24.9%	266	43.0%	163	23.7%	43	7.1%	14	1.4%	639	100.0%
	MSOA 2	46	21.5%	85	39.2%	74	26.5%	18	10.2%	9	2.7%	232	100.0%
	MSOA 3	59	20.8%	120	40.0%	99	29.7%	22	6.0%	12	3.5%	312	100.0%
	MSOA 4	34	15.8%	58	30.2%	67	35.7%	24	11.8%	15	6.5%	198	100.0%
	MSOA 5	54	19.1%	104	36.3%	87	32.5%	21	7.2%	12	5.0%	278	100.0%
	MSOA 6	80	19.4%	150	35.8%	131	29.9%	44	10.6%	21	4.3%	426	100.0%
	MSOA 7	46	19.6%	80	39.7%	69	31.3%	21	7.4%	7	2.0%	223	100.0%
	MSOA 8	47	14.6%	85	31.6%	117	37.0%	46	13.1%	15	3.7%	310	100.0%
	MSOA 9	58	17.2%	125	37.1%	109	31.3%	37	10.6%	15	3.9%	344	100.0%
	MSOA 10	67	18.2%	164	48.4%	100	24.9%	17	6.3%	7	2.2%	355	100.0%
	MSOA 11	116	22.3%	219	39.1%	174	33.0%	29	4.1%	8	1.5%	546	100.0%
	MSOA 12	67	15.6%	147	37.1%	130	28.5%	44	9.0%	28	9.7%	416	100.0%
	MSOA 13	35	19.0%	60	30.3%	75	40.8%	20	8.2%	5	1.7%	195	100.0%
	MSOA 14	39	23.4%	70	30.5%	59	21.1%	31	18.3%	12	6.7%	211	100.0%
	MSOA 15	89	22.4%	181	40.6%	135	30.4%	31	5.7%	5	.9%	441	100.0%
All respondents	BOROUGH	992	19.7%	1916	37.4%	1593	30.3%	449	8.9%	185	3.6%	5135	100.0%

			Q31g	) I've be	en able to	make	up my ow	n mind	on thing	S		Т	otal
		All of t	he time	Of	ten		e of the	Ra	rely		e of the me	Unweighted Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweigh	Ro
MSOA	MSOA 1	289	42.7%	257	41.7%	88	13.2%	14	2.0%	5	.5%	653	100.0%
	MSOA 2	108	51.0%	81	34.3%	36	12.8%	4	1.0%	4	.9%	233	100.0%
	MSOA 3	137	40.4%	107	32.9%	66	25.0%	3	.6%	5	1.1%	318	100.0%
	MSOA 4	81	37.0%	74	39.9%	34	17.6%	8	4.2%	3	1.3%	200	100.0%
	MSOA 5	112	36.9%	99	32.7%	60	27.6%	7	2.0%	2	.8%	280	100.0%
	MSOA 6	187	37.6%	158	38.9%	65	15.4%	16	4.8%	18	3.2%	444	100.0%
	MSOA 7	100	40.2%	87	44.2%	33	13.4%	4	1.7%	2	.5%	226	100.0%
	MSOA 8	125	35.2%	103	37.8%	64	17.5%	12	6.2%	13	3.2%	317	100.0%
	MSOA 9	152	39.4%	131	40.5%	51	15.3%	13	2.8%	9	2.0%	356	100.0%
	MSOA 10	149	39.1%	152	44.6%	49	13.0%	5	2.8%	2	.5%	357	100.0%
	MSOA 11	251	44.0%	203	37.1%	91	16.7%	10	1.6%	5	.6%	560	100.0%
	MSOA 12	173	40.0%	155	37.4%	82	18.1%	8	2.1%	8	2.5%	426	100.0%
	MSOA 13	83	37.3%	68	38.3%	45	22.8%	3	1.0%	2	.6%	201	100.0%
	MSOA 14	89	44.6%	82	39.1%	34	12.3%	5	2.3%	5	1.6%	215	100.0%
	MSOA 15	191	42.8%	171	37.7%	81	17.8%	4	.8%	6	.9%	453	100.0%
All respondents	BOROUGH	2228	40.5%	1931	38.5%	884	17.1%	116	2.4%	89	1.4%	5248	100.0%

			Q32a) A	woman	in her 20s	s or 30s	drinking a	bottle of v	wine when ou	t with frie	nds	Т	otal
			oletely		irly ptable	Ne	utral	Fairly un	acceptable		npletely ceptable	ed Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted	Rov
MSOA	MSOA 1	184	35.6%	169	26.5%	137	17.5%	109	13.3%	59	7.0%	658	100.0%
	MSOA 2	68	42.2%	65	27.1%	50	16.1%	40	10.5%	15	4.0%	238	100.0%
	MSOA 3	88	37.4%	84	25.5%	84	21.3%	39	9.3%	29	6.6%	324	100.0%
	MSOA 4	58	33.8%	56	28.4%	52	21.6%	27	12.1%	12	4.1%	205	100.0%
	MSOA 5	80	35.1%	82	27.8%	64	18.6%	39	9.5%	24	9.0%	289	100.0%
	MSOA 6	115	36.4%	118	24.4%	101	20.9%	65	11.9%	37	6.5%	436	100.0%
	MSOA 7	79	42.4%	67	25.6%	45	18.4%	24	9.7%	11	3.9%	226	100.0%
	MSOA 8	99	36.7%	91	27.8%	77	19.9%	30	9.2%	24	6.5%	321	100.0%
	MSOA 9	86	30.8%	100	30.0%	89	21.0%	55	11.9%	30	6.3%	360	100.0%
	MSOA 10	95	31.8%	75	22.9%	61	15.8%	92	22.0%	37	7.5%	360	100.0%
	MSOA 11	121	25.1%	120	25.1%	125	19.9%	132	19.8%	72	10.0%	570	100.0%
	MSOA 12	110	29.6%	125	27.9%	117	24.6%	61	12.3%	29	5.6%	442	100.0%
	MSOA 13	77	46.2%	58	27.3%	41	14.0%	23	9.5%	10	2.9%	209	100.0%
	MSOA 14	52	30.5%	63	30.9%	65	24.6%	28	9.1%	10	4.9%	218	100.0%
	MSOA 15	115	31.7%	115	24.1%	125	22.5%	72	14.3%	35	7.4%	462	100.0%
All respondents	BOROUGH	1430	34.5%	1388	26.6%	1234	19.9%	839	12.6%	437	6.4%	5328	100.0%

		Q32b	) A man ir	n his 20	s or 30s c	lrinking 8	3 pints of I	ager or b	beer wher	out with	n friends	Т	otal
			pletely		airly ptable	Ne	utral		airly eptable		oletely eptable	Unweighted Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweight	Rov
MSOA	MSOA 1	59	13.4%	140	26.3%	134	19.6%	199	25.3%	127	15.5%	659	100.0%
	MSOA 2	28	21.7%	44	26.5%	54	18.4%	73	23.1%	38	10.2%	237	100.0%
	MSOA 3	39	19.2%	41	17.0%	81	25.9%	98	22.8%	64	15.2%	323	100.0%
	MSOA 4	24	17.5%	41	24.3%	55	26.9%	48	21.4%	32	10.0%	200	100.0%
	MSOA 5	22	13.6%	63	24.9%	70	22.2%	81	22.9%	54	16.4%	290	100.0%
	MSOA 6	44	17.9%	75	20.7%	116	25.9%	122	22.5%	79	12.9%	436	100.0%
	MSOA 7	35	21.5%	51	24.2%	43	18.4%	66	25.0%	32	11.0%	227	100.0%
	MSOA 8	42	19.3%	65	21.8%	88	23.9%	78	19.8%	47	15.1%	320	100.0%
	MSOA 9	34	14.1%	70	23.2%	103	29.3%	90	19.8%	65	13.6%	362	100.0%
	MSOA 10	28	11.7%	51	18.4%	61	17.5%	137	34.7%	85	17.7%	362	100.0%
	MSOA 11	40	9.1%	55	12.7%	118	22.4%	202	33.1%	156	22.6%	571	100.0%
	MSOA 12	40	11.9%	81	21.5%	129	31.6%	118	22.9%	75	12.1%	443	100.0%
	MSOA 13	35	22.6%	46	26.0%	47	19.8%	55	24.2%	25	7.5%	208	100.0%
	MSOA 14	24	13.9%	35	18.8%	75	33.7%	56	21.7%	29	12.0%	219	100.0%
	MSOA 15	39	12.7%	73	18.3%	100	20.8%	161	32.4%	88	15.8%	461	100.0%
All respondents	BOROUGH	534	15.6%	931	21.3%	1275	23.8%	1588	25.1%	1000	14.2%	5328	100.0%

			Q32c) Tv	vo couple	es out for	dinner d	rinking th	ree bottle	es of wine	between	them	Т	otal
			pletely		irly ptable	Net	utral		irly eptable		npletely ceptable	ed Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted	Rov
MSOA	MSOA 1	90	18.8%	152	26.2%	161	21.4%	167	22.2%	87	11.3%	657	100.0%
	MSOA 2	37	21.2%	65	36.4%	65	21.8%	50	14.5%	21	6.0%	238	100.0%
	MSOA 3	44	20.1%	68	24.7%	85	22.7%	79	21.8%	47	10.8%	323	100.0%
	MSOA 4	31	21.7%	43	24.4%	56	23.0%	48	21.3%	23	9.6%	201	100.0%
	MSOA 5	39	18.8%	59	22.3%	86	26.4%	65	19.1%	39	13.4%	288	100.0%
	MSOA 6	54	17.8%	98	25.3%	122	27.2%	106	19.4%	58	10.3%	438	100.0%
	MSOA 7	43	25.8%	52	22.8%	59	24.2%	56	21.5%	16	5.8%	226	100.0%
	MSOA 8	57	23.2%	75	22.3%	94	26.2%	61	17.6%	32	10.7%	319	100.0%
	MSOA 9	44	17.9%	76	24.0%	119	31.4%	74	17.0%	48	9.6%	361	100.0%
	MSOA 10	50	18.7%	71	23.3%	87	21.2%	111	26.9%	46	9.8%	365	100.0%
	MSOA 11	49	10.7%	95	19.8%	143	26.4%	199	31.3%	82	11.9%	568	100.0%
	MSOA 12	63	19.3%	88	17.3%	137	31.8%	97	21.2%	53	10.4%	438	100.0%
	MSOA 13	42	29.5%	38	22.0%	67	27.4%	47	16.7%	14	4.5%	208	100.0%
	MSOA 14	35	21.4%	44	20.6%	67	28.5%	48	18.4%	24	11.0%	218	100.0%
	MSOA 15	43	10.5%	114	30.1%	117	23.2%	128	25.5%	62	10.7%	464	100.0%
All respondents	BOROUGH	722	19.1%	1140	24.0%	1466	25.6%	1337	21.3%	657	10.0%	5322	100.0%

		Q3	2d) A w	oman o	ver 18 reg	gularly dr	inking two	glasses	s of wine,	five nights	s a week	Т	otal
			oletely ptable		airly ptable	Ne	utral		airly eptable		npletely ceptable	ed Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Rov
MSOA	MSOA 1	47	7.7%	109	18.1%	192	28.5%	214	32.8%	100	12.8%	662	100.0%
	MSOA 2	14	6.1%	33	19.3%	69	29.2%	84	33.3%	38	12.1%	238	100.0%
	MSOA 3	17	6.5%	64	23.0%	96	27.8%	104	30.0%	43	12.7%	324	100.0%
	MSOA 4	12	6.7%	34	15.6%	62	27.1%	62	36.5%	31	14.1%	201	100.0%
	MSOA 5	20	9.4%	52	19.1%	91	26.5%	76	28.8%	50	16.2%	289	100.0%
	MSOA 6	23	6.8%	68	17.9%	131	30.5%	139	29.9%	72	15.0%	433	100.0%
	MSOA 7	14	6.6%	47	20.2%	64	31.5%	73	27.8%	28	13.9%	226	100.0%
	MSOA 8	19	6.6%	62	20.5%	91	23.7%	100	30.4%	49	18.8%	321	100.0%
	MSOA 9	16	6.0%	55	16.5%	116	31.6%	109	30.7%	65	15.1%	361	100.0%
	MSOA 10	30	8.3%	73	22.4%	79	21.9%	126	34.5%	54	12.9%	362	100.0%
	MSOA 11	32	6.3%	108	20.2%	141	25.1%	194	34.1%	96	14.4%	571	100.0%
	MSOA 12	24	4.6%	70	13.9%	143	34.1%	131	31.0%	71	16.4%	439	100.0%
	MSOA 13	13	6.7%	37	15.9%	56	26.3%	72	37.8%	28	13.4%	206	100.0%
	MSOA 14	14	6.3%	37	15.9%	75	33.5%	64	29.3%	29	15.0%	219	100.0%
	MSOA 15	26	6.8%	101	19.8%	135	25.0%	141	33.5%	60	14.9%	463	100.0%
All respondents	BOROUGH	322	6.7%	952	18.5%	1543	28.1%	1692	32.1%	816	14.6%	5325	100.0%

		(	232e) A	man dri	inking tw	o pints	of beer o	r lager a	nd then di	iving ho	me	Т	otal
			oletely		iirly ptable	Ne	eutral		airly eptable		pletely eptable	Unweighted Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweigh	Ro
MSOA	MSOA 1	13	1.4%	30	4.0%	75	10.2%	129	19.4%	414	64.9%	661	100.0%
	MSOA 2	8	2.4%	5	2.0%	16	17.7%	41	17.8%	169	60.1%	239	100.0%
	MSOA 3	9	2.2%	9	3.7%	30	9.2%	69	20.3%	209	64.5%	326	100.0%
	MSOA 4	7	2.0%	5	2.5%	17	11.1%	21	9.6%	153	74.8%	203	100.0%
	MSOA 5	7	2.7%	13	3.2%	21	7.5%	59	20.8%	191	65.8%	291	100.0%
	MSOA 6	5	.7%	15	3.6%	46	11.9%	77	16.8%	295	67.0%	438	100.0%
	MSOA 7	5	1.8%	8	4.6%	15	8.8%	43	18.8%	155	66.0%	226	100.0%
	MSOA 8	11	3.2%	11	4.0%	24	6.5%	55	16.2%	219	70.2%	320	100.0%
	MSOA 9	4	.8%	15	4.5%	27	6.8%	55	13.9%	260	74.0%	361	100.0%
	MSOA 10	7	2.0%	16	4.1%	29	8.5%	84	22.0%	229	63.5%	365	100.0%
	MSOA 11	10	1.5%	27	4.4%	38	6.1%	130	22.9%	370	65.2%	575	100.0%
	MSOA 12	11	1.9%	15	3.8%	35	8.9%	78	16.4%	303	69.0%	442	100.0%
	MSOA 13	4	1.4%	2	1.2%	14	7.4%	44	18.8%	142	71.2%	206	100.0%
	MSOA 14	2	1.0%	5	1.9%	24	11.6%	45	21.1%	143	64.4%	219	100.0%
	MSOA 15	5	.8%	13	2.2%	45	10.6%	115	24.5%	285	62.0%	463	100.0%
All respondents	BOROUGH	109	1.7%	191	3.4%	456	9.4%	1047	18.8%	3542	66.7%	5345	100.0%

					(	Q32f) D	rinking to	get drunk				Т	otal
			oletely		iirly ptable	Ne	eutral	Fairly ur	acceptable		oletely eptable	Unweighted Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweight	Ro
MSOA	MSOA 1	15	2.2%	22	4.8%	76	16.0%	114	20.3%	436	56.7%	663	100.0%
	MSOA 2	11	3.8%	6	6.8%	24	12.0%	27	23.9%	170	53.5%	238	100.0%
	MSOA 3	7	2.2%	8	5.0%	32	15.8%	39	12.4%	240	64.5%	326	100.0%
	MSOA 4	9	5.4%	9	9.9%	18	12.0%	29	14.0%	137	58.7%	202	100.0%
	MSOA 5	9	3.6%	10	7.5%	33	14.3%	53	18.2%	185	56.4%	290	100.0%
	MSOA 6	7	1.2%	7	3.0%	55	18.9%	63	19.7%	306	57.2%	438	100.0%
	MSOA 7	4	2.1%	12	7.8%	32	17.3%	40	19.4%	138	53.4%	226	100.0%
	MSOA 8	10	2.5%	16	7.8%	38	14.5%	54	19.0%	205	56.3%	323	100.0%
	MSOA 9	4	1.8%	10	3.6%	49	16.3%	54	17.9%	243	60.4%	360	100.0%
	MSOA 10	7	2.8%	13	5.9%	32	10.9%	63	19.6%	250	60.8%	365	100.0%
	MSOA 11	14	2.5%	13	3.7%	41	10.4%	78	18.0%	429	65.4%	575	100.0%
	MSOA 12	16	3.4%	13	5.0%	55	18.2%	71	19.6%	289	53.8%	444	100.0%
	MSOA 13	9	7.0%	8	4.9%	23	12.4%	37	21.7%	132	54.0%	209	100.0%
	MSOA 14	4	1.5%	8	4.2%	27	15.6%	45	22.1%	135	56.6%	219	100.0%
	MSOA 15	4	.6%	13	3.9%	37	10.2%	71	19.3%	338	65.9%	463	100.0%
All respondents	BOROUGH	130	2.7%	168	5.4%	572	14.3%	840	19.1%	3641	58.5%	5351	100.0%

		Q33	3: In most	weeks, a	about hov	v many	hours ar smoke		exposed	d to oth	ner peop	le's tob	ассо	Т	otal
		0 h	ours	1-5 ł	nours	6-10	hours	11-1	5 hours	16-20	) hours		than 20 burs	ed Count	% /
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted	Row %
MSOA	MSOA 1	487	71.8%	145	23.9%	13	1.8%	3	.3%	3	.7%	12	1.4%	663	100.0%
	MSOA 2	151	55.3%	72	31.7%	4	1.8%	1	4.3%	3	.8%	7	6.2%	238	100.0%
	MSOA 3	226	65.7%	76	25.7%	4	2.8%	1	.1%	6	2.5%	13	3.1%	326	100.0%
	MSOA 4	113	46.6%	60	34.6%	9	3.6%	5	2.4%	4	1.6%	15	11.1%	206	100.0%
	MSOA 5	173	56.2%	78	29.3%	9	2.7%	4	3.0%	5	1.2%	22	7.5%	291	100.0%
	MSOA 6	281	61.5%	106	25.3%	15	2.7%	4	.9%	6	1.4%	32	8.1%	444	100.0%
	MSOA 7	145	58.0%	65	32.6%	9	4.0%	1	.6%	2	.6%	8	4.2%	230	100.0%
	MSOA 8	178	48.4%	102	33.3%	8	5.4%	8	3.8%	5	2.1%	23	7.1%	324	100.0%
	MSOA 9	204	53.4%	106	32.2%	22	5.9%	3	1.0%	6	1.6%	19	5.9%	360	100.0%
	MSOA 10	275	72.7%	76	22.1%	7	2.3%	6	1.7%	1	.3%	4	1.0%	369	100.0%
	MSOA 11	448	77.5%	114	19.9%	6	.9%	7	.9%	3	.3%	3	.4%	581	100.0%
	MSOA 12	248	55.7%	138	33.1%	15	3.1%	5	.9%	3	.8%	32	6.5%	441	100.0%
	MSOA 13	120	54.2%	65	36.4%	6	2.6%	1	.4%	7	2.6%	10	3.8%	209	100.0%
	MSOA 14	126	58.0%	69	29.3%	13	6.5%	3	.9%	1	.5%	9	4.9%	221	100.0%
	MSOA 15	353	76.6%	82	17.0%	9	1.9%	4	1.4%	3	.9%	10	2.2%	461	100.0%
All respondents	BOROUGH	3533	61.8%	1356	27.8%	149	3.1%	58	1.5%	58	1.2%	219	4.7%	5373	100.0%

				-	Q34a	) Parks	s/ play are	as		-		Т	otal
		Strong	ly agree	Tend	to agree	Neithe nor d	er agree isagree		nd to agree		ongly agree	Unweighted Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweigh	Ro
MSOA	MSOA 1	411	64.2%	111	17.2%	71	9.1%	41	5.8%	27	3.8%	661	100.0%
	MSOA 2	146	61.5%	24	7.7%	30	14.2%	20	6.5%	19	10.1%	239	100.0%
	MSOA 3	186	56.9%	55	17.8%	29	8.1%	24	7.4%	32	9.9%	326	100.0%
	MSOA 4	105	54.3%	25	12.8%	36	15.1%	15	4.6%	25	13.2%	206	100.0%
	MSOA 5	153	59.6%	50	15.4%	40	13.5%	18	4.6%	20	6.8%	281	100.0%
	MSOA 6	232	54.4%	64	15.2%	66	13.7%	45	9.7%	32	7.0%	439	100.0%
	MSOA 7	135	63.1%	28	11.1%	30	11.6%	21	7.0%	14	7.3%	228	100.0%
	MSOA 8	163	55.4%	51	14.7%	42	11.7%	23	5.9%	39	12.4%	318	100.0%
	MSOA 9	188	57.9%	60	16.2%	54	12.9%	30	7.1%	27	6.0%	359	100.0%
	MSOA 10	230	64.2%	52	12.2%	44	11.8%	24	6.9%	18	4.8%	368	100.0%
	MSOA 11	372	67.4%	87	14.5%	56	7.5%	34	5.1%	30	5.5%	579	100.0%
	MSOA 12	226	55.0%	68	15.5%	59	11.9%	37	7.4%	44	10.2%	434	100.0%
	MSOA 13	123	63.8%	31	14.3%	28	12.9%	12	4.8%	14	4.2%	208	100.0%
	MSOA 14	107	55.2%	31	13.8%	44	17.7%	20	7.4%	14	5.8%	216	100.0%
	MSOA 15	273	61.2%	71	14.4%	54	12.1%	42	7.6%	23	4.7%	463	100.0%
All respondents	BOROUGH	3056	59.7%	809	14.4%	684	12.1%	406	6.6%	381	7.3%	5336	100.0%

				-	Q	34b) In	the home			-		Т	otal
		Strong	y agree	Tend	to agree	Neithe nor d	er agree isagree		nd to agree		ongly agree	Unweighted Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweigh	Ro
MSOA	MSOA 1	446	67.3%	86	13.1%	58	8.7%	27	3.9%	44	7.0%	661	100.0%
	MSOA 2	158	67.5%	30	9.6%	18	8.5%	9	2.9%	23	11.4%	238	100.0%
	MSOA 3	198	59.2%	46	14.1%	31	9.0%	17	5.2%	35	12.5%	327	100.0%
	MSOA 4	104	50.1%	31	16.9%	30	15.0%	10	4.3%	29	13.7%	204	100.0%
	MSOA 5	160	57.5%	53	16.2%	35	13.7%	18	5.5%	23	7.1%	289	100.0%
	MSOA 6	251	57.7%	73	17.0%	50	12.6%	16	3.4%	44	9.3%	434	100.0%
	MSOA 7	121	55.5%	34	15.2%	36	15.9%	11	5.0%	22	8.4%	224	100.0%
	MSOA 8	176	57.8%	48	13.7%	44	12.4%	17	4.0%	38	12.2%	323	100.0%
	MSOA 9	205	58.5%	61	16.8%	44	11.7%	13	3.2%	38	9.7%	361	100.0%
	MSOA 10	232	63.7%	63	16.8%	31	8.3%	12	3.8%	25	7.3%	363	100.0%
	MSOA 11	405	69.5%	63	11.6%	52	9.1%	17	2.4%	44	7.4%	581	100.0%
	MSOA 12	242	57.6%	64	14.7%	50	10.1%	23	4.4%	56	13.2%	435	100.0%
	MSOA 13	117	59.7%	35	16.3%	27	14.0%	11	4.3%	16	5.7%	206	100.0%
	MSOA 14	120	57.0%	34	15.7%	24	12.0%	18	7.8%	20	7.5%	216	100.0%
	MSOA 15	288	59.9%	82	18.1%	39	10.4%	24	4.7%	32	6.9%	465	100.0%
All respondents	BOROUGH	3230	60.3%	805	15.0%	569	11.2%	243	4.2%	491	9.2%	5338	100.0%

					Q	34c) In	the car					Т	otal
		Strong	y agree	Tend	to agree	agre	ther e nor igree	disa	nd to agree		ongly agree	Unweighted Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	% wo	Unweighted Count	Row %	Unweigh	ß
MSOA	MSOA 1	511	76.7%	64	9.8%	34	5.4%	15	2.4%	37	5.7%	661	100.0%
	MSOA 2	182	80.5%	22	8.0%	12	5.0%	3	.7%	19	5.8%	238	100.0%
	MSOA 3	227	66.7%	47	15.2%	13	4.1%	8	3.4%	34	10.6%	329	100.0%
	MSOA 4	124	63.4%	22	11.0%	18	7.0%	11	5.6%	28	13.0%	203	100.0%
	MSOA 5	192	67.8%	36	13.2%	25	7.6%	11	3.8%	26	7.6%	290	100.0%
	MSOA 6	302	70.9%	44	9.8%	31	6.9%	11	2.2%	51	10.3%	439	100.0%
	MSOA 7	157	70.8%	17	8.3%	20	8.5%	12	4.8%	21	7.6%	227	100.0%
	MSOA 8	215	70.5%	35	9.6%	25	5.7%	11	2.7%	35	11.5%	321	100.0%
	MSOA 9	236	67.7%	50	13.3%	23	6.1%	10	2.4%	43	10.5%	362	100.0%
	MSOA 10	275	73.4%	39	11.5%	18	5.0%	9	3.6%	24	6.6%	365	100.0%
	MSOA 11	450	76.8%	46	8.8%	27	5.0%	10	1.2%	50	8.2%	583	100.0%
	MSOA 12	281	66.5%	53	12.7%	28	5.1%	15	2.2%	59	13.5%	436	100.0%
	MSOA 13	139	67.4%	24	14.2%	15	7.8%	8	3.0%	22	7.6%	208	100.0%
	MSOA 14	141	67.0%	31	13.3%	14	7.0%	9	4.2%	22	8.5%	217	100.0%
	MSOA 15	343	73.1%	56	12.3%	26	6.5%	16	3.1%	24	5.1%	465	100.0%
All respondents	BOROUGH	3783	71.0%	587	11.3%	329	6.1%	159	2.9%	497	8.8%	5355	100.0%

		Q35: Have you	u contacteo vea	I the Council in th	e last 3	Total	
			ycu			Total	
		Yes		No			
		Unweighted		Unweighted		Unweighted	
		Count	Row %	Count	Row %	Count	Row %
MSOA	MSOA 1	473	76.8%	177	23.2%	650	100.0%
	MSOA 2	155	59.4%	80	40.6%	235	100.0%
	MSOA 3	213	71.2%	104	28.8%	317	100.0%
	MSOA 4	143	67.1%	64	32.9%	207	100.0%
	MSOA 5	207	74.6%	72	25.4%	279	100.0%
	MSOA 6	339	74.3%	106	25.7%	445	100.0%
	MSOA 7	157	68.9%	74	31.1%	231	100.0%
	MSOA 8	230	69.2%	82	30.8%	312	100.0%
	MSOA 9	269	78.0%	85	22.0%	354	100.0%
	MSOA 10	272	77.5%	83	22.5%	355	100.0%
	MSOA 11	375	67.7%	195	32.3%	570	100.0%
	MSOA 12	307	72.8%	118	27.2%	425	100.0%
	MSOA 13	154	79.2%	51	20.8%	205	100.0%
	MSOA 14	168	79.0%	45	21.0%	213	100.0%
	MSOA 15	291	64.0%	165	36.0%	456	100.0%
All respondents	BOROUGH	3763	72.0%	1502	28.0%	5265	100.0%

		Q36a:	How did	d you ge	et in conta	ct with th contacte	he Counc d them?	il on the	e last occa	asion ti	hat you	т	otal
			etter/	to Cu	nal visit istomer ce Point	Teler	ohone	metho as e	ctronic od, such mail or ernet	0	ther	ed Count	%
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %
MSOA	MSOA 1	30	7.8%	52	9.7%	249	59.0%	83	21.3%	6	2.1%	420	100.0%
	MSOA 2	8	5.3%	28	17.5%	83	50.0%	25	27.2%			144	100.0%
	MSOA 3	15	6.0%	38	12.8%	100	52.1%	40	27.0%	6	2.1%	199	100.0%
	MSOA 4	5	6.3%	29	23.8%	84	53.9%	14	16.0%			132	100.0%
	MSOA 5	6	3.9%	32	17.3%	118	61.1%	21	13.8%	4	3.9%	181	100.0%
	MSOA 6	12	4.9%	66	19.2%	193	62.8%	33	12.5%	3	.6%	307	100.0%
	MSOA 7	5	3.1%	28	18.0%	80	59.3%	21	17.5%	4	2.2%	138	100.0%
	MSOA 8	14	6.9%	60	34.6%	110	48.5%	20	9.2%	2	.8%	206	100.0%
	MSOA 9	7	2.2%	57	21.5%	151	64.4%	20	11.8%	1	.2%	236	100.0%
	MSOA 10	25	8.6%	31	12.9%	134	53.8%	56	23.0%	3	1.7%	249	100.0%
	MSOA 11	24	6.8%	64	16.6%	187	58.5%	55	14.9%	8	3.2%	338	100.0%
	MSOA 12	5	1.6%	74	27.6%	156	55.0%	35	14.9%	4	1.0%	274	100.0%
	MSOA 13	4	3.0%	39	23.8%	77	57.3%	17	13.9%	3	2.0%	140	100.0%
	MSOA 14	5	2.7%	43	29.7%	81	52.6%	22	14.5%	1	.6%	152	100.0%
	MSOA 15	16	5.4%	40	13.3%	160	60.6%	44	18.9%	3	1.8%	263	100.0%
All respondents	BOROUGH	183	5.1%	683	19.7%	1966	57.0%	506	16.8%	48	1.5%	3386	100.0%

								Q3	6b: Whic	h of the	se descrit	pes the	main reas	on for	our last	contac	t?							T	otal
			nake a ment	Co	quest a uncil rvice	applica	ake an ation for ething		eport a blem	comm n fro	ponse to a nunicatio om the puncil	inform advice a Co	o get nation or e about ouncil rvice	ger inforr	t more neral nation dvice	com abo Cor	ake a plaint out a uncil vice	com ab some	ake a plaint out ething se	On a bu		-	other	ed Count	% ^
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted	Row
MSOA	MSOA 1	27	6.5%	83	20.4%	68	15.8%	74	16.4%	33	7.7%	43	9.6%	11	2.9%	29	8.7%	13	3.8%	9	2.8%	23	5.4%	413	100.0%
	MSOA 2	5	3.5%	30	24.1%	26	18.2%	27	18.0%	11	7.3%	11	7.0%	1	.6%	11	8.1%	6	5.9%	1	1.2%	7	6.2%	136	100.0%
	MSOA 3	10	7.3%	27	14.8%	31	12.4%	41	25.5%	16	9.0%	15	6.5%	9	4.9%	11	5.4%	8	5.0%	3	1.2%	16	8.0%	187	100.0%
	MSOA 4	7	5.7%	24	17.0%	16	13.7%	36	25.7%	10	10.0%	12	13.1%	2	1.6%	6	2.5%	9	5.2%	3	1.2%	3	4.2%	128	100.0%
	MSOA 5	12	9.7%	40	18.8%	21	11.9%	42	22.9%	18	13.0%	14	9.2%	5	2.8%	7	3.4%	6	3.3%	4	3.6%	4	1.3%	173	100.0%
	MSOA 6	14	8.0%	80	23.0%	42	14.3%	61	20.7%	23	8.1%	23	9.5%	12	4.0%	12	4.9%	14	5.4%	2	.7%	7	1.5%	290	100.0%
	MSOA 7	8	7.0%	35	25.9%	19	13.2%	18	11.6%	19	13.0%	10	8.3%	3	1.6%	9	6.7%	2	1.0%	4	3.0%	12	8.8%	139	100.0%
	MSOA 8	16	10.6%	36	18.3%	42	23.6%	42	21.0%	11	4.8%	12	8.0%	6	2.7%	7	2.9%	4	1.8%			11	6.4%	187	100.0%
	MSOA 9	10	5.9%	50	23.2%	38	17.5%	63	27.4%	11	4.5%	20	6.4%	10	3.8%	7	3.1%	7	4.0%			10	4.2%	226	100.0%
	MSOA 10	20	11.3%	38	15.0%	37	14.8%	44	17.1%	18	7.4%	25	10.9%	7	2.4%	18	7.8%	11	3.4%	6	2.7%	17	7.2%	241	100.0%
	MSOA 11	21	9.1%	61	17.0%	54	16.3%	57	19.4%	33	10.2%	30	9.0%	13	3.6%	19	4.8%	10	3.7%	11	3.3%	13	3.5%	322	100.0%
	MSOA 12	18	15.5%	62	21.7%	37	12.2%	65	21.7%	19	6.8%	19	6.6%	7	3.0%	7	4.6%	10	4.0%	3	.8%	9	3.1%	256	100.0%
	MSOA 13	14	13.8%	32	23.7%	26	15.2%	30	21.1%	10	8.7%	8	5.4%	2	2.2%	4	3.3%	5	3.0%	2	.8%	4	2.9%	137	100.0%
	MSOA 14	15	12.4%	26	15.2%	27	19.2%	31	23.7%	10	7.6%	11	7.4%	7	3.8%	5	2.7%	3	3.3%	2	.8%	6	3.9%	143	100.0%
	MSOA 15	16	9.3%	49	19.8%	36	12.0%	58	21.7%	22	8.0%	18	8.9%	11	4.4%	8	3.3%	10	4.3%	8	2.8%	13	5.3%	249	100.0%
All respondents	BOROUGH	213	9.1%	674	19.9%	521	15.3%	691	20.9%	264	8.3%	271	8.4%	106	3.1%	161	4.9%	120	3.9%	58	1.7%	155	4.6%	3234	100.0%

		Q36c: S	Still thinkir				h the Cou s contact o		w satisfie	d or dis	satisfied	Т	otal
		Very s	atisfied	Fairly s	satisfied	satisf	ither ied nor atisfied		airly atisfied		'ery atisfied	ed Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row
MSOA	MSOA 1	139	28.6%	157	33.9%	47	9.4%	52	13.3%	62	14.8%	457	100.0%
	MSOA 2	42	31.1%	59	36.4%	18	12.8%	12	8.4%	18	11.3%	149	100.0%
	MSOA 3	58	27.3%	84	35.1%	26	19.0%	25	11.4%	14	7.2%	207	100.0%
	MSOA 4	44	27.8%	50	40.0%	19	15.5%	8	5.3%	19	11.4%	140	100.0%
	MSOA 5	65	30.2%	72	35.3%	17	10.5%	15	8.6%	25	15.5%	194	100.0%
	MSOA 6	117	31.7%	136	43.2%	28	9.3%	21	7.3%	30	8.6%	332	100.0%
	MSOA 7	53	31.9%	59	41.1%	20	12.2%	9	6.8%	9	8.1%	150	100.0%
	MSOA 8	70	31.5%	93	42.0%	21	10.9%	19	7.7%	18	7.9%	221	100.0%
	MSOA 9	87	31.3%	107	40.9%	23	9.9%	22	9.8%	21	8.0%	260	100.0%
	MSOA 10	93	33.6%	101	37.6%	26	9.8%	22	8.1%	27	10.9%	269	100.0%
	MSOA 11	93	25.8%	139	39.6%	46	12.7%	34	9.2%	50	12.7%	362	100.0%
	MSOA 12	98	31.3%	117	37.2%	25	11.8%	33	14.0%	17	5.7%	290	100.0%
	MSOA 13	50	32.9%	61	41.6%	13	8.0%	6	3.8%	19	13.7%	149	100.0%
	MSOA 14	55	32.7%	52	31.9%	18	13.3%	19	12.9%	18	9.3%	162	100.0%
	MSOA 15	88	31.2%	122	44.4%	18	7.1%	24	7.9%	30	9.3%	282	100.0%
All respondents	BOROUGH	1154	30.5%	1411	38.8%	367	11.2%	324	9.2%	378	10.3%	3634	100.0%

					Q37.′	1) To m	ake a pay	rment				Т	otal
		Р	ost	to Cu	nal visit stomer œ Point	Tele	phone	Metho as er	tronic d, such nail or ernet	Ō	ther	ed Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Rov
MSOA	MSOA 1	104	13.3%	63	7.6%	99	17.4%	304	56.7%	43	5.0%	613	100.0%
	MSOA 2	19	5.5%	54	17.8%	44	16.8%	82	52.3%	22	7.6%	221	100.0%
	MSOA 3	52	14.8%	66	17.4%	50	14.9%	108	46.0%	28	7.0%	304	100.0%
	MSOA 4	23	12.3%	49	19.2%	50	22.9%	45	36.8%	24	8.7%	191	100.0%
	MSOA 5	30	7.6%	66	20.2%	49	18.7%	89	45.6%	28	8.0%	262	100.0%
	MSOA 6	48	8.8%	95	21.3%	81	22.2%	125	38.9%	51	8.9%	400	100.0%
	MSOA 7	25	9.1%	46	18.2%	37	19.9%	77	40.8%	26	11.9%	211	100.0%
	MSOA 8	33	11.7%	85	29.3%	65	22.0%	81	32.5%	17	4.5%	281	100.0%
	MSOA 9	28	7.1%	97	25.4%	87	29.6%	74	27.2%	41	10.7%	327	100.0%
	MSOA 10	54	13.1%	50	11.7%	44	13.3%	170	57.3%	23	4.7%	341	100.0%
	MSOA 11	114	19.3%	78	12.4%	91	17.0%	217	44.8%	46	6.6%	546	100.0%
	MSOA 12	55	11.0%	113	25.1%	76	20.0%	101	33.8%	54	10.1%	399	100.0%
	MSOA 13	20	8.5%	59	24.9%	42	20.7%	60	36.5%	20	9.4%	201	100.0%
	MSOA 14	29	12.9%	61	26.7%	26	13.1%	71	41.7%	17	5.6%	204	100.0%
	MSOA 15	87	16.3%	46	7.9%	81	17.0%	189	53.0%	33	5.7%	436	100.0%
All respondents	BOROUGH	726	11.8%	1030	18.5%	922	19.0%	1794	43.1%	474	7.5%	4946	100.0%

					Q37.2) T	o reques	t a Counc	il service	9			Т	otal
		Po	ost	to Cu	nal visit istomer ce Point	Telej	ohone	Metho as er	tronic d, such nail or ernet	O	ther	ed Count	% /
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %
MSOA	MSOA 1	11	2.5%	36	4.4%	394	57.3%	186	35.7%	1	.1%	628	100.0%
	MSOA 2	2	.9%	31	10.1%	144	50.8%	47	37.8%	1	.5%	225	100.0%
	MSOA 3	4	1.2%	30	9.2%	214	61.9%	64	27.3%	1	.4%	313	100.0%
	MSOA 4	4	2.1%	32	15.2%	129	58.8%	26	23.7%	1	.3%	192	100.0%
	MSOA 5	3	.9%	28	9.5%	184	62.1%	57	27.3%	1	.2%	273	100.0%
	MSOA 6	6	1.9%	42	7.6%	281	65.1%	79	24.5%	3	.8%	411	100.0%
	MSOA 7	3	1.4%	31	12.1%	126	57.3%	52	27.7%	4	1.5%	216	100.0%
	MSOA 8	10	3.8%	71	26.9%	154	45.1%	59	24.1%	1	.1%	295	100.0%
	MSOA 9	12	2.8%	48	11.7%	232	67.3%	43	17.8%	1	.3%	336	100.0%
	MSOA 10	5	1.0%	23	7.2%	212	56.0%	106	34.5%	4	1.4%	350	100.0%
	MSOA 11	15	1.9%	54	8.8%	367	63.2%	125	26.1%			561	100.0%
	MSOA 12	10	2.2%	67	16.3%	263	57.5%	63	22.8%	6	1.2%	409	100.0%
	MSOA 13	5	4.3%	33	14.7%	123	57.4%	35	20.4%	4	3.2%	200	100.0%
	MSOA 14	6	2.1%	40	19.1%	125	53.5%	41	23.8%	3	1.5%	215	100.0%
	MSOA 15	9	1.5%	28	4.4%	294	62.7%	106	31.2%	1	.2%	438	100.0%
All respondents	BOROUGH	106	2.1%	595	11.4%	3248	58.8%	1089	27.0%	33	.8%	5071	100.0%

				Q37.3	3) To mak	e an app	lication fo	or somet	hing			Т	otal
		Р	Post		nal visit stomer æ Point	Tele	ohone	Metho as er	tronic d, such nail or ernet	0	ther	Unweighted Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweight	Rov
MSOA	MSOA 1	70	9.0%	84	11.0%	191	26.6%	280	53.4%	1	.1%	626	100.0%
	MSOA 2	9	4.5%	56	18.5%	81	25.2%	79	51.1%	2	.7%	227	100.0%
	MSOA 3	36	10.4%	75	20.0%	106	30.3%	96	39.2%			313	100.0%
	MSOA 4	17	7.5%	59	31.9%	72	29.2%	42	31.5%			190	100.0%
	MSOA 5	18	5.2%	66	20.6%	105	37.3%	78	36.6%	2	.4%	269	100.0%
	MSOA 6	38	9.1%	94	19.3%	157	36.7%	112	34.2%	4	.6%	405	100.0%
	MSOA 7	14	6.4%	49	19.8%	65	28.0%	78	44.1%	5	1.7%	211	100.0%
	MSOA 8	15	4.8%	103	34.3%	84	27.9%	82	32.0%	3	1.0%	287	100.0%
	MSOA 9	30	7.8%	107	29.0%	141	40.1%	54	21.7%	4	1.2%	336	100.0%
	MSOA 10	36	10.2%	54	14.2%	99	24.1%	155	51.0%	3	.5%	347	100.0%
	MSOA 11	60	10.6%	102	17.1%	187	29.9%	191	42.0%	3	.3%	543	100.0%
	MSOA 12	45	10.7%	109	24.5%	140	29.6%	100	34.3%	4	.8%	398	100.0%
	MSOA 13	23	12.7%	59	26.1%	64	26.0%	50	32.8%	2	2.4%	198	100.0%
	MSOA 14	19	8.4%	61	29.2%	59	23.7%	66	37.2%	3	1.5%	208	100.0%
	MSOA 15	40	9.3%	64	13.4%	161	29.7%	166	47.6%			431	100.0%
All respondents	BOROUGH	474	8.7%	1143	21.3%	1715	29.8%	1629	39.5%	36	.7%	4997	100.0%

		Q37.4) To report a problem								Т	otal		
		P	Post	to Cu	nal visit stomer ce Point	Telej	ohone	Metho as e	ctronic od, such mail or ernet	0	ther	ed Count	% /
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %
MSOA	MSOA 1	7	.7%	31	4.7%	427	63.6%	163	30.8%	3	.3%	631	100.0%
	MSOA 2	2	1.3%	33	11.4%	152	62.2%	38	24.1%	2	.9%	227	100.0%
	MSOA 3	3	1.1%	34	8.9%	219	65.5%	54	24.2%	1	.4%	311	100.0%
	MSOA 4			36	18.1%	131	59.5%	25	21.1%	3	1.3%	195	100.0%
	MSOA 5	3	3.3%	32	11.1%	198	66.9%	37	18.5%	1	.2%	271	100.0%
	MSOA 6	5	2.1%	49	9.8%	285	69.2%	64	18.3%	4	.7%	407	100.0%
	MSOA 7	1	.6%	32	12.5%	142	65.6%	41	20.3%	2	.9%	218	100.0%
	MSOA 8	3	1.8%	70	23.4%	169	52.9%	51	21.3%	2	.5%	295	100.0%
	MSOA 9	12	2.9%	59	15.5%	232	67.2%	29	13.2%	3	1.1%	335	100.0%
	MSOA 10	10	2.2%	21	5.9%	232	64.0%	81	27.5%	2	.4%	346	100.0%
	MSOA 11	13	2.4%	51	8.4%	397	70.2%	97	18.9%	1	.1%	559	100.0%
	MSOA 12	5	1.0%	61	14.4%	272	60.2%	58	23.5%	5	.9%	401	100.0%
	MSOA 13	4	2.3%	37	16.0%	124	63.9%	31	17.3%	1	.4%	197	100.0%
	MSOA 14	7	3.9%	47	21.1%	124	55.1%	30	18.3%	3	1.5%	211	100.0%
	MSOA 15	6	1.2%	29	4.7%	313	65.7%	87	28.3%			435	100.0%
All respondents	BOROUGH	81	1.8%	623	11.9%	3424	63.8%	886	21.9%	34	.6%	5048	100.0%

			Q3	7.5) In I	response	to a com	municatio	on from t	he Counc	il		Т	otal
		Post		to Cu	nal visit istomer ce Point	Tele	phone	Metho as er	tronic d, such nail or ernet	0	ther	Unweighted Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweight	Rov
MSOA	MSOA 1	99	12.0%	35	4.7%	259	39.7%	233	42.7%	6	.9%	632	100.0%
	MSOA 2	33	15.7%	30	9.0%	97	33.4%	63	40.8%	3	1.1%	226	100.0%
	MSOA 3	74	20.5%	34	8.3%	122	37.4%	78	33.5%	1	.3%	309	100.0%
	MSOA 4	26	10.7%	38	21.8%	86	39.0%	35	25.9%	5	2.6%	190	100.0%
	MSOA 5	36	10.2%	29	10.4%	132	48.5%	65	29.8%	5	1.2%	267	100.0%
	MSOA 6	58	13.8%	45	8.6%	208	50.0%	89	26.9%	5	.8%	405	100.0%
	MSOA 7	38	16.0%	26	10.9%	90	38.9%	58	32.1%	5	2.2%	217	100.0%
	MSOA 8	38	13.4%	64	22.5%	121	35.7%	64	28.2%	1	.1%	288	100.0%
	MSOA 9	49	14.6%	58	13.5%	182	53.3%	40	17.0%	5	1.7%	334	100.0%
	MSOA 10	71	19.4%	19	5.3%	123	33.9%	131	40.1%	4	1.2%	348	100.0%
	MSOA 11	100	16.9%	51	8.1%	240	43.5%	152	31.1%	4	.5%	547	100.0%
	MSOA 12	73	14.2%	61	14.1%	194	45.1%	71	25.6%	6	1.0%	405	100.0%
	MSOA 13	32	12.8%	35	17.4%	87	41.9%	40	27.2%	2	.7%	196	100.0%
	MSOA 14	42	23.5%	42	16.4%	72	30.1%	50	28.9%	2	1.2%	208	100.0%
	MSOA 15	78	15.9%	25	4.8%	191	40.2%	135	38.7%	3	.5%	432	100.0%
All respondents	BOROUGH	852	15.3%	593	11.2%	2205	41.1%	1305	31.4%	58	1.0%	5013	100.0%

			Q37.	6) To g	et informa	ation or a	advice abo	out a Co	uncil servi	се		Т	otal
		Post		to Cu	nal visit stomer ce Point	Tele	phone	Metho as er	tronic d, such nail or ernet	0	ther	Unweighted Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweight	Rov
MSOA	MSOA 1	38	6.1%	43	6.4%	259	34.4%	289	52.5%	4	.5%	633	100.0%
	MSOA 2	15	10.3%	37	12.5%	99	31.4%	73	45.4%	1	.5%	225	100.0%
	MSOA 3	23	5.9%	39	8.2%	145	39.8%	103	45.8%	1	.4%	311	100.0%
	MSOA 4	12	5.5%	41	21.7%	97	42.3%	40	28.7%	4	1.7%	194	100.0%
	MSOA 5	12	4.7%	37	11.6%	129	41.7%	87	41.6%	2	.4%	267	100.0%
	MSOA 6	30	8.5%	52	10.6%	212	45.3%	110	34.9%	4	.7%	408	100.0%
	MSOA 7	13	6.2%	42	16.2%	88	36.5%	72	39.8%	3	1.3%	218	100.0%
	MSOA 8	22	8.2%	73	24.0%	109	32.2%	84	34.4%	5	1.2%	293	100.0%
	MSOA 9	25	7.7%	62	15.5%	172	49.3%	71	26.5%	3	1.0%	333	100.0%
	MSOA 10	22	8.9%	36	9.7%	149	34.3%	143	46.4%	4	.7%	354	100.0%
	MSOA 11	41	6.8%	59	9.6%	256	41.8%	202	41.8%			558	100.0%
	MSOA 12	26	7.5%	73	13.8%	204	43.7%	104	34.1%	5	.9%	412	100.0%
	MSOA 13	18	10.8%	40	18.3%	93	42.2%	47	27.8%	2	.9%	200	100.0%
	MSOA 14	15	8.7%	51	21.9%	78	30.9%	65	37.4%	2	1.2%	211	100.0%
	MSOA 15	37	8.2%	28	4.8%	207	38.6%	164	48.3%			436	100.0%
All respondents	BOROUGH	352	7.7%	715	13.1%	2299	39.2%	1655	39.3%	41	.7%	5062	100.0%

				Q37.7	) To get m	nore gen	eral inforn	nation or	advice			Т	otal
		P	Post		nal visit stomer ce Point	Telep	phone	Metho as er	tronic d, such nail or ernet	0	ther	ed Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Rov
MSOA	MSOA 1	31	4.3%	52	8.1%	274	38.4%	270	48.4%	7	.8%	634	100.0%
	MSOA 2	12	8.6%	42	14.5%	102	38.4%	64	37.7%	2	.8%	222	100.0%
	MSOA 3	24	6.6%	47	10.0%	126	35.5%	110	47.2%	2	.6%	309	100.0%
	MSOA 4	16	8.0%	42	22.8%	83	36.6%	48	31.8%	3	.9%	192	100.0%
	MSOA 5	13	3.7%	43	13.1%	127	43.7%	84	39.0%	2	.4%	269	100.0%
	MSOA 6	29	9.1%	63	12.7%	203	44.2%	111	33.5%	3	.5%	409	100.0%
	MSOA 7	13	6.3%	44	17.8%	79	33.3%	78	41.4%	3	1.3%	217	100.0%
	MSOA 8	20	7.3%	71	23.8%	105	30.6%	92	37.3%	5	.9%	293	100.0%
	MSOA 9	29	8.5%	63	17.0%	165	45.6%	67	27.9%	3	1.0%	327	100.0%
	MSOA 10	21	7.7%	37	9.6%	147	36.4%	141	45.4%	5	1.0%	351	100.0%
	MSOA 11	35	6.3%	77	11.9%	248	43.0%	191	38.2%	4	.6%	555	100.0%
	MSOA 12	30	7.8%	82	15.9%	187	39.8%	105	35.9%	4	.6%	408	100.0%
	MSOA 13	17	9.4%	40	17.9%	89	43.0%	50	28.8%	3	.9%	199	100.0%
	MSOA 14	18	9.3%	50	23.3%	74	29.1%	63	36.0%	4	2.3%	209	100.0%
	MSOA 15	29	7.0%	39	6.7%	198	36.5%	162	49.6%	1	.2%	429	100.0%
All respondents	BOROUGH	338	7.3%	793	14.5%	2212	38.6%	1637	38.7%	52	.8%	5032	100.0%

			C	(37.8) T	o make a	compla	int about a	a Counci	l service			Т	otal
		P	Post		nal visit stomer ce Point	Tele	ohone	Metho as er	tronic d, such nail or ernet	0	ther	ed Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Rov
MSOA	MSOA 1	47	6.0%	64	9.8%	320	47.3%	182	36.1%	5	.7%	618	100.0%
	MSOA 2	14	5.5%	41	14.2%	121	50.8%	47	28.7%	2	.7%	225	100.0%
	MSOA 3	35	9.5%	64	16.8%	164	49.6%	49	23.3%	2	.9%	314	100.0%
	MSOA 4	19	6.8%	43	22.2%	103	49.2%	28	21.1%	2	.7%	195	100.0%
	MSOA 5	22	5.9%	41	12.8%	157	56.4%	46	24.5%	2	.5%	268	100.0%
	MSOA 6	23	6.0%	77	17.9%	237	56.1%	64	19.5%	3	.5%	404	100.0%
	MSOA 7	16	7.0%	45	20.3%	102	44.2%	50	27.6%	2	.9%	215	100.0%
	MSOA 8	22	10.0%	76	26.6%	126	36.0%	61	27.0%	2	.4%	287	100.0%
	MSOA 9	28	7.9%	68	18.4%	195	55.2%	38	17.4%	3	1.1%	332	100.0%
	MSOA 10	42	11.9%	34	9.2%	167	45.3%	100	33.0%	4	.7%	347	100.0%
	MSOA 11	58	8.6%	72	12.2%	317	57.4%	106	21.1%	4	.7%	557	100.0%
	MSOA 12	32	7.2%	83	18.8%	214	47.9%	63	23.8%	9	2.3%	401	100.0%
	MSOA 13	20	9.9%	48	22.2%	99	50.1%	29	16.9%	2	.9%	198	100.0%
	MSOA 14	15	6.7%	65	29.7%	85	38.5%	37	21.9%	6	3.1%	208	100.0%
	MSOA 15	47	10.9%	39	9.3%	246	49.2%	102	30.6%			434	100.0%
All respondents	BOROUGH	440	8.0%	861	16.9%	2659	49.3%	1003	24.9%	49	.9%	5012	100.0%

				Q37.9)	To make	a compl	aint abou	t someth	ing else			Т	otal
		P	Post		nal visit istomer ce Point	Tele	ohone	Metho as er	tronic d, such nail or ernet	0	ther	ed Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row
MSOA	MSOA 1	37	4.6%	59	9.7%	331	48.6%	184	35.9%	6	1.1%	617	100.0%
	MSOA 2	10	4.0%	37	12.5%	125	54.0%	46	28.8%	2	.7%	220	100.0%
	MSOA 3	34	8.8%	52	15.3%	168	49.5%	54	25.6%	2	.9%	310	100.0%
	MSOA 4	18	6.9%	32	15.3%	111	55.1%	29	22.1%	2	.7%	192	100.0%
	MSOA 5	17	4.8%	42	13.2%	159	55.0%	47	26.8%	1	.2%	266	100.0%
	MSOA 6	22	5.9%	61	12.9%	245	58.0%	73	22.6%	3	.5%	404	100.0%
	MSOA 7	12	5.7%	42	17.7%	107	46.5%	50	28.0%	3	2.1%	214	100.0%
	MSOA 8	21	9.4%	72	25.6%	129	37.1%	64	27.8%	1	.1%	287	100.0%
	MSOA 9	27	8.4%	67	18.0%	193	55.2%	41	17.6%	2	.8%	330	100.0%
	MSOA 10	36	9.7%	33	8.8%	169	46.6%	107	34.2%	4	.7%	349	100.0%
	MSOA 11	50	7.2%	68	11.2%	324	60.1%	103	21.2%	3	.4%	548	100.0%
	MSOA 12	29	5.9%	78	18.4%	223	49.3%	64	24.1%	9	2.3%	403	100.0%
	MSOA 13	18	9.5%	42	18.6%	103	53.3%	32	18.0%	2	.7%	197	100.0%
	MSOA 14	13	6.2%	55	25.9%	101	43.9%	37	22.0%	4	2.0%	210	100.0%
	MSOA 15	40	9.8%	33	6.2%	254	50.6%	106	33.4%			433	100.0%
All respondents	BOROUGH	384	7.1%	774	14.8%	2748	51.2%	1038	26.0%	45	.9%	4989	100.0%

				C,	Q37.10) O	n a busir	ness-relat	ed matte	r			Т	otal
		Post		to Cu	nal visit stomer ce Point	Tele	phone	Metho as er	tronic d, such nail or ernet	0	ther	Unweighted Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweight	Rov
MSOA	MSOA 1	46	5.3%	76	12.4%	280	43.5%	198	38.1%	4	.7%	604	100.0%
	MSOA 2	14	5.5%	43	14.9%	100	37.2%	53	41.3%	3	1.0%	213	100.0%
	MSOA 3	43	11.3%	52	14.4%	138	42.1%	66	31.9%	2	.3%	301	100.0%
	MSOA 4	12	4.6%	56	31.7%	85	39.7%	31	23.3%	2	.7%	186	100.0%
	MSOA 5	19	4.8%	51	21.3%	127	43.7%	58	29.8%	2	.4%	257	100.0%
	MSOA 6	25	6.6%	82	18.7%	192	47.8%	84	24.5%	11	2.5%	394	100.0%
	MSOA 7	10	4.8%	50	24.5%	91	40.6%	56	28.9%	3	1.2%	210	100.0%
	MSOA 8	16	7.0%	86	30.8%	107	36.0%	62	23.8%	5	2.3%	276	100.0%
	MSOA 9	21	5.9%	80	23.7%	165	50.2%	43	16.5%	10	3.8%	319	100.0%
	MSOA 10	34	9.9%	50	13.6%	134	38.7%	112	36.7%	6	1.2%	336	100.0%
	MSOA 11	61	9.5%	79	13.7%	233	45.1%	143	30.8%	8	.9%	524	100.0%
	MSOA 12	27	5.1%	100	21.3%	176	41.2%	80	29.8%	12	2.6%	395	100.0%
	MSOA 13	18	9.3%	55	26.4%	86	41.7%	33	19.2%	4	3.3%	196	100.0%
	MSOA 14	15	9.8%	66	30.8%	75	33.7%	44	23.7%	4	2.0%	204	100.0%
	MSOA 15	50	10.3%	51	11.1%	201	42.2%	114	35.6%	6	.9%	422	100.0%
All respondents	BOROUGH	415	7.4%	978	19.9%	2193	41.9%	1177	29.1%	82	1.6%	4845	100.0%

					Q37.1	1) For a	nother rea	ason				Т	otal
		P	Post		nal visit istomer ce Point	Tele	phone	Metho as er	tronic d, such nail or ernet	0	ther	Unweighted Count	Row %
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweight	Rov
MSOA	MSOA 1	26	3.6%	38	5.4%	283	43.8%	224	45.4%	9	1.8%	580	100.0%
	MSOA 2	7	7.4%	33	11.1%	103	40.8%	54	39.4%	3	1.3%	200	100.0%
	MSOA 3	26	7.4%	45	12.6%	141	45.5%	69	33.6%	3	.9%	284	100.0%
	MSOA 4	11	4.1%	36	20.7%	95	45.8%	32	27.1%	6	2.3%	180	100.0%
	MSOA 5	10	2.9%	34	14.6%	141	49.2%	62	33.0%	1	.3%	248	100.0%
	MSOA 6	22	6.7%	40	8.0%	221	54.7%	84	26.7%	9	4.0%	376	100.0%
	MSOA 7	8	3.5%	35	16.6%	95	42.9%	57	33.2%	5	3.7%	200	100.0%
	MSOA 8	11	6.7%	57	18.8%	122	42.7%	62	28.0%	9	3.9%	261	100.0%
	MSOA 9	20	7.1%	50	12.3%	187	57.7%	46	19.2%	10	3.7%	313	100.0%
	MSOA 10	19	6.2%	29	8.6%	148	42.2%	116	40.2%	9	2.8%	321	100.0%
	MSOA 11	27	4.2%	51	10.5%	265	51.5%	142	32.7%	8	1.2%	493	100.0%
	MSOA 12	25	5.4%	68	15.7%	206	48.7%	78	28.6%	9	1.6%	386	100.0%
	MSOA 13	13	6.5%	37	19.1%	92	43.3%	38	24.7%	8	6.4%	188	100.0%
	MSOA 14	17	10.2%	53	29.8%	76	34.0%	47	23.9%	4	2.1%	197	100.0%
	MSOA 15	31	8.3%	36	6.7%	214	45.6%	118	38.8%	4	.6%	403	100.0%
All respondents	BOROUGH	275	6.0%	643	13.4%	2394	46.4%	1229	31.8%	97	2.4%	4638	100.0%

				services, which your ould particularly li		tly cannot access ss online?	online,	Total	
		Yes		No		Not sure	e		
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %
MSOA	MSOA 1	16	3.1%	263	40.9%	334	56.1%	613	100.0%
	MSOA 2	2	.7%	96	38.2%	119	61.1%	217	100.0%
	MSOA 3	11	4.1%	140	42.0%	157	53.9%	308	100.0%
	MSOA 4	1	.7%	83	47.9%	96	51.4%	180	100.0%
	MSOA 5	8	4.0%	112	38.8%	144	57.2%	264	100.0%
	MSOA 6	12	2.6%	186	40.9%	199	56.5%	397	100.0%
	MSOA 7	8	6.0%	94	43.7%	104	50.3%	206	100.0%
	MSOA 8	13	4.7%	129	41.4%	148	54.0%	290	100.0%
	MSOA 9	8	2.4%	163	48.9%	161	48.7%	332	100.0%
	MSOA 10	12	3.9%	162	44.5%	168	51.6%	342	100.0%
	MSOA 11	16	2.4%	247	45.4%	268	52.2%	531	100.0%
	MSOA 12	12	3.4%	194	37.8%	209	58.8%	415	100.0%
	MSOA 13	6	3.0%	83	37.7%	105	59.3%	194	100.0%
	MSOA 14	13	8.3%	84	39.0%	101	52.8%	198	100.0%
	MSOA 15	13	4.1%	189	40.4%	230	55.4%	432	100.0%
All respondents	BOROUGH	153	3.5%	2228	41.8%	2547	54.7%	4928	100.0%

		Q39: Do y	ou have ac	cess to the Interr	net?	Total	
		Yes		No			
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %
MSOA	MSOA 1	551	88.6%	112	11.4%	663	100.0%
	MSOA 2	178	85.0%	60	15.0%	238	100.0%
	MSOA 3	238	79.1%	89	20.9%	327	100.0%
	MSOA 4	135	74.0%	73	26.0%	208	100.0%
	MSOA 5	208	80.9%	76	19.1%	284	100.0%
	MSOA 6	285	77.5%	156	22.5%	441	100.0%
	MSOA 7	169	80.4%	60	19.6%	229	100.0%
	MSOA 8	212	74.2%	110	25.8%	322	100.0%
	MSOA 9	235	73.3%	133	26.7%	368	100.0%
	MSOA 10	318	88.1%	52	11.9%	370	100.0%
	MSOA 11	461	81.8%	122	18.2%	583	100.0%
	MSOA 12	275	73.0%	166	27.0%	441	100.0%
	MSOA 13	145	78.2%	63	21.8%	208	100.0%
	MSOA 14	157	82.2%	57	17.8%	214	100.0%
	MSOA 15	366	83.8%	95	16.2%	461	100.0%
All respondents	BOROUGH	3940	80.1%	1427	19.9%	5367	100.0%

				Internet or email f nation from DBC?		Total	
		Yes		No			
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %
MSOA	MSOA 1	380	75.2%	162	24.8%	542	100.0%
	MSOA 2	110	68.5%	61	31.5%	171	100.0%
	MSOA 3	154	72.6%	82	27.4%	236	100.0%
	MSOA 4	74	61.1%	57	38.9%	131	100.0%
	MSOA 5	131	69.9%	73	30.1%	204	100.0%
	MSOA 6	186	70.0%	90	30.0%	276	100.0%
	MSOA 7	112	69.0%	51	31.0%	163	100.0%
	MSOA 8	147	72.0%	60	28.0%	207	100.0%
	MSOA 9	141	68.9%	91	31.1%	232	100.0%
	MSOA 10	242	82.3%	66	17.7%	308	100.0%
	MSOA 11	315	74.4%	138	25.6%	453	100.0%
	MSOA 12	171	66.1%	98	33.9%	269	100.0%
	MSOA 13	97	73.0%	45	27.0%	142	100.0%
	MSOA 14	109	73.3%	46	26.7%	155	100.0%
	MSOA 15	248	75.6%	112	24.4%	360	100.0%
All respondents	BOROUGH	2623	71.9%	1233	28.1%	3856	100.0%

				Q40a: If 'no' - why not?								
			Not aware of services that are available online	Security concerns	Prefer to talk to people	Limited computer skills	Council website too difficult to use	Other	Total			
MSOA	MSOA 1	Unweighted Count	43	9	101	22	5	19	150			
		Row %	34.9%	7.0%	64.0%	15.0%	4.6%	13.6%	100.0%			
	MSOA 2	Unweighted Count	14	6	41	11	2	2	59			
		Row %	40.9%	8.1%	56.9%	10.8%	2.1%	3.4%	100.0%			
	MSOA 3	Unweighted Count	22	12	43	16	2	9	77			
		Row %	25.2%	9.6%	59.7%	15.9%	2.6%	13.2%	100.0%			
	MSOA 4	Unweighted Count	17	7	31	11	1	2	53			
		Row %	41.7%	10.4%	48.6%	14.4%	.8%	4.3%	100.0%			
	MSOA 5	Unweighted Count	15	7	44	16	4	1	70			
		Row %	29.8%	10.4%	55.1%	19.3%	4.5%	1.0%	100.0%			
	MSOA 6	Unweighted Count	18	6	66	21	7	8	87			
		Row %	25.1%	6.3%	72.8%	16.4%	8.4%	7.4%	100.0%			
	MSOA 7	Unweighted Count	17	6	31	11	2	6	50			
		Row %	41.1%	10.1%	49.0%	15.9%	3.8%	15.8%	100.0%			
	MSOA 8	Unweighted Count	14	6	37	8	2	6	58			
		Row %	23.5%	4.9%	60.1%	11.3%	3.2%	12.2%	100.0%			
	MSOA 9	Unweighted Count	21	14	60	30	1	8	84			
		Row %	25.6%	16.7%	67.4%	34.9%	1.4%	10.2%	100.0%			
	MSOA 10	Unweighted Count	10	6	47	14	3	7	62			
		Row %	16.5%	10.3%	73.7%	21.3%	4.9%	10.7%	100.0%			
	MSOA 11	Unweighted Count	42	24	80	36	9	8	130			
		Row %	33.9%	16.1%	62.3%	22.8%	6.0%	5.7%	100.0%			
	MSOA 12	Unweighted Count	24	8	60	25	5	9	95			
		Row %	33.0%	5.8%	54.2%	15.7%	5.1%	14.8%	100.0%			
	MSOA 13	Unweighted Count	9	3	26	9	1	4	43			
		Row %	28.7%	3.7%	55.0%	15.0%	3.1%	10.7%	100.0%			
	MSOA 14	Unweighted Count	10	5	23	6	4	5	43			
		Row %	25.9%	10.4%	60.1%	11.4%	14.5%	13.5%	100.0%			
	MSOA 15	Unweighted Count	22	6	75	24	3	9	106			
		Row %	22.9%	4.7%	69.7%	18.6%	1.8%	9.7%	100.0%			
All respondents	BOROUGH	Unweighted Count	298	125	765	260	51	104	1168			
•		Row %	30.3%	8.9%	60.7%	17.2%	4.5%	9.7%	100.0%			

				eness of DBC' acebook pages		
			Yes - Twitter	Yes - Facebook	Not aware of any	Total
MSOA	MSOA 1	Unweighted Count	91	102	420	531
		Row %	15.7%	18.6%	79.9%	100.0%
	MSOA 2	Unweighted Count	27	37	130	172
		Row %	16.6%	16.6% 16.6%		100.0%
	MSOA 3	Unweighted Count	45	60	167	231
		Row %	20.7%	28.0%	69.1%	100.0%
	MSOA 4	Unweighted Count	27	34	94	131
		Row %	19.5%	27.2%	70.6%	100.0%
	MSOA 5	Unweighted Count	38	54	139	198
		Row %	18.7%	28.1%	69.6%	100.0%
	MSOA 6	Unweighted Count	54	81	189	277
		Row %	19.9%	30.7%	67.8%	100.0%
	MSOA 7	Unweighted Count	28	40	120	164
		Row %	17.8%	23.8%	72.3%	100.0%
	MSOA 8	Unweighted Count	37	50	152	205
		Row %	15.3%	24.1%	74.6%	100.0%
	MSOA 9	Unweighted Count	44	64	152	220
		Row %	18.8%	29.7%	68.5%	100.0%
	MSOA 10	Unweighted Count	78	85	218	308
		Row %	26.0%	30.0%	68.5%	100.0%
	MSOA 11	Unweighted Count	94	115	325	446
		Row %	21.5%	28.7%	69.9%	100.0%
	MSOA 12	Unweighted Count	54	84	178	268
		Row %	19.5%	30.5%	67.9%	100.0%
	MSOA 13	Unweighted Count	24	34	107	142
		Row %	20.0%	24.6%	72.9%	100.0%
	MSOA 14	Unweighted Count	29	44	102	148
		Row %	21.0%	32.0%	65.1%	100.0%
	MSOA 15	Unweighted Count	61	75	274	358
		Row %	20.3%	22.8%	73.2%	100.0%
All respondents	BOROUGH	Unweighted Count	731	959	2774	3806
-		Row %	19.4%	26.2%	71.3%	100.0%

			Q42: Have yo			
				Yes -		
	11001		Yes - Twitter	Facebook	No	Total
MSOA	MSOA 1	Unweighted Count	17	26	69	104
		Row %	20.6%	30.4%	57.1%	100.0%
	MSOA 2	Unweighted Count	4	11	27	38
		Row %	9.5%	30.2%	69.8%	100.0%
	MSOA 3	Unweighted Count	5	16	45	62
		Row %	17.8%	39.6%	58.6%	100.0%
	MSOA 4	Unweighted Count	3	8	25	34
		Row %	18.3%	37.2%	59.2%	100.0%
	MSOA 5	Unweighted Count	10	18	33	56
		Row %	24.6%	43.6%	48.5%	100.0%
	MSOA 6	Unweighted Count	8	36	48	86
		Row %	15.3%	55.6%	41.5%	100.0%
	MSOA 7	Unweighted Count	5	12	25	40
		Row %	19.4%	31.2%	57.6%	100.0%
	MSOA 8	Unweighted Count	6	16	34	51
		Row %	9.3%	38.2%	59.7%	100.0%
	MSOA 9	Unweighted Count	5	20	44	67
		Row %	13.8%	33.9%	55.0%	100.0%
	MSOA 10	Unweighted Count	12	16	65	87
		Row %	20.3%	29.3%	62.4%	100.0%
	MSOA 11	Unweighted Count	13	19	90	116
		Row %	14.9%	19.6%	70.9%	100.0%
	MSOA 12	Unweighted Count	10	33	48	84
		Row %	17.9%	47.8%	48.9%	100.0%
	MSOA 13	Unweighted Count	5	10	23	35
		Row %	21.4%	27.1%	60.7%	100.0%
	MSOA 14	Unweighted Count	6	15	25	42
		Row %	21.6%	38.1%	52.9%	100.0%
	MSOA 15	Unweighted Count	5	21	57	79
		Row %	12.5%	32.3%	65.8%	100.0%
All respondents	BOROUGH	Unweighted Count	114	277	658	981
		Row %	17.0%	35.9%	57.6%	100.0%

				Q42a: I	f 'no' - why not	t?		
			Security concerns	Prefer to contact people by other methods	Limited computer skills	Twitter/ Facebook too difficult to use	Other	Total
MSOA	MSOA 1	Unweighted Count	11	41	2	2	23	67
		Row %	12.0%	53.7%	1.6%	2.2%	42.6%	100.0%
	MSOA 2	Unweighted Count	5	15	3	1	8	26
		Row %	13.4%	73.5%	5.8%	1.9%	20.9%	100.0%
	MSOA 3	Unweighted Count	7	26	5	4	13	45
		Row %	15.0%	50.0%			37.5%	100.0%
	MSOA 4	Unweighted Count		12	5		9	24
		Row %		62.0%	10.6%		31.2%	100.0%
	MSOA 5	Unweighted Count	4	19	2		7	32
		Row %	10.0%	64.9%	5.5%		19.6%	100.0%
	MSOA 6	Unweighted Count	6	23	10	1	19	47
		Row %	13.0%	51.8%	15.8%	4.5%	40.2%	100.0%
	MSOA 7	Unweighted Count	1	8	3		10	21
		Row %	3.3%	40.6%	12.4%		47.0%	100.0%
	MSOA 8	Unweighted Count	4	17	1	1	14	32
		Row %	9.4%	47.7%	4.1%	2.3%	48.0%	100.0%
	MSOA 9	Unweighted Count	5	27	3		12	42
		Row %	8.7%	61.5%	5.1%		33.5%	100.0%
	MSOA 10	Unweighted Count	14	35	6	3	21	62
		Row %	20.5%	59.6%	8.4%	3.7%	33.6%	100.0%
	MSOA 11	Unweighted Count	19	57	5	2	28	87
		Row %	18.1%	61.1%	4.4%	1.4%	36.6%	100.0%
	MSOA 12	Unweighted Count	5	24	4	1	15	45
		Row %	9.1%	55.4%	6.2%	1.3%	37.1%	100.0%
	MSOA 13	Unweighted Count	2	15	3		6	22
		Row %	4.1%	73.3%	8.0%		22.8%	100.0%
	MSOA 14	Unweighted Count	4	14			9	25
		Row %	10.4%	59.2%			36.9%	100.0%
	MSOA 15	Unweighted Count	11	32	7	2	16	55
		Row %	15.2%	57.7%	12.0%	2.8%	34.8%	100.0%
All respondents	BOROUGH	Unweighted Count	98	365	59	17	210	632
		Row %	11.8%	58.4%	7.1%	1.9%	35.0%	100.0%

		Q	43b: Gene	erally, h	ow satisfi	ed or di	ssatisfied are	e you wit	th DBC Twitt	er profiles	s and Facebo	ook pa	ges?	Т	otal	
			satisfied		satisfied	nor d	er satisfied issatisfied		dissatisfied		issatisfied		't know	Unweighted Count	Row %	
		Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unweighted Count	Row %	Unwei		
MSOA	MSOA 1	5	18.9%	17	47.2%	9	29.3%	1	4.6%					32	100.0%	
	MSOA 2	1	5.1%	4	49.2%	3	33.6%					1	12.1%	9	100.0%	
	MSOA 3	6	45.1%	9	39.6%	1	15.2%							16	100.0%	
	MSOA 4			3	46.3%	4	36.2%					2	17.4%	9	100.0%	
	MSOA 5	4	28.3%	9	29.6%	7	39.5%					1	2.6%	21	100.0%	
	MSOA 6	5	19.5%	17	43.7%	11	32.3%	1	1.2%	1	3.3%			35	100.0%	
	MSOA 7	2	14.8%	7	53.3%	4	24.5%	1	7.4%					14	100.0%	
	MSOA 8	2	7.9%	9	71.7%	4	17.5%			1	2.8%			16	100.0%	
	MSOA 9	4	15.0%	11	52.6%	5	24.3%					2	8.1%	22	100.0%	
	MSOA 10			12	61.9%	7	35.8%	1	2.3%					20	100.0%	
	MSOA 11	5	19.6%	11	58.1%	6	18.7%	1	1.9%			1	1.6%	24	100.0%	
	MSOA 12	5	12.0%	17	64.3%	7	17.2%					3	6.5%	32	100.0%	
	MSOA 13	2	28.8%	6	39.2%	4	32.1%							12	100.0%	
	MSOA 14			5	34.2%	8	45.1%	2	20.7%					15	100.0%	
	MSOA 15	1	5.8%	13	52.8%	6	38.1%					1	3.3%	21	100.0%	
All respondents	BOROUGH	42	15.4%	150	49.1%	86	29.3%	7	2.6%	2	.6%	11	3.0%	298	100.0%	